



Coffs Harbour City Council
2 Castle Street (Locked Bag 155)
Coffs Harbour NSW 2450

Account Enquiries (02) 6648 4000

Coffs Harbour City Council
ABN 79 126 214 487

Website: www.coffsharbour.nsw.gov.au

Email: coffs.council@chcc.nsw.gov.au

2nd Instalment Notice

1 July 2021 to 30 June 2022



MRS PA ELLIS & MR RJ ELLIS
C/- LJH COMMERCIAL COFFS HARBOUR
PO BOX 2434
COFFS HARBOUR NSW 2450

018
R0_101590

Issue Date: 27/10/2021

Property Number: 129900

Customer Service Number: 121156269

Account Number: 9012998

Amount Due: \$2,189.00

Due Date: 30/11/2021

Property Details

11 COOK DRIVE, COFFS HARBOUR NSW 2450
LOT 19 DP 255597

Current Charges Summary

Please deduct any payments made on or after 18 October 2021

Rating Category
Business

Interest Rate
6% p.a./Daily/Simple

Second Instalment	\$2,189.00
Notice Total	\$2,189.00

Please Note: If you cannot meet the payment requirements of this notice please contact Council now to make a suitable payment arrangement.

Methods of Payment (details on back)

Did You Know?

Council has a New and Improved Website

With increasing community reliance on digital platforms to conduct transactions and seek information, Council has launched a new corporate website to make life easier for residents, ratepayers and visitors alike. Our new website is more mobile friendly and more accessible.

Our improved search function makes it easier to find a form, policy or process you are looking for, from changing your address to requesting a building plan.

The enviable quality of life enjoyed across the Coffs Coast is made more readily available for all to see with our new 'What's around me?' mapping feature which shows parks, beaches, events, venues and other facilities around the City.

You won't miss any Council news with our 'Newsroom' section - featuring all the latest stories and the homepage also provides seamless links to other Council related websites.

To continually improve our website we have also included customer feedback forms at the bottom of most web pages.

We welcome you to experience our new website at
www.coffsharbour.nsw.gov.au

Official Building Naming Process Brings Light to Yarrila Place

At Council's meeting on 9 September it was resolved to officially name the Cultural and Civic Space building **Yarrila Place**. Yarrila is a Gumbaynggirr word that means "illuminate / brighten / light up / illustrate". This resolution was supported by all Councillors.

Pronounced Yarrila (YAA-rila), the name was chosen as it speaks to Coffs' bright future and the "illumination" and enjoyment of knowledge, arts and heritage and bringing the creativity of our community to light. The chosen name also hints at the light reflected from the ceramic foils of the building itself and the integrated skylight which brightens the internal atrium with natural light.

The community consultation / engagement process undertaken showed a very clear desire by the Coffs community to use Gumbaynggirr language for the name.

Yarrila Place will deliver long term civic and cultural infrastructure for the Coffs Harbour Local Government Area (LGA) and visitors. It will combine arts, people, technology and culture to create a vibrant community hub designed to transform our library, museum and gallery into spaces more suited to our growing regional city and tourist destination.

The new building will also bring council administration together in one building, including customer service, council chambers and administration offices. There will also be a cafe and bookable community meeting and co-working spaces.

It is set to open late 2022.

Information about your Rate Notice

- 1. WHEN ARE RATES DUE?** - (Section 562 Local Government Act, 1993)
Payment of rates and charges levied for the year may be paid in full or by four instalments. If you wish to pay the total amount in full, payment should be **made on or before 31 August 2021**. To pay by instalments just pay the instalment amounts as shown on the front of this notice by the due dates. Council will send you an instalment notice for each instalment approximately one month prior to its due date. Instalments fall due on: 31 August 2021, 30 November 2021, 28 February 2022 and 31 May 2022. Please note that overdue balances will accrue interest charges.
- 2. HOW ARE INTEREST CHARGES APPLIED?** - (Sections 564 / 566 / 567 Local Government Act, 1993)
Where a ratepayer fails to pay any instalment by the due date interest charges (at the rate specified on the front of this notice) will accrue on a daily basis on the instalment as each falls due and remains unpaid. Under special circumstances Council may reduce or write-off accrued interest charges in situations of financial hardship.
- 3. PENSIONER CONCESSION** - (Section 575 Local Government Act, 1993)
Concessions apply to eligible pensioners for their principal place of residence. An eligible pensioner is a person who holds a current Pensioner Concession Card. Applications for pensioner concession can be completed at Council's Customer Service Centre.
- 4. LAND EXEMPT FROM RATES** - (Sections 555 / 556 / 557 / 574 Local Government Act, 1993)
The Local Government Act prescribes that some land may be either exempted from all rates or some rates. These exemptions mainly apply to land owned by religious and charitable organisations, schools and government departments.
- 5. RATING CATEGORY** - (Sections 523 / 524 / 525 / 526 Local Government Act, 1993)
The Local Government Act states that all rateable land must be categorised into one of four rating categories (Residential, Business, Farmland and Mining) and the Council must give notice of this category. Your rating category is displayed on the front of this notice. These categories are purely for rating purposes and do not necessarily relate to zoning or location. If you disagree with your rating category, application for a review of your category may be obtained from Council.
- 6. POSTPONEMENT OF RATES** - (Section 585 Local Government Act, 1993)
If your property is used as the site of a single dwelling house but is zoned for higher use (commercial, industrial or flats etc) or is capable of residential subdivision or is rural land with similar zoning or subdivision potential then you may be entitled to postponed rates. If you think you may qualify for postponed rates please contact Council for more information.
- 7. COLLECTION OF PERSONAL INFORMATION**
Personal information that Council collects from you (or third parties) is personal information for the purposes of issuing Rates and Charges pursuant to the Local Government Act, 1993. Your information may also be used by officers and agents of Council and other Government Agencies as required by law, and to fulfill the functions of Council. Council will store and dispose of information in accordance with the relevant legislation. You are entitled to review and / or amend your personal information held by Council at any time. These requests should be addressed to the General Manager.
- 8. CHANGES OF ADDRESS**
To change your postal address with Council, we require your advice in writing.
Council has a dedicated email address for the receipt of change of address notifications coa@chcc.nsw.gov.au
Alternatively you can submit your change of address via our online 'Change of Address Form' (*go to the Forms Icon on the homepage of our website*)

FURTHER ENQUIRIES

Any enquiries regarding this notice may be directed to Council on **(02) 6648 4000**.

Methods of Payment



Use this account to pay using your internet banking facility
BSB: 082 - 182
Account: 109012991



Pay in-store at Australia Post using cash, cheque or debit card.



*249 9012998



Post your cheque to:
Coffs Harbour City Council
Locked Bag 155, Coffs Harbour NSW 2450



Billor Code: 5058
Ref: 9012998

Telephone and Internet Banking - BPAY®
Contact your financial institution to make a payment from your savings, cheque account or credit cards (Visa or Mastercard® only).



For emailed notices:
coffsharbour.enotices.com.au
Reference No: DOC8B3814A

Payment Code: 2182109012991

Amount Due: \$2,189.00

Due Date: 30/11/2021



Visit our website to pay using your Visa or MasterCard only
www.coffsharbour.nsw.gov.au



Call **1300 667 083** to pay over the telephone using your Visa or MasterCard only.



Payments made automatically from your nominated bank account. Contact Council to obtain required direct debit forms.



Pay in person at Council's Customer Service Centre at
2 Castle Street, Coffs Harbour