

Brenda Wishey

-----Original Message-----

From: BOQ Internet Banking

Sent: Monday, 22 May 2023 2:36 PM

To: Internet Banking Secure Mail

Subject: Secure email from Mr Rodger W Henry 0009169753 [userId]

The following secure email was sent by Mr Rodger W Henry (0009169753):

Subject: General Account Enquiry

Hi I have just closed my superannuation account 21983734 with the assistance of your telephone support

my accountants have requested that I provide confirmation of account closure so I am asking if you could possibly send me something in writing confirming

thank you

Rodger Henry

Attachment

AST 21983734 23MAY2023.PDF"; siz



ZT746SCF2V-SM04

Message received at 10:13:07 on 24/05/2023

Subject Secured Email Enquiry

Dear Mr Henry,

Thank you for your email.

We can confirm that your Superannuation Savings account 21983734 was closed on the 22nd May 2023. Attached is your final statement for the account. If you require any customised documentation regarding this account, please visit your local branch.

To locate your nearest Branch you may wish to click on the following link; <https://find.boq.com.au/>

If you have any further enquiries please do not hesitate to call our Customer Contact team on 1300 55 72 72 who are available Monday - Friday from 8.00am - 8.00pm and Saturday 9.00am - 5.00pm AEDT.

Note: +617 3336 2420 is a reverse charges number for use by callers outside Australia.

If you wish to make a reverse charges call, to avoid the call costs you must request that the local telecommunications service initiate the call.

Yours sincerely,

Damian
Webmail Response Team

Don't get caught by Internet fraud

A number of BOQ customers are currently being targeted by fraudulent emails. The emails are generally asking customers to click on links as part of a process to update terms and conditions or as part of a systems security upgrade.

Bank of Queensland will never email customers to ask them to verify their access details online. The Bank will also never require customers to click on any links contained in an email.

If you receive such as email, or similar emails purporting to come from Bank of Queensland, please delete them immediately. If you believe you have received such as email and have clicked on the link, please contact the Fraud hotline immediately on (07) 3212 3515 8am- 5pm AEST or our customer contact centre on 1300 55 72 72.

DISCLAIMER

The information above contains general advice. This advice has been prepared without taking account of your objectives, financial situation or needs. You should consider the appropriateness of any advice before acting on it. You should obtain and consider the relevant Terms and Conditions, customer information brochure and Guide to Fees and Charges for the product before making any decision about whether to acquire or continue to hold it. You can obtain a copy of those documents from any Bank of Queensland branch or from this website.



Bank of Queensland Limited
ABN 32 009 656 740
AFSL No. 244616
BOQ Centre
Level 6, 100 Skyring Terrace
Newstead Qld 4006
GPO Box 898, Brisbane 4001
Telephone 1300 55 72 72
Facsimile (07) 3212 3399
www.boq.com.au

002649 000



Australian Asset Service Co Pty Ltd
AS Trustee For
Morland Superannuation Fund
PO Box 26
MOUNT GRAVATT QLD 4122

Account closed.

STATEMENT

Account Number: **21983734**

BSB: 124196

From 11-Apr-2023 to 23-May-2023

Superannuation Savings Account

Account Details		Statement Summary			
Australian Asset Services Co Pty Ltd		Opening Balance		\$ 7,240.63 cr	
AS Trustee For		Total Credits		\$ 0.00 cr	
Morland Supperannuation Fund		Total Debits		\$ 7,240.63 dr	
		Closing Balance		\$ 0.00 cr	
Details as at 23-May-2023					
Transactions					
Posting Date	Transaction Details		Debit	Credit	Balance
2023					
11-Apr	Opening Balance				7,240.63 cr
20-Apr	Pay Anyone To Virtu Super Pty Ltd	084435 893077696	2,090.00		5,150.63 cr
	lb2-31088343				
20-Apr	Pay Anyone To Virtu Super Pty Ltd	084435 893077696	3,190.00		1,960.63 cr
	lb2-31092023				
24-Apr	Tfr To Account 021473246 lb2-41661083		146.00		1,814.63 cr
30-Apr	Internet Pay Anyone Fee		1.30		1,813.33 cr
22-May	Tfr To Account 021482717 lb2-82823040		1,813.33		0.00 cr
23-May	Closing Balance				0.00 cr
Total Debits & Credits			7,240.63	0.00	

Credit Interest Rates

Effective Date: 19/05/2023

Amount	Interest Rate p.a.
\$1 - \$9,999	0.00%
\$10,000 and over	1.50%

Interest rates are subject to change. Interest is calculated on the daily closing balance and paid monthly on the last day of the month. Interest for the last day of the month will be paid in the following month.

Balances greater than \$5,000,000 are subject to approval.

The interest rates quoted above are current as at the Effective Date. If you require information about any interest rate changes that may have occurred in the period between your last statement and this statement, please contact your local BOQ branch or phone our Customer Contact Centre on 1300 55 72 72.

Statement Integrity

You should check all entries appearing on this statement for error or possible unauthorised transactions. For more information about your account, including details on how to dispute any of the transactions found on your statement, or the benefits, fees and charges, they can be found in the relevant Terms and Conditions or Fees and Charges booklets. You can also obtain the information at any BOQ branch, through our Customer Contact Centre on 1300 55 72 72 or by visiting our website boq.com.au. If you have a problem or complaint, information about our dispute resolution process is available at any branch or through the Customer Contact Centre.



YVDM2NWSMH-TL02

Account Details

21983734 Morland superannuation Fund - Available: \$1,813.33

Account Information

Account Name:
Morland superannuation Fund

Transactions Search

Date Range For a specified range
Start Date 01/08/2022 DD/MM/YYYY End Date 10/05/2023 DD/MM/YYYY(DD/MM/YYYY)

Transaction List Matching Search Criteria

Date	Description	Debit	Credit	Balance
30/04/2023	INTERNET PAY ANYONE FEE	\$1.30		\$1,813.33
24/04/2023	TFR TO ACCOUNT 021473246 IB2-41661083	\$146.00		\$1,814.63
20/04/2023	PAY ANYONE TO virtu super Pty Ltd 084435 893077696 IB2-31092023	\$3,190.00		\$1,960.63
20/04/2023	PAY ANYONE TO virtu super Pty Ltd 084435 893077696 IB2-31088343	\$2,090.00		\$5,150.63
01/08/2022	Direct Credit ATO ATO005000016556861		\$1,774.85	\$7,240.63

Please note this Transaction List is not an official statement and is subject to change.

For loan accounts, the entry described as FEE CAPITALISATION affects the balance of the loan account. The entry/entries that appear immediately before this transaction describe the fees capitalised and do not affect the balance of the loan account.



6DJFP6P3NS-TL02

Account Details21983734 Morland superannuation Fund - Available: \$7,240.63**Account Information**

Account Name:
Morland superannuation Fund

Transactions Search

Date Range For a specified range
Start Date 07/04/2022 DD/MM/YYYY End Date 12/04/2023 DD/MM/YYYY(DD/MM/YYYY)

Transaction List Matching Search Criteria

Date	Description	Debit	Credit	Balance
01/08/2022	Direct Credit ATO ATO005000016556861		\$1,774.85	\$7,240.63
31/07/2022	INTERNET PAY ANYONE FEE	\$0.65		\$5,465.78
28/07/2022	BPAY TAX OFFICE PAYMENTS IB2-98329024	\$344.00		\$5,466.43
20/07/2022	PAY ANYONE TO virtu super Pty Ltd 084435 893077696 IB2-47139424	\$1,936.00		\$5,810.43
30/06/2022	TFR FROM 021473246 IB2-01035700		\$4,962.85	\$7,746.43
30/06/2022	BPAY TAX OFFICE PAYMENTS IB2-01030080	\$344.00		\$2,783.58
07/04/2022	BPAY TAX OFFICE PAYMENTS IB2-87073924	\$344.00		\$3,127.58

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