



UrbanUtilities

Urban Utilities
ABN 86 673 835 011

Account Enquiries 13 26 57
Faults and Emergencies 13 23 64
www.urbanutilities.com.au

Water and Sewerage
Quarterly Account

Paid 15/4/21
B/Pay



QUUC37_A4A01/E-146/S-215/I-429/038
FLATBLACK SUPER PTY LTD
C/-D & A BETHELL SUPERANNUATIO
9 SLEATH ST
ORMISTON QLD 4160

Property Location: 270 TINGAL ROAD
WYNNUM 4178

Customer reference number	10 1100 5444 0000 1
Bill number	1100 5444 2
Date issued	23/03/2021
Total due	\$249.96
Current charges due date	24/04/2021

Your water usage

Water usage (kL) 22
Days charged 105

Average daily water usage (litres)

Current period 0
Same period last year

Account Summary Period 17/11/2020 - 01/03/2021

Your Current Account

Balance \$0.00
Current Charges \$249.96

Total Due \$249.96

If full payment is not received by the due date, a compounding interest of up to 8.53% per annum will accrue daily on any amount owing.

Updated prices apply from 1 January 2021

Last year, we froze our prices for six months due to COVID-19, so FY21 prices now apply.

Sign up to contactless billing for your chance to win \$1000 off your water and sewerage bills.

*Terms and conditions apply. For more, visit urbanutilities.com.au/ebill



Payment options



Direct debit
To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking – BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking. More info: www.bpay.com.au
® Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet
Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



By phone
Call 1300 123 141 to pay your account using your MasterCard or Visa card*.



Mail
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



In person
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.

Amount paid

Date paid

Receipt number

YOUR CHARGES for 17/11/2020 - 01/03/2021 (105 days)

Customer ref. no. 10 1100 5444 0000 1

270 TINGAL ROAD
WYNNUM 4178

Your meter readings

Serial Number	Size	Read Date	Reading	Usage	Comment
AZ073067	020 mm	17/11/2020	949		Final Reading
		07/01/2021	949	0kL	
ADD2009016	020 mm	07/01/2021	0		New Meter
		07/01/2021	0	0kL	
ADD2009016	020 mm	07/01/2021	0		
		02/03/2021	0	0kL	
AP002313	020 mm	17/11/2020	1733		
		02/03/2021	1755	22kL	
Pedestal Allowance 86.30			Discharge Factor 98.00%		



Your usage was 22 kilolitres.

That's an average of 210 litres per day.

My bill is lower than usual. Why?

As part of your **Simpler Billing transition***, we're switching services charges from being billed in advance to billed in arrears to align with usage charges. As a result, the below applies to your current bill:

- **For Brisbane non-residential customers:** water usage and water services charges are due, but no sewerage services charges are due.
- **For Ipswich and Scenic Rim non-residential customers:** water usage charges are due, but no services charges are due.

Either way, it's likely lower than usual as we already billed you in advance for services (water and sewerage in Ipswich and Scenic Rim and sewerage in Brisbane) up to **31 March, 2021** on previous bills. Simple!

For more, visit urbanutilities.com.au/simpler

*Excludes customers in Somerset and Lockyer Valley who transitioned to Simpler Billing in 2019

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
 اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
 Khi bạn cần thông ngôn, xin gọi số 13 14 50
 종역사가 필요하시면 13 14 50 으로 연락하십시오.
 Cuando necesita un intérprete llame al 13 14 50

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Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2020/21	9.43kL @ \$3.122000/kL	\$29.44
State Bulk Water Charge 2020/21	12.57kL @ \$3.122000/kL	\$39.24

Urban Utilities distributor-retailer price

The amount we charge per kilolitre to maintain water quality and deliver this to your property.

Tier 1 usage 2020/21	9.43kL @ \$0.793000/kL	\$7.47
Tier 1 usage 2020/21	12.57kL @ \$0.818000/kL	\$10.28
Subtotal		\$86.43

Water Services

Urban Utilities water service charge

The amount we charge to maintain the water network.

Water service charge 2020/21	90 days	\$58.14
This charge is for the period 01/01/2021 to 31/03/2021		
Subtotal		\$58.14

Trade Waste

Trade waste charge

Refer to www.urbanutilities.com.au for calculation details

Serial Number	Trade Waste	Quantity	
	Trade waste - minimum charge 2020/21		\$105.30
This charge is for the period 01/01/2021 to 31/03/2021			
Subtotal			\$105.39

Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
 In Person / Mail Payment Advice
 Name: FLATBLACK SUPER PTY LTD



Billers Code: 112144
 Ref: 10 1100 5444 0000 1



BPAY* this payment via internet or phone banking.
 BPAY View* - View and pay this bill using internet banking.
 To use the QR code, use the reader within your mobile banking app.
 More info: www.bpay.com.au



*4001 101100544400001



Commonwealth Bank

Commonwealth Bank of Australia
 ABN 48 123 123 124
 240 Queen Street, Brisbane, QLD



Date

Cash

Teller Stamp & Initials

Cheques

Current charges due date
 24/04/2021

For Credit **Urban Utilities**
 Trans Code User ID

Customer Reference No.

831 066840 101100544400001

Total Due

\$ 249.96

+757+

YOUR CHARGES for 17/11/2020 - 01/03/2021 (105 days)...continued

Customer ref. no. 10 1100 5444 0000 1

270 TINGAL ROAD WYNNUM 4178

Water usage	\$86.43
Water services	\$58.14
Trade waste	\$105.39
Your total charges 17/11/2020 - 01/03/2021	\$249.96



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