



Coffs Harbour City Council
2 Castle Street (Locked Bag 155)
Coffs Harbour NSW 2450

Account Enquiries
☎ (02) 6648 4000

Water Account



MRS PA ELLIS & MR RJ ELLIS
C/- LJH COMMERCIAL COFFS HARBOUR
PO BOX 2434
COFFS HARBOUR NSW 2450

018
R0_55050

Coffs Harbour City Council
ABN 79 126 214 487

Website: www.coffsharbour.nsw.gov.au

Email: coffs.council@chcc.nsw.gov.au

Property Details

11 COOK DRIVE COFFS HARBOUR NSW 2450
LOT 19 DP 255597

Current Charges Summary - see reverse for details

Water Usage	\$68.25
Sewer Usage	\$48.08
Trade Waste Usage	\$0.00
TOTAL CURRENT CHARGES	\$116.33
If this account cannot be paid by the due date, the property owner should contact Council immediately to make suitable arrangements.	

Property Number: **129900**

Amount Due: **\$227.12**

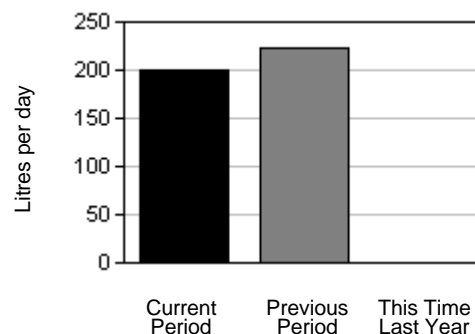
Due Date: **25/04/2022**

Overdue Water Accounts will incur an additional fee if a Reminder Notice is issued

Account Summary

Brought Forward:	\$110.79
Current Charges:	\$116.33
TOTAL DUE	\$227.12
Please deduct payments made since:	21/03/2022
Account No.:	8230856
Date of Issue:	25/03/2022

Your Average Water Use



For more information about your Water Account, visit:

<https://www.coffsharbour.nsw.gov.au/Resident-Services/Rates/Pages/default.aspx>

Methods of Payment



Use this account to pay using your internet banking facility.
BSB: 082 - 182
Account: 108230859



Visit our website to pay using your Visa or MasterCard only.
www.coffsharbour.nsw.gov.au



Call **1300 667 083** to pay over the telephone using your Visa or MasterCard only.



Payments made automatically from your nominated bank account. Contact Council to obtain required direct debit forms.



Pay in person at Council's Customer Service Centre at 2 Castle Street, Coffs Harbour.



Pay in-store at Australia Post using cash, cheque or debit card.



*252 8230856



Post your cheque to:
Coffs Harbour City Council
Locked Bag 155, Coffs Harbour NSW 2450



Bill Code: 87411
Ref: 8230856

Telephone and Internet Banking - BPAY®
Contact your financial institution to make a payment from your savings, cheque account or credit cards (Visa or Mastercard® only).



For emailed notices:
coffsharbour.enotices.com.au
Reference No: A9E64E636E

Payment Code: **2182108230859**

Amount Due: **\$227.12**

Due Date: **25/04/2022**

Current Charges Detail

Meter Number	Service Type	Reading From	Reading To	No. Days	Last Reading	This Reading	Adjust	Avg. Daily Usage (KLs)	Tariff Step/Discharge %	Total Usage	Rate Per KL (\$)	Amount
20E001767	W	23/11/2021	8/03/2022	105	102	123	0	0.20000	1	21.00	3.25	\$68.25
20E001767	S	23/11/2021	8/03/2022	105	102	123	0	0.20000	95	19.95	2.41	\$48.08

Service Types: W = Water Usage, S = Sewage Discharge, T = Trade Waste Discharge, N = Non-compliant Trade Waste Usage

WHO PAYS THE CHARGES ON THIS ACCOUNT?

In accordance with law this account is issued in the name of the property owner(s). Where the property is leased, the responsibility for paying the charges will have to be determined in the private leasing agreement between the property owner and tenant.

Please Note: Council has no legal relationship with tenants in regards to this account and therefore in most circumstances will be unable to discuss this account with them – this can also include the making of payment arrangements with tenants.

OVERDUE ACCOUNTS

Consumers are reminded that overdue accounts will incur additional fees if 'Reminder' or 'Restriction' Notices are issued.

CHANGES OF ADDRESS

To change your postal address with Council, we require your advice in writing.

Council has a dedicated email address for the receipt of change of address notifications coa@chcc.nsw.gov.au

Alternatively you can submit your change of address via our online 'Change of Address Form' (*go to the Forms Icon on the homepage of our website*).

COLLECTION OF PERSONAL INFORMATION

Personal information that Council collects from you (or third parties) is personal information for the purposes of issuing Rates and Charges pursuant to the Local Government Act, 1993. Your information may also be used by officers and agents of Council and other Government Agencies as required by law, and to fulfil the functions of Council. Council will store and dispose of information in accordance with the relevant legislation. You are entitled to review and / or amend your personal information held by Council at any time. These requests should be addressed to the General Manager.

FURTHER INFORMATION

For more information about your Water Account go to <https://www.coffsharbour.nsw.gov.au/Resident-Services/Rates/Pages/default.aspx>
Any enquiries regarding this account may also be directed to Council on **(02) 6648 4000** during business hours.