

Last bill	Payments	Balance	This bill	Total amount due
\$183.24	\$183.24	\$0.00	\$153.56	<b>\$153.56</b>

FERN SUPERANNUATION PTY LTD  
 75 SYDNEY RD  
 MANLY NSW 2095

Please pay by

**See below**

**Account number**

**3248 368**

## Account for strata unit

**U 722/22 Central Ave Manly**

Fixed charges - GST free	1 Jul 20 - 30 Sep 20	\$
Water service		10.06
Wastewater (sewerage) service		137.25
Stormwater drainage area		6.25
<b>Total amount due</b>		<b>\$153.56</b>

*Continued over*

## AUTOMATIC PAYMENT NOTIFICATION

On 28/07/20, the due date for payment, Sydney Water will forward a debit of \$153.56 to your nominated financial institution for direct debit approval.

If you do not wish this transaction to take place or you have changed your nominated bank account, please ring Sydney Water on 8849 4949 during business hours before 28/07/20.

**NOTE:** Please allow a minimum of 2 business days for this payment to be authorised by your financial institution.

**Online ID:** 7322778

**Payment number**

**3248 368 0008**

**Account for strata unit****U 722/22 Central Ave Manly****Customer information**

- The Independent Pricing and Regulatory Tribunal (IPART) has determined new prices for service and usage charges from 1 July 2020. For more information about our new price determination and projects we'll be investing in, please visit **[sydneywater.com.au/ourprices](https://sydneywater.com.au/ourprices)**.
- We've introduced water restrictions to help save water. To find out what you can and can't do, visit **[sydneywater.com.au/restrictions](https://sydneywater.com.au/restrictions)**.
- We may give a concession to pensioners with a Pensioner Concession Card, a Department of Veterans' Affairs Gold Card (TPI/TTI, War Widow/Widower or EDA) or who receive a Department of Veterans' Affairs intermediate rate pension. For more information visit **[sydneywater.com.au/pensionrebates](https://sydneywater.com.au/pensionrebates)**
- Further information on the Customer Contract, including rebates for service interruptions, is available at **[sydneywater.com.au/contract](https://sydneywater.com.au/contract)**. In most cases, Sydney Water will apply a service interruption rebate automatically to your next bill and you do not need to take any action.
- If you are having difficulty paying your bill, we can help. We have flexible payment options to help you plan your payments. We may offer payment extensions, a regular payment arrangement, the Payment Assistance Scheme (PAS) and the BillAssist customer assistance program. **Call us on 13 20 92.**
- A late payment fee of \$0.00 (including \$0.00 GST) or interest, whichever is higher, may be charged on overdue amounts. The current interest rate is 0.00% a year.
- Hearing impaired customers can phone via NRS for a TTY service on **13 36 77**, quoting **13 20 90**.
- We collect and use your personal information so we can contact you about your account, service outages and interruptions. If necessary, we may exchange contact information with local councils to ensure your bills get to you. For more information about how we handle your personal information, visit **[sydneywater.com.au/privacy](https://sydneywater.com.au/privacy)**.

**Faults and Leaks (available 24 hours)**

Please ring 13 20 90 in cases of service difficulty and emergency.

**Payment number****3248 368 0008****Total amount due****\$153.56****Changing your mailing address?**

Please call us on 13 20 92 or visit **[sydneywater.com.au/addresschanges](https://sydneywater.com.au/addresschanges)** to change your address online.

**Interpreter Service 13 14 50**

إذا كنت تحتاج إلى مترجم، يرجى الاتصال بالرقم أعلاه.

如果您需要傳譯員的協助，請致電以上的號碼。

Αν χρειάζεστε διερμηνέα, τηλεφωνήστε στον παραπάνω αριθμό.

Se vi serve un interprete, telefonate al numero indicato sopra.

통역사가 필요하시면 위의 번호로 전화하십시오.

Nếu quý vị cần thông dịch viên, hãy gọi đến số trên đây.