

Date	Transaction	Debit	Credit	Balance
30/12/20	Direct Debit Repayment		-\$302.18	\$158,071.53
28/12/20	Service Fee	\$30.00		\$158,373.71
28/12/20	Interest Charged	\$855.26		\$158,343.71
23/12/20	Direct Debit Repayment		-\$302.18	\$157,488.45
17/12/20	Direct Debit Repayment - Reversal	\$302.18		\$157,790.63
17/12/20	Dishonour Fee	\$25.00		\$157,488.45
16/12/20	Direct Debit Repayment		-\$302.18	\$157,463.45
09/12/20	Direct Debit Repayment		-\$302.18	\$157,765.63
02/12/20	Direct Debit Repayment		-\$302.18	\$158,067.81
28/11/20	Service Fee	\$30.00		\$158,369.99
28/11/20	Interest Charged	\$885.35		\$158,339.99
25/11/20	Direct Debit Repayment		-\$302.18	\$157,454.64
18/11/20	Direct Debit Repayment		-\$302.18	\$157,756.82
11/11/20	Direct Debit Repayment		-\$302.18	\$158,059.00
04/11/20	Direct Debit Repayment		-\$302.18	\$158,361.18
28/10/20	Direct Debit Repayment		-\$302.18	\$158,663.36
28/10/20	Service Fee	\$30.00		\$158,965.54
28/10/20	Interest Charged	\$859.19		\$158,935.54
21/10/20	Direct Debit Repayment		-\$302.18	\$158,076.35
14/10/20	Direct Debit Repayment		-\$302.18	\$158,378.53
07/10/20	Direct Debit Repayment		-\$302.18	\$158,680.71
30/09/20	Direct Debit Repayment		-\$302.18	\$158,982.89
28/09/20	Service Fee	\$30.00		\$159,285.07
28/09/20	Interest Charged	\$890.01		\$159,255.07
23/09/20	Direct Debit Repayment		-\$302.18	\$158,365.06
16/09/20	Direct Debit Repayment		-\$302.18	\$158,667.24
09/09/20	Direct Debit Repayment		-\$302.18	\$158,969.42
02/09/20	Direct Debit Repayment		-\$302.18	\$159,271.60
28/08/20	Service Fee	\$30.00		\$159,573.78
28/08/20	Interest Charged	\$892.32		\$159,543.78
26/08/20	Direct Debit Repayment		-\$302.18	\$158,651.46
19/08/20	Direct Debit Repayment		-\$302.18	\$158,953.64
12/08/20	Direct Debit Repayment		-\$302.18	\$159,255.82
05/08/20	Direct Debit Repayment		-\$302.18	\$159,558.00
29/07/20	Direct Debit Repayment		-\$302.18	\$159,860.18
28/07/20	Service Fee	\$30.00		\$160,162.36
28/07/20	Interest Charged	\$865.85		\$160,132.36
22/07/20	Direct Debit Repayment		-\$302.18	\$159,266.51
15/07/20	Direct Debit Repayment		-\$302.18	\$159,568.69
08/07/20	Direct Debit Repayment		-\$302.18	\$159,870.87
01/07/20	Direct Debit Repayment		-\$302.18	\$160,173.05
01/07/20	Opening balance			\$160,475.23
<b>Totals</b>		<b>\$12,089.58</b>	<b>-\$16,015.54</b>	

If you have a complaint, please contact our Internal Dispute Resolution (IDR) team on 13 11 33. If your complaint is not resolved to your satisfaction by the IDR team, you can contact either our External Dispute Resolution (EDR) scheme or seek legal advice. EDR is a free service established to provide an independent mechanism to resolve specific complaints. Our EDR provider is the Australian Financial Complaints Authority (AFCA) and can be contacted at 1800 931 678, [www.afca.org.au](http://www.afca.org.au), [info@afca.org.au](mailto:info@afca.org.au) or GPO Box 3, Melbourne VIC 3001.