



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**  
Page No 1 of 2  
Statement Period 01.07.20 to 31.07.20

Jenbro Super Pty Ltd ATF JM Browne Supe

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
Login, My Home Loan, New Registration

## Loan Account Detail Summary

Security Address:	Lot 649 Glorious Promenade REDBANK PLAINS QLD 4301
Current Interest Rate at 04 Aug 2020 (calculated (Daily Rests) - Variable)	7.14% p.a.
Loan Approved Amount	\$ 256,000.00
Closing Loan Balance at 31 Jul 2020	\$ 239,786.74
Loan Settlement Month	August 2014
Original Loan Maturity	August 2044
Contract Term Remaining	24 years 1 month
Forecast Term (based on current repayment profile)	23 years 10 months
National Credit Code Regulated	No
Privacy Password Protected	Yes
Interest Charges for Statement Period	\$ 1,447.79
Repayments Received during Statement Period	\$ 1,760.00
Minimum Monthly Repayment Amount	\$ 1,760.00
Monthly Repayment Due Date	20th each month

### Loan Guarantor Details

Ms JM Browne 8 Pretty Valley Grove SOUTH MORANG VIC 3752

### RECEIVE THIS STATEMENT BY EMAIL:

Please email customerservices@latrobefinancial.com.au to update your contact details.

### La Trobe Financial LoanManager App now available

Download the App and access your Loan Account for the following options:

- View your Loan balance;
- Check your Redraw balance; and
- Request a Statement.

Visit App Store for Apple devices or Play Store for Android devices and search, **La Trobe Financial LoanManager**.

### You can also save money with La Trobe Financial

Did you know that you can reduce the amount of interest you pay and your loan term by making extra weekly, fortnightly or monthly payments?

### You can invest with us too

Judged Australia's Best Credit Fund - Mortgages 11 years in a row by *Money* magazine and currently offering a return of **4.50% p.a.\*** for the 12 Month Term Account.

La Trobe Financial Asset Management Limited ACN 007 332 363 Australian Financial Services Licence 222213 Australian Credit Licence 222213 is the issuer and manager of the La Trobe Australian Credit Fund ARSN 088 178 321. It is important for you to consider the PDS for the Credit Fund in deciding whether to invest, or to continue to invest, in the Credit Fund. You can read the PDS on our website, or ask for a copy by phoning us. \*Returns on our investments are variable and paid monthly. Past performance is not a reliable indicator of future performance. The rates of return from the Credit Fund are not guaranteed and are determined by the future revenue of the Credit Fund and may be lower than expected. Investors risk losing some or all of their principal investment. An investment in the Credit Fund is not a bank deposit. Withdrawal rights are subject to liquidity and may be delayed or suspended. Visit our website for further information.



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 2 of 2

Statement Period 01.07.20 to 31.07.20

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
*Login, My Home Loan, New Registration*

Jenbro Super Pty Ltd ATF JM Browne Supe

DATE	TRANSACTION DETAILS	DEBIT	CREDIT	BALANCE
01. 07. 20	Opening Loan Balance			240, 083. 95
20. 07. 20	La Trobe Financial Quick Pay Repayment		1, 760. 00	238, 323. 95
31. 07. 20	Account Service Fee	15. 00		238, 338. 95
31. 07. 20	Interest (31 days 7.14% p.a.)	1, 447. 79		239, 786. 74
31. 07. 20	Closing Loan Balance			239, 786. 74

Please check all entries on this statement and inform us promptly of any error or unauthorised transactions.

## Loan Account Information

### Interest: rates and methods of calculation

The interest rate used to calculate any interest on this statement and a clear explanation of how it has been calculated are available on request.

### Payment assistance: how we can help you

We offer different types of payment assistance, including more frequent repayments which assist with budgeting and arrears repayment arrangements for customers experiencing repayment difficulties. If you experience difficulties in paying promptly, please advise us immediately and help us to help you. Please contact our Asset Management Team on our toll free national service number 1800 620 639.

### Renting, vacating property or changing address

If you are renting or vacating the security property for more than one (1) month or changing address, please call our Customer Service Team on 13 80 10 so we can amend our records immediately.

### Insurance

La Trobe Financial offers property, contents and landlord insurance for your needs. The advantages of insuring through La Trobe Financial include competitive premiums, ability to settle eligible claims promptly and ability to pay premiums monthly. Once you indicate your requirements, insurance is effective immediately, including twenty million dollars (\$20M) of public liability insurance coverage. Please contact our Insurance Team on 13 80 10 for a competitive quote for your insurance needs.

### Renovation refinance and debt consolidation available

We can provide additional funding for renovations or extensions by increasing your existing loan or providing a new loan depending on your own requirements. Should you be considering refinancing your existing loans or any other form of debt consolidation we can assist you with this at competitive rates. Contact our Loan Hotline on 13 80 10 for more information. Our Loan Hotline is open 8.30am – 5.30pm weekdays.

### Reduce your loan term and save interest

Did you know that you can save interest and shorten your loan term by making extra payments weekly, fortnightly or monthly? Please contact our Customer Service Team on 13 80 10 for details.

### Changes to fees and charges

The fees and charges applicable to your account are payable by you as a borrower. All fees and charges are subject to change and may be varied, or additional new fees may apply, from time to time without your consent. You will be notified of any change to the fees and charges which apply to your loan.

### Repayment advice

All loan repayments are due on or before your advised repayment date. To help you pay on time we now offer a variety of repayment options to suit your needs:

Direct Debit	Free
BPAY® – Savings or Cheque Account	\$1.05 per transaction amount, deducted from the repayment
BPAY® – Visa or MasterCard	0.5% of the transaction amount, deducted from the repayment
Cash, Cheque or Bank Transfer	\$2.50 per transaction amount, deducted from the repayment
By telephone – Visa or MasterCard	1.0% of the transaction amount, deducted from the repayment



**Billers Code – 18309**

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Your BPAY® reference is noted on the front of this statement. Please contact our Customer Service Team to organise your preferred repayment method.

### Email address

If you wish to clarify any matters regarding your statement by email please send your questions direct to:

#### La Trobe Statement Assistance

Email: [customerservices@latrobefinancial.com.au](mailto:customerservices@latrobefinancial.com.au)

Please include your full name, address and account number with your correspondence, so that we may respond to you immediately.

### Mistakes

No mistake in this statement or in any document rendered by La Trobe Financial shall prevent the recovery of any amount due, or make us liable to any action, liability, claim or demand from such mistake.

### Privacy

We comply with the Privacy Act in handling your personal information. A copy of La Trobe Financial's Privacy Policy is available at [latrobefinancial.com](http://latrobefinancial.com) or upon request.

### Complaints

If you have a complaint, we have an internal dispute resolution process that can assist you. Please contact our Customer Resolutions Team, who will guide you through this process on 13 80 10.

### More information?

For more information call us on 13 80 10, or visit our website [latrobefinancial.com](http://latrobefinancial.com)



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 1 of 2

Statement Period 01.08.20 to 31.08.20

Jenbro Super Pty Ltd ATF JM Browne Supe

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
Login, My Home Loan, New Registration

## Loan Account Detail Summary

Security Address: Lot 649 Glorious Promenade REDBANK PLAINS QLD 4301

Current Interest Rate at 03 Sep 2020 (calculated (Daily Rests) - Variable)	7.14% p.a.
Loan Approved Amount	\$ 256, 000. 00
Closing Loan Balance at 31 Aug 2020	\$ 239, 814. 07
Loan Settlement Month	August 2014
Original Loan Maturity	August 2044
Contract Term Remaining	24 years
Forecast Term (based on current repayment profile)	23 years 10 months
National Credit Code Regulated	No
Privacy Password Protected	Yes
Interest Charges - 01.07.20 to 31.08.20	\$ 2, 895. 12
Repayments Received during Statement Period	\$ 1, 760. 00
Minimum Monthly Repayment Amount	\$ 1, 760. 00
Monthly Repayment Due Date	20th each month

### Loan Guarantor Details

Ms JM Browne 8 Pretty Valley Grove SOUTH MORANG VIC 3752

### RECEIVE THIS STATEMENT BY EMAIL:

Please email customerservices@latrobefinancial.com.au to update your contact details.

#### La Trobe Financial LoanManager App now available

Download the App and access your Loan Account for the following options:

- View your Loan balance;
- Check your Redraw balance; and
- Request a Statement.

Visit App Store for Apple devices or Play Store for Android devices and search, **La Trobe Financial LoanManager**.

#### You can also save money with La Trobe Financial

Did you know that you can reduce the amount of interest you pay and your loan term by making extra weekly, fortnightly or monthly payments?

#### You can invest with us too

Judged Australia's Best Credit Fund - Mortgages 11 years in a row by *Money* magazine and currently offering a return of **4.50% p.a.\*** for the 12 Month Term Account.

La Trobe Financial Asset Management Limited ACN 007 332 363 Australian Financial Services Licence 222213 Australian Credit Licence 222213 is the issuer and manager of the La Trobe Australian Credit Fund ARSN 088 178 321. It is important for you to consider the PDS for the Credit Fund in deciding whether to invest, or to continue to invest, in the Credit Fund. You can read the PDS on our website, or ask for a copy by phoning us. \*Returns on our investments are variable and paid monthly. Past performance is not a reliable indicator of future performance. The rates of return from the Credit Fund are not guaranteed and are determined by the future revenue of the Credit Fund and may be lower than expected. Investors risk losing some or all of their principal investment. An investment in the Credit Fund is not a bank deposit. Withdrawal rights are subject to liquidity and may be delayed or suspended. Visit our website for further information.





La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 2 of 2

Statement Period 01.08.20 to 31.08.20

BPAY® Biller Code 18309 Reference No. 40 308 935 6

ONLINE STATEMENTS NOW AVAILABLE on our website -  
*Login, My Home Loan, New Registration*

Jenbro Super Pty Ltd ATF JM Browne Supe

DATE	TRANSACTION DETAILS	DEBIT	CREDIT	BALANCE
01. 08. 20	Opening Loan Balance			239,786.74
11. 08. 20	Packet Review Fee	300.00		240,086.74
13. 08. 20	Insurance Confirmation Fee	50.00		240,136.74
13. 08. 20	Insurance Confirmation Fee		25.00	240,111.74
20. 08. 20	La Trobe Financial Quick Pay Repayment		1,760.00	238,351.74
31. 08. 20	Account Service Fee	15.00		238,366.74
31. 08. 20	Interest (31 days 7.14% p.a.)	1,447.33		239,814.07
31. 08. 20	Closing Loan Balance			239,814.07

Please check all entries on this statement and inform us promptly of any error or unauthorised transactions.

## Loan Account Information

### Interest: rates and methods of calculation

The interest rate used to calculate any interest on this statement and a clear explanation of how it has been calculated are available on request.

### Payment assistance: how we can help you

We offer different types of payment assistance, including more frequent repayments which assist with budgeting and arrears repayment arrangements for customers experiencing repayment difficulties. If you experience difficulties in paying promptly, please advise us immediately and help us to help you. Please contact our Asset Management Team on our toll free national service number 1800 620 639.

### Renting, vacating property or changing address

If you are renting or vacating the security property for more than one (1) month or changing address, please call our Customer Service Team on 13 80 10 so we can amend our records immediately.

### Insurance

La Trobe Financial offers property, contents and landlord insurance for your needs. The advantages of insuring through La Trobe Financial include competitive premiums, ability to settle eligible claims promptly and ability to pay premiums monthly. Once you indicate your requirements, insurance is effective immediately, including twenty million dollars (\$20M) of public liability insurance coverage. Please contact our Insurance Team on 13 80 10 for a competitive quote for your insurance needs.

### Renovation refinance and debt consolidation available

We can provide additional funding for renovations or extensions by increasing your existing loan or providing a new loan depending on your own requirements. Should you be considering refinancing your existing loans or any other form of debt consolidation we can assist you with this at competitive rates. Contact our Loan Hotline on 13 80 10 for more information. Our Loan Hotline is open 8.30am – 5.30pm weekdays.

### Reduce your loan term and save interest

Did you know that you can save interest and shorten your loan term by making extra payments weekly, fortnightly or monthly? Please contact our Customer Service Team on 13 80 10 for details.

### Changes to fees and charges

The fees and charges applicable to your account are payable by you as a borrower. All fees and charges are subject to change and may be varied, or additional new fees may apply, from time to time without your consent. You will be notified of any change to the fees and charges which apply to your loan.

### Repayment advice

All loan repayments are due on or before your advised repayment date. To help you pay on time we now offer a variety of repayment options to suit your needs:

Direct Debit	Free
BPAY® – Savings or Cheque Account	\$1.05 per transaction amount, deducted from the repayment
BPAY® – Visa or MasterCard	0.5% of the transaction amount, deducted from the repayment
Cash, Cheque or Bank Transfer	\$2.50 per transaction amount, deducted from the repayment
By telephone – Visa or MasterCard	1.0% of the transaction amount, deducted from the repayment



**Billers Code – 18309**

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Your BPAY® reference is noted on the front of this statement. Please contact our Customer Service Team to organise your preferred repayment method.

### Email address

If you wish to clarify any matters regarding your statement by email please send your questions direct to:

#### La Trobe Statement Assistance

Email: [customerservices@latrobefinancial.com.au](mailto:customerservices@latrobefinancial.com.au)

Please include your full name, address and account number with your correspondence, so that we may respond to you immediately.

### Mistakes

No mistake in this statement or in any document rendered by La Trobe Financial shall prevent the recovery of any amount due, or make us liable to any action, liability, claim or demand from such mistake.

### Privacy

We comply with the Privacy Act in handling your personal information. A copy of La Trobe Financial's Privacy Policy is available at [latrobefinancial.com](http://latrobefinancial.com) or upon request.

### Complaints

If you have a complaint, we have an internal dispute resolution process that can assist you. Please contact our Customer Resolutions Team, who will guide you through this process on 13 80 10.

### More information?

For more information call us on 13 80 10, or visit our website [latrobefinancial.com](http://latrobefinancial.com)



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 1 of 2

Statement Period 01.09.20 to 30.09.20

Jenbro Super Pty Ltd ATF JM Browne Supe

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
Login, My Home Loan, New Registration

## Loan Account Detail Summary

Security Address: Lot 649 Glorious Promenade REDBANK PLAINS QLD 4301

Current Interest Rate at 05 Oct 2020 (calculated (Daily Rests) - Variable)	7.14% p.a.
Loan Approved Amount	\$ 256,000.00
Closing Loan Balance at 30 Sep 2020	\$ 239,469.14
Loan Settlement Month	August 2014
Original Loan Maturity	August 2044
Contract Term Remaining	23 years 11 months
Forecast Term (based on current repayment profile)	23 years 9 months
National Credit Code Regulated	No
Privacy Password Protected	Yes
Interest Charges - 01.07.20 to 30.09.20	\$ 4,295.19
Repayments Received during Statement Period	\$ 1,760.00
Minimum Monthly Repayment Amount	\$ 1,760.00
Monthly Repayment Due Date	20th each month

### Loan Guarantor Details

Ms JM Browne 8 Pretty Valley Grove SOUTH MORANG VIC 3752

### RECEIVE THIS STATEMENT BY EMAIL:

Please email customerservices@latrobefinancial.com.au to update your contact details.

#### La Trobe Financial LoanManager App now available

Download the App and access your Loan Account for the following options:

- View your Loan balance;
- Check your Redraw balance; and
- Request a Statement.

Visit App Store for Apple devices or Play Store for Android devices and search, **La Trobe Financial LoanManager**.

#### You can also save money with La Trobe Financial

Did you know that you can reduce the amount of interest you pay and your loan term by making extra weekly, fortnightly or monthly payments?

#### You can invest with us too

Judged Australia's Best Credit Fund - Mortgages 11 years in a row by *Money* magazine and currently offering a return of **4.50% p.a.\*** for the 12 Month Term Account.

La Trobe Financial Asset Management Limited ACN 007 332 363 Australian Financial Services Licence 222213 Australian Credit Licence 222213 is the issuer and manager of the La Trobe Australian Credit Fund ARSN 088 178 321. It is important for you to consider the PDS for the Credit Fund in deciding whether to invest, or to continue to invest, in the Credit Fund. You can read the PDS on our website, or ask for a copy by phoning us. \*Returns on our investments are variable and paid monthly. Past performance is not a reliable indicator of future performance. The rates of return from the Credit Fund are not guaranteed and are determined by the future revenue of the Credit Fund and may be lower than expected. Investors risk losing some or all of their principal investment. An investment in the Credit Fund is not a bank deposit. Withdrawal rights are subject to liquidity and may be delayed or suspended. Visit our website for further information.



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 2 of 2

Statement Period 01.09.20 to 30.09.20

BPAY® Biller Code 18309 Reference No. 40 308 935 6

ONLINE STATEMENTS NOW AVAILABLE on our website -  
*Login, My Home Loan, New Registration*

Jenbro Super Pty Ltd ATF JM Browne Supe

DATE	TRANSACTION DETAILS	DEBIT	CREDIT	BALANCE
01. 09. 20	Opening Loan Balance			239,814.07
21. 09. 20	La Trobe Financial Quick Pay Repayment		1,760.00	238,054.07
30. 09. 20	Account Service Fee	15.00		238,069.07
30. 09. 20	Interest (30 days 7.14% p.a.)	1,400.07		239,469.14
30. 09. 20	Closing Loan Balance			239,469.14

From 1 November 2020, the Electronic File Fee will increase from \$130.00 to \$180.00.

Please check all entries on this statement and inform us promptly of any error or unauthorised transactions.



## Loan Account Information

### Interest: rates and methods of calculation

The interest rate used to calculate any interest on this statement and a clear explanation of how it has been calculated are available on request.

### Payment assistance: how we can help you

We offer different types of payment assistance, including more frequent repayments which assist with budgeting and arrears repayment arrangements for customers experiencing repayment difficulties. If you experience difficulties in paying promptly, please advise us immediately and help us to help you. Please contact our Asset Management Team on our toll free national service number 1800 620 639.

### Renting, vacating property or changing address

If you are renting or vacating the security property for more than one (1) month or changing address, please call our Customer Service Team on 13 80 10 so we can amend our records immediately.

### Insurance

La Trobe Financial offers property, contents and landlord insurance for your needs. The advantages of insuring through La Trobe Financial include competitive premiums, ability to settle eligible claims promptly and ability to pay premiums monthly. Once you indicate your requirements, insurance is effective immediately, including twenty million dollars (\$20M) of public liability insurance coverage. Please contact our Insurance Team on 13 80 10 for a competitive quote for your insurance needs.

### Renovation refinance and debt consolidation available

We can provide additional funding for renovations or extensions by increasing your existing loan or providing a new loan depending on your own requirements. Should you be considering refinancing your existing loans or any other form of debt consolidation we can assist you with this at competitive rates. Contact our Loan Hotline on 13 80 10 for more information. Our Loan Hotline is open 8.30am – 5.30pm weekdays.

### Reduce your loan term and save interest

Did you know that you can save interest and shorten your loan term by making extra payments weekly, fortnightly or monthly? Please contact our Customer Service Team on 13 80 10 for details.

### Changes to fees and charges

The fees and charges applicable to your account are payable by you as a borrower. All fees and charges are subject to change and may be varied, or additional new fees may apply, from time to time without your consent. You will be notified of any change to the fees and charges which apply to your loan.

### Repayment advice

All loan repayments are due on or before your advised repayment date. To help you pay on time we now offer a variety of repayment options to suit your needs:

Direct Debit	Free
BPAY® – Savings or Cheque Account	\$1.05 per transaction amount, deducted from the repayment
BPAY® – Visa or MasterCard	0.5% of the transaction amount, deducted from the repayment
Cash, Cheque or Bank Transfer	\$2.50 per transaction amount, deducted from the repayment
By telephone – Visa or MasterCard	1.0% of the transaction amount, deducted from the repayment



**Billers Code – 18309**

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Your BPAY® reference is noted on the front of this statement. Please contact our Customer Service Team to organise your preferred repayment method.

### Email address

If you wish to clarify any matters regarding your statement by email please send your questions direct to:

#### La Trobe Statement Assistance

Email: [customerservices@latrobefinancial.com.au](mailto:customerservices@latrobefinancial.com.au)

Please include your full name, address and account number with your correspondence, so that we may respond to you immediately.

### Mistakes

No mistake in this statement or in any document rendered by La Trobe Financial shall prevent the recovery of any amount due, or make us liable to any action, liability, claim or demand from such mistake.

### Privacy

We comply with the Privacy Act in handling your personal information. A copy of La Trobe Financial's Privacy Policy is available at [latrobefinancial.com](http://latrobefinancial.com) or upon request.

### Complaints

If you have a complaint, we have an internal dispute resolution process that can assist you. Please contact our Customer Resolutions Team, who will guide you through this process on 13 80 10.

### More information?

For more information call us on 13 80 10, or visit our website [latrobefinancial.com](http://latrobefinancial.com)



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 1 of 2

Statement Period 01.10.20 to 31.10.20

Jenbro Super Pty Ltd ATF JM Browne Supe

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
Login, My Home Loan, New Registration

## Loan Account Detail Summary

Security Address: Lot 649 Glorious Promenade REDBANK PLAINS QLD 4301

Current Interest Rate at 03 Nov 2020 (calculated (Daily Rests) - Variable)	7.14% p.a.
Loan Approved Amount	\$ 256,000.00
Closing Loan Balance at 31 Oct 2020	\$ 239,168.22
Loan Settlement Month	August 2014
Original Loan Maturity	August 2044
Contract Term Remaining	23 years 10 months
Forecast Term (based on current repayment profile)	23 years 8 months
National Credit Code Regulated	No
Privacy Password Protected	Yes
Interest Charges - 01.07.20 to 31.10.20	\$ 5,739.27
Repayments Received during Statement Period	\$ 1,760.00
Minimum Monthly Repayment Amount	\$ 1,760.00
Monthly Repayment Due Date	20th each month

### Loan Guarantor Details

Ms JM Browne 8 Pretty Valley Grove SOUTH MORANG VIC 3752

### RECEIVE THIS STATEMENT BY EMAIL:

Please email customerservices@latrobefinancial.com.au to update your contact details.

#### La Trobe Financial LoanManager App now available

Download the App and access your Loan Account for the following options:

- View your Loan balance;
- Check your Redraw balance; and
- Request a Statement.

Visit App Store for Apple devices or Play Store for Android devices and search, **La Trobe Financial LoanManager**.

#### You can also save money with La Trobe Financial

Did you know that you can reduce the amount of interest you pay and your loan term by making extra weekly, fortnightly or monthly payments?

#### You can invest with us too

Judged Australia's Best Credit Fund - Mortgages 11 years in a row by *Money* magazine and currently offering a return of **4.50% p.a.\*** for the 12 Month Term Account.

La Trobe Financial Asset Management Limited ACN 007 332 363 Australian Financial Services Licence 222213 Australian Credit Licence 222213 is the issuer and manager of the La Trobe Australian Credit Fund ARSN 088 178 321. It is important for you to consider the PDS for the Credit Fund in deciding whether to invest, or to continue to invest, in the Credit Fund. You can read the PDS on our website, or ask for a copy by phoning us. \*Returns on our investments are variable and paid monthly. Past performance is not a reliable indicator of future performance. The rates of return from the Credit Fund are not guaranteed and are determined by the future revenue of the Credit Fund and may be lower than expected. Investors risk losing some or all of their principal investment. An investment in the Credit Fund is not a bank deposit. Withdrawal rights are subject to liquidity and may be delayed or suspended. Visit our website for further information.



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 2 of 2

Statement Period 01.10.20 to 31.10.20

BPAY® Biller Code 18309 Reference No. 40 308 935 6

ONLINE STATEMENTS NOW AVAILABLE on our website -  
*Login, My Home Loan, New Registration*

Jenbro Super Pty Ltd ATF JM Browne Supe

DATE	TRANSACTION DETAILS	DEBIT	CREDIT	BALANCE
01. 10. 20	Opening Loan Balance			239, 469. 14
20. 10. 20	La Trobe Financial Quick Pay Repayment		1, 760. 00	237, 709. 14
31. 10. 20	Account Service Fee	15. 00		237, 724. 14
31. 10. 20	Interest (31 days 7.14% p.a.)	1, 444. 08		239, 168. 22
31. 10. 20	Closing Loan Balance			239, 168. 22

From 1 November 2020, the Electronic File Fee will increase from \$130.00 to \$180.00.

Please check all entries on this statement and inform us promptly of any error or unauthorised transactions.

## Loan Account Information

### Interest: rates and methods of calculation

The interest rate used to calculate any interest on this statement and a clear explanation of how it has been calculated are available on request.

### Payment assistance: how we can help you

We offer different types of payment assistance, including more frequent repayments which assist with budgeting and arrears repayment arrangements for customers experiencing repayment difficulties. If you experience difficulties in paying promptly, please advise us immediately and help us to help you. Please contact our Asset Management Team on our toll free national service number 1800 620 639.

### Renting, vacating property or changing address

If you are renting or vacating the security property for more than one (1) month or changing address, please call our Customer Service Team on 13 80 10 so we can amend our records immediately.

### Insurance

La Trobe Financial offers property, contents and landlord insurance for your needs. The advantages of insuring through La Trobe Financial include competitive premiums, ability to settle eligible claims promptly and ability to pay premiums monthly. Once you indicate your requirements, insurance is effective immediately, including twenty million dollars (\$20M) of public liability insurance coverage. Please contact our Insurance Team on 13 80 10 for a competitive quote for your insurance needs.

### Renovation refinance and debt consolidation available

We can provide additional funding for renovations or extensions by increasing your existing loan or providing a new loan depending on your own requirements. Should you be considering refinancing your existing loans or any other form of debt consolidation we can assist you with this at competitive rates. Contact our Loan Hotline on 13 80 10 for more information. Our Loan Hotline is open 8.30am – 5.30pm weekdays.

### Reduce your loan term and save interest

Did you know that you can save interest and shorten your loan term by making extra payments weekly, fortnightly or monthly? Please contact our Customer Service Team on 13 80 10 for details.

### Changes to fees and charges

The fees and charges applicable to your account are payable by you as a borrower. All fees and charges are subject to change and may be varied, or additional new fees may apply, from time to time without your consent. You will be notified of any change to the fees and charges which apply to your loan.

### Repayment advice

All loan repayments are due on or before your advised repayment date. To help you pay on time we now offer a variety of repayment options to suit your needs:

Direct Debit	Free
BPAY® – Savings or Cheque Account	\$1.05 per transaction amount, deducted from the repayment
BPAY® – Visa or MasterCard	0.5% of the transaction amount, deducted from the repayment
Cash, Cheque or Bank Transfer	\$2.50 per transaction amount, deducted from the repayment
By telephone – Visa or MasterCard	1.0% of the transaction amount, deducted from the repayment



**Billers Code – 18309**

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Your BPAY® reference is noted on the front of this statement. Please contact our Customer Service Team to organise your preferred repayment method.

### Email address

If you wish to clarify any matters regarding your statement by email please send your questions direct to:

#### La Trobe Statement Assistance

Email: [customerservices@latrobefinancial.com.au](mailto:customerservices@latrobefinancial.com.au)

Please include your full name, address and account number with your correspondence, so that we may respond to you immediately.

### Mistakes

No mistake in this statement or in any document rendered by La Trobe Financial shall prevent the recovery of any amount due, or make us liable to any action, liability, claim or demand from such mistake.

### Privacy

We comply with the Privacy Act in handling your personal information. A copy of La Trobe Financial's Privacy Policy is available at [latrobefinancial.com](http://latrobefinancial.com) or upon request.

### Complaints

If you have a complaint, we have an internal dispute resolution process that can assist you. Please contact our Customer Resolutions Team, who will guide you through this process on 13 80 10.

### More information?

For more information call us on 13 80 10, or visit our website [latrobefinancial.com](http://latrobefinancial.com)





La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 1 of 2

Statement Period 01.11.20 to 30.11.20

Jenbro Super Pty Ltd ATF JM Browne Supe

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
Login, My Home Loan, New Registration

## Loan Account Detail Summary

Security Address: Lot 649 Glorious Promenade REDBANK PLAINS QLD 4301

Current Interest Rate at 07 Dec 2020 (calculated (Daily Rests) - Variable)	7.14% p.a.
Loan Approved Amount	\$ 256,000.00
Closing Loan Balance at 30 Nov 2020	\$ 238,819.17
Loan Settlement Month	August 2014
Original Loan Maturity	August 2044
Contract Term Remaining	23 years 9 months
Forecast Term (based on current repayment profile)	23 years 7 months
National Credit Code Regulated	No
Privacy Password Protected	Yes
Interest Charges - 01.07.20 to 30.11.20	\$ 7,135.22
Repayments Received during Statement Period	\$ 1,760.00
Minimum Monthly Repayment Amount	\$ 1,760.00
Monthly Repayment Due Date	20th each month

### Loan Guarantor Details

Ms JM Browne 8 Pretty Valley Grove SOUTH MORANG VIC 3752

### RECEIVE THIS STATEMENT BY EMAIL:

Please email customerservices@latrobefinancial.com.au to update your contact details.

#### La Trobe Financial LoanManager App now available

Download the App and access your Loan Account for the following options:

- View your Loan balance;
- Check your Redraw balance; and
- Request a Statement.

Visit App Store for Apple devices or Play Store for Android devices and search, **La Trobe Financial LoanManager**.

#### You can also save money with La Trobe Financial

Did you know that you can reduce the amount of interest you pay and your loan term by making extra weekly, fortnightly or monthly payments?

#### You can invest with us too

Judged Australia's Best Credit Fund - Mortgages 11 years in a row by *Money* magazine and currently offering a return of **4.35% p.a.\*** for the 12 Month Term Account.

La Trobe Financial Asset Management Limited ACN 007 332 363 Australian Financial Services Licence 222213 Australian Credit Licence 222213 is the issuer and manager of the La Trobe Australian Credit Fund ARSN 088 178 321. It is important for you to consider the PDS for the Credit Fund in deciding whether to invest, or to continue to invest, in the Credit Fund. You can read the PDS on our website, or ask for a copy by phoning us. \*Returns on our investments are variable and paid monthly. Past performance is not a reliable indicator of future performance. The rates of return from the Credit Fund are not guaranteed and are determined by the future revenue of the Credit Fund and may be lower than expected. Investors risk losing some or all of their principal investment. An investment in the Credit Fund is not a bank deposit. Withdrawal rights are subject to liquidity and may be delayed or suspended. Visit our website for further information.



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 2 of 2

Statement Period 01.11.20 to 30.11.20

BPAY® Biller Code 18309 Reference No. 40 308 935 6

ONLINE STATEMENTS NOW AVAILABLE on our website -  
*Login, My Home Loan, New Registration*

Jenbro Super Pty Ltd ATF JM Browne Supe

DATE	TRANSACTION DETAILS	DEBIT	CREDIT	BALANCE
01. 11. 20	Opening Loan Balance			239, 168. 22
20. 11. 20	La Trobe Financial Quick Pay Repayment		1, 760. 00	237, 408. 22
30. 11. 20	Account Service Fee	15. 00		237, 423. 22
30. 11. 20	Interest (30 days 7.14% p.a.)	1, 395. 95		238, 819. 17
30. 11. 20	Closing Loan Balance			238, 819. 17

From 1 November 2020, the Electronic File Fee will increase from \$130.00 to \$180.00.

Please check all entries on this statement and inform us promptly of any error or unauthorised transactions.

## Loan Account Information

### Interest: rates and methods of calculation

The interest rate used to calculate any interest on this statement and a clear explanation of how it has been calculated are available on request.

### Payment assistance: how we can help you

We offer different types of payment assistance, including more frequent repayments which assist with budgeting and arrears repayment arrangements for customers experiencing repayment difficulties. If you experience difficulties in paying promptly, please advise us immediately and help us to help you. Please contact our Asset Management Team on our toll free national service number 1800 620 639.

### Renting, vacating property or changing address

If you are renting or vacating the security property for more than one (1) month or changing address, please call our Customer Service Team on 13 80 10 so we can amend our records immediately.

### Insurance

La Trobe Financial offers property, contents and landlord insurance for your needs. The advantages of insuring through La Trobe Financial include competitive premiums, ability to settle eligible claims promptly and ability to pay premiums monthly. Once you indicate your requirements, insurance is effective immediately, including twenty million dollars (\$20M) of public liability insurance coverage. Please contact our Insurance Team on 13 80 10 for a competitive quote for your insurance needs.

### Renovation refinance and debt consolidation available

We can provide additional funding for renovations or extensions by increasing your existing loan or providing a new loan depending on your own requirements. Should you be considering refinancing your existing loans or any other form of debt consolidation we can assist you with this at competitive rates. Contact our Loan Hotline on 13 80 10 for more information. Our Loan Hotline is open 8.30am – 5.30pm weekdays.

### Reduce your loan term and save interest

Did you know that you can save interest and shorten your loan term by making extra payments weekly, fortnightly or monthly? Please contact our Customer Service Team on 13 80 10 for details.

### Changes to fees and charges

The fees and charges applicable to your account are payable by you as a borrower. All fees and charges are subject to change and may be varied, or additional new fees may apply, from time to time without your consent. You will be notified of any change to the fees and charges which apply to your loan.

### Repayment advice

All loan repayments are due on or before your advised repayment date. To help you pay on time we now offer a variety of repayment options to suit your needs:

Direct Debit	Free
BPAY® – Savings or Cheque Account	\$1.05 per transaction amount, deducted from the repayment
BPAY® – Visa or MasterCard	0.5% of the transaction amount, deducted from the repayment
Cash, Cheque or Bank Transfer	\$2.50 per transaction amount, deducted from the repayment
By telephone – Visa or MasterCard	1.0% of the transaction amount, deducted from the repayment



**Billers Code – 18309**

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Your BPAY® reference is noted on the front of this statement. Please contact our Customer Service Team to organise your preferred repayment method.

### Email address

If you wish to clarify any matters regarding your statement by email please send your questions direct to:

#### La Trobe Statement Assistance

Email: [customerservices@latrobefinancial.com.au](mailto:customerservices@latrobefinancial.com.au)

Please include your full name, address and account number with your correspondence, so that we may respond to you immediately.

### Mistakes

No mistake in this statement or in any document rendered by La Trobe Financial shall prevent the recovery of any amount due, or make us liable to any action, liability, claim or demand from such mistake.

### Privacy

We comply with the Privacy Act in handling your personal information. A copy of La Trobe Financial's Privacy Policy is available at [latrobefinancial.com](http://latrobefinancial.com) or upon request.

### Complaints

If you have a complaint, we have an internal dispute resolution process that can assist you. Please contact our Customer Resolutions Team, who will guide you through this process on 13 80 10.

### More information?

For more information call us on 13 80 10, or visit our website [latrobefinancial.com](http://latrobefinancial.com)



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 1 of 2

Statement Period 01.12.20 to 31.12.20

Jenbro Super Pty Ltd ATF JM Browne Supe

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
Login, My Home Loan, New Registration

## Loan Account Detail Summary

Security Address: Lot 649 Glorious Promenade REDBANK PLAINS QLD 4301

Current Interest Rate at 08 Jan 2021 (calculated (Daily Rests) - Variable)	7.14% p.a.
Loan Approved Amount	\$ 256, 000. 00
Closing Loan Balance at 31 Dec 2020	\$ 238, 514. 66
Loan Settlement Month	August 2014
Original Loan Maturity	August 2044
Contract Term Remaining	23 years 8 months
Forecast Term (based on current repayment profile)	23 years 6 months
National Credit Code Regulated	No
Privacy Password Protected	Yes
Interest Charges - 01.07.20 to 31.12.20	\$ 8, 575. 71
Repayments Received during Statement Period	\$ 1, 760. 00
Minimum Monthly Repayment Amount	\$ 1, 760. 00
Monthly Repayment Due Date	20th each month

### Loan Guarantor Details

Ms JM Browne 8 Pretty Valley Grove SOUTH MORANG VIC 3752

### RECEIVE THIS STATEMENT BY EMAIL:

Please email customerservices@latrobefinancial.com.au to update your contact details.

#### La Trobe Financial LoanManager App now available

Download the App and access your Loan Account for the following options:

- View your Loan balance;
- Check your Redraw balance; and
- Request a Statement.

Visit App Store for Apple devices or Play Store for Android devices and search, **La Trobe Financial LoanManager**.

#### You can also save money with La Trobe Financial

Did you know that you can reduce the amount of interest you pay and your loan term by making extra weekly, fortnightly or monthly payments?

#### You can invest with us too

Judged Australia's Best Credit Fund - Mortgages 12 years in a row by *Money* magazine and currently offering a return of **4.35% p.a.\*** for the 12 Month Term Account.

La Trobe Financial Asset Management Limited ACN 007 332 363 Australian Financial Services Licence 222213 Australian Credit Licence 222213 is the issuer and manager of the La Trobe Australian Credit Fund ARSN 088 178 321. It is important for you to consider the PDS for the Credit Fund in deciding whether to invest, or to continue to invest, in the Credit Fund. You can read the PDS on our website, or ask for a copy by phoning us. \*Returns on our investments are variable and paid monthly. Past performance is not a reliable indicator of future performance. The rates of return from the Credit Fund are not guaranteed and are determined by the future revenue of the Credit Fund and may be lower than expected. Investors risk losing some or all of their principal investment. An investment in the Credit Fund is not a bank deposit. Withdrawal rights are subject to liquidity and may be delayed or suspended. Visit our website for further information.





La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 2 of 2

Statement Period 01.12.20 to 31.12.20

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
*Login, My Home Loan, New Registration*

Jenbro Super Pty Ltd ATF JM Browne Supe

DATE	TRANSACTION DETAILS	DEBIT	CREDIT	BALANCE
01. 12. 20	Opening Loan Balance			238,819. 17
21. 12. 20	La Trobe Financial Quick Pay Repayment		1,760. 00	237,059. 17
31. 12. 20	Account Service Fee	15. 00		237,074. 17
31. 12. 20	Interest (31 days 7.14% p.a.)	1,440. 49		238,514. 66
31. 12. 20	Closing Loan Balance			238,514. 66

Please check all entries on this statement and inform us promptly of any error or unauthorised transactions.

## Loan Account Information

### Interest: rates and methods of calculation

The interest rate used to calculate any interest on this statement and a clear explanation of how it has been calculated are available on request.

### Payment assistance: how we can help you

We offer different types of payment assistance, including more frequent repayments which assist with budgeting and arrears repayment arrangements for customers experiencing repayment difficulties. If you experience difficulties in paying promptly, please advise us immediately and help us to help you. Please contact our Asset Management Team on our toll free national service number 1800 620 639.

### Renting, vacating property or changing address

If you are renting or vacating the security property for more than one (1) month or changing address, please call our Customer Service Team on 13 80 10 so we can amend our records immediately.

### Insurance

La Trobe Financial offers property, contents and landlord insurance for your needs. The advantages of insuring through La Trobe Financial include competitive premiums, ability to settle eligible claims promptly and ability to pay premiums monthly. Once you indicate your requirements, insurance is effective immediately, including twenty million dollars (\$20M) of public liability insurance coverage. Please contact our Insurance Team on 13 80 10 for a competitive quote for your insurance needs.

### Renovation refinance and debt consolidation available

We can provide additional funding for renovations or extensions by increasing your existing loan or providing a new loan depending on your own requirements. Should you be considering refinancing your existing loans or any other form of debt consolidation we can assist you with this at competitive rates. Contact our Loan Hotline on 13 80 10 for more information. Our Loan Hotline is open 8.30am – 5.30pm weekdays.

### Reduce your loan term and save interest

Did you know that you can save interest and shorten your loan term by making extra payments weekly, fortnightly or monthly? Please contact our Customer Service Team on 13 80 10 for details.

### Changes to fees and charges

The fees and charges applicable to your account are payable by you as a borrower. All fees and charges are subject to change and may be varied, or additional new fees may apply, from time to time without your consent. You will be notified of any change to the fees and charges which apply to your loan.

### Repayment advice

All loan repayments are due on or before your advised repayment date. To help you pay on time we now offer a variety of repayment options to suit your needs:

Direct Debit	Free
BPAY® – Savings or Cheque Account	\$1.05 per transaction amount, deducted from the repayment
BPAY® – Visa or MasterCard	0.5% of the transaction amount, deducted from the repayment
Cash, Cheque or Bank Transfer	\$2.50 per transaction amount, deducted from the repayment
By telephone – Visa or MasterCard	1.0% of the transaction amount, deducted from the repayment



**Billers Code – 18309**

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Your BPAY® reference is noted on the front of this statement. Please contact our Customer Service Team to organise your preferred repayment method.

### Email address

If you wish to clarify any matters regarding your statement by email please send your questions direct to:

#### La Trobe Statement Assistance

Email: [customerservices@latrobefinancial.com.au](mailto:customerservices@latrobefinancial.com.au)

Please include your full name, address and account number with your correspondence, so that we may respond to you immediately.

### Mistakes

No mistake in this statement or in any document rendered by La Trobe Financial shall prevent the recovery of any amount due, or make us liable to any action, liability, claim or demand from such mistake.

### Privacy

We comply with the Privacy Act in handling your personal information. A copy of La Trobe Financial's Privacy Policy is available at [latrobefinancial.com](http://latrobefinancial.com) or upon request.

### Complaints

If you have a complaint, we have an internal dispute resolution process that can assist you. Please contact our Customer Resolutions Team, who will guide you through this process on 13 80 10.

### More information?

For more information call us on 13 80 10, or visit our website [latrobefinancial.com](http://latrobefinancial.com)



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**  
Page No 1 of 2  
Statement Period 01.01.21 to 31.01.21

Jenbro Super Pty Ltd ATF JM Browne Supe

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
Login, My Home Loan, New Registration

## Loan Account Detail Summary

Security Address:	Lot 649 Glorious Promenade REDBANK PLAINS QLD 4301
Current Interest Rate at 02 Feb 2021 (calculated (Daily Rests) - Variable)	7.14% p.a.
Loan Approved Amount	\$ 256, 000. 00
Closing Loan Balance at 31 Jan 2021	\$ 238, 211. 91
Loan Settlement Month	August 2014
Original Loan Maturity	August 2044
Contract Term Remaining	23 years 7 months
Forecast Term (based on current repayment profile)	23 years 5 months
National Credit Code Regulated	No
Privacy Password Protected	Yes
Interest Charges - 01.07.20 to 31.01.21	\$ 10, 017. 96
Repayments Received during Statement Period	\$ 1, 760. 00
Minimum Monthly Repayment Amount	\$ 1, 760. 00
Monthly Repayment Due Date	20th each month

### Loan Guarantor Details

Ms JM Browne 8 Pretty Valley Grove SOUTH MORANG VIC 3752

### RECEIVE THIS STATEMENT BY EMAIL:

Please email customerservices@latrobefinancial.com.au to update your contact details.

#### La Trobe Financial LoanManager App now available

Download the App and access your Loan Account for the following options:

- View your Loan balance;
- Check your Redraw balance; and
- Request a Statement.

Visit App Store for Apple devices or Play Store for Android devices and search, **La Trobe Financial LoanManager**.

#### You can also save money with La Trobe Financial

Did you know that you can reduce the amount of interest you pay and your loan term by making extra weekly, fortnightly or monthly payments?

#### You can invest with us too

Judged Australia's Best Credit Fund - Mortgages 12 years in a row by *Money* magazine and currently offering a return of **4.35% p.a.\*** for the 12 Month Term Account.

La Trobe Financial Asset Management Limited ACN 007 332 363 Australian Financial Services Licence 222213 Australian Credit Licence 222213 is the issuer and manager of the La Trobe Australian Credit Fund ARSN 088 178 321. It is important for you to consider the PDS for the Credit Fund in deciding whether to invest, or to continue to invest, in the Credit Fund. You can read the PDS on our website, or ask for a copy by phoning us. \*Returns on our investments are variable and paid monthly. Past performance is not a reliable indicator of future performance. The rates of return from the Credit Fund are not guaranteed and are determined by the future revenue of the Credit Fund and may be lower than expected. Investors risk losing some or all of their principal investment. An investment in the Credit Fund is not a bank deposit. Withdrawal rights are subject to liquidity and may be delayed or suspended. Visit our website for further information.



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 2 of 2

Statement Period 01.01.21 to 31.01.21

BPAY® Biller Code 18309 Reference No. 40 308 935 6

ONLINE STATEMENTS NOW AVAILABLE on our website -  
*Login, My Home Loan, New Registration*

Jenbro Super Pty Ltd ATF JM Browne Supe

DATE	TRANSACTION DETAILS	DEBIT	CREDIT	BALANCE
01. 01. 21	Opening Loan Balance			238, 514. 66
20. 01. 21	La Trobe Financial Quick Pay Repayment		1, 760. 00	236, 754. 66
31. 01. 21	Account Service Fee	15. 00		236, 769. 66
31. 01. 21	Interest (31 days 7.14% p.a.)	1, 442. 25		238, 211. 91
31. 01. 21	Closing Loan Balance			238, 211. 91

Please check all entries on this statement and inform us promptly of any error or unauthorised transactions.



## Loan Account Information

### Interest: rates and methods of calculation

The interest rate used to calculate any interest on this statement and a clear explanation of how it has been calculated are available on request.

### Payment assistance: how we can help you

We offer different types of payment assistance, including more frequent repayments which assist with budgeting and arrears repayment arrangements for customers experiencing repayment difficulties. If you experience difficulties in paying promptly, please advise us immediately and help us to help you. Please contact our Asset Management Team on our toll free national service number 1800 620 639.

### Renting, vacating property or changing address

If you are renting or vacating the security property for more than one (1) month or changing address, please call our Customer Service Team on 13 80 10 so we can amend our records immediately.

### Insurance

La Trobe Financial offers property, contents and landlord insurance for your needs. The advantages of insuring through La Trobe Financial include competitive premiums, ability to settle eligible claims promptly and ability to pay premiums monthly. Once you indicate your requirements, insurance is effective immediately, including twenty million dollars (\$20M) of public liability insurance coverage. Please contact our Insurance Team on 13 80 10 for a competitive quote for your insurance needs.

### Renovation refinance and debt consolidation available

We can provide additional funding for renovations or extensions by increasing your existing loan or providing a new loan depending on your own requirements. Should you be considering refinancing your existing loans or any other form of debt consolidation we can assist you with this at competitive rates. Contact our Loan Hotline on 13 80 10 for more information. Our Loan Hotline is open 8.30am – 5.30pm weekdays.

### Reduce your loan term and save interest

Did you know that you can save interest and shorten your loan term by making extra payments weekly, fortnightly or monthly? Please contact our Customer Service Team on 13 80 10 for details.

### Changes to fees and charges

The fees and charges applicable to your account are payable by you as a borrower. All fees and charges are subject to change and may be varied, or additional new fees may apply, from time to time without your consent. You will be notified of any change to the fees and charges which apply to your loan.

### Repayment advice

All loan repayments are due on or before your advised repayment date. To help you pay on time we now offer a variety of repayment options to suit your needs:

Direct Debit	Free
BPAY® – Savings or Cheque Account	\$1.05 per transaction amount, deducted from the repayment
BPAY® – Visa or MasterCard	0.5% of the transaction amount, deducted from the repayment
Cash, Cheque or Bank Transfer	\$2.50 per transaction amount, deducted from the repayment
By telephone – Visa or MasterCard	1.0% of the transaction amount, deducted from the repayment



**Billir Code – 18309**

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Your BPAY® reference is noted on the front of this statement. Please contact our Customer Service Team to organise your preferred repayment method.

### Email address

If you wish to clarify any matters regarding your statement by email please send your questions direct to:

#### La Trobe Statement Assistance

Email: [customerservices@latrobefinancial.com.au](mailto:customerservices@latrobefinancial.com.au)

Please include your full name, address and account number with your correspondence, so that we may respond to you immediately.

### Mistakes

No mistake in this statement or in any document rendered by La Trobe Financial shall prevent the recovery of any amount due, or make us liable to any action, liability, claim or demand from such mistake.

### Privacy

We comply with the Privacy Act in handling your personal information. A copy of La Trobe Financial's Privacy Policy is available at [latrobefinancial.com](http://latrobefinancial.com) or upon request.

### Complaints

If you have a complaint, we have an internal dispute resolution process that can assist you. Please contact our Customer Resolutions Team, who will guide you through this process on 13 80 10.

### More information?

For more information call us on 13 80 10, or visit our website [latrobefinancial.com](http://latrobefinancial.com)



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 1 of 2

Statement Period 01.02.21 to 28.02.21

Jenbro Super Pty Ltd ATF JM Browne Supe

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
Login, My Home Loan, New Registration

## Loan Account Detail Summary

Security Address: Lot 649 Glorious Promenade REDBANK PLAINS QLD 4301

Current Interest Rate at 02 Mar 2021 (calculated (Daily Rests) - Variable)	7.14% p.a.
Loan Approved Amount	\$ 256,000.00
Closing Loan Balance at 28 Feb 2021	\$ 237,769.25
Loan Settlement Month	August 2014
Original Loan Maturity	August 2044
Contract Term Remaining	23 years 6 months
Forecast Term (based on current repayment profile)	23 years 4 months
National Credit Code Regulated	No
Privacy Password Protected	Yes
Interest Charges - 01.07.20 to 28.02.21	\$ 11,320.30
Repayments Received during Statement Period	\$ 1,760.00
Minimum Monthly Repayment Amount	\$ 1,760.00
Monthly Repayment Due Date	20th each month

### Loan Guarantor Details

Ms JM Browne 8 Pretty Valley Grove SOUTH MORANG VIC 3752

### RECEIVE THIS STATEMENT BY EMAIL:

Please email customerservices@latrobefinancial.com.au to update your contact details.

#### La Trobe Financial LoanManager App now available

Download the App and access your Loan Account for the following options:

- View your Loan balance;
- Check your Redraw balance; and
- Request a Statement.

Visit App Store for Apple devices or Play Store for Android devices and search, **La Trobe Financial LoanManager**.

#### You can also save money with La Trobe Financial

Did you know that you can reduce the amount of interest you pay and your loan term by making extra weekly, fortnightly or monthly payments?

#### You can invest with us too

Judged Australia's Best Credit Fund - Mortgages 12 years in a row by *Money* magazine and currently offering a return of **4.35% p.a.\*** for the 12 Month Term Account.

La Trobe Financial Asset Management Limited ACN 007 332 363 Australian Financial Services Licence 222213 Australian Credit Licence 222213 is the issuer and manager of the La Trobe Australian Credit Fund ARSN 088 178 321. It is important for you to consider the PDS for the Credit Fund in deciding whether to invest, or to continue to invest, in the Credit Fund. You can read the PDS on our website, or ask for a copy by phoning us. \*Returns on our investments are variable and paid monthly. Past performance is not a reliable indicator of future performance. The rates of return from the Credit Fund are not guaranteed and are determined by the future revenue of the Credit Fund and may be lower than expected. Investors risk losing some or all of their principal investment. An investment in the Credit Fund is not a bank deposit. Withdrawal rights are subject to liquidity and may be delayed or suspended. Visit our website for further information.



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 2 of 2

Statement Period 01.02.21 to 28.02.21

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
*Login, My Home Loan, New Registration*

Jenbro Super Pty Ltd ATF JM Browne Supe

DATE	TRANSACTION DETAILS	DEBIT	CREDIT	BALANCE
01. 02. 21	Opening Loan Balance			238,211. 91
22. 02. 21	La Trobe Financial Quick Pay Repayment		1,760. 00	236,451. 91
28. 02. 21	Account Service Fee	15. 00		236,466. 91
28. 02. 21	Interest (28 days 7.14% p.a.)	1,302. 34		237,769. 25
28. 02. 21	Closing Loan Balance			237,769. 25

Please check all entries on this statement and inform us promptly of any error or unauthorised transactions.

## Loan Account Information

### Interest: rates and methods of calculation

The interest rate used to calculate any interest on this statement and a clear explanation of how it has been calculated are available on request.

### Payment assistance: how we can help you

We offer different types of payment assistance, including more frequent repayments which assist with budgeting and arrears repayment arrangements for customers experiencing repayment difficulties. If you experience difficulties in paying promptly, please advise us immediately and help us to help you. Please contact our Asset Management Team on our toll free national service number 1800 620 639.

### Renting, vacating property or changing address

If you are renting or vacating the security property for more than one (1) month or changing address, please call our Customer Service Team on 13 80 10 so we can amend our records immediately.

### Insurance

La Trobe Financial offers property, contents and landlord insurance for your needs. The advantages of insuring through La Trobe Financial include competitive premiums, ability to settle eligible claims promptly and ability to pay premiums monthly. Once you indicate your requirements, insurance is effective immediately, including twenty million dollars (\$20M) of public liability insurance coverage. Please contact our Insurance Team on 13 80 10 for a competitive quote for your insurance needs.

### Renovation refinance and debt consolidation available

We can provide additional funding for renovations or extensions by increasing your existing loan or providing a new loan depending on your own requirements. Should you be considering refinancing your existing loans or any other form of debt consolidation we can assist you with this at competitive rates. Contact our Loan Hotline on 13 80 10 for more information. Our Loan Hotline is open 8.30am – 5.30pm weekdays.

### Reduce your loan term and save interest

Did you know that you can save interest and shorten your loan term by making extra payments weekly, fortnightly or monthly? Please contact our Customer Service Team on 13 80 10 for details.

### Changes to fees and charges

The fees and charges applicable to your account are payable by you as a borrower. All fees and charges are subject to change and may be varied, or additional new fees may apply, from time to time without your consent. You will be notified of any change to the fees and charges which apply to your loan.

### Repayment advice

All loan repayments are due on or before your advised repayment date. To help you pay on time we now offer a variety of repayment options to suit your needs:

Direct Debit	Free
BPAY® – Savings or Cheque Account	\$1.05 per transaction amount, deducted from the repayment
BPAY® – Visa or MasterCard	0.5% of the transaction amount, deducted from the repayment
Cash, Cheque or Bank Transfer	\$2.50 per transaction amount, deducted from the repayment
By telephone – Visa or MasterCard	1.0% of the transaction amount, deducted from the repayment



**Billers Code – 18309**

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Your BPAY® reference is noted on the front of this statement. Please contact our Customer Service Team to organise your preferred repayment method.

### Email address

If you wish to clarify any matters regarding your statement by email please send your questions direct to:

#### La Trobe Statement Assistance

Email: [customerservices@latrobefinancial.com.au](mailto:customerservices@latrobefinancial.com.au)

Please include your full name, address and account number with your correspondence, so that we may respond to you immediately.

### Mistakes

No mistake in this statement or in any document rendered by La Trobe Financial shall prevent the recovery of any amount due, or make us liable to any action, liability, claim or demand from such mistake.

### Privacy

We comply with the Privacy Act in handling your personal information. A copy of La Trobe Financial's Privacy Policy is available at [latrobefinancial.com](http://latrobefinancial.com) or upon request.

### Complaints

If you have a complaint, we have an internal dispute resolution process that can assist you. Please contact our Customer Resolutions Team, who will guide you through this process on 13 80 10.

### More information?

For more information call us on 13 80 10, or visit our website [latrobefinancial.com](http://latrobefinancial.com)





La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**  
Page No 1 of 2  
Statement Period 01.03.21 to 31.03.21

Jenbro Super Pty Ltd ATF JM Browne Supe

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
Login, My Home Loan, New Registration

## Loan Account Detail Summary

Security Address:	Lot 649 Glorious Promenade REDBANK PLAINS QLD 4301
Current Interest Rate at 06 Apr 2021 (calculated (Daily Rests) - Variable)	7.14% p.a.
Loan Approved Amount	\$ 256,000.00
Closing Loan Balance at 31 Mar 2021	\$ 237,462.66
Loan Settlement Month	August 2014
Original Loan Maturity	August 2044
Contract Term Remaining	23 years 5 months
Forecast Term (based on current repayment profile)	23 years 3 months
National Credit Code Regulated	No
Privacy Password Protected	Yes
Interest Charges - 01.07.20 to 31.03.21	\$ 12,758.71
Repayments Received during Statement Period	\$ 1,760.00
Minimum Monthly Repayment Amount	\$ 1,760.00
Monthly Repayment Due Date	20th each month

### Loan Guarantor Details

Ms JM Browne 8 Pretty Valley Grove SOUTH MORANG VIC 3752

### RECEIVE THIS STATEMENT BY EMAIL:

Please email customerservices@latrobefinancial.com.au to update your contact details.

#### La Trobe Financial LoanManager App now available

Download the App and access your Loan Account for the following options:

- View your Loan balance;
- Check your Redraw balance; and
- Request a Statement.

Visit App Store for Apple devices or Play Store for Android devices and search, **La Trobe Financial LoanManager**.

#### You can also save money with La Trobe Financial

Did you know that you can reduce the amount of interest you pay and your loan term by making extra weekly, fortnightly or monthly payments?

#### You can invest with us too

Judged Australia's Best Credit Fund - Mortgages 12 years in a row by *Money* magazine and currently offering a return of **4.35% p.a.\*** for the 12 Month Term Account.

La Trobe Financial Asset Management Limited ACN 007 332 363 Australian Financial Services Licence 222213 Australian Credit Licence 222213 is the issuer and manager of the La Trobe Australian Credit Fund ARSN 088 178 321. It is important for you to consider the PDS for the Credit Fund in deciding whether to invest, or to continue to invest, in the Credit Fund. You can read the PDS on our website, or ask for a copy by phoning us. \*Returns on our investments are variable and paid monthly. Past performance is not a reliable indicator of future performance. The rates of return from the Credit Fund are not guaranteed and are determined by the future revenue of the Credit Fund and may be lower than expected. Investors risk losing some or all of their principal investment. An investment in the Credit Fund is not a bank deposit. Withdrawal rights are subject to liquidity and may be delayed or suspended. Visit our website for further information.



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 2 of 2

Statement Period 01.03.21 to 31.03.21

BPAY® Biller Code 18309 Reference No. 40 308 935 6

ONLINE STATEMENTS NOW AVAILABLE on our website -  
*Login, My Home Loan, New Registration*

Jenbro Super Pty Ltd ATF JM Browne Supe

DATE	TRANSACTION DETAILS	DEBIT	CREDIT	BALANCE
01. 03. 21	Opening Loan Balance			237, 769. 25
22. 03. 21	La Trobe Financial Quick Pay Repayment		1, 760. 00	236, 009. 25
31. 03. 21	Account Service Fee	15. 00		236, 024. 25
31. 03. 21	Interest (31 days 7.14% p.a.)	1, 438. 41		237, 462. 66
31. 03. 21	Closing Loan Balance			237, 462. 66

From 1 May 2021 the Priority Discharge Fee will increase from \$190.00 to \$299.00.

Please check all entries on this statement and inform us promptly of any error or unauthorised transactions.

## Loan Account Information

### Interest: rates and methods of calculation

The interest rate used to calculate any interest on this statement and a clear explanation of how it has been calculated are available on request.

### Payment assistance: how we can help you

We offer different types of payment assistance, including more frequent repayments which assist with budgeting and arrears repayment arrangements for customers experiencing repayment difficulties. If you experience difficulties in paying promptly, please advise us immediately and help us to help you. Please contact our Asset Management Team on our toll free national service number 1800 620 639.

### Renting, vacating property or changing address

If you are renting or vacating the security property for more than one (1) month or changing address, please call our Customer Service Team on 13 80 10 so we can amend our records immediately.

### Insurance

La Trobe Financial offers property, contents and landlord insurance for your needs. The advantages of insuring through La Trobe Financial include competitive premiums, ability to settle eligible claims promptly and ability to pay premiums monthly. Once you indicate your requirements, insurance is effective immediately, including twenty million dollars (\$20M) of public liability insurance coverage. Please contact our Insurance Team on 13 80 10 for a competitive quote for your insurance needs.

### Renovation refinance and debt consolidation available

We can provide additional funding for renovations or extensions by increasing your existing loan or providing a new loan depending on your own requirements. Should you be considering refinancing your existing loans or any other form of debt consolidation we can assist you with this at competitive rates. Contact our Loan Hotline on 13 80 10 for more information. Our Loan Hotline is open 8.30am – 5.30pm weekdays.

### Reduce your loan term and save interest

Did you know that you can save interest and shorten your loan term by making extra payments weekly, fortnightly or monthly? Please contact our Customer Service Team on 13 80 10 for details.

### Changes to fees and charges

The fees and charges applicable to your account are payable by you as a borrower. All fees and charges are subject to change and may be varied, or additional new fees may apply, from time to time without your consent. You will be notified of any change to the fees and charges which apply to your loan.

### Repayment advice

All loan repayments are due on or before your advised repayment date. To help you pay on time we now offer a variety of repayment options to suit your needs:

Direct Debit	Free
BPAY® – Savings or Cheque Account	\$1.05 per transaction amount, deducted from the repayment
BPAY® – Visa or MasterCard	0.5% of the transaction amount, deducted from the repayment
Cash, Cheque or Bank Transfer	\$2.50 per transaction amount, deducted from the repayment
By telephone – Visa or MasterCard	1.0% of the transaction amount, deducted from the repayment



**Billers Code – 18309**

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Your BPAY® reference is noted on the front of this statement. Please contact our Customer Service Team to organise your preferred repayment method.

### Email address

If you wish to clarify any matters regarding your statement by email please send your questions direct to:

#### La Trobe Statement Assistance

Email: [customerservices@latrobefinancial.com.au](mailto:customerservices@latrobefinancial.com.au)

Please include your full name, address and account number with your correspondence, so that we may respond to you immediately.

### Mistakes

No mistake in this statement or in any document rendered by La Trobe Financial shall prevent the recovery of any amount due, or make us liable to any action, liability, claim or demand from such mistake.

### Privacy

We comply with the Privacy Act in handling your personal information. A copy of La Trobe Financial's Privacy Policy is available at [latrobefinancial.com](http://latrobefinancial.com) or upon request.

### Complaints

If you have a complaint, we have an internal dispute resolution process that can assist you. Please contact our Customer Resolutions Team, who will guide you through this process on 13 80 10.

### More information?

For more information call us on 13 80 10, or visit our website [latrobefinancial.com](http://latrobefinancial.com)



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**  
Page No 1 of 2  
Statement Period 01.04.21 to 30.04.21

Jenbro Super Pty Ltd ATF JM Browne Supe

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
Login, My Home Loan, New Registration

## Loan Account Detail Summary

Security Address:	Lot 649 Glorious Promenade REDBANK PLAINS QLD 4301
Current Interest Rate at 04 May 2021 (calculated (Daily Rests) - Variable)	7.14% p.a.
Loan Approved Amount	\$ 256, 000. 00
Closing Loan Balance at 30 Apr 2021	\$ 237, 107. 42
Loan Settlement Month	August 2014
Original Loan Maturity	August 2044
Contract Term Remaining	23 years 4 months
Forecast Term (based on current repayment profile)	23 years 2 months
National Credit Code Regulated	No
Privacy Password Protected	Yes
Interest Charges - 01.07.20 to 30.04.21	\$ 14, 148. 47
Repayments Received during Statement Period	\$ 1, 760. 00
Minimum Monthly Repayment Amount	\$ 1, 760. 00
Monthly Repayment Due Date	20th each month

### Loan Guarantor Details

Ms JM Browne 8 Pretty Valley Grove SOUTH MORANG VIC 3752

### RECEIVE THIS STATEMENT BY EMAIL:

Please email customerservices@latrobefinancial.com.au to update your contact details.

#### La Trobe Financial LoanManager App now available

Download the App and access your Loan Account for the following options:

- View your Loan balance;
- Check your Redraw balance; and
- Request a Statement.

Visit App Store for Apple devices or Play Store for Android devices and search, **La Trobe Financial LoanManager**.

#### You can also save money with La Trobe Financial

Did you know that you can reduce the amount of interest you pay and your loan term by making extra weekly, fortnightly or monthly payments?

#### You can invest with us too

Judged Australia's Best Credit Fund - Mortgages 12 years in a row by *Money* magazine and currently offering a return of **4.35% p.a.\*** for the 12 Month Term Account.

La Trobe Financial Asset Management Limited ACN 007 332 363 Australian Financial Services Licence 222213 Australian Credit Licence 222213 is the issuer and manager of the La Trobe Australian Credit Fund ARSN 088 178 321. It is important for you to consider the PDS for the Credit Fund in deciding whether to invest, or to continue to invest, in the Credit Fund. You can read the PDS on our website, or ask for a copy by phoning us. \*Returns on our investments are variable and paid monthly. Past performance is not a reliable indicator of future performance. The rates of return from the Credit Fund are not guaranteed and are determined by the future revenue of the Credit Fund and may be lower than expected. Investors risk losing some or all of their principal investment. An investment in the Credit Fund is not a bank deposit. Withdrawal rights are subject to liquidity and may be delayed or suspended. Visit our website for further information.





La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 2 of 2

Statement Period 01.04.21 to 30.04.21

BPAY® Biller Code 18309 Reference No. 40 308 935 6

ONLINE STATEMENTS NOW AVAILABLE on our website -  
*Login, My Home Loan, New Registration*

Jenbro Super Pty Ltd ATF JM Browne Supe

DATE	TRANSACTION DETAILS	DEBIT	CREDIT	BALANCE
01. 04. 21	Opening Loan Balance			237, 462. 66
20. 04. 21	La Trobe Financial Quick Pay Repayment		1, 760. 00	235, 702. 66
30. 04. 21	Account Service Fee	15. 00		235, 717. 66
30. 04. 21	Interest (30 days 7.14% p.a.)	1, 389. 76		237, 107. 42
30. 04. 21	Closing Loan Balance			237, 107. 42

From 1 May 2021 the Priority Discharge Fee will increase from \$190.00 to \$299.00.

Please check all entries on this statement and inform us promptly of any error or unauthorised transactions.

## Loan Account Information

### Interest: rates and methods of calculation

The interest rate used to calculate any interest on this statement and a clear explanation of how it has been calculated are available on request.

### Payment assistance: how we can help you

We offer different types of payment assistance, including more frequent repayments which assist with budgeting and arrears repayment arrangements for customers experiencing repayment difficulties. If you experience difficulties in paying promptly, please advise us immediately and help us to help you. Please contact our Asset Management Team on our toll free national service number 1800 620 639.

### Renting, vacating property or changing address

If you are renting or vacating the security property for more than one (1) month or changing address, please call our Customer Service Team on 13 80 10 so we can amend our records immediately.

### Insurance

La Trobe Financial offers property, contents and landlord insurance for your needs. The advantages of insuring through La Trobe Financial include competitive premiums, ability to settle eligible claims promptly and ability to pay premiums monthly. Once you indicate your requirements, insurance is effective immediately, including twenty million dollars (\$20M) of public liability insurance coverage. Please contact our Insurance Team on 13 80 10 for a competitive quote for your insurance needs.

### Renovation refinance and debt consolidation available

We can provide additional funding for renovations or extensions by increasing your existing loan or providing a new loan depending on your own requirements. Should you be considering refinancing your existing loans or any other form of debt consolidation we can assist you with this at competitive rates. Contact our Loan Hotline on 13 80 10 for more information. Our Loan Hotline is open 8.30am – 5.30pm weekdays.

### Reduce your loan term and save interest

Did you know that you can save interest and shorten your loan term by making extra payments weekly, fortnightly or monthly? Please contact our Customer Service Team on 13 80 10 for details.

### Changes to fees and charges

The fees and charges applicable to your account are payable by you as a borrower. All fees and charges are subject to change and may be varied, or additional new fees may apply, from time to time without your consent. You will be notified of any change to the fees and charges which apply to your loan.

### Repayment advice

All loan repayments are due on or before your advised repayment date. To help you pay on time we now offer a variety of repayment options to suit your needs:

Direct Debit	Free
BPAY® – Savings or Cheque Account	\$1.05 per transaction amount, deducted from the repayment
BPAY® – Visa or MasterCard	0.5% of the transaction amount, deducted from the repayment
Cash, Cheque or Bank Transfer	\$2.50 per transaction amount, deducted from the repayment
By telephone – Visa or MasterCard	1.0% of the transaction amount, deducted from the repayment



**Billers Code – 18309**

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Your BPAY® reference is noted on the front of this statement. Please contact our Customer Service Team to organise your preferred repayment method.

### Email address

If you wish to clarify any matters regarding your statement by email please send your questions direct to:

#### La Trobe Statement Assistance

Email: [customerservices@latrobefinancial.com.au](mailto:customerservices@latrobefinancial.com.au)

Please include your full name, address and account number with your correspondence, so that we may respond to you immediately.

### Mistakes

No mistake in this statement or in any document rendered by La Trobe Financial shall prevent the recovery of any amount due, or make us liable to any action, liability, claim or demand from such mistake.

### Privacy

We comply with the Privacy Act in handling your personal information. A copy of La Trobe Financial's Privacy Policy is available at [latrobefinancial.com](http://latrobefinancial.com) or upon request.

### Complaints

If you have a complaint, we have an internal dispute resolution process that can assist you. Please contact our Customer Resolutions Team, who will guide you through this process on 13 80 10.

### More information?

For more information call us on 13 80 10, or visit our website [latrobefinancial.com](http://latrobefinancial.com)



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**  
Page No 1 of 2  
Statement Period 01.05.21 to 31.05.21

Jenbro Super Pty Ltd ATF JM Browne Supe

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
Login, My Home Loan, New Registration

## Loan Account Detail Summary

Security Address:	Lot 649 Glorious Promenade REDBANK PLAINS QLD 4301
Current Interest Rate at 03 Jun 2021 (calculated (Daily Rests) - Variable)	7.14% p.a.
Loan Approved Amount	\$ 256,000.00
Closing Loan Balance at 31 May 2021	\$ 236,796.13
Loan Settlement Month	August 2014
Original Loan Maturity	August 2044
Contract Term Remaining	23 years 3 months
Forecast Term (based on current repayment profile)	23 years 1 month
National Credit Code Regulated	No
Privacy Password Protected	Yes
Interest Charges - 01.07.20 to 31.05.21	\$ 15,582.18
Repayments Received during Statement Period	\$ 1,760.00
Minimum Monthly Repayment Amount	\$ 1,760.00
Monthly Repayment Due Date	20th each month

### Loan Guarantor Details

Ms JM Browne 8 Pretty Valley Grove SOUTH MORANG VIC 3752

### RECEIVE THIS STATEMENT BY EMAIL:

Please email customerservices@latrobefinancial.com.au to update your contact details.

#### La Trobe Financial LoanManager App now available

Download the App and access your Loan Account for the following options:

- View your Loan balance;
- Check your Redraw balance; and
- Request a Statement.

Visit App Store for Apple devices or Play Store for Android devices and search, **La Trobe Financial LoanManager**.

#### You can also save money with La Trobe Financial

Did you know that you can reduce the amount of interest you pay and your loan term by making extra weekly, fortnightly or monthly payments?

#### You can invest with us too

Judged Australia's Best Credit Fund - Mortgages 12 years in a row by *Money* magazine and currently offering a return of **4.35% p.a.\*** for the 12 Month Term Account.

La Trobe Financial Asset Management Limited ACN 007 332 363 Australian Financial Services Licence 222213 Australian Credit Licence 222213 is the issuer and manager of the La Trobe Australian Credit Fund ARSN 088 178 321. It is important for you to consider the PDS for the Credit Fund in deciding whether to invest, or to continue to invest, in the Credit Fund. You can read the PDS on our website, or ask for a copy by phoning us. \*Returns on our investments are variable and paid monthly. Past performance is not a reliable indicator of future performance. The rates of return from the Credit Fund are not guaranteed and are determined by the future revenue of the Credit Fund and may be lower than expected. Investors risk losing some or all of their principal investment. An investment in the Credit Fund is not a bank deposit. Withdrawal rights are subject to liquidity and may be delayed or suspended. Visit our website for further information.



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 2 of 2

Statement Period 01.05.21 to 31.05.21

BPAY® Biller Code 18309 Reference No. 40 308 935 6

ONLINE STATEMENTS NOW AVAILABLE on our website -  
*Login, My Home Loan, New Registration*

Jenbro Super Pty Ltd ATF JM Browne Supe

DATE	TRANSACTION DETAILS	DEBIT	CREDIT	BALANCE
01. 05. 21	Opening Loan Balance			237, 107. 42
20. 05. 21	La Trobe Financial Quick Pay Repayment		1, 760. 00	235, 347. 42
31. 05. 21	Account Service Fee	15. 00		235, 362. 42
31. 05. 21	Interest (31 days 7.14% p.a.)	1, 433. 71		236, 796. 13
31. 05. 21	Closing Loan Balance			236, 796. 13

From 1 May 2021 the Priority Discharge Fee will increase from \$190.00 to \$299.00.

Please check all entries on this statement and inform us promptly of any error or unauthorised transactions.



## Loan Account Information

### Interest: rates and methods of calculation

The interest rate used to calculate any interest on this statement and a clear explanation of how it has been calculated are available on request.

### Payment assistance: how we can help you

We offer different types of payment assistance, including more frequent repayments which assist with budgeting and arrears repayment arrangements for customers experiencing repayment difficulties. If you experience difficulties in paying promptly, please advise us immediately and help us to help you. Please contact our Asset Management Team on our toll free national service number 1800 620 639.

### Renting, vacating property or changing address

If you are renting or vacating the security property for more than one (1) month or changing address, please call our Customer Service Team on 13 80 10 so we can amend our records immediately.

### Insurance

La Trobe Financial offers property, contents and landlord insurance for your needs. The advantages of insuring through La Trobe Financial include competitive premiums, ability to settle eligible claims promptly and ability to pay premiums monthly. Once you indicate your requirements, insurance is effective immediately, including twenty million dollars (\$20M) of public liability insurance coverage. Please contact our Insurance Team on 13 80 10 for a competitive quote for your insurance needs.

### Renovation refinance and debt consolidation available

We can provide additional funding for renovations or extensions by increasing your existing loan or providing a new loan depending on your own requirements. Should you be considering refinancing your existing loans or any other form of debt consolidation we can assist you with this at competitive rates. Contact our Loan Hotline on 13 80 10 for more information. Our Loan Hotline is open 8.30am – 5.30pm weekdays.

### Reduce your loan term and save interest

Did you know that you can save interest and shorten your loan term by making extra payments weekly, fortnightly or monthly? Please contact our Customer Service Team on 13 80 10 for details.

### Changes to fees and charges

The fees and charges applicable to your account are payable by you as a borrower. All fees and charges are subject to change and may be varied, or additional new fees may apply, from time to time without your consent. You will be notified of any change to the fees and charges which apply to your loan.

### Repayment advice

All loan repayments are due on or before your advised repayment date. To help you pay on time we now offer a variety of repayment options to suit your needs:

Direct Debit	Free
BPAY® – Savings or Cheque Account	\$1.05 per transaction amount, deducted from the repayment
BPAY® – Visa or MasterCard	0.5% of the transaction amount, deducted from the repayment
Cash, Cheque or Bank Transfer	\$2.50 per transaction amount, deducted from the repayment
By telephone – Visa or MasterCard	1.0% of the transaction amount, deducted from the repayment



**Billers Code – 18309**

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Your BPAY® reference is noted on the front of this statement. Please contact our Customer Service Team to organise your preferred repayment method.

### Email address

If you wish to clarify any matters regarding your statement by email please send your questions direct to:

#### La Trobe Statement Assistance

Email: [customerservices@latrobefinancial.com.au](mailto:customerservices@latrobefinancial.com.au)

Please include your full name, address and account number with your correspondence, so that we may respond to you immediately.

### Mistakes

No mistake in this statement or in any document rendered by La Trobe Financial shall prevent the recovery of any amount due, or make us liable to any action, liability, claim or demand from such mistake.

### Privacy

We comply with the Privacy Act in handling your personal information. A copy of La Trobe Financial's Privacy Policy is available at [latrobefinancial.com](http://latrobefinancial.com) or upon request.

### Complaints

If you have a complaint, we have an internal dispute resolution process that can assist you. Please contact our Customer Resolutions Team, who will guide you through this process on 13 80 10.

### More information?

For more information call us on 13 80 10, or visit our website [latrobefinancial.com](http://latrobefinancial.com)



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**  
Page No 1 of 2  
Statement Period 01.06.21 to 30.06.21

Jenbro Super Pty Ltd ATF JM Browne Supe

BPAY® Biller Code 18309 Reference No. 40 308 935 6  
ONLINE STATEMENTS NOW AVAILABLE on our website -  
Login, My Home Loan, New Registration

## Interest Certificate for Year Ended 30 June 2021

Interest Charges - 01.07.20 to 30.06.21 \$ 16,968.38

### Loan Detail Summary

Security Address: Lot 649 Glorious Promenade REDBANK PLAINS QLD 4301

Current Interest Rate at 08 Jul 2021 (calculated (Daily Rests) - Variable)	7.14% p.a.
Loan Approved Amount	\$ 256,000.00
Closing Loan Balance at 30 Jun 2021	\$ 236,437.33
Loan Settlement Month	August 2014
Original Loan Maturity	August 2044
Contract Term Remaining	23 years 2 months
Forecast Term (based on current repayment profile)	23 years
National Credit Code Regulated	No
Privacy Password Protected	Yes

Repayments Received during Statement Period	\$ 1,760.00
Minimum Monthly Repayment Amount	\$ 1,760.00
Monthly Repayment Due Date	20th each month

### Loan Guarantor Details

Ms JM Browne 8 Pretty Valley Grove SOUTH MORANG VIC 3752

### RECEIVE THIS STATEMENT BY EMAIL:

Please email customerservices@latrobefinancial.com.au to update your contact details.

#### La Trobe Financial LoanManager App now available

Download the App and access your Loan Account for the following options:

- View your Loan balance;
- Check your Redraw balance; and
- Request a Statement.

Visit App Store for Apple devices or Play Store for Android devices and search, **La Trobe Financial LoanManager**.

#### You can also save money with La Trobe Financial

Did you know that you can reduce the amount of interest you pay and your loan term by making extra weekly, fortnightly or monthly payments?

#### You can invest with us too

Judged Australia's Best Credit Fund - Mortgages 12 years in a row by *Money* magazine and currently offering a return of **4.35% p.a.\*** for the 12 Month Term Account.

La Trobe Financial Asset Management Limited ACN 007 332 363 Australian Financial Services Licence 222213 Australian Credit Licence 222213 is the issuer and manager of the La Trobe Australian Credit Fund ARSN 088 178 321. It is important for you to consider the PDS for the Credit Fund in deciding whether to invest, or to continue to invest, in the Credit Fund. You can read the PDS on our website, or ask for a copy by phoning us. \*Returns on our investments are variable and paid monthly. Past performance is not a reliable indicator of future performance. The rates of return from the Credit Fund are not guaranteed and are determined by the future revenue of the Credit Fund and may be lower than expected. Investors risk losing some or all of their principal investment. An investment in the Credit Fund is not a bank deposit. Withdrawal rights are subject to liquidity and may be delayed or suspended. Visit our website for further information.



La Trobe Financial Services Pty Limited • ACN 006 479 527  
La Trobe Financial Asset Management Limited • ACN 007 332 363 • AFSL 222213  
**Account Number 40 308 935 6**

Page No 2 of 2

Statement Period 01.06.21 to 30.06.21

BPAY® Biller Code 18309 Reference No. 40 308 935 6

ONLINE STATEMENTS NOW AVAILABLE on our website -  
*Login, My Home Loan, New Registration*

Jenbro Super Pty Ltd ATF JM Browne Supe

DATE	TRANSACTION DETAILS	DEBIT	CREDIT	BALANCE
01. 06. 21	Opening Loan Balance			236, 796. 13
21. 06. 21	La Trobe Financial Quick Pay Repayment		1, 760. 00	235, 036. 13
30. 06. 21	Account Service Fee	15. 00		235, 051. 13
30. 06. 21	Interest (30 days 7.14% p.a.)	1, 386. 20		236, 437. 33
30. 06. 21	Closing Loan Balance			<b>236, 437. 33</b>

From 1 May 2021 the Priority Discharge Fee will increase from \$190.00 to \$299.00.

Please check all entries on this statement and inform us promptly of any error or unauthorised transactions.

## Loan Account Information

### Interest: rates and methods of calculation

The interest rate used to calculate any interest on this statement and a clear explanation of how it has been calculated are available on request.

### Payment assistance: how we can help you

We offer different types of payment assistance, including more frequent repayments which assist with budgeting and arrears repayment arrangements for customers experiencing repayment difficulties. If you experience difficulties in paying promptly, please advise us immediately and help us to help you. Please contact our Asset Management Team on our toll free national service number 1800 620 639.

### Renting, vacating property or changing address

If you are renting or vacating the security property for more than one (1) month or changing address, please call our Customer Service Team on 13 80 10 so we can amend our records immediately.

### Insurance

La Trobe Financial offers property, contents and landlord insurance for your needs. The advantages of insuring through La Trobe Financial include competitive premiums, ability to settle eligible claims promptly and ability to pay premiums monthly. Once you indicate your requirements, insurance is effective immediately, including twenty million dollars (\$20M) of public liability insurance coverage. Please contact our Insurance Team on 13 80 10 for a competitive quote for your insurance needs.

### Renovation refinance and debt consolidation available

We can provide additional funding for renovations or extensions by increasing your existing loan or providing a new loan depending on your own requirements. Should you be considering refinancing your existing loans or any other form of debt consolidation we can assist you with this at competitive rates. Contact our Loan Hotline on 13 80 10 for more information. Our Loan Hotline is open 8.30am – 5.30pm weekdays.

### Reduce your loan term and save interest

Did you know that you can save interest and shorten your loan term by making extra payments weekly, fortnightly or monthly? Please contact our Customer Service Team on 13 80 10 for details.

### Changes to fees and charges

The fees and charges applicable to your account are payable by you as a borrower. All fees and charges are subject to change and may be varied, or additional new fees may apply, from time to time without your consent. You will be notified of any change to the fees and charges which apply to your loan.

### Repayment advice

All loan repayments are due on or before your advised repayment date. To help you pay on time we now offer a variety of repayment options to suit your needs:

Direct Debit	Free
BPAY® – Savings or Cheque Account	\$1.05 per transaction amount, deducted from the repayment
BPAY® – Visa or MasterCard	0.5% of the transaction amount, deducted from the repayment
Cash, Cheque or Bank Transfer	\$2.50 per transaction amount, deducted from the repayment
By telephone – Visa or MasterCard	1.0% of the transaction amount, deducted from the repayment



**Billers Code – 18309**

#### Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Your BPAY® reference is noted on the front of this statement. Please contact our Customer Service Team to organise your preferred repayment method.

### Email address

If you wish to clarify any matters regarding your statement by email please send your questions direct to:

#### La Trobe Statement Assistance

Email: [customerservices@latrobefinancial.com.au](mailto:customerservices@latrobefinancial.com.au)

Please include your full name, address and account number with your correspondence, so that we may respond to you immediately.

### Mistakes

No mistake in this statement or in any document rendered by La Trobe Financial shall prevent the recovery of any amount due, or make us liable to any action, liability, claim or demand from such mistake.

### Privacy

We comply with the Privacy Act in handling your personal information. A copy of La Trobe Financial's Privacy Policy is available at [latrobefinancial.com](http://latrobefinancial.com) or upon request.

### Complaints

If you have a complaint, we have an internal dispute resolution process that can assist you. Please contact our Customer Resolutions Team, who will guide you through this process on 13 80 10.

### More information?

For more information call us on 13 80 10, or visit our website [latrobefinancial.com](http://latrobefinancial.com)