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AIA Australia

PO Box 6111
Melbourne VIC 3004
Call : 1800 333 613
Fax : 1800 832 266
AIA.COM.AU

22 January 2020

Luu Tran Superannuation Fund
Po Box 8011
Sunnybank QLD 4109

Change of address

We have updated your address details.

Any questions? Call 1800 333 613

Dear Policyholder,

Re: Policy Number: 20171146
Life Insured: Chau Luu

We have received your request to update your contact details. We are writing to confirm that your contact details have now been updated.

If you have any questions or concerns about this letter, please speak with your adviser or contact us on 1800 333 613. Alternatively, you can email us at au.customer@aia.com.

Yours sincerely,

Pina Sciarrone

Chief Retail Insurance Officer

CC: Synchron: James Xiao

PS1188

Issue Date: 31 December 2019

Policy Number: 20171146

Policy Type: PRIORITY PROTECTION

Total payment due this year: \$ 549.60

Notice of Payment Due

Luu Tran Superannuation Fund
Po Box 983
SUNNYBANK QLD 4109

Adviser Details:

Name: SYNCHRON: JAMES XIAO
Phone: 07 3103 6098
Mobile: 0411 159 445
Email: james@jxa.net.au

Payment due date:

28 January 2020

Your current cover provided under this policy is due to expire on 28 January 2020.
To renew the policy for a further 12 months please pay the amount shown below prior to the due date.
The total amount due must be paid before the payment due date*

*Please refer to your Policy Terms and Conditions for action that will be taken in the event of non payment of premium.



How to pay



Billpay Code : 3028
Ref : 1800 2017 1146 0



By Phone
Phone 13 18 16 to pay by credit card (Visa, MasterCard, Diners Club or American Express accepted up to \$50,000).



On the Internet
Go to postbillpay.com.au to pay now by credit card (Visa, MasterCard, Diners Club or American Express).



In Person
Pay in person at any post office by cash, cheque, debit card or credit card. In person credit card transactions are limited to \$10,000.



Billers Code : 81174
Ref : 1800 2017 1146 0

Telephone & Internet Banking - BPAY

Contact your bank, credit union or building society to make this payment from your cheque, savings or credit card account. More info: www.bpay.com.au

By mail using credit card/money order/cheque

Please complete the details on the back of this page and post that portion to:
AIA Australia
PO BOX 6111
MELBOURNE VIC 3004



paid 28/01/2020
Post paid # 500 45694498

Payment due date: 28 January 2020



*3028 1800201711460

Total amount: \$549.60

Summary of Policy Benefits†

Life/Lives Insured	Benefits	Sum Insured	Premium	Stamp Duty	Premium Due
LUU, MRS CHAU	TERM LIFE (SUP)	\$ 400,000.00	\$ 464.00	\$ 0.00	\$ 464.00
Total Premium (including policy fee \$85.60)					\$ 549.60

†The benefits shown are those applicable at the date of this notice. The benefit and premium amounts reflect indexation (where applicable) calculated as per your policy terms. Your premium may also be affected by age, loadings, discounts and/or any changes in premium rates (communicated previously). AIA Australia has the right to correct any error on this notice. The total premium due must be paid before the due date and within the 60 Days of Grace or the policy will automatically lapse.

Cancelling and replacing your cover may carry risks including but not limited to the loss of any accrued benefits, the possibility of waiting periods starting again, and the implications of any non-disclosure on your policy, to understand your options please contact your adviser to discuss your needs and/ or refer to your Policy Terms and Conditions.

If you need to change the terms of your Life Insurance Policy, are having difficulty meeting your payments or in the event of a claim you can contact your adviser or our Client Service Team for assistance on 1800 333 613.



Save 5% on your life insurance premiums when you take out a myOwn health insurance policy.

Ask your financial adviser for more details.

Privacy Policy and Notification – Your privacy is important to us

AIA Australia handles and collects personal information for purposes which include the administration of your policy and to send communications that may be of interest to you. In order to provide our products and services, we assume that our customers (including members, policy holders and life insured's) have reviewed and consented to the latest version of the Privacy Policy on our website <http://www.aia.com.au/en/privacy-statement/privacy-statement.html> before providing personal or sensitive information to us. The Privacy Policy may be updated from time to time. Please refer to the latest version on our website. If you have any concerns or you would like to request a hard copy of the Privacy Policy, please contact us on 1800 333 613.



PLEASE RETAIN THE UPPER PART OF THIS FORM FOR YOUR RECORDS (NOTE: RETURN THIS FORM INTACT – IF A RECEIPT IS REQUIRED)

Life/Lives Insured	Policy Number	Total Payment	Payment Due Date
LUU, MRS CHAU	20171146	\$549.60	28 January 2020

To update your contact details or to arrange a direct debit facility please contact our Customer Service centre on 1800 333 613

PLEASE DEBIT MY Visa Mastercard Diners Amex

Card No. Expiry Date /

Name as shown on credit card _____

Cardholder's Signature _____ Date : ____ / ____ / ____

Please return with your payment to: PO BOX 6111, MELBOURNE VIC 3004
 Note: All cheques and money orders to be made payable to – AIA Australia Ltd
 Please write the policy number on the back of all money orders and cheques.



1800201711460
ACCT0001

NB: there are no accounting fees for the 2019FY Year end accounts.

This is due to the issues with the financials, the client has advised that the previous accountants withdrew their invoice (i.e. did not charge for their time).