

AUSTRALIA POST
BIRKDALE 4159

Redland City Council Rates 718.80
Reference No: 1001914
TOTAL \$718.80
Payment Tendered Details :
Cheque 718.80

10/08/21 00/19725 bbb/b 432567 16:36

WIDE FEEDBACK ON TODAY'S VISIT AT
AUSPOST.COM.AU/MYVISIT



Redland
CITY COUNCIL

Rate Notice

ABN 86 058 929 428

General Enquiries: (07) 3829 8999

Email: rcc@redland.qld.gov.au

Web: www.redland.qld.gov.au

152939/X8-000550
Horton Supertee Pty Ltd As Trustee
PO Box 591
CAPALABA QLD 4157

Pa
29/7/21

Property No.	191
Valuation 2021-2022	\$290,000
Rating Category	2a
Billing Period	1 Jul 2021 - 30 Sep 2021
Property Location	30 Birch Street Amity QLD 4183 Lot 55 A 3399
Due Date	12 Aug 2021

Rate Account Balance B/Fwd
\$0.00

Current Levy
\$718.80

Total Amount Owing
\$718.80

Summary of Charges

Balance Brought Forward	\$	0.00
Rates and Charges	\$	543.56
Subtotal	\$	543.56
Water and Wastewater charges	\$	84.70
Subtotal	\$	84.70
State Government Charges	\$	90.54
Sub-total State Government Charges and Subsidies	\$	90.54
Total Amount Payable	\$	718.80

Payments made after 01/07/2021 may not be included in the calculation of this rate notice.

To check your current balance log onto myServices
www.redland.qld.gov.au

Payment By BPAY



Biller Code: 53058
Ref: 1001914

Telephone & Internet Banking - BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au

© Registered to BPAY Pty Ltd ABN 69 079 137 518

Payment Online



www.redland.qld.gov.au

Use your credit card to pay 24 hours 7 days per week.

Reference No: 1001914

Payment By Phone

1300 300 943

Visa, Mastercard. 24 hours.
7 days per week.

Reference No: 1001914

See over the page for Levy
Details and more Payment
Options



Redland
CITY COUNCIL

Remittance Advice By Mail

Post your payment with this cut-off slip to:

Redland City Council
PO Box 21
Capeview Qld 4163



Pay in Person at any
Post Office



*2431 1001914

Account Summary

Property Number 191

Horton Supertee Pty Ltd As Trustee

Total Amount **\$718.80**

Amount

Redland City Council Charges & Rebates

General rate category 2a	\$368.85
Environment & coastal management	\$37.23
Landfill remediation	\$11.97
Redland City SES administration	\$1.82

Utility Charges

Residential Island 240Lt Waste / 240Lt Recycle	\$123.69
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State Government Charges & Rebates

Emergency management levy – Class D Group 2	\$28.10
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For the financial year 2021/22, an annual payment of \$5,231,355 will be paid to Redland City Council by the Queensland Government under the *Waste Reduction and Recycling Act 2011*. The purpose of this payment is to mitigate any direct impacts of the waste disposal levy to households in the Redland City local government area.

Important Notes**Future Issue & Due Dates:**

Q2 Issue Date 14 Oct 21 /
Due Date 15 Nov 21
Q3 Issue Date 12 Jan 22 /
Due Date 14 Feb 22
Q4 Issue Date 13 Apr 22 /
Due Date 16 May 22

Interest: From 1 July 2021 to 30 June 2022 compound interest at the rate of 8.03% is payable on all overdue rates and charges (excluding non-rate items). If overdue rates are included in the opening balance of this rate notice they are accruing interest.

Balance of Account: If you would like to discuss a balance outstanding on your account or discuss payment options please contact us on (07) 3829 8999.

This rate notice is issued in accordance with the Local Government Regulation 2012 and Council's budget resolutions.

Andrew Chesterman,
Chief Executive Officer.

**Payment In Person**

Council Service Centres:

Cleveland (Bloomfield St) and Capalaba (Noelene St)
Mon to Fri 8.30am – 4.30pm

Victoria Point Library (High St) Mon to Fri 9am – 5pm

**Payment By Direct Debit**

Download a Direct Debit Request from Council's website or phone (07) 3829 8999 to request a form.

Complete and return by email to:
DirectDebitRates@redland.qld.gov.au **Or** By Post To Redland City Council, Direct Debit, PO Box 21, Cleveland QLD 4163

Use Centrepay to make regular Deductions from your Centrelink payments. Centrepay is a voluntary and easy payment option available to Centrelink customers. Go to humanservices.gov.au/Centrepay for more information and to set up your Centrepay Deductions.

Credit Card Slip

I hereby authorise the amount shown on this credit card slip to be charged against my credit card

Property No. 191
☐ VISA

☐ MASTERCARD

□ □ □ □	□ □ □ □	□ □ □ □	□ □ □ □
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Amount

\$

Expiry Date

Full Name on Card

Signature

Daytime Phone No.



Water Account Summary

General Enquiries: (07) 3829 8999

Email: rcc@redland.qld.gov.au

Web: www.redland.qld.gov.au

Property No. 191

Property Location

30 Birch Street Amity QLD 4183
Lot 55 A 3399

Billing Period

1 Jul 2021 - 30 Sep 2021

Horton Supertee Pty Ltd As Trustee
PO Box 591
CAPALABA QLD 4157

Your Water Meter Readings

Water Meter Serial	Previous Read Date	Current Read Date	Number of Days	Previous Reading	Current Reading	Consumption (kilolitres)	Is Reading Estimated?
20W033582	23/02/2021	13/04/2021	49	0	20	20	No

Local Government Distribution and Retail Price

Residential water consumption	\$	12.28
Residential fixed water access 20mm	\$	72.42

State Bulk Water Price

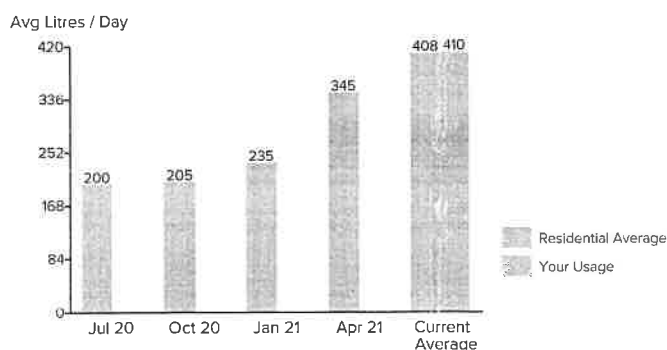
State Govt bulk water consumption	\$	62.44
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Total Water and Wastewater Charges	\$	147.14
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This amount is included on your Rate Notice – DO NOT PAY SEPARATELY

For comparison, the total water and wastewater billed on your last Rate Notice \$215.83

Your Water Usage Comparison



Please refer to the back page of this summary for further information.

Billing Enquiry?

For billing enquiries please contact Redland City Council
Telephone: 3829 8999 Facsimile: 07 3829 8765

Cnr Bloomfield and Middle Streets, Cleveland Qld 4163
PO Box 21, Cleveland Qld 4163

email rcc@redland.qld.gov.au

web www.redland.qld.gov.au

For water and wastewater 24 hour service enquiries please contact Redland City Council

Telephone: 3829 8999



Redland
CITY COUNCIL

Rate Notice

ABN 86 058 929 428

General Enquiries: (07) 3829 8999

Email: rcc@redland.qld.gov.au

Web: www.redland.qld.gov.au

153672/XE/001386 H
Horton Supertee Pty Ltd As Trustee
PO Box 591
CAPALABA QLD 4157

Rate Account Balance B/Fwd
\$0.00

Current Levy
\$828.01

Summary of Charges

Balance Brought Forward	\$	0.00
Council Rates and Charges	\$	543.56
Council Water and Sewerage Charges	\$	102.61
State Government Charges	\$	181.84
Total Amount Payable	\$	828.01

Payments made after 05/10/2021 may not be included in the calculation of this rate notice.

See over the page for levy details and more payment options.

To check your current balance log onto myServices
www.redland.qld.gov.au

*copy of repair
water bill sent*

If you are experiencing financial hardship please contact us to discuss options on 3829 8999.

For the financial year 2021/22, an annual payment of \$5,231,355 will be paid to Redland City Council by the Queensland Government under the *Waste Reduction and Recycling Act 2011*. The purpose of this payment is to mitigate any direct impacts of the waste disposal levy to households in the Redland City local government area.

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Daytime Phone No.

5	Expiry Date	



Water Account Summary

General Enquiries: (07) 3829 8999
Email: rcc@redland.qld.gov.au
Web: www.redland.qld.gov.au

Property No. 191

Property Location
30 Birch Street Amity QLD 4183
Lot 55 A 3399

Billing Period
1 Oct 2021 - 31 Dec 2021

Horton Supertee Pty Ltd As Trustee
PO Box 591
CAPALABA QLD 4157

Your Water Meter Readings

Water Meter Serial	Previous Read Date	Current Read Date	Number of Days	Previous Reading	Current Reading	Consumption (kilolitres)	Is Reading Estimated?
20W033582	13/04/2021	14/07/2021	92	20	69	49	No

Local Government Distribution and Retail Price

Residential water consumption	\$	30.19
Residential fixed water access 20mm	\$	72.42

State Bulk Water Price

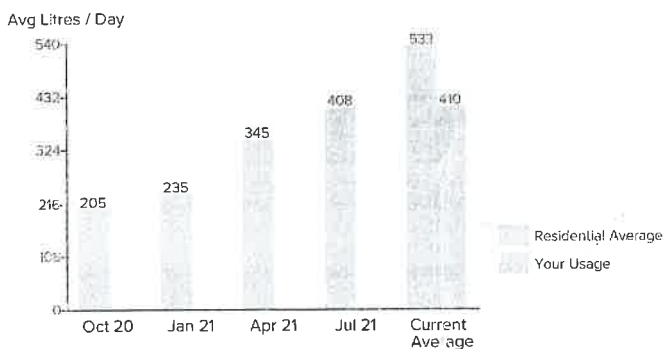
State Govt bulk water consumption	\$	153.74
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Total Water and Wastewater Charges	\$	256.35
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This amount is included on your Rate Notice – DO NOT PAY SEPARATELY

For comparison, the total water and wastewater billed on your last Rate Notice \$147.14

Your Water Usage Comparison



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Billing Enquiry?

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Telephone: 3829 8999 Facsimile: 07 3829 8765

Cnr Bloomfield and Middle Streets, Cleveland Qld 4163
PO Box 21, Cleveland Qld 4163
email rcc@redland.qld.gov.au
web www.redland.qld.gov.au

For water and wastewater 24 hour service enquiries please contact Redland City Council
Telephone: 3829 8999



Rate Notice

ABN 86 058 929 428

General Enquiries: (07) 3829 8999

Email: rcc@redland.qld.gov.au

Web: www.redland.qld.gov.au

154507XE/000507 H
Horton Supertee Pty Ltd As Trustee
PO Box 591
CAPALABA QLD 4157

Rate Account Balance B/Fwd
\$0.00

+

Current Levy
\$798.48

Summary of Charges

Balance Brought Forward	\$	0.00
Council Rates and Charges	\$	543.56
Council Water and Sewerage Charges	\$	97.58
State Government Charges	\$	157.34

Total Amount Payable \$ **798.48**

Payments made after 31/12/2021 may not be included in the calculation of this rate notice.

See over the page for levy details and more payment options.

To check your current balance log onto myServices
www.redland.qld.gov.au

L000507

2 453

154507XE/000507

If you are experiencing financial hardship please contact us to discuss options on 3829 8999.

Amount

Redland City Council Charges & Rebates

General rate category 2a	\$368.85
Environment & coastal management	\$37.23
Landfill remediation	\$11.97
Redland City SES administration	\$1.82

Utility Charges

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State Government Charges & Rebates

Emergency management levy – Class D Group 2	\$28.10
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Important Notes

Future Issue & Due Dates:

Q4 Issue Date 13 Apr 22 /
Due Date 16 May 22

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Andrew Chesterman,
Chief Executive Officer.



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Credit Card Slip

I hereby authorise the amount shown on this credit card slip to be charged against my credit card

Property No. 191

☐ VISA ☐ MASTERCARD

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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Amount

\$

Expiry Date

Full Name on Card

Signature

Daytime Phone No.



Water Account Summary

General Enquiries: (07) 3829 8999
Email: rcc@redland.qld.gov.au
Web: www.redland.qld.gov.au

Property No. 191

Property Location
30 Birch Street Amity QLD 4183
Lot 55 A 3399

Billing Period
1 Jan 2022 - 31 Mar 2022

Horton Supertee Pty Ltd As Trustee
PO Box 591
CAPALABA QLD 4157

Your Water Meter Readings

Water Meter Serial	Previous Read Date	Current Read Date	Number of Days	Previous Reading	Current Reading	Consumption (kilolitres)	Is Reading Estimated?
20W033582	14/07/2021	15/10/2021	93	69	109	40	No

Local Government Distribution and Retail Price

Residential water consumption	\$	25.16
Residential fixed water access 20mm	\$	72.42

State Bulk Water Price

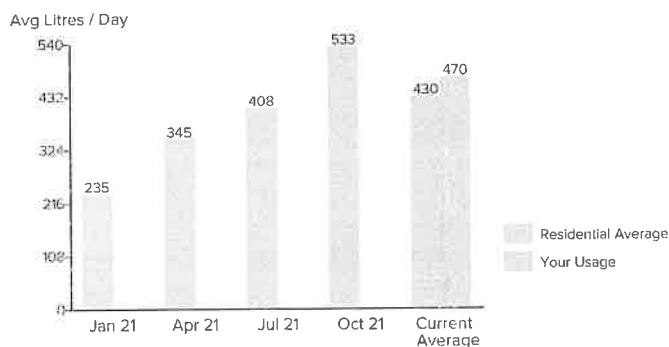
State Govt bulk water consumption	\$	129.24
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Total Water and Wastewater Charges	\$	226.82
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This amount is included on your Rate Notice – DO NOT PAY SEPARATELY

For comparison, the total water and wastewater billed on your last Rate Notice \$256.35

Your Water Usage Comparison



Please refer to the back page of this summary for further information.

Billing Enquiry?

For billing enquiries please contact Redland City Council
Telephone: 3829 8999 Facsimile: 07 3829 8765

Cnr Bloomfield and Middle Streets, Cleveland Qld 4163
PO Box 21, Cleveland Qld 4163
email rcc@redland.qld.gov.au
web www.redland.qld.gov.au

For water and wastewater 24 hour service enquiries please contact Redland City Council
Telephone: 3829 8999

Water and Sewerage Charges

- The water fixed access charge is billed in advance and is a set charge (based on meter size).
- The sewerage charge is billed in advance and is a set charge.
- Water consumption is charged per kilolitre and is based on water meter readings taken over the quarter (1 kilolitre = 1,000 litres).

For the 2021 -2022 financial year the following water consumption charges apply:

Consumption Type	State Govt Bulk Water Price per kilolitre \$	Redland City Council Price per kilolitre \$	Total Price \$
Residential	3.231	0.629	3.860
Non Residential	3.231	1.440	4.671

Why am I charged a state bulk water price?

Since 2008, Seqwater has owned, operated and maintained bulk supply dams, reservoirs and water treatment plants. State Government legislation requires council to display the bulk water charges as a separate item on your water summary.

Estimated Readings

On occasion we may have trouble obtaining a meter reading for your property. Generally this happens in instances where the entry gate is locked, there is a dog or the meter is obstructed by vegetation. In these instances the meter reader will leave a self-read card in your letterbox if possible. You can avoid an estimated read by reading your water meter, completing the card and returning it to us as soon as possible.

If we have not received a meter reading we will estimate a reading based on your previous usage.

Ownership Change - Why am I Paying for Water used by the Previous Owner?

As part of the settlement of ownership transfer the majority of conveyance solicitors will request a water search in order to do a water charge adjustment for the purposes of financial settlement. The adjustment covers the previous owner's water usage up until settlement date. Therefore in the majority of instances the new owner is not paying the water used by the previous owner. However, should you have any concerns please contact your conveyance solicitor.

Checking for leaks

It is important to fix leaks or plumbing issues quickly. Locating and fixing leaks will save water and help reduce your water consumption charge.

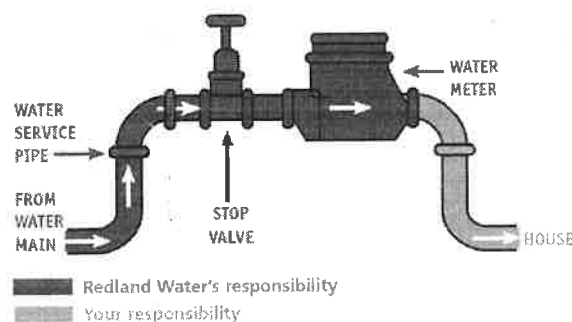
Do a test:

- Turn off all household water appliances and garden taps
- Read and record the black and red numbers on the water meter (or take a photo of the numbers with your smart phone)
- Wait an hour or two then check the meter reading again.

If any of the numbers have moved you may have a leak in your internal water infrastructure. If a leak is suspected you are encouraged to contact a licensed plumber.

Who owns the water meter?

Redland City Council owns the water meter, and the pipes that supply the services to the water meter.



Concealed Water Leak Application



Eligibility Criteria

To be eligible for a remission, the below criteria must be met and ticked as confirmation of your understanding of the policy (incomplete applications will not be accepted):

- ☐ You are a residential, not-for-profit or small customer as defined in the Revenue Statement 2021-2022.
- ☐ You have attached proof of a plumber's invoice or verified plumber's report stating there was a concealed leak.
- ☐ You have recorded two meter readings taken two weeks apart after the leak has been repaired.
- ☐ You must lodge this application less than five (5) months from the leak repair date.
- ☐ Unless this application is to supersede a previous remission, you have not received a financial adjustment on this property due to a concealed water leak within the last three (3) years (taken from leak repair date to leak repair date).

Declaration

I have read and understand the Council's Concealed Leak policy as outlined in the Revenue Statement available on the Council website.

I understand that I will not receive a remission on the State Bulk water consumption charge and I will only receive 80% of the Distribution and Retail water consumption charge on the amount of water loss (100% for eligible pensioners).

I understand that when the remission is calculated and is less than \$35.00 no remission will be applied (excluding eligible pensioners, where the minimum cap is \$25.00).

I understand that any eligible remission that I receive will be applied as a credit on my next rates notice.

Signature

M. Horton

Date

11/11/21

Applicant Details

Title: ☐ Mr ☐ Mrs ☐ Ms ☐ Miss

Given name(s)

HORTON SUPERTREE P/L

Surname

Postal address

P.O. Box 591

Suburb

CAPALABA

Postcode

4159

Phone ☐ (W) ☐ (H)

Mobile

32452911

Email address

mainest@bigpond.net.au

☒ I would like all correspondence in relation to this matter to be sent via email.

☒ I would like all future rates notices to be sent via email.

Are you the owner of the property? ☒ Owner ☐ Agent
Does the owner of the property receive a Council Pensioner Rebate on the Property? ☐ Yes ☒ No

Plumber Details

BSA Licence No

Name

HYATT PLUMBING

Phone

Email (if known)

Property Where Leak Occurred

Property number

191

Property address

30 BIRCH STREET

Suburb

AMITY POINT

Postcode

4183

Contact details of property owner (if not applicant):

Phone ☐ (W) ☐ (H)

Mobile

Email address

Details of Leak

Date leak detected

8/9/21

Date leak repaired

8/9/21

Brief description of the location of the leak and repair work carried out (attach additional pages and photos if required).

ATTACHED

*Plumber's Signature

Date

*NB: If plumber's invoice attached, plumber's signature not required.

Meter Readings After Leak is Repaired

It is best practice to record both readings at the same time of day. Record all numbers appearing on the meter dial.

Meter number (if known)

Read date First Read

Read date Second Read

How to Read your Water Meter

The water meter is generally located at the front of your property. As shown in the diagram, the black numbers represent kilolitres and the red numbers litres. The black numbers are used for billing purposes.



Office Use Only

CRWS number

Date

CSC Initials

☐ Acknowledgement issued

CSFS013 -- 15/07/2021

Information Privacy Act 2009 - Redland City Council is collecting your personal information in order to process this application. The information will only be used by authorised Council Officers for the purpose of the concealed water leak remission and ensuring our records are accurate. Your information will not be given to any other person or agency unless you have given us permission or we are required by law to do so.

Redland City Council PO Box 21 Cleveland QLD 4163 | T 07 3829 8099 | F 07 3829 3765 | E rccl@redland.qld.gov.au | W www.redland.qld.gov.au

A U S T R A L I A P O S T
CAPALABA 4157

Redland City Council Rates 698.12
Reference No: 1001914
TOTAL \$698.12
Payment Tendered Details :
Cheque 698.12

11/05/22 03/42262 rr3/3 434327 13:18

PROVIDE FEEDBACK ON TODAY'S VISIT AT
AUSPOST.COM.AU/MYVISIT

How was your visit?

To tell us go to

auspost.com.au/myvisit
or phone 1800 443 930

Outlet ID: 434327
Receipt number: 0342262



Rate Notice

ABN 86 058 929 428

General Enquiries: (07) 3829 8999
Email: rcc@redland.qld.gov.au
Web: www.redland.qld.gov.au

154508X/E/000665
Horton Supertee Pty Ltd As Trustee
PO Box 591
CAPALABA QLD 4157

Property No.	191
Valuation 2021-2022	\$290,000
Rating Category	2a
Billing Period	1 Apr 2022 - 30 Jun 2022
Property Location	30 Birch Street Amity QLD 4183 Lot 55 A 3399
Due Date	16 May 2022

Rate Account Balance B/Fwd
\$0.00

+

Current Levy
\$698.12

Total Amount Owning
\$698.12

Summary of Charges

Balance Brought Forward	\$	0.00
Council Rates and Charges	\$	543.56
Council Water and Sewerage Charges	\$	81.23
State Government Charges	\$	73.33
Total Amount Payable	\$	698.12

Payments made after 04/04/2022 may not be included in the calculation of this rate notice.

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154508X/E/000665

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Payment By BPAY



Biller Code: 53058
Ref: 1001914

Telephone & Internet Banking - BPAY®
Contact your bank or financial institution to make this
payment from your cheque, savings, debit, credit card
or transaction account. More info: www.bpay.com.au

® Registered to BPAY Pty Ltd ABN 69 079 137 516

Payment Online



www.redland.qld.gov.au

Use your credit card to pay 24
hours 7 days per week.

Reference No: 1001914

Payment By Phone



1300 300 943

Visa, Mastercard. 24 hours.
7 days per week.

Reference No: 1001914



Remittance Advice By Mail

Post your payment with this cut-off slip to:

Redland City Council
PO Box 21
Cleveland Qld 4163



Pay in Person at any
Post Office



*2431 1001914

Account Summary

Property Number 191

Horton Supertee Pty Ltd As Trustee

Total Amount **\$698.12**

Property No: 191

Period: 1 Apr 2022 - 30 Jun 2022

Issue Date: 13 April 2022

	Amount
Redland City Council Charges & Rebates	
General rate category 2a	\$368.85
Environment & coastal management	\$37.23
Landfill remediation	\$11.97
Redland City SES administration	\$1.82

Utility Charges	
Residential Island 240Lt Waste / 240Lt Recycle	\$123.69

State Government Charges & Rebates	
Emergency management levy – Class D Group 2	\$28.10

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Important Notes


Future Issue & Due Dates:
Q1 Issue Date 13 Jul 22 / Due Date 15 Aug 22

Interest: From 1 July 2021 to 30 June 2022 compound interest at the rate of 8.03% is payable on all overdue rates and charges (excluding non-rate items). If overdue rates are included in the opening balance of this rate notice they are accruing interest.


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Andrew Chesterman,
Chief Executive Officer.

**Payment In Person**

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Credit Card Slip

I hereby authorise the amount shown on this credit card slip to be charged against my credit card

Property No. 191

☐ VISA ☐ MASTERCARD

Amount	\$		Expiry Date	
Full Name on Card				
Signature				
Daytime Phone No.				



Water Account Summary

General Enquiries: (07) 3829 8999
Email: rcc@redland.qld.gov.au
Web: www.redland.qld.gov.au

Horton Supertee Pty Ltd As Trustee
PO Box 591
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Property No. 191

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Lot 55 A 3399

Billing Period
1 Apr 2022 - 30 Jun 2022

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Water Meter Serial	Previous Read Date	Current Read Date	Number of Days	Previous Reading	Current Reading	Consumption (kilolitres)	Is Reading Estimated?
20W033582	15/10/2021	13/01/2022	90	109	123	14	No

Local Government Distribution and Retail Price

Residential water consumption	\$	8.81
Residential fixed water access 20mm	\$	72.42

State Bulk Water Price

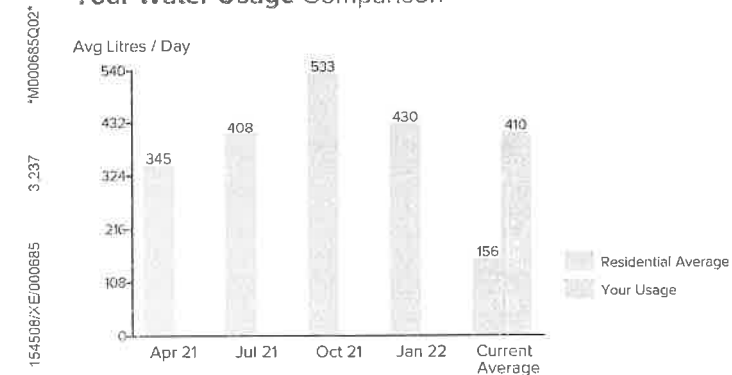
State Govt bulk water consumption	\$	45.23
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Total Water and Wastewater Charges	\$	126.46
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This amount is included on your Rate Notice – DO NOT PAY SEPARATELY

For comparison, the total water and wastewater billed on your last Rate Notice \$226.82

Your Water Usage Comparison



Please refer to the back page of this summary for further information.

Billing Enquiry?

For billing enquiries please contact Redland City Council
Telephone: 3829 8999 Facsimile: 07 3829 8765

Cnr Bloomfield and Middle Streets, Cleveland Qld 4163
PO Box 21, Cleveland Qld 4163
email rcc@redland.qld.gov.au
web www.redland.qld.gov.au

For water and wastewater 24 hour service enquiries please contact Redland City Council
Telephone: 3829 8999

Water and Sewerage Charges

- The water fixed access charge is billed in advance and is a set charge (based on meter size).
- The sewerage charge is billed in advance and is a set charge.
- Water consumption is charged per kilolitre and is based on water meter readings taken over the quarter (1 kilolitre = 1,000 litres).

For the 2021 -2022 financial year the following water consumption charges apply:

Consumption Type	State Govt Bulk Water Price per kilolitre \$	Redland City Council Price per kilolitre \$	Total Price \$
Residential	3.231	0.629	3.860
Non Residential	3.231	1.440	4.671

Why am I charged a state bulk water price?

Since 2008, Seqwater has owned, operated and maintained bulk supply dams, reservoirs and water treatment plants. State Government legislation requires council to display the bulk water charges as a separate item on your water summary.

Estimated Readings

On occasion we may have trouble obtaining a meter reading for your property. Generally this happens in instances where the entry gate is locked, there is a dog or the meter is obstructed by vegetation. In these instances the meter reader will leave a self-read card in your letterbox if possible. You can avoid an estimated read by reading your water meter, completing the card and returning it to us as soon as possible.

If we have not received a meter reading we will estimate a reading based on your previous usage.

Ownership Change - Why am I Paying for Water used by the Previous Owner?

As part of the settlement of ownership transfer the majority of conveyance solicitors will request a water search in order to do a water charge adjustment for the purposes of financial settlement. The adjustment covers the previous owner's water usage up until settlement date. Therefore in the majority of instances the new owner is not paying the water used by the previous owner. However, should you have any concerns please contact your conveyance solicitor.

Checking for leaks

It is important to fix leaks or plumbing issues quickly. Locating and fixing leaks will save water and help reduce your water consumption charge.

Do a test:

- Turn off all household water appliances and garden taps
- Read and record the black and red numbers on the water meter (or take a photo of the numbers with your smart phone)
- Wait an hour or two then check the meter reading again.

If any of the numbers have moved you may have a leak in your internal water infrastructure. If a leak is suspected you are encouraged to contact a licensed plumber.

Who owns the water meter?

Redland City Council owns the water meter, and the pipes that supply the services to the water meter.

