

SA Water, the leading provider of water services for around 1.7 million South Australians, has been working together with the community to supply safe, clean drinking water and a dependable sewerage service for more than 160 years.

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JV &amp; CCY HANSEN

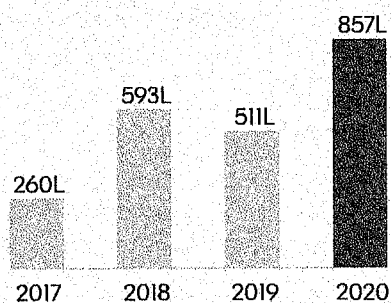
CT5341334

AGENCY 1656685



### Your water use snapshot

Your average daily water use compared with the same quarter in previous years. To see how you compare to similar households visit [www.sawater.com.au/mybill](http://www.sawater.com.au/mybill).



Your average daily cost for this quarter  
**\$4.27**

**Total amount due:**
**\$358.76**
**Pay by:**
**04 Sep 20**

### Your account

Account no. **06 29821 00 9**  
 Invoice date 12 Aug 20  
 Residential 27 CLEVE ST MANSFIELD PARK LT 28

### Account summary

Previous balance		\$250.27
Amount paid	⊖	\$250.27
New charges	⊕	\$358.76
<b>Current balance</b>	⊖	<b>\$358.76</b>

Fees may apply for late payment.

# “That’s a relief...”

The State Government is delivering cheaper water bills for all South Australian households from 1 July 2020.

Discover how much you could save at  
**sawater.com.au**

### Property value

You may object to the valuation referred to in this notice by writing served personally or by post to the Valuer-General within 60 days after the date of service of this notice.

#### But note:

- (a) If you have previously received a notice or notices under the Water Industry Act 2012 referring to the valuation and informing you of a 60 day objection period, the objection period is 60 days after service of the first such notice;
- (b) You may not object to the valuation if the Valuer-General has already considered an objection by you to that valuation.

The Valuer-General may extend the 60 day objection period where it can be shown there is reasonable cause by a person entitled to make an objection to a valuation.

A written objection to valuation must set out the full and detailed grounds for objection. Objections can be submitted via an online form at [sa.gov.au/landservices](http://sa.gov.au/landservices), or email objection to [LsgObjections@sa.gov.au](mailto:LsgObjections@sa.gov.au) with all valuation enquiries to 1300 653 346.

### Customer charter

Read our Standard Customer Contract and Customer Charter at [www.sawater.com.au](http://www.sawater.com.au)

### Change of your address

Change your postal address online via mySAWater or at [www.sawater.com.au](http://www.sawater.com.au). If ownership of your property changes, please refer all settlement queries to your conveyancer.

### Concessions

Eligible concession card holders or people assessed as being on a low income may be able to claim a remission on water and sewerage rates. Visit [sa.gov.au/concessions](http://sa.gov.au/concessions) or call 1800 307 758 to find out more.

### Payment assistance

If you are unable to pay your bill by the 'pay by' date, you can request an extension or setup a payment arrangement by calling 1300 SA WATER (1300 729 283) or with mySAWater.

### Interpreter service

If you require an interpreter, please call 131 450 and request the language you need.

+Υπηρεσία Διερμηνείας τηλεφωνήστε στο 131 450

Servizio interpreti: per favore chiama 131 450

दुभाषिया सेवा: कृपया 131 450 पर फोन करें

Cần Dịch Vụ Thông Ngôn, xin gọi cho số 131 450

传译服务: 请拨打电话 131 450

لخدمة الترجمة الشفهية: يرجى الإتصال على الرقم 131 450  
خدمات ترجمه: خواهشمند است تا با شماره تلفن 131 450 تماس حاصل نمائید.

## Water

Quarterly meter reading of water use in kilolitres (1kL = 1,000 litres) and the supply charge.

Meter(s)	Previous reading	Current reading	Use
W40602361	15 Apr 20	312 08 Jul 20	384 72kL
<b>Total reading(s)</b>			<b>72kL</b>

Proposed next read between 02 Oct 20 and 15 Oct 20

Charge Type	Period	Water Use	Price	Charge
Water use	15 Apr 20 to 30 Jun 20 (77 days)	66.00kL	25.25kL at \$2.392 40.75kL at \$3.413	\$60.40 \$139.08
Water use	01 Jul 20 to 08 Jul 20 (7 days)	6.00kL	2.69kL at \$1.945 3.31kL at \$2.775	\$5.23 \$9.19
Adjustment	Increased water use tier allocation as 2020 is a leap year			\$0.33cr
Supply charge	01 Jul 20 to 30 Sep 20			\$67.85

<b>Total Water</b>	<b>\$281.42</b>
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## Sewerage

Access charge	01 Jul 20 to 30 Sep 20	Property value: \$375,000 at 20.625 cents per \$1000	\$77.34
The quarterly charge for sewerage services (access to mains network, removal and treatment) is based on the property value as determined by the Valuer-General.			

<b>Total Sewerage</b>	<b>\$77.34</b>
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<b>Total</b>	<b>\$358.76</b>
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Total GST of this invoice	\$0.00
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## Paying your bill



Billers code: 8888  
Ref: 0629821009

### Telephone and Internet Banking — BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More information at [bpay.com.au](http://bpay.com.au)

### Paying online

Pay online at [www.sawater.com.au/paynow](http://www.sawater.com.au/paynow) for a range of options. Have your account number and credit card details to hand.

### Paying by phone

Call 1300 650 870 to pay by phone using your Visa/Mastercard 24/7.



### Direct debit

Call us on 1300 SA WATER (1300 729 283) or sign up to mySAWater and switch to eBills and view, pay and manage your account online. Visit [www.sawater.com.au/directdebit](http://www.sawater.com.au/directdebit) to learn more.



### Paying by mail

Post your payment slip and cheque/money order to SA Water GPO Box 4682 Melbourne Victoria 3001.



### Paying in person

Pay at a Commonwealth Bank branch (excluding Express Branches) or Australia Post - no credit cards accepted. You can also visit us at SA Water House.

## Payment slip

Total amount due	\$358.76
Pay by date	04 Sep 20
Account no.	06 29821 00 9
Invoice date	12 Aug 20



\*591 0629821009

For credit: SA Water

Trancode	User code	Customer ref no.
831	009915	000062982100018

