

Be alert and protect yourself against scams



024322 041



Dillenbeck Superannuation Fund  
8/12 Taylor St  
BIGGERA WATERS QLD 4216

Phone 13 1905  
Email banking@racq.com.au  
Web racq.com/banking

## Financial Statement

30 June 2023

Bank ID	10136080
Statement No	9
BSB	514 179

### Account Summary

Account	Account Number	Closing Balance
Business Unsec Current Account	1796112	\$0.00



## Tips for avoiding scams

Australian Competition & Consumer Commission (ACCC) recommends:

- **Stop** - take your time before giving money or personal information to anyone.
- **Think** - ask yourself could the message or call be fake?
- **Protect** - act quickly if something feels wrong. Contact your bank and report scams to Scamwatch.

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**1796112 - Business Unsec Current Account**

Effective Date	Posting Date	Description	Debit	Credit	Balance
	18 Jan	Opening Balance			0.00
	30 Jun	Closing Balance			0.00

**Interest Earned 1st July 2022 to 30th June 2023**

To be retained by payee for taxation purposes.

Account Number	Interest Earned	Withholding Tax
1796112	\$0.00	\$0.00

**Important Notes**

- **Product Information:** Information on the benefits, features, risks, fees and charges, interest rates, and terms and conditions are available from any RACQ store or can be located on our website [racq.com/banking](http://racq.com/banking)
- **Loan Closing Balance:** The current loan closing balance may not be the final payout amount. Interest, fees and charges may apply when paying out your loan. Please contact us on 13 1905 to obtain your final payout amount.
- **Transaction Validation:** Please carefully check all transactions appearing on this statement. If you believe that an error has occurred or possible unauthorised transaction or if you have any questions, please contact us on 13 1905 or visit any of our RACQ stores.
- **Lost or Stolen Cards:** Immediately report lost or stolen cards by contact us on 13 1905 or if overseas call +61 7 3845 4851, 24 hours a day.
- **Complaints and Compliments:** If you have any feedback such as a complaint or compliment, please do not hesitate to contact us on 13 1905, or visit any of our RACQ stores or log your feedback directly via our website [racq.com/banking](http://racq.com/banking) a copy of our Complaints and Compliments Guide is also available on our website.

**PIN and Pass Code Security:**

To guard against unauthorised electronic transactions you should adhere to the security guidelines below.

1. Do not select a PIN or Pass Code that represents your birth date, phone number or a recognisable part of your name.
2. Never write down or keep a record of your PIN or Pass Code on or with anything that is also needed to perform a transaction including your card, mobile payment device or computer, unless suitably protected.
3. Do not voluntarily disclose your PIN or Pass Code to anything or anyone, including a family member or a friend. Use care to prevent another person seeing your card number, expiry date, CVV, PIN and/or Pass Code being entered at Electronic Equipment including but not limited to ATMs, EFT terminals, a computer or mobile payment device.
4. Immediately report the loss, theft, unauthorised use or compromise of your PIN, Pass Code, card or any mobile payment device to RACQ Bank by calling 13 1905 or if overseas call +61 7 3845 4851, 24 hours a day.

Failure to adhere to these guidelines could result in you being liable for any unauthorised electronic transactions on your accounts. Liability for any losses will be determined under the ePayments Code. RACQ bank's security approach is available on our website [racq.com/banking](http://racq.com/banking). Further information about security is available from the Australian Competition and Consumer Commission website [scamwatch.gov.au](http://scamwatch.gov.au). Information about the ePayments Code can be obtained from us or ASIC's website [asic.gov.au](http://asic.gov.au)

**Insurance Obligation Reminder:**

If you have a mortgage with us that is secured by a property, we would like to remind that as a condition of the mortgage loan, you have an obligation to insure the property over which the mortgage is written. Please refer to the Australian Securities and Investments Commission's MoneySmart website ([moneysmart.gov.au](http://moneysmart.gov.au)) for information on property insurance.