

Managed Investment Funds Statement

Your details

The Castles Family Super Fund
PO Box 5810
BUNDABERG WEST QLD 4670

Statement period 1 January 2021 to 30 June 2021
Account number 090 002103638
Account name The Castles Family Super Fund
Email address wxxm@bigpond.net.au
TFN/ABN held Yes
Adviser details Sydney
Money

Your account balance

Your opening account balance as at: 31 December 2020 **\$216,724.97**
Your closing account balance as at: 30 June 2021 ✓ **\$240,042.40**

Total investment return for the period (including distributions): **\$23,317.43**
This equals the total amount of your distribution(s) + the change in investment value over the period.

Your account valuation

Investment option name	Option code	Units	Unit price \$	Value \$
Imputation	001	60,890.4671	3.9422	240,042.40
Account value		<i>62,827.49</i>		240,042.40

Your account summary

Opening balance at 31 December 2020	\$216,724.97
Your investments	
Distributions	\$13,953.49
Change in investment value	\$9,363.94
<i>The increase or decrease in the value of your investment over the statement period.</i>	
Closing balance at 30 June 2021	\$240,042.40

Handwritten notes: 6389, 556438



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Your distribution information

Investment option(s)		Units	Dist'n per unit \$	Value \$
Imputation	28 March	57,284.6385	0.0960	5,499.33
Imputation	30 June	58,750.2276	0.1439	8,454.16

Distribution option: Reinvest

Your future investment selection

The investment allocation shown below will be used for all future transactions unless you tell us otherwise. This means any additional contributions you make to your account will be invested in line with the allocation outlined below.

Investment option(s)	% Allocation
Imputation Fund	100.00

To change your future investment selection, please log in to FirstNet and select Investment allocation or call us on 13 13 36. We recommend you speak to your financial adviser before making any changes to your account.

Your account transactions

Date	Transaction	Amount \$	Unit Price \$	Units	Value \$
Investment summary - Imputation					
31 Dec 2020	Opening balance		3.7833	57,284.6385	216,724.97
28 Mar 2021	Distribution	5,499.33			
	Distribution reinvested	5,499.33	3.7523	1,465.5891	
30 Jun 2021	Distribution	8,454.16			
	Distribution reinvested	8,454.16	3.9501	2,140.2395	
	Change in investment value				9,363.94
30 Jun 2021	Closing balance		3.9422	60,890.4671	240,042.40

Your fee summary

Fees charged

This is the amount of fees (including adjustments) that have been deducted from your account this period as detailed in "Your account summary" of this statement. \$0.00

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Managed Investment Funds Statement

090 002103638

Your fee summary continued...

Indirect costs of your investment

This approximate amount has been deducted from your investment and covers amounts that have reduced the return on your investment but are not charged to you directly as a fee. These costs are reflected in the daily unit price and are paid monthly.

\$1,093.56 *

* This is an estimate of the fees that have been deducted from your investment and includes an estimate of any performance fee (if applicable).

A breakdown of these costs per investment option is provided below:

Investment options

Imputation

\$1,093.56

Total

\$1,093.56

Buy/sell spread

This approximate amount was deducted from your investment options and represents the estimated costs incurred when investing, switching or withdrawing.

\$0.00

Total fees you paid

This approximate amount includes all the fees and costs which affected your investment during the period.

\$1,093.56

It's important to regularly review and compare the products you invest in to ensure they still meet your needs. Your financial adviser can provide a comparison, or visit our website for tips on what you should consider if you're doing the comparison.

Additional explanation of fees and costs

Tax

Rebates are shown before tax as the rebate is paid to you directly and therefore any tax liability is paid by you, not the Unit Trust.

For more information about your statement please refer to the Statement Hub website at www.cfs.com.au/statementhub

Member information

Do you have a question about your account or would you like to provide us with feedback?

Further information in relation to your account is available on request. If you require further information, need assistance understanding this statement, have another enquiry or would simply like to give us feedback, then please contact us by:

- ☎ calling 13 13 36 Monday to Friday, 8am to 7pm Sydney time
- ✉ emailing contactus@cfs.com.au
- ✉ writing to Colonial First State, Reply Paid 27, SYDNEY NSW 2001.

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☎ Investor Services 13 13 36
 🌐 www.cfs.com.au



Member information continued...

What to do if you have a complaint

We recognise that even in the best run organisations things can go wrong. If you have a complaint, please tell us so we can fix it. Most complaints can be resolved promptly. If your complaint cannot be resolved quickly, we will investigate the complaint, answer your questions and do all we can to resolve the situation to your satisfaction as quickly as possible. There are maximum timeframes in which a final response must be provided to you, depending upon the type of complaint. For superannuation/pension complaints, we must provide a final response within 45 days, and for general investment product related complaints within 30 days. We aim to resolve your complaint much faster though, than these maximum timeframes.

To lodge a complaint, you can contact us by:

Phone: 13 13 36
Email: contactus@cfs.com.au
Website: Submit a feedback form (www.cfs.com.au/feedback)
Mail: CFS Complaints Resolution
Reply Paid 27
SYDNEY NSW 2000

External dispute resolution

If at any time you are not satisfied with the handling of your complaint or the resolution we have provided, you can lodge a complaint with the Australian Financial Complaints Authority (AFCA). AFCA provides fair and independent financial services complaint resolution that is free to consumers. You can contact AFCA by:

Website: www.afca.org.au
Email: info@afca.org.au
Phone: 1800 931 678 (free call)
Mail: Australian Financial Complaints Authority
GPO Box 3
Melbourne VIC 3001

Note: To allow AFCA to easily identify us, please quote our membership number: 10318.

Time limits may apply to lodge a complaint with AFCA so you should act promptly or otherwise consult the AFCA website to find out if or when the time limit relevant to your circumstances expires.

Are your details up to date?

It's important to make sure your details are up to date so you don't miss any information about your account. You can do this by logging into FirstNet. For instructions on how to update your personal details visit: www.cfs.com.au/details

Annual Report

The Annual Report is available on our website by going to www.cfs.com.au/annual-reports