

**Water and Sewerage  
Quarterly Account**



QUUR38\_A4A01/E-19934/S-25615/I-51229/006  
MARSH-MEAD RETIREMENT FUND  
C/- ALAN G MARSH & HEATHER  
MEAD  
AS TRUSTEES  
PO BOX 3267  
WAREEMBA NSW 2046

**Property Location:** BENDENA TERRACES 30  
18 BENDENA TERRACE  
CARINA HEIGHTS 4152

Customer reference number 10 1067 0065 0000 0

Bill number 1067 0065 10

Date issued 20/07/2018

**Total due \$210.08**

**Current charges due date 19/08/2018**

**Your water usage**

Water usage (kL) 6  
Days charged 91

*Average daily water usage (litres)*

Current period 66  
Same period last year 211

**Account Summary** Period 12/02/2018 - 13/05/2018

**Your Last Account**

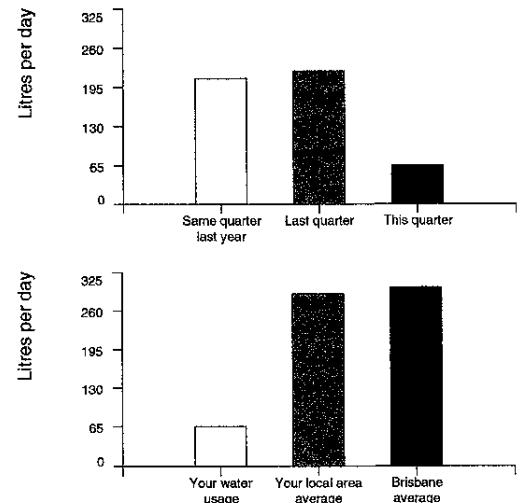
Amount Billed \$258.87  
Amount Paid \$258.87CR

**Your Current Account**

Balance \$0.00  
Current Charges \$210.08

**Total Due \$210.08**

*If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.*



**Water and sewerage prices for 2018/19 apply from 1 July 2018.**

For more, see your *In the Pipeline* newsletter.

**Payment options**

M0718



**Direct debit**  
To arrange automatic payment from your bank account, visit [www.urbanutilities.com.au/directdebit](http://www.urbanutilities.com.au/directdebit)



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**BPAY View®** View and pay this bill using internet banking.  
More info: [www.bpay.com.au](http://www.bpay.com.au)



**Internet**  
Pay your account online using MasterCard or Visa credit card at [www.urbanutilities.com.au/creditcard](http://www.urbanutilities.com.au/creditcard)  
Payment by credit card will incur a 0.39% surcharge. We accept Mastercard or Visa credit cards.

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**By phone**  
Call 1300 123 141 to pay your account using your MasterCard or Visa credit card.



**Mail**  
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



**In person**  
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



**By Mobile** - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard credit and debit cards and will incur a 0.39% surcharge. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number


# YOUR CHARGES for 12/02/2018 to 13/05/2018 (91 days)

Customer ref. no. 10 1067 0065 0000 0

BENDENA TERRACES 30  
18 BENDENA TERRACE  
CARINA HEIGHTS 4152

## Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ABH02386	12/02/2018	155		
	14/05/2018	161	6kL	

 **Your usage was 6 kilolitres.**  
That's an average of 66 litres per day.

### Water Usage

#### State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2017/18 6kL @ \$2.817000/kL \$16.90

#### Queensland Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2017/18 6kL @ \$0.768000/kL \$4.60

**Subtotal \$21.50**

### Water Services

#### Queensland Urban Utilities water service charge

The amount we charge to maintain the water network.

Water access charge 2018/19 92 days \$54.12

This charge is for the period 01/07/2018 to 30/09/2018

**Subtotal \$54.12**

### Sewerage Services

#### Queensland Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage access charge 2018/19 92 days \$134.46

This charge is for the period 01/07/2018 to 30/09/2018


**Subtotal \$134.46**

**Water usage \$21.50**


**Water services \$54.12**


**Sewerage services \$134.46**


**Your total charges 12/02/2018 to 13/05/2018 \$210.08**

 **What is a kilolitre (1kL)?**  
1 kilolitre = 1000 litres

## What can you do with 1 kilolitre?

 Water the garden with a hand held hose for 1 hour

 50 dishwasher cycles

 Wash the car on the lawn 4 times

## What are Tier 1 and Tier 2 charges?

Water usage charges are scaled so that the more water you use the more you pay. For a 90 day period the tiers are as follows:

**Up to 74kL for 90 days**  
Tier 1 charges apply

**More than 74kL for 90 days**  
Tier 2 charges apply.

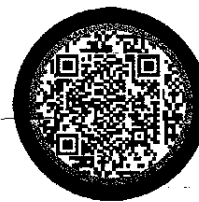
You only pay Tier 2 charges for anything OVER 74kL


### Interpreter service 13 14 50

当您需要口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50  
몽역사가 필요하시면 13 14 50 으로 연락하십시오  
Quando necessita un intérprete llame al 13 14 50

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 **Pay using your smartphone**  
Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



**Water and Sewerage Account**  
In Person / Mail Payment Advice  
Name: MARSH-MEAD  
RETIREMENT FUND



Biller Code: 112144  
Ref: 10 1067 0065 0000 0



**BPAY\*** this payment via internet or phone banking.  
**BPAY View\*** - View and pay this bill using internet banking.  
To use the QR code, use the reader within your mobile banking app.  
More info: www.bpay.com.au



\*4001 101067006500000

**Commonwealth Bank**  **Credit**

Commonwealth Bank of Australia  
ASIN 48 123 123 124  
240 Queen Street, Brisbane, QLD

Date

Cash



Teller Stamp & Initials

Cheques

Current charges due date  
19/08/2018

For Credit **Queensland Urban Utilities**  
Trans Code User ID

Customer Reference No.

831 066840 101067006500000

Total Due \$ 210.08

+757+