

## Claim Confirmation

**Claim number** TSC124754  
**Insured property address** 27 Cleve Street  
 MANSFIELD PARK SA 5012  
  
**Policy number(s)** TS0797264LPP  
 Landlord Preferred Policy  
**Insured** John Hansen & Connie Hansen  
**Real Estate Agent** Rental Property Network Pty Ltd

### Payment Summary

Insured events	Total payable	Previously paid	This payment(s)
Loss Of Rent (arrears)	\$2,300.00	\$2,300.00	\$0.00
Loss Of Rent (untenantable)	\$3,200.00	\$3,200.00	\$0.00
Tenant damage	\$9,025.69	\$3,525.69	\$5,500.00
Relet cost above bond	\$500.00	\$500.00	\$0.00
<b>Totals</b>	<b>\$15,025.69</b>	<b>\$9,525.69</b>	<b>\$5,500.00</b>

### This Payment(s)

Payee	Amount
Rental Property Network	\$5,500.00
<b>Totals</b>	<b>\$5,500.00</b>

Please refer below for further details.

**Bond Expenses**

Bond Summary	
Bond amount available	\$2,100.00
Less: total allowed expenses	\$4,008.00
<b>OVER BOND</b>	<b>\$1,908.00</b>

**BOND EXHAUSTED**

Bond Expenses		
Expense	Description	Amount
Water usage		\$618.24
Water usage		\$358.76
Lock change		\$231.00
Rubbish removal		\$2,300.00
SOL cover exclusions		\$500.00
<b>Totals</b>		<b>\$4,008.00</b>

**Additional Benefits**

Benefits Payable						
	Total Invoices Net Amount	Total Claimable	Amount payable (after policy limits/ITCE)	Previously Paid	This payment(s)	Payment details
Relet cost above bond	\$1,408.00	\$500.00	\$500.00	\$500.00	\$0.00	The trustee for the Hansen family super fund - EFT0169394
<b>Totals</b>			<b>\$500.00</b>	<b>\$500.00</b>	<b>\$0.00</b>	

### Loss of Rent (arrears)

**Loss of rent insured event:** Defaulting Tenant (by termination notice)

**Weekly rent at the date of loss:** \$350.00

**Weekly rent sum insured:** \$350.00

Description	Days	Payable days	Loss of Rent	Less: Rent Credit	Less: Bond Credit, BF	Less: Excess	Net Loss of Rent	Amount payable (after policy limits)	Previously Paid	This payment(s)	Payment details
From: Tenant paid to date (31/07/2020) To: Vacate date (14/09/2020)	46	46	\$2,300.00	\$0.00	\$0.00	\$0.00	\$2,300.00	\$2,300.00	\$2,300.00	\$0.00	The trustee for the Hansen family super fund - EFT0169394
<b>Totals</b>	<b>46</b>	<b>46</b>	<b>\$2,300.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$2,300.00</b>	<b>\$2,300.00</b>	<b>\$2,300.00</b>	<b>\$0.00</b>	

Under the terms of the policy, rent loss can be considered up to either the end lease date, the re-let date or the policy limit (whichever is reached first).

### Loss of Rent (untenantable time)

Type	Days	Loss of Rent	Amount payable (after policy limits)	Previously Paid	This payment(s)	Payment details
Repair time	64	\$3,200.00	\$3,200.00	\$3,200.00	\$0.00	The trustee for the Hansen family super fund - EFT0171958
<b>Totals</b>	<b>64</b>	<b>\$3,200.00</b>	<b>\$3,200.00</b>	<b>\$3,200.00</b>	<b>\$0.00</b>	

**Schedule of Loss**

#	Room	Item	Event	Description	Estimate	Amount payable (after policy limits)	Previously Paid	This payment(s)	Payment details
2	Bedroom 4	Carpet	Tenant damage	Supply and install carpet including underlay to one room Damages to outside room	\$870.00	\$870.00	\$870.00	\$0.00	The trustee for the Hansen family super fund - EFT0169394
1	External	Wall	Tenant damage	Removal of Grafitti <b>** Applicable excess of \$500 for tenant damage has been deducted from this item.**</b>	\$785.00	\$285.00	\$285.00	\$0.00	The trustee for the Hansen family super fund - EFT0169394
3	Multiple Rooms	Multiple Items	Tenant damage	Replace cover on data point above GPO. Replace fan controller/light switch. Replace GPO cover in bottom corner of room. Relocate and replace GPO that has been pulled off wall in location just above original GPO location. No wall patching allowed for in this quotation.	\$431.69	\$431.69	\$431.69	\$0.00	The trustee for the Hansen family super fund - EFT0169394
4	Multiple Rooms	Multiple Items	Tenant damage	Bedroom 1, Painting & door replacement \$750 Bedroom 2, Painting & door replacement \$350 Bedroom 3, Painting & door replacement \$600 Bedroom 4, External room, Painting & door replacement \$1080 Kitchen, lounge & dining, Panting & linen cupboard door repairs \$950 Bathroom, ceiling repair/ Painting & door replacement \$250 laundry, Painting & door replacement \$500 Toilet, Painting & door replacement \$350 Front Entrance & Front wall, Painting & hole repairs \$280 Rear External door replacement \$390 <b>Please note, your policy do not cover mould, mildew, oxidation and has been excluded from the claim amount</b> <b>Please note, we have estimated the cost of door replacement and painting it to \$250. If it is more than the estimated amount, please provide an invoice for it to be considered.</b>	\$5,500.00	\$5,500.00	\$0.00	<b>\$5,500.00</b>	Rental Property Network - REQUESTED

#	Room	Item	Event	Description	Estimate	Amount payable (after policy limits)	Previously Paid	This payment(s)	Payment details
7	Multiple Rooms	Multiple Items (Building)	Excluded item - Exclusion	Bathroom, ceiling repair/ Painting & door replacement \$250 Bedroom 2, Painting & door replacement \$250 <b>Please note, your policy do not cover mould, mildew, oxidation and has been excluded from the claim amount</b> <b>Please note, we have estimated the cost of door replacement and painting it to \$250. If it is more than the estimated amount, please provide an invoice for it to be considered.</b>	\$500.00	\$0.00	\$0.00	\$0.00	Exclusion
6	Multiple Rooms	Multiple Items (Building)	Tenant damage	1. Replace failed front screen door lock assembly and pneumatic closer assy 2. Replace failed rear screen door lock assembly and missing pneumatic closer replace hinges and repair lock rebate in door frame. New keys for both locks 3. Replace damages flyscreens to front lounge windows, laundry & kitchen++ toilet & bathroom ok 4. Make complete flyscreens for missing screens in bed 3,2,1 and external room. 5. Supply and fit new double towel rail to bathroom 6. Replace broken kitchen cupboard door soft close actuators X 5	\$1,455.00	\$1,455.00	\$1,455.00	\$0.00	The trustee for the Hansen family super fund - EFT0171958
5	Other room	Other (Building)	Tenant damage	Replace glass panels 3 windows as per email  Bedroom 1: 2X panels of glass broken Toilet: Glass missing from window	\$484.00	\$484.00	\$484.00	\$0.00	The trustee for the Hansen family super fund - EFT0171958

Totals					Estimate	Less Bond Credit, ITCE	Excess/es	Amount payable (after policy limits)	Previously Paid	This payment(s)
					\$10,025.69	\$0.00	\$500.00	\$9,025.69	\$3,525.69	\$5,500.00