



006

TRUSTEES
 86 WALLIS AVE
 STRATHFIELD NSW 2135

Account Number 06 2009 10470171

Statement Period 1 Apr 2020 - 31 Jul 2020

Closing Balance \$19.23 CR

Enquiries 13 1998
 (24 hours a day, 7 days a week)

Business Transaction Account

If this account has an attached overdraft limit or facility which is secured over your primary place of residence or over a residential investment property you should ensure that the property is insured in accordance with the terms and conditions of the mortgage. If you have any queries about your insurance cover you should contact your insurer. Information on property insurance can also be found on www.moneysmart.gov.au. Note, if this account has an attached overdraft limit or facility and we send you a statement every 4 or 6 months, we will update your statement preference to every 3 months as part of changes made to the new Banking Code of Practice from 1 July 2019.

Name: KENNETH TSUN KIT WONG AND
 DAPHNE HONG-CHUAN KAO IN TRUST FOR
 PROSPERITY UNIT TRUST

Note: Have you checked your statement today? It's easy to find out more information about each of your transactions by logging on to the CommBank App or NetBank. Should you have any questions on fees or see an error please contact us on the details above. Cheque proceeds are available when cleared.

The date of transactions shown here may be different on your other transaction lists (for example, the transaction list that appears on the CommBank app).

Date	Transaction	Debit	Credit	Balance
01 Apr	2020 OPENING BALANCE			\$98.99 CR
01 Apr	Account Fee	5.00		\$93.99 CR
06 Apr	Rfnd Account Fee		5.00	\$98.99 CR
06 Apr	Transfer to xx0198 NetBank	98.99		\$0.00
01 May	Account Fee	5.00		\$5.00 DR
17 May	Transfer from xx0198 NetBank		12,550.00	\$12,545.00 CR
17 May	TAX OFFICE PAYMENTS NetBank BPAY 75556 925298956982660 20182019gst	12,528.00		\$17.00 CR
18 May	Rfnd Account Fee		5.00	\$22.00 CR
18 May	Debit Excess Interest	0.03		\$21.97 CR
18 May	Account Fee	2.74		\$19.23 CR
01 Jul	DEBIT INTEREST CHARGED on this account to June 30, 2020 is \$0.03			
31 Jul 2020	CLOSING BALANCE			\$19.23 CR

Opening balance	-	Total debits	+	Total credits	=	Closing balance
\$98.99 CR		\$12,639.76		\$12,560.00		\$19.23 CR



*# 19037.36926.1.2.ZZ258R3.0303.SL.R3.S94.1.D213.OV06.00.30



Your Account Changes Summary

Date	Event
18 May	Your account has been changed to Business Transaction Account

Transaction Summary during 1st March 2020 to 30th June 2020

Transaction Type	01 Mar to 30 Apr	01 May to 31 May	01 Jun to 30 Jun	Free	Chargeable	Unit Price	Fee Charged
Staff assisted withdrawals	0	0	0	0	0	\$3.00	\$0.00
Cheques written	0	0	0	0	0	\$3.00	\$0.00
Cheque deposit	0	0	0	0	0	\$3.00	\$0.00
Over the counter deposit	0	0	0	0	0	\$3.00	\$0.00
Quick deposits	0	0	0	0	0	\$3.00	\$0.00
Cheq deposit in quick deposit box	0	0	0	0	0	\$3.00	\$0.00
Total	0	0	0	0	0		\$0.00
Account Fee						\$5.00	\$12.74
Paper Statement Fee						\$2.50	\$0.00
Fee Rebate - The fee rebate has been applied to your transaction and account fee above							\$0.00

Important Safety Notice: Keeping Your Accounts Safe.

Contact us immediately, anytime, on **13 2221** if you notice any suspicious activity on your account or if you need to report a lost or stolen card.

What to look out for

Other people may make unauthorised transactions on your account by gaining access to your personal information. They commonly gain your personal information by posing as another person or business, or by stealing your passwords. This is usually done by SMS or email phishing, and via telephone scams. This information is then often used to make unauthorised transactions on your accounts.

How can I keep my accounts safe?

Keep your devices, PIN and passwords secure so that nobody can gain access or discover this information.

- Memorise your codes and delete or destroy any record of them.
- If you are waiting for your card in the mail, secure your letterbox at all times.
- Don't tell anyone your passwords or PINs – including family, friends and anyone who claims they are from the bank.
- Don't choose any passwords or PINs which are easily guessed, such as your birthday, name, phone number, or numbers which form a pattern.

Keep your cards and devices safe, take extra care of your online wallets and mobile banking applications.

- Activate and set a PIN on your card as soon as you receive it.
- Regularly check your card is still in your possession.
- Cancel, cut up and securely dispose of any card you no longer use.
- Don't let anyone else register their own thumbprint or other biometrics on your device.
- Don't leave your card unattended when you are in public, including at work.



Has there been an unauthorised transaction on your account?

1. Double check that the transaction was not made by you, or an authorised person on the account.
2. Document the incorrect transaction.
3. Contact the merchant that charged you (most issues can be resolved faster that way).

For more information, visit:

commbank.com.au/support/disputing-a-transaction.html

If the issue is still unresolved, contact us within 30 days of your transaction statement date, and we may be able to exercise our chargeback rights to recover your funds.

Please note: a chargeback can only be requested if the disputed transaction occurred on your Mastercard or VISA card. We cannot request a chargeback on BPAY payments from your Debit Mastercard, or on EFTPOS accounts, because different rules apply (these rules are set out in the ePayments Code).

To find out more about chargebacks, visit:

commbank.com.au/support/faqs/1387.html

Important information: This document is a guideline only. If you don't take reasonable measures to protect your cards and devices, or protect your personal and security information, or prevent others from accessing such information, you may be liable for any unauthorised transactions. Your liability for any losses arising from unauthorised transactions is determined in accordance with the ePayments Code and is set out in your account Terms and Conditions. For a copy visit commbank.com.au. To notify us of any account security issues, simply call 13 2221, 24 hours a day, 7 days a week. HomePath Pty Limited ABN 35 081 986 530 is a wholly owned but non-guaranteed subsidiary of Commonwealth Bank of Australia.