



RETAIL

Final Electricity Account

MRS K MANSFIELD
3 MONTYS PL
NORTH MACKAY QLD 4740

- Account enquiries and complaints 13 10 46 (7:15am-5:45pm Mon-Fri)
- Faults Ergon Energy 13 22 96 (24 hrs, 7 days)
- Life-threatening emergencies (24 hrs, 7 days) Triple Zero (000) or Ergon Energy 13 16 70
- ergon.com.au/contact

Account Details

Account Number	31529640
Issue Date	04/03/20
Billing Period (1 days)	25/02/20—26/02/20

Account Summary

Previous Account	\$0.00
Opening Balance of this Account	\$0.00
Other Charges & Credits	\$339.33
Total New Charges	\$339.33
Total Amount Due	\$339.33

Total Due \$339.33
Pay By 24 Mar 20

Compare Your Usage

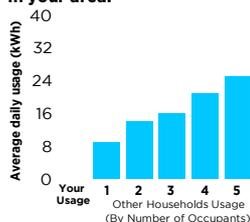
Total Usage (kWh)

1

0

FEB
2020Average daily cost
(inc. GST) \$0.00Average daily
usage (kWh)

This bill 0.00

Same time
last yearCompare your electricity
usage with other households
in your area.

Electricity tariff rates, including minimum charges, service fees and conditions of supply, are available at ergon.com.au or by phoning 13 10 46.

Find out how average electricity usage of other households is calculated and ways to save electricity at energymadeeasy.gov.au

Supply Details

National Metering Identifier (NMI)
3036108031Premises Address
162 WOOD ST
MACKAY QLD 4740Tariff Class Description
Standard Asset Customer - Small (< 100 MWh p.a.) - East

The Queensland Government's Community Service Obligation payment of \$462 million for regional communities lowers your bills by around **18%***

Find out more at ergon.com.au/residential

*For residential and small business customers only

Account Breakdown

METER NUMBER	PREVIOUS READING	CURRENT READING	TARIFF COMPONENT	DAYS	CENTS PER DAY	KWH	CENTS PER KWH (EXC GST)	KW	CENTS PER KW (EXC GST)	GST	TOTAL (INC GST)
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New Charges

Other Charges & Credits

	Abolishment of Supply									\$30.85	\$339.33
TOTAL										\$30.85	\$339.33

Other Information

Concessions and Rebates 13 10 46

We offer an electricity rebate for customers on behalf of the Queensland Government, to assist with the cost of electricity. The rebate is available for eligible pensioners, seniors, health care card holders and asylum seekers. For information please contact us or visit ergon.com.au/supportprograms

Moving Premises 13 10 46

Call to arrange a final reading and/or a new application before you move. You are responsible for this account and electricity used until a final meter reading is obtained.

Privacy 13 10 46

Please let us know if you would prefer not to receive any direct marketing material from Ergon Energy. For further information about Ergon Energy's Privacy Policy, please refer to the Privacy & Security Statement at ergon.com.au.

Meter Reading 13 10 46

Safe and convenient access is required. If we have trouble accessing your meter, e.g. a locked gate or dog present, we can only forward an estimated account. If this happens call us to make arrangements for future meter readings.

Interpreter Service 1300 607 555

Servizi di interpretariato e traduzione
Dolmetscher- und Übersetzungsdienst
Mga serbisyo sa pagsasalina-wika
Tolk- en vertaal diensten
通訳・翻訳サービス

Ερμηνευτικές και Μεταφραστικές Υπηρεσίες
傳譯與翻譯服務

National Relay Service

TTY/voice calls 13 36 77
and Speak & Listen 1300 555 727.

Payment Options



Online (Visa or Mastercard)
ergon.com.au/bpoint Ref: 31529640



Direct Debit
Call 13 10 46 to organise.



Phone Pay (Visa or Mastercard)
Call 1300 363 214 Ref: 31529640



By Mail Post this slip with cheque/
Australia Post money order payable to
'Ergon Energy Retail' to
PO Box 959, Parramatta NSW 2124.



EFT Electronics Funds Transfer
Call 13 10 46 to organise.



In Person
At any Post Office, or authorised agency.



Biller Code: 1552
Ref: 315296407

Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au

Australia Post*468 31529640 0



Biller Code: 0468
Ref: 31529640

Account Number 31529640

Due \$339.33

Pay By 24 Mar 20

If you are having difficulty paying this account, talk to us before the pay by date about payment options on 13 10 46.

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