



037 00676

MR DOUGAL JOHN HAINS AND MRS PETA MAREE HAINS
ATF THE HAINS SUPER FUND
22 EVELEIGH STREET
WOOLLOOWIN QLD 4030

Policy owner(s)
Mr Dougal John Hains and Mrs Peta Maree Hains

Policy type
Total Care Plan

Policy number
00768310

15 September 2017

Policy anniversary date
6 October 2017

Monthly premium
\$205.71

Your valuable cover remains secure

This letter provides you with important information about your CommInsure Total Care Plan policy. No one knows what's ahead today or tomorrow or in 12 months' time. That's why your choice to protect your financial future through your CommInsure Total Care Plan policy is likely one of the most important decisions you've ever made.

As a reward for your loyalty we give you additional cover at no extra cost to you. See the final page for details.

What you need to know

- Because you pay by direct debit, payment is automatic and you don't need to do anything to remain protected.
- Please read this letter including the section regarding your premium and indexation on the next page and keep this letter for future reference.

If we can help you in any way, please contact our Customer Service Centre or your financial adviser at the numbers opposite.

Thank you for choosing CommInsure. We look forward to protecting your financial security again this year.

Customer Service Centre
Phone: 13 1056
Fax: 1300 852 076
Monday to Friday
8am - 8pm (Sydney time)

PO Box 320
Silverwater NSW 2128

commbank.com.au

Your financial adviser
Francis Liddell
07 3846 6888

We pay claims of over \$400,000 every working hour, over \$3.4 million every working day and over \$16 million every week.

Group, Retail and Direct claims statistics combined.

Policy owner(s)	Mr Dougal John Hains and Mrs Peta Maree Hains
Policy number	00768310
Policy anniversary date	6 October 2017
Premium type	Stepped
Monthly premium	\$205.71
This amount includes your premium, indexation, policy fee and stamp duty, less any discounts you're eligible for.	
As you have opted to receive indexation on your policy, your benefits stated below have been increased by 2.10% indexation. This affects your premium, if you don't want indexation applied to your policy, please call us.	
As you have chosen to pay stepped premium rates, your premium rate will generally be higher as you get older.	

Life insured	P M Hains
Life Care	This cover pays a lump sum benefit if you die or become terminally ill.
Benefit amount	\$1,016,337.00
Loyalty Bonus benefit	\$50,816.85
The Loyalty Bonus benefit amount is added to the amount paid.	
TPD Cover	This cover pays you a lump sum benefit if you're totally and permanently disabled due to illness or injury.
Benefit amount	\$725,951.00
Loyalty Bonus benefit	\$36,297.55
The Loyalty Bonus benefit amount is added to the amount paid.	

Loyalty Bonus benefit

You've now held this policy for five consecutive years, so to reward your loyalty we will increase the benefit that may become payable under your policy by five per cent at no additional cost to you.

The benefits of maintaining your cover

By maintaining your policy you have continuity of valuable protection cover. If you are considering changes to your cover or cancelling your cover altogether you should be aware of the following important information.

- If you are having difficulty meeting your premium payments or would like to change the terms of your policy there are a number of options that can be considered. Please contact your financial adviser or call us to discuss your options.
- Should you choose to replace your policy with another insurer, you may be required to go through underwriting and new medical checks and may not be offered the same cover.
- Should you choose to cancel your cover and be uninsured, you will not be able to make a claim for an illness or injury that occurs after the policy is cancelled.



How to make a claim

If you wish to make a claim, please call us on **13 1056** from 8am to 8pm (Sydney time), Monday to Friday to obtain a claims kit. Please note that you must tell us in writing of any claim or potential claim within three months of the event that caused the claim. The claims kit will assist you to do this and will explain the information we need to process the claim. You can also refer to the Product Disclosure Statement and Policy document for information on what may be required in the event of a claim.



Important information: Any advice that has been prepared has not taken account of your objectives, financial situation or needs. Because of that, before acting on the advice, you should consider the appropriateness of the advice in regards to your objectives, financial situation and needs. This information is provided by CommInsure, a registered business name of The Colonial Mutual Life Assurance Society Limited ABN 12 004 021 809 AFSL 235035 (CMLA) which is a wholly owned but non-guaranteed subsidiary of Commonwealth Bank of Australia ABN 48 123 123 124 AFSL 234945. We can be contacted by phone, our website or you can write to us. For illustration purposes only, the term 'you' in this letter assumes the policy owner and life insured are the same. This information is only a brief summary of features of this policy. Please check your policy documentation for full details and conditions. You pay us premiums or fees for the products that we provide to you. We do not charge you any additional fees for providing you with any general financial product advice. Staff of CommInsure, who provide a service, do not receive specific payments or commissions for the giving of that service but do receive salaries. Bonuses and other benefits may also be paid to employees.



037 00721

DOUGAL J HAINS & PETA M HAINS
ATF THE HAINS SUPER FUND
22 EVELEIGH STREET
WOOLLOOWIN QLD 4030

Policy owner(s)
Dougal J Hains & Peta M Hains

Policy type
Total Care Plan

Policy number
00768369

14 July 2017

Policy anniversary date
6 August 2017

Monthly premium
\$442.30

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Policy owner(s)	Dougal J Hains & Peta M Hains
Policy number	00768369
Policy anniversary date	6 August 2017
Premium type	Stepped
Monthly premium This amount includes your premium, indexation, policy fee and stamp duty, less any discounts you're eligible for. As you have opted to receive indexation on your policy, your benefits stated below have been increased by 2.10% indexation. This affects your premium, if you don't want indexation applied to your policy, please call us. As you have chosen to pay stepped premium rates, your premium rate will generally be higher as you get older.	\$442.30
Life insured	D J Hains
Life Care	This cover pays a lump sum benefit if you die or become terminally ill.
Benefit amount	\$1,669,700.00
Loyalty Bonus benefit The Loyalty Bonus benefit amount is added to the amount paid.	\$83,485.00
TPD Cover	This cover pays you a lump sum benefit if you're totally and permanently disabled due to illness or injury.
Benefit amount	\$1,669,700.00
Loyalty Bonus benefit The Loyalty Bonus benefit amount is added to the amount paid.	\$83,485.00

Loyalty Bonus benefit

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037 006184

HAINS SUPER FUND A/C
22 EVELEIGH STREET
WOOLLOOWIN QLD 4030

Dividend Advice

Payment Date: 14 July 2017
Record Date: 15 June 2017
Reference no.: I40159237593

US TAX FORM NOT LODGED

Dear Investor,

This payment represents a dividend for the period ended 30 June 2017 in respect of your CDIs entitled to participate at the Record Date.

Visit www.linkmarketservices.com.au to view and change your details. Please see overleaf instructions.

Class Description	Rate per CDI	Participating CDIs	Unfranked Amount	Franked Amount	Total Amount	Franking Credits
CDIs	USD 0.55	25	\$13.75	\$0.00	\$13.75	\$0.00
Less: US Withholding Tax:					\$4.13	
Net Amount (USD):					\$9.62	
Net Dividend Amount (AUD):					\$12.53	

Exchange rate of USD 1.00 = AUD \$1.30293160

A US withholding tax rate of 30% has been applied to this payment.

For queries relating to US tax, please refer to Frequently Asked Questions (FAQ) on <https://investorcentre.linkmarketservices.com.au/Forms/general/USWHTFAQ.pdf>

PAYMENT REMITTED TO:

NATIONAL AUSTRALIA BANK
ACCOUNT NAME: HAINS SUPER FUND A/C
BSB: 084-280 ACC: *****2607
DIRECT CREDIT REFERENCE NO.: 001203337443



Update your details online

1. Visit www.investorcentre.linkmarketservices.com.au or scan the QR Code.
2. You may wish to set up a Portfolio* to easily manage multiple holdings.
3. If you do not have a Portfolio login, please login using the Single Holding login.
4. Key in **IRON MOUNTAIN INC. or INM** in the Issuer Name field.
5. Enter your **Securityholder Reference Number (SRN) or Holder Identification Number (HIN)**. This is located on the top right hand side of this statement.
6. Enter your **postcode** or, if your registered address is overseas, click on the **Outside Australia** link to select your country of residence.
7. Type in the Security code.
8. Click on the box regarding the terms & conditions if you have read and agreed with them.
9. Click on **Login**.



* Setting up a portfolio login allows you to easily manage your holdings across a number of issuers for whom Link acts as the Share Registry.



Update your communication options

1. Click on the **Communications** tab at the top of the page.
2. Check the first button to receive all communications electronically and you will receive dividend or payment statements, annual reports and notice of meeting documents via email.
3. Insert your email address.



Update your bank account

1. Click on **Payments & Tax** tab at the top of the page.
2. Select **Payment Instructions** to update your bank account details.



Online:
www.investorcentre.com/au/contact

Enquiries:



By Phone:
(within Australia) 1300 556 050
(outside Australia) +61 3 9415 4027



By Mail:
Computershare Investor Services Pty Limited
GPO Box 2975 Melbourne
Victoria 3001 Australia

Securityholder Reference Number (SRN)

I 0010362351

ASX Code	AWC
TFN/ABN Status	Quoted
Record Date	30 August 2017
Payment Date	14 September 2017
Direct Credit Reference No.	802660

Notification of 2017 Interim Dividend - Paid 14 September 2017

Dear Shareholder,

We have pleasure in advising the payment of the 2017 Interim Dividend at the rate of 4.2 US cents (equivalent to 5.27740 Australian cents) per share has been forwarded for direct credit to the account detailed below. The dividend is paid on the number of shares registered in your name and entitled to participate as at the Record Date of 30 August 2017.

All amounts are in Australian dollars.

For income tax purposes this dividend is 100% franked at the rate of 30%.


Stephen Foster
Company Secretary

Class Description	Number of Shares	Dividend per Share	Unfranked Amount	Franked Amount	Franking Credit
Ordinary Shares	684	5.27740 cents	A\$0.00	A\$36.10	A\$15.47
				Net Payment	A\$36.10

Note: You should retain this statement to assist you in preparing your tax return.

Your Payment Instruction

NATIONAL AUSTRALIA BANK LTD
BSB: 084-280 Account number: 693292607

Amount Deposited

A\$36.10

If payment cannot be made to the above instruction, a cheque will be forwarded to your registered address.

All Registry communications to:
Link Market Services Limited
Locked Bag A6015, Sydney South NSW 1235
Telephone (free call within Australia): +61 1800 804 255
ASX Code: WBC
Email: westpac@linkmarketservices.com.au
Website: www.linkmarketservices.com.au



037

MR DOUGAL JOHN HAINS &
MRS PETA MAREE HAINS
<THE HAINS SUPER FUND A/C>
22 EVELEIGH STREET
WOOLLOOWIN QLD 4030

Key details

Payment date: 4 July 2017
Record date: 19 May 2017
SRN/HIN: I00010634181
TFN/ABN status: RECEIVED AND RECORDED

Interim dividend statement for the six months ended 31 March 2017 Dividend Reinvestment Plan – Participant's Statement

This dividend is 100% franked with Australian franking credits at the company tax rate of 30%.

Description	Dividend rate per share	Participating holding	Unfranked amount	Franked amount	Total amount	Franking credit
Ordinary Shares	94 cents	1,160	\$0.00	\$1,090.40	\$1,090.40	\$467.31
Net dividend amount:					\$1,090.40	
***New Zealand Imputation Credit (NZIC):						NZ\$81.20
Cash balance brought forward from your plan account:					\$22.44	
Amount available for reinvestment:					\$1,112.84	
Cash reinvested has been applied to **37** shares at \$29.79 per share:					\$1,102.23	
Cash balance carried forward in your plan account:					\$10.61	

All amounts are in Australian dollars unless otherwise stated.

Issuer Sponsored Holding Statement

Date	Transaction Type	Increase	Decrease	Holding Balance
19/05/2017	Opening balance			1,160
04/07/2017	Dividend plan allotment	37		
04/07/2017	Closing balance			1,197

Note: The "Opening balance" recorded in the Issuer Sponsored Holding Statement above may not be the same as the "Participating holding" recorded in the top section of the Participant's Statement, where your participation in the Plan is "partial". The closing balance of ordinary shares excludes any trades or transfers since the record date. Neither Westpac Banking Corporation nor Link Market Services Limited will be liable for any losses incurred by any person who relies on the holdings shown without making their own adjustments for any transactions not included.

Please keep this statement for your tax records.
It can also be accessed online in Link's Investor Centre, see over for login instructions.

Update your details **online**

Information we need from you

We need the following details to administer your holding. If you have not provided these details, or if they have changed, you can update them via Link's Investor Centre:

1	Bank account details Dividend will only be paid directly into an Australian dollar bank account. A dividend payment statement will be provided for each payment.
2	Email address Communication by email means you can be promptly notified of key announcements, when dividend payments are made and when statements can be accessed online.
3	TFN, TFN exemption or ABN Providing your Tax File Number (TFN), TFN exemption code or Australian Business Number (ABN) is optional. However, without these details Westpac may be required to withhold Australian tax from any dividend that is not 100% franked, at the highest marginal tax rate, plus the Medicare levy.

How to update your information

1. Login to Link's Investor Centre at www.linkmarketservices.com.au
2. Click on **Investor Login**
3. If you do not have a **Portfolio*** login, please use the Single Holding login
4. Enter **WBC** in the **Issuer Name** field and press enter
5. Enter your **Security Holder Number (SRN)** or **Holder Identification Number (HIN)**. This is located on the top right hand side of the front of this statement
6. Enter your **postcode** or, if your registered address is overseas, click on the **Outside Australia** link to look up your country of residence
7. Enter the **security code** in the box provided (this protects against robots)
8. Click on the box indicating you have read the terms and conditions
9. Click on **Login**

* Setting up a portfolio login allows you to easily manage your holdings across issuers who use Link as their registrar.



**Australian Government
Australian Taxation Office**



038

THE HAINS SUPER FUND
PO BOX 83
MOUNT GRAVATT QLD 4122

Statement period 01 Jul 17 to 03 Jul 17
Tax file number 99 998 763
Date of issue 06 July 2017
Statement number 7
Our reference 7105303536421
Internet: www.ato.gov.au **Account enquiries:** 13 28 66

**Income Tax Account
Statement of Account**

Total account balance as at 03 July 2017	\$0.00
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Your refund of \$31.04, ATO008000008311697 has been forwarded to your nominated financial institution.

Transaction list - This statement shows transactions for the period **01 July 2017 to 03 July 2017** (inclusive).

Process date	Effective date	Description of transaction	Debit \$	Credit \$	Balance \$
20 May 16		OPENING BALANCE			0.00
11 Jun 16	11 Jun 16	Interest on overpayment - Adjustment		29.41 ✓	29.41 CR
30 Jun 17	30 Jun 17	Tax return Self Man Superfund - Income Tax for the period from 01 Jul 15 to 30 Jun 16		1.63 ✓	31.04 CR
03 Jul 17	06 Jul 17	EFT refund for Income Tax for the period from 01 Jul 15 to 30 Jun 16	31.04		0.00
03 Jul 17		CLOSING BALANCE			0.00

Robert Ravanello
Deputy Commissioner of Taxation

Please see over for important information about your statement

IMPORTANT INFORMATION ABOUT YOUR STATEMENT

Statement transactions

This statement only lists those transactions that we processed on your account for the period shown. Any transactions processed earlier that are due and payable within this period are included in the opening balance. This statement may not cover all your dealings with us. For example, you may have amounts outstanding in relation to other accounts or current legal, release or dispute actions. You can find out the current balance of your account and details of other accounts by calling us on the numbers listed below.

Explanation of terms

The process date is the date that we processed a particular transaction.

The effective date is the date we use for the calculation of general interest charge and other penalties or interest. It is also the due date of any liabilities.

General interest charge (GIC)

Where any amount is not paid by the due date, GIC accrues on the outstanding balance until the entire amount has been paid. Interest is calculated on a daily compounding basis. GIC is currently imposed at a rate of 8.73% per annum (reviewed every three months). The GIC is tax deductible in the year that it is incurred.

GIC remission – You can request remission of GIC. We may remit the GIC if satisfied that the delay was due to circumstances beyond your control and you took reasonable steps to lessen the effects of those circumstances. We may also remit GIC in other circumstances where this would be fair and reasonable.

What you need if you phone us

We need to know we are talking to the right person before we can discuss your tax affairs. We will ask for details only you or someone you have authorised would know. An authorised person is someone who you have previously told us can act on your behalf. If you can, please have your tax file number or Australian business number with you.

How to contact us

Individuals - phone us on **13 28 61** (8.00am - 6.00pm Monday to Friday).

Businesses - phone us on **13 28 66** (8.00am - 6.00pm Monday to Friday).

If you do not speak English and need help from us phone the Translating and Interpreting Service on **13 14 50**.

If you have a hearing or speech impairment phone the National Relay Service on **13 36 77**.