

## Water and Sewerage Quarterly Account



QUUR62\_A4A01/E-19336/S-38421/I-76841/006  
MARSH-MEAD RETIREMENT FUND  
C/- ALAN G MARSH & HEATHER  
MEAD  
AS TRUSTEES  
PO BOX 3267  
WAREEMBA NSW 2046

**Property Location:** BENDENA TERRACES 30  
18 BENDENA TERRACE  
CARINA HEIGHTS 4152

Customer reference number	10 1067 0065 0000 0
Bill number	1067 0065 12
Date issued	22/01/2019
<b>Total due</b>	<b>\$276.97</b>
<b>Current charges due date</b>	<b>21/02/2019</b>

### Your water usage

Water usage (kL) 24  
Days charged 94

### Average daily water usage (litres)

Current period 255  
Same period last year 250

## Account Summary Period 13/08/2018 - 14/11/2018

### Your Last Account

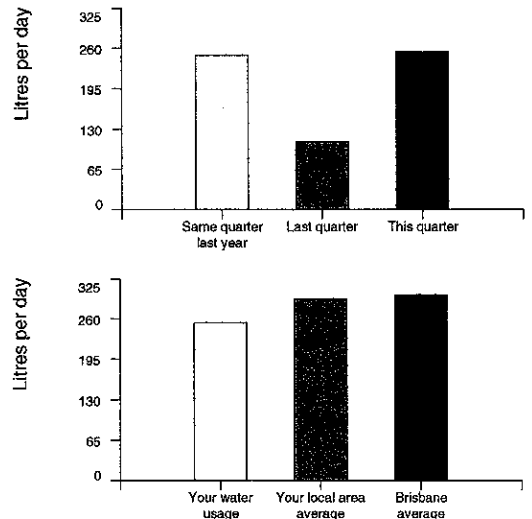
Amount Billed \$224.87  
Amount Paid \$224.87CR

### Your Current Account

Balance \$0.00  
Current Charges \$276.97

**Total Due \$276.97**

*If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.*



# Six sizzling summer water saving tips

See your *In the Pipeline* newsletter for six ways to save water around your home.

## Payment options

R0119



**Direct debit**  
To arrange automatic payment from your bank account, visit [www.urbanutilities.com.au/directdebit](http://www.urbanutilities.com.au/directdebit)



**Telephone and internet banking - BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.  
**BPAY View®** View and pay this bill using internet banking.  
More info: [www.bpay.com.au](http://www.bpay.com.au)  
® Registered to BPAY Pty Ltd ABN 69 079 137 518



**Internet**  
Pay your account online using MasterCard or Visa credit card at [www.urbanutilities.com.au/creditcard](http://www.urbanutilities.com.au/creditcard)  
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.



**By phone**  
Call 1300 123 141 to pay your account using your MasterCard or Visa card\*.



**Mail**  
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



**In person**  
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



**By Mobile** - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards\*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

**YOUR CHARGES for 13/08/2018 - 14/11/2018 (94 days)**

Customer ref. no. 10 1067 0065 0000 0

BENDENA TERRACES 30  
18 BENDENA TERRACE  
CARINA HEIGHTS 4152

**Your meter readings**

Serial Number	Read Date	Reading	Usage	Comment
ABH02386	13/08/2018	171		
	15/11/2018	195	24kL	



**Your usage was 24 kilolitres.**  
That's an average of 255 litres per day.

**Water Usage**

**State bulk water price**

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 24kL @ \$2.915000/kL 2018/19 \$69.96

**Queensland Urban Utilities distributor-retailer price**

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2018/19 24kL @ \$0.768000/kL \$18.43  
**Subtotal \$88.39**

**Water Services**

**Queensland Urban Utilities water service charge**

The amount we charge to maintain the water network.

Water access charge 2018/19 90 days \$54.12  
This charge is for the period 01/01/2019 to 31/03/2019  
**Subtotal \$54.12**

**Sewerage Services**

**Queensland Urban Utilities sewerage service charge**

The amount we charge to remove and treat sewage from your property.

Sewerage access charge 2018/19 90 days \$134.46  
This charge is for the period 01/01/2019 to 31/03/2019  
**Subtotal \$134.46**

**What is a kilolitre (1kL)?**

1 kilolitre = 1000 litres

**What can you do with 1kL?**

- Water the garden with a hand held hose for an hour
- Fifty dishwasher cycles
- Wash your car on the lawn four times

**What are Tier 1 and Tier 2 charges?**

Water usage charges are scaled so the more water you use, the more you pay.

**For usage up to 74kL per quarter\*:**

Tier 1 charges apply

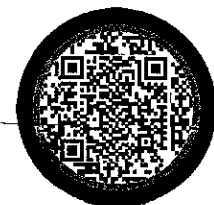
**For usage more than 74kL per quarter\*:**

Tier 2 charges apply

\*Based on a 90 day meter reading period. Quarterly thresholds will vary based on the number of days in a meter reading period.

**Interpreter service 13 14 50**

当您需口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오  
Cuando necesite un intérprete llame al 13 14 50  
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**Pay using your smartphone**  
Download the Snip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



**Water and Sewerage Account**  
In Person / Mail Payment Advice  
Name: MARSH-MEAD  
RETIREMENT FUND

**B PAY**  
Biller Code: 112144  
Ref: 10 1067 0065 0000 0



BPAY® this payment via internet or phone banking.  
BPAY View® - View and pay this bill using internet banking.  
To use the QR code, use the reader within your mobile banking app.  
More info: www.bpay.com.au



**Commonwealth Bank Credit**

Commonwealth Bank of Australia  
ABN 48 123 123 124  
240 Queen Street, Brisbane, QLD

Date

Cash

Teller Stamp & Initials

Cheques

Current charges due date  
21/02/2019

For Credit Queensland Urban Utilities

Trans Code User ID Customer Reference No.

831 066840 101067006500000

Total Due \$ 276.97

+757+

**YOUR CHARGES for 13/08/2018 - 14/11/2018 (94 days)...continued**

Customerref. no. 10 1067 0065 0000 0

BENDENA TERRACES 30 18 BENDENA TERRACE CARINA HEIGHTS 4152

<b>Water usage</b>	<b>\$88.39</b>
<b>Water services</b>	<b>\$54.12</b>
<b>Sewerage services</b>	<b>\$134.46</b>
<b>Your total charges 13/08/2018 - 14/11/2018</b>	<b>\$276.97</b>

