

Water and Sewerage
Quarterly Account

QUUR68_A4G/E-1/S-1/I-1/

JENBRO INVESTMENTS PTY LTD TTE
6 KINGVIEW PLACE
MERNDA VIC 3754

Property Location: 29 GLORIOUS PROMENADE
REDBANK PLAINS 4301

Customer reference number 10 1061 1751 0000 7

Bill number 1061 1751 50

Date issued 27/10/2020

Total due \$301.58

Current charges due date 17/12/2020

Your water usage

Water usage (kL) 17
Days charged 73

Average daily water usage (litres)

Current period 233
Same period last year 289

Account Summary Period 03/07/2020 - 13/09/2020

Your Last Account

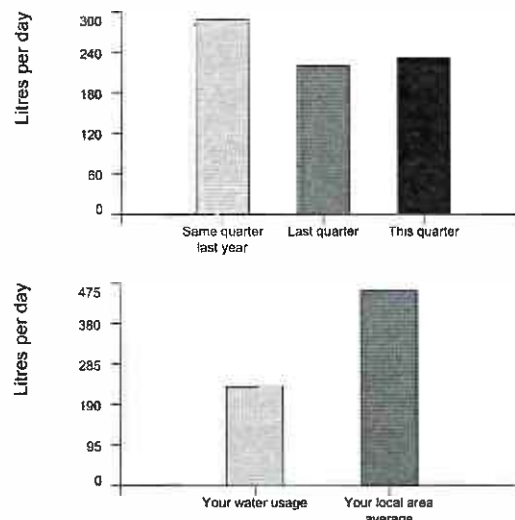
Amount Billed \$315.63
Amount Paid \$315.63CR

Your Current Account

Balance \$0.00
Current Charges \$301.58

Total Due \$301.58

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.



Did you know it can take up to 13L of water to make a single A4 sheet of paper?*

Reduce paper and water waste and stay on top of your bills by switching to eBilling now.

*Source: Water Footprint Network



SCAN ME

Payment options



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Amount paid

Date paid

Receipt number

YOUR CHARGES for 03/07/2020 - 13/09/2020 (73 days)

Customer ref. no. 10 1061 1751 0000 7

29 GLORIOUS PROMENADE
REDBANK PLAINS 4301

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ZBF13318	03/07/2020	734		
	14/09/2020	751	17kL	

Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge	17kL @ \$3.122000/kL	\$53.07
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Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	17kL @ \$0.933000/kL	\$15.86
Subtotal		\$68.93

Water Services

Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2020/21	92 days	\$80.61
This charge is for the period 01/10/2020 to 31/12/2020		
Subtotal		\$80.61

Sewerage Services

Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2020/21	92 days	\$152.04
This charge is for the period 01/10/2020 to 31/12/2020		
Subtotal		\$152.04

Water usage \$68.93

Water services \$80.61

Sewerage services \$152.04

Your total charges 03/07/2020 - 13/09/2020 \$301.58



Your usage was 17 kilolitres.

That's an average of 233 litres per day.

How low can you go?

Mum's always saying how easy it is to save water at home and I've decided to help her. Let me show you how at urbanutilities.com.au/howlow or check out your Pipeline newsletter.



Interpreter service 13 14 50

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Water and Sewerage Account
In Person / Mail Payment Advice
Name: JENBRO INVESTMENTS
PTY LTD TTE



Billers Code: 112144
Ref: 10 1061 1751 0000 7



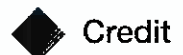
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Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Date

Cash

Teller Stamp
& Initials

Cheques

Current charges due date
17/12/2020

For Credit **Urban Utilities**

Trans Code

User ID

Customer Reference No.

831

066840

101061175100007

\$

Total Due

301.58

+757+

Water and Sewerage Quarterly Account

QUUR70_A4G/E-1/S-1/I-1/

JENBRO INVESTMENTS PTY LTD TTE
6 KINGVIEW PLACE
MERNDA VIC 3754

Property Location: 29 GLORIOUS PROMENADE
REDBANK PLAINS 4301

Customer reference number 10 1061 1751 0000 7

Bill number 1061 1751 51

Date issued 13/01/2021

Total due \$325.90

Current charges due date 05/03/2021

Your water usage

Water usage (kL) 23
Days charged 93

Average daily water usage (litres)

Current period 247
Same period last year 292

Account Summary Period 14/09/2020 - 15/12/2020

Your Last Account

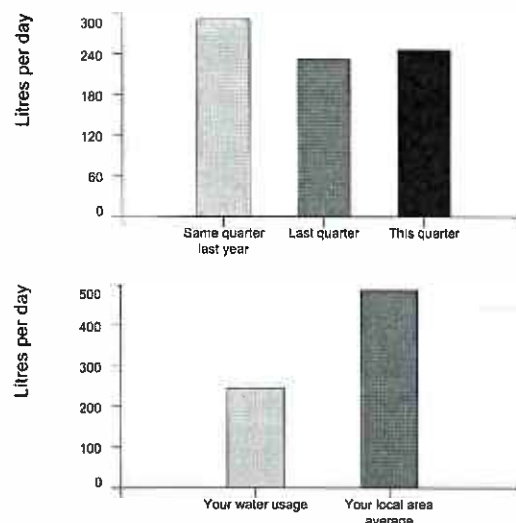
Amount Billed \$301.58
Amount Paid \$301.58CR

Your Current Account

Balance \$0.00
Current Charges \$325.90

Total Due \$325.90

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.



Did you know it can take up to 13L of water to make a single A4 sheet of paper?*

Reduce paper and water waste and stay on top of your bills by switching to eBilling now.

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Amount paid

Date paid

Receipt number

YOUR CHARGES for 14/09/2020 - 15/12/2020 (93 days)

Customer ref. no. 10 1061 1751 0000 7

29 GLORIOUS PROMENADE
REDBANK PLAINS 4301

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ZBF13318	14/09/2020	751		
	16/12/2020	774	23kL	

Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2020/21	23kL @ \$3.122000/kL	\$71.80
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Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	23kL @ \$0.933000/kL	\$21.45
Subtotal		\$93.25

Water Services

Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2020/21	90 days	\$80.61
This charge is for the period 01/01/2021 to 31/03/2021		
Subtotal		\$80.61

Sewerage Services

Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2020/21	90 days	\$152.04
This charge is for the period 01/01/2021 to 31/03/2021		
Subtotal		\$152.04

Water usage \$93.25

Water services \$80.61

Sewerage services \$152.04

Your total charges 14/09/2020 - 15/12/2020 \$325.90



Your usage was 23 kilolitres.

That's an average of 247 litres per day.

Sustainable, water-savvy summer gardens

You can create a low maintenance, productive, green space for your home and save water, all with careful preparation and plant choice.

Follow our friends from B4C and find out how at urbanutilities.com.au/sustainablegardens

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Water and Sewerage Account
In Person / Mail Payment Advice
Name: JENBRO INVESTMENTS
PTY LTD TTE



Billers Code: 112144
Ref: 10 1061 1751 0000 7



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240 Queen Street, Brisbane, QLD



Date

Cash

Teller Stamp
& Initials

Cheques

Current charges due date
05/03/2021

For Credit **Urban Utilities**
Trans Code User ID

Customer Reference No.

831 066840 101061175100007

Total Due

\$ 325.90

+757+

Water and Sewerage Quarterly Account

QUUR60_A4B/E-1/S-1/1-1/

JENBRO INVESTMENTS PTY LTD TTE
6 KINGVIEW PLACE
MERNDA VIC 3754

Property Location: 29 GLORIOUS PROMENADE
REDBANK PLAINS 4301

Account Summary Period 16/12/2020 - 01/02/2021

Your Last Account

Amount Billed	\$325.90
Amount Paid	\$325.90CR

Your Current Account

Balance	\$0.00
Current Charges	\$48.64

Total Due	\$48.64
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If full payment is not received by the due date, a compounding interest of up to 8.53% per annum will accrue daily on any amount owing.

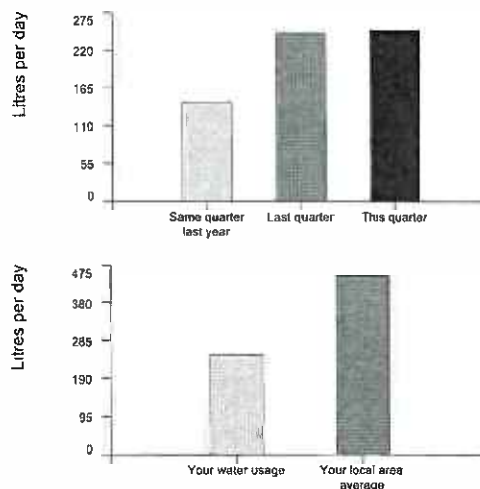
Customer reference number	10 1061 1751 0000 7
Bill number	1061 1751 52
Date issued	20/04/2021
Total due	\$48.64
Current charges due date	27/05/2021

Your water usage

Water usage (kL)	12
Days charged	48

Average daily water usage (litres)

Current period	250
Same period last year	144



Updated prices apply from 1 January 2021

Last year, we froze our prices for six months due to COVID-19, so FY21 prices now apply.

Payment options



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Amount paid

Date paid

Receipt number

YOUR CHARGES for 16/12/2020 - 01/02/2021 (48 days)

Customer ref. no. 10 1061 1751 0000 7

29 GLORIOUS PROMENADE
REDBANK PLAINS 4301**Your meter readings**

Serial Number	Read Date	Reading	Usage	Comment
ZBF13318	16/12/2020	774		
	02/02/2021	786	12kL	

Water Usage**State bulk water price**

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge	4kL @ \$3.122000/kL	\$12.48
2020/21		
State Bulk Water Charge	8kL @ \$3.122000/kL	\$24.97
2020/21		

Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	4kL @ \$0.933000/kL	\$3.73
Tier 1 usage 2020/21	8kL @ \$0.933000/kL	\$7.46
Subtotal		\$48.64

Water usage \$48.64**Your total charges 16/12/2020 - 01/02/2021 \$48.64**

Your usage was 12 kilolitres.
That's an average of 250 litres per day.**My bill is lower than usual. Why?**

As part of your **Simpler Billing transition**, we're switching services charges from being billed in advance to billed in arrears to align with usage charges.

So your current bill has no services charges due as we already billed you in advance for services up to **31 March, 2021** on previous bills. Services charges can account for 60% of average residential bills. Yours has none this quarter, so it's likely lower than usual. Simple! Scan below for more or see *Pipeline*.

*Excludes customers in Somerset and Lockyer Valley who transitioned to Simpler Billing in 2019.



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Water and Sewerage Account
 In Person / Mail Payment Advice
 Name: JENBRO INVESTMENTS
 PTY LTD TTE

 Biller Code: 112144
 Ref: 10 1061 1751 0000 7


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Cash

Teller Stamp
& Initials

Cheques

Current charges due date

27/05/2021

For Credit **Urban Utilities**

Trans Code

User ID

Customer Reference No.

831

066840

101061175100007

\$

48.64

+757+



14/7/21
MC
fec.
15241759500

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ABN 86 673 835 011

Water and Sewerage Quarterly Account

Account Enquiries 13 26 57
Faults and Emergencies 13 23 64
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QUUR03_A4B/E-1/S-1/I-1/

JENBRO INVESTMENTS PTY LTD TTE
6 KINGVIEW PLACE
MERNDA VIC 3754

Property Location: 29 GLORIOUS PROMENADE
REDBANK PLAINS 4301

Customer reference number 10 1061 1751 0000 7

Bill number 1061 1751 53

Date issued 08/06/2021

Total due \$170.31

Current charges due date 17/07/2021

Your water usage

Water usage (kL) 20
Days charged 93

Average daily water usage (litres)

Current period 215
Same period last year 221

Account Summary Period 02/02/2021 - 05/05/2021

Your Last Account

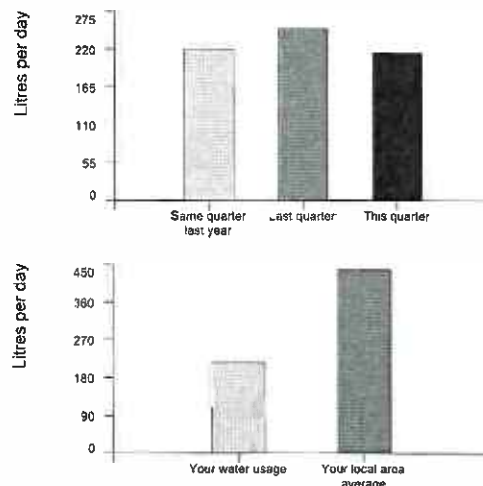
Amount Billed \$48.64
Amount Paid \$48.64CR

Your Current Account

Balance \$0.00
Current Charges \$170.31

Total Due \$170.31

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Amount paid

Date paid

Receipt number

YOUR CHARGES for 02/02/2021 - 05/05/2021 (93 days)

Customer ref. no. 10 1061 1751 0000 7

29 GLORIOUS PROMENADE
REDBANK PLAINS 4301**Your meter readings**

Serial Number	Read Date	Reading	Usage	Comment
ZBF13318	02/02/2021	786		
	06/05/2021	806	20kL	

Water Usage**State bulk water price**

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2020/21	20kL @ \$3.122000/KL	\$62.44
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Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	20kL @ \$0.933000/KL	\$18.66
Subtotal		\$81.10

Water Services**Urban Utilities water service charge**

The amount we charge to maintain the water network.

Water service charge 2020/21	35 days	\$30.90
This charge is for the period 01/04/2021 to 05/05/2021		
Subtotal		\$30.90

Sewerage Services**Urban Utilities sewerage service charge**

The amount we charge to remove and treat sewage from your property.

Sewerage service charge 2020/21	35 days	\$58.31
This charge is for the period 01/04/2021 to 05/05/2021		
Subtotal		\$58.31

Water usage \$81.10**Water services** \$30.90**Sewerage services** \$58.31**Your total charges 02/02/2021 - 05/05/2021** **\$170.31**

Your usage was 20 kilolitres.

That's an average of 215 litres per day.

My bill is lower than usual. Why?

Don't worry, there's a 'simple' explanation.

Back in February, as part of your Simpler Billing transition, we switched services charges from being billed in advance to being billed in arrears to align with usage charges.

As a result, your current bill has a shorter than usual services charges period - between 1 and 83 days shorter depending on when your water meter was read.

A typical services charges period is 90 days.

And remember, the services charges period on your next bill will return to normal, and so will your total due.

Yours is shorter, so your bill is lower. Simple!

Visit urbanutilities.com.au/simpler for more information.**Interpreter service 13 14 50**

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In Person / Mail Payment Advice
Name: JENBRO INVESTMENTS
PTY LTD TTEBill Code: 112144
Ref: 10 1061 1751 0000 7

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Cheques

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17/07/2021

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email Little RE 9/6/21