

5th October 2021

R C B Superannuation Fund  
17 Cooper Close  
BEACON HILL NSW 2100

Dear Trustee

**2021 Annual Statement Insurance through Superannuation  
Policy number: 1469419**

We're pleased to provide an update about your policy for the year ended 30 June 2021.

Your Annual Statement contains a summary of your policy and details of your insurance benefits. This statement is for general information only and does not constitute an annual statement for the purposes of Section 1017D of the *Corporations Act 2001 (Cth)*.

**Important**

Please note that this statement outlines details of your insurance through superannuation only.

**Are your contact details up to date?**

The email address we have on file for you is [rbabruce@bigpond.com](mailto:rbabruce@bigpond.com). If your email or any other contact details have changed, please let us know and we'll update them for you.

**More information**

If you have any questions or would like more information, please contact your financial adviser Profile Financial Services Pty Ltd by phone on 02 9683 6422 or by email to [admin@profileservices.com.au](mailto:admin@profileservices.com.au). You can also get in touch with us directly by phone on 1300 209 088, or by email to [customerservice@tal.com.au](mailto:customerservice@tal.com.au).

Thank you for choosing TAL for your insurance needs.

Yours sincerely

TAL Customer Service

**TAL Life Limited**

ABN 70 050 109 450 | AFSL 237848  
GPO Box 5380, Sydney NSW 2001  
Level 16, 363 George Street  
Sydney NSW 2000

**Customer Service**  
P 1300 209 088  
F 1300 351 133  
E [customerservice@tal.com.au](mailto:customerservice@tal.com.au)

W [tal.com.au](http://tal.com.au)

**Superannuation****Annual Statement****1 July 2020 to 30 June 2021**

Life Insured	: Robert Bruce	Commencement date	: 09/06/2013
Policy number	: 1469419		
Adviser	: Profile Financial Services Pty Ltd		
Adviser number	: 13984		
Policy Owner	: R C B Superannuation Fund		
Issuer	: TAL Life Limited		
AFSL	: 237848	ABN	: 70 050 109 450

**Insurance Benefits as at 30 June 2021**

Robert Bruce's Benefits	\$
Death Sum Insured	1057350.00
Total and Permanent Disablement Sum Insured	1057350.00

**Summary**

	\$
Withdrawal Value as at 01/07/2020	0.00
Total Premiums and Rollovers	6404.07
Total Insurance Premiums	( 6404.07 )
Withdrawal Value as at 30/06/2021	0.00
Total Policy Fees (included in total insurance premiums paid)	108.40

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## Superannuation

### Annual Statement

Life Insured : Robert Bruce

Policy number : 1469419

### Transaction listing

Date	Transaction	Amount \$
09/07/2020	Premium	1174.77
10/08/2020	Premium	522.93
09/09/2020	Premium	522.93
09/10/2020	Premium	522.93
09/11/2020	Premium	522.93
09/12/2020	Premium	522.93
11/01/2021	Premium	522.93
09/02/2021	Premium	522.93
09/03/2021	Premium	522.93
09/04/2021	Premium	522.93
10/05/2021	Premium	522.93
09/07/2020	Insurance Premium	( 1174.77 )
10/08/2020	Insurance Premium	( 522.93 )
09/09/2020	Insurance Premium	( 522.93 )
09/10/2020	Insurance Premium	( 522.93 )
09/11/2020	Insurance Premium	( 522.93 )
09/12/2020	Insurance Premium	( 522.93 )
11/01/2021	Insurance Premium	( 522.93 )
09/02/2021	Insurance Premium	( 522.93 )
09/03/2021	Insurance Premium	( 522.93 )
09/04/2021	Insurance Premium	( 522.93 )
10/05/2021	Insurance Premium	( 522.93 )

## **Important information**

This statement has been prepared by TAL Life Limited, ABN 70 050 109 450 (TAL). It outlines the value of the benefits that your insurance provided as at 30 June 2021 and the transactions that occurred during the prior twelve month period. This statement is for information purposes and should be read in conjunction with the disclosure documents you received when you commenced this insurance.

TAL has taken reasonable care in preparing this statement but reserves the right to make amendments in the event of an error. The information contained within this statement is of a general nature only and does not take into account your particular objectives, financial situation and needs. You should obtain appropriate independent financial and tax advice and read the Product Disclosure Statement (or, if applicable, other disclosure documents) before making a decision about your insurance.

### **Your insurance benefits**

TAL allows you the flexibility to alter your insurance benefits as your personal circumstances change. You should seek advice from your financial adviser about the appropriate level of insurance cover for your individual circumstances.

### **Assets of the fund**

Under superannuation law you should be aware that assets of the self-managed superannuation fund (SMSF) remain the responsibility of the trustee of the SMSF and should be kept separate from your personal assets.

We act on instructions from the trustee of your SMSF in relation to the life risk policies insured.

### **Additional explanation of policy fees and costs**

For full details on the fees, expenses and charges applicable to your insurance cover, please refer to the disclosure documents.

### **Withdrawal value**

This statement relates to your life insurance which does not acquire a withdrawal value. If you terminate this insurance at any time (when you are not eligible to make a claim) no cash value will be payable.

### **Complaints**

If you have an issue or complaint, please contact our Customer Service Team on 1300 209 088, Monday to Friday, between 8.00am - 7.00pm (AEST/AEDT). Alternatively, you may wish to address your complaint in writing to:

Internal Dispute Resolution  
GPO BOX 5380  
Sydney NSW 2001  
IDRcomplaints@tal.com.au

We aim to resolve all complaints quickly and fairly. If you are not satisfied with our final response to your complaint, or you have not received our final response to your complaint within 45 days or 90 days in relation to death benefit distributions of the date we received your complaint, you may lodge a complaint with the Australian Financial Complaints Authority (AFCA). AFCA is an external dispute resolution scheme that provides a fair and independent complaint resolution service that is free to consumers:

Online: [www.afca.org.au](http://www.afca.org.au)  
Email: [info@afca.org.au](mailto:info@afca.org.au)  
Phone: 1800 931 678 (free call within Australia)  
Mail: Australian Financial Complaints Authority  
GPO Box 3, Melbourne VIC 3001

Time limits may apply to complain to AFCA, so you should act quickly. Please consult the AFCA website, or call them, to find out if or when the time limit relevant to your circumstances expires. AFCA has authority to hear certain complaints and can advise if they can assist you.

### **Your privacy**

In this section, the words 'we' and 'our' refer to both TAL and the Trustee.

The way in which we collect, secure, hold, use and disclose personal and sensitive information (your information) is explained in our privacy policies. These policies can be obtained online at [www.tal.com.au/privacy-policy](http://www.tal.com.au/privacy-policy) (all policies) and [www.mercer.com.au/privacy.html](http://www.mercer.com.au/privacy.html) (TAL Super policies only) or by contacting us.

If you have any questions about the way in which your information is managed, or would like a paper copy of our privacy policies, please contact us by phone on 1300 209 088 or by email to [customerservice@tal.com.au](mailto:customerservice@tal.com.au).

### **Contacting TAL**

If you have any questions or would like more information about your TAL product, you can contact us by phone on 1300 209 088 or by email to [customerservice@tal.com.au](mailto:customerservice@tal.com.au). You can also write to us at TAL Life Limited, GPO Box 5380 Sydney NSW 2001.

If you have a question specific to your individual circumstances, please contact your financial adviser. If you do not have a financial adviser, please call us and we'll put you in touch with one.