

Important Information



Red Energy Pty Ltd - ABN 60 107 479 372

Issue Date 25 JUL 2022



MR DAVID SALTER
P O BOX 127HEATHCOTE3523
HEATHCOTE VIC 3523
HEATHCOTE VIC 3523

| | |
|-----------------------------------|-----------------------|
| Faults & Emergencies: 24 hours | 13 12 80 CITIPOWER |
| Customer Number: | 7867066 |
| Due Date | 11 Aug 2022 |
| Total Due (incl GST) | \$99.72 |

Dear MR DAVID SALTER

Your electricity account has been adjusted

Your electricity account has been overcharged. Your previous bill was calculated using a date after your service had ended. This has now been fixed and your adjusted bill is enclosed. We apologise for any inconvenience this may have caused. A summary is outlined below.

Billing Summary

Supply Address: Flat 7/262 Barkly St Fitzroy North, VIC 3068

| | |
|-------------------------|---------------------------------------|
| Affected Billing Period | 12 July 2022 to 12 July 2022 (1 days) |
| Overcharged Amount | \$3.00 |
| Amount to Pay | \$99.72 |

You are eligible for a refund of any paid overcharged amount should you request one.

For any clarification please call us on 131 806.

Thank you for being a Red Energy customer and supporting a 100% Australian owned and operated company.

Kind regards

Rhys McKimmie
Manager - Retail Customer Assistant

We're here to help

Call our Customer Solutions Team on 131 806, Monday to Friday 8.00am to 8.30pm
or Saturday 9.00am to 5.30pm (AEST/AEDT).

131 806
redenergy.com.au
info@redenergy.com.au



Owned by
snowyhydro



red energy

Electricity account

Enquiries 131 806

8am - 8.30pm Monday - Friday / 9am - 5.30pm Saturday (AEST/AEDT)

redenergy.com.au/myaccount

info@redenergy.com.au

Moving house? Visit redenergy.com.au/movinghome

Red Energy Pty Ltd - ABN 60 107 479 372

Tax Invoice/Statement/Adjustment Note



033/0338

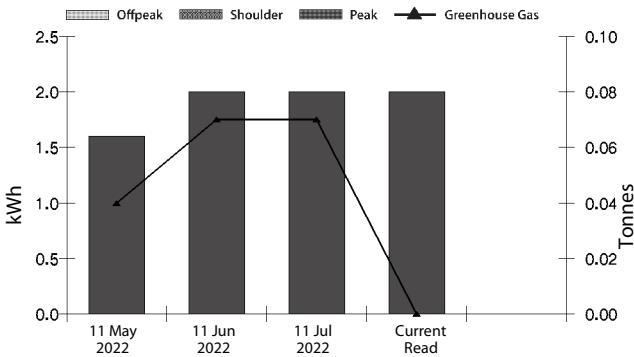
MR DAVID SALTER
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| | |
|----------------------------------|-----------------------|
| Faults & Emergencies 24 hours | 13 12 80 CITIPOWER |
| Customer No. | 7867066 |
| Due Date | 11 AUG 22 |
| Total Due (inc GST) | \$99.72 |



Your average daily use at:

FLAT 7/262 BARKLY ST FITZROY NORTH, VIC 3068



Average daily usage cost for this account (incl. STP): \$1.61
Anytime \$0.43
Average daily usage for this account: 2 kWh
Your greenhouse gas emissions: 0 tonnes.
For more information see www.compare.energy.vic.gov.au

| | |
|--|-----------|
| ISSUE DATE | 25 JUL 22 |
| TRANSACTIONS SINCE PREVIOUS ACCOUNT (Incl GST) | |
| Previous Invoice Amount | \$98.11 |
| Balance Brought Forward | \$98.11 |
| CURRENT TRANSACTIONS (Incl GST) | |
| Electricity Charges | \$1.61 |
| TOTAL CURRENT TRANSACTIONS (Incl GST) | \$1.61 |
| TOTAL AMOUNT DUE (Incl GST) | \$99.72 |
| Total GST for this account is \$0.15 | |

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on 131 806 to discuss the suitability of this plan for you.

Final Account. If you are experiencing financial hardship please contact us for assistance.

red energy



Payment slip

Customer Number: 7867066
Due Date: 11 AUG 22
Amount Due (incl GST): \$99.72



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For electricity supply at Flat 7/262 Barkly St Fitzroy North, VIC 3068

Customer Number: 7867066

Next read date within two days of: 12 August 2022

Page 2 of 2

Current Transactions

Remote Meter Read Index

Reads based on remotely read interval data

| Meter:Register | Index Read | Date/Time | Index Read | Date/Time | UOM |
|----------------|------------|------------------|------------|------------------|-----|
| A9367612:E1 | 27809.68 | 12/07/2022 00:00 | 27809.68 | 12/07/2022 00:00 | KWH |

For more information on the Remote Meter Read Index visit www.redenergy.com.au/smartmeterbill

Electricity Charges

Charges based on actual read

| Tariff Description | Meter Number | Usage kWh | Rate c/kWh (incl GST) | Charges (incl GST) |
|--|--------------|-----------------|-----------------------|--------------------|
| Your Plan Single Rate | | NMI 61026091208 | | |
| From 12 July 2022 to 12 July 2022 (1 days) | | | | |
| Total Anytime | A9367612:1 | 2 | 21.285 | \$0.43 |
| Service to Property Charge | | 1 days | \$1.183 /day | \$1.18 |
| Total GST for Charges | | | | \$0.15 |
| Total Electricity Charges | | | | \$1.61 |

Payment Assistance

Call 131 806

Help us to help you. If you are having difficulty paying your account, please contact us to discuss payment assistance such as State Government Concessions, Utility Relief Grant Scheme or an extended time to pay or other payment frequency options.

Interpreter Service

Call 1300 171 762

传译服务

خدمة الترجمة

Dịch vụ thông dịch.

خدمات ترجمه

Υπηρεσία Διερμηνείας

傳譯服務

Hearing or Speech Impaired?

Call the National Relay Service on 133 677

Moving House ?

Please notify us three working days before you move so that we can arrange a final meter reading at your old house plus arrange the connection to your new house

Concession Information

To obtain your State Government Concession please contact us on 131 806. Concession details may be validated with Centrelink or other parties.

Complaints - Call 131 806

Red Energy is pleased to help you if you have a concern regarding your energy services. If we are unable to resolve the matter, you can contact the Energy and Water Ombudsman (Victoria) on FREECALL 1800 500 509 or at www.ewov.com.au.

Written Enquiries

Please direct all correspondence to: Red Energy, PO Box 4136, East Richmond 3121, fax to 1300 661 086 or email info@redenergy.com.au

RE709V230012020 REE2095EA

000809/001213

E-338 S-8091-1213

How to pay



Billpay Code: 2394 Ref No: 4280 1790 100

Pay in person at any Post Office, phone 131 816 or go to postbillpay.com.au



BY PHONE

Ref No: 4280 1790 100

Call Red Energy on 131806, anytime, to pay by AMEX, Visa or Mastercard.



DIRECT DEBIT

Call us on 131 806 to set up a direct debit.



Billcode: 150821 Ref No: 4280 1790 100

Contact your participating Financial Institution for information on BPay.



ONLINE

Ref No: 4280 1790 100

Visit www.redenergy.com.au and follow the links to pay with AMEX, Visa or Mastercard.



MAIL

Please post your cheque with this payment slip attached to: Red Energy Pty Ltd, GPO Box 5450, Melbourne, VIC 3001.