

**Water and Sewerage
Quarterly Account**



QUUR65_A4A01/E-19595/S-40412/I-80823/006
MARSH-MEAD RETIREMENT FUND
C/- ALAN G MARSH & HEATHER
MEAD
AS TRUSTEES
PO BOX 3267
WAREEMBA NSW 2046

Property Location: BENDENA TERRACES 30
18 BENDENA TERRACE
CARINA HEIGHTS 4152

Customer reference number 10 1067 0065 0000 0

Bill number 1067 0065 11

Date issued 22/10/2018

Total due \$224.87

Current charges due date 21/11/2018

Your water usage

Water usage (kL) 10
Days charged 91

Average daily water usage (litres)

Current period 110
Same period last year 360

Account Summary Period 14/05/2018 - 12/08/2018

Your Last Account

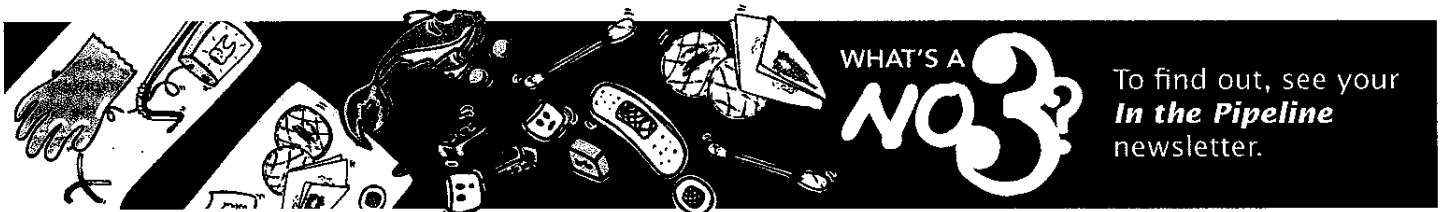
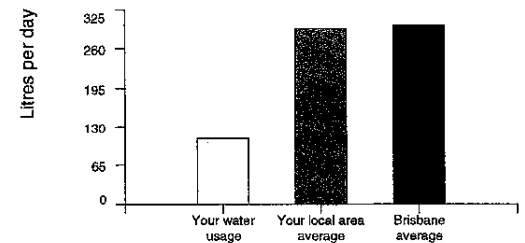
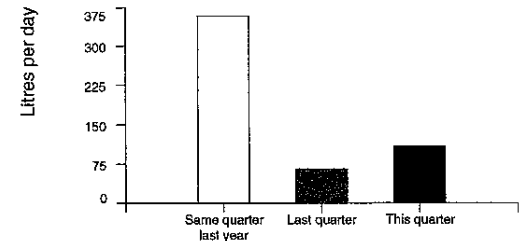
Amount Billed \$210.08
Amount Paid \$210.08CR

Your Current Account

Balance \$0.00
Current Charges \$224.87

Total Due \$224.87

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.



Payment options

R1018

Direct debit
To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit

Telephone and internet banking – BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking.
More info: www.bpay.com.au
® Registered to BPAY Pty Ltd ABN 69 079 137 518

Internet
Pay your account online using MasterCard or Visa card* at www.urbanutilities.com.au

By phone
Call 1300 123 141 to pay your account using your MasterCard or Visa card*.

Mail
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124

In person
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.

By Mobile - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard cards*. Sniip is not available for iPads or tablets.

Amount paid

Date paid

Receipt number

*Payments by MasterCard or Visa cards will incur a 0.39% surcharge (0.51% from 1 November 2018)


YOUR CHARGES for 14/05/2018 to 12/08/2018 (91 days)

Customer ref. no. 10 1067 0065 0000 0

BENDENA TERRACES 30
18 BENDENA TERRACE
CARINA HEIGHTS 4152

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ABH02386	14/05/2018	161		
	13/08/2018	171	10KL	

 **Your usage was 10 kilolitres.**
That's an average of 110 litres per day.

Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 2017/18	5.27kL @ \$2.817000/kL	\$14.84
State Bulk Water Charge 2018/19	4.73kL @ \$2.915000/kL	\$13.78

Queensland Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2017/18	5.27kL @ \$0.768000/kL	\$4.04
Tier 1 usage 2018/19	4.73kL @ \$0.768000/kL	\$3.63
Subtotal		\$36.29

Water Services

Queensland Urban Utilities water service charge

The amount we charge to maintain the water network.

Water access charge 2018/19	92 days	\$54.12
This charge is for the period 01/10/2018 to 31/12/2018		
Subtotal		\$54.12

Sewerage Services

Queensland Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage access charge 2018/19	92 days	\$134.46
This charge is for the period 01/10/2018 to 31/12/2018		
Subtotal		\$134.46

Are you prepared for Spring and Summer storms?

South East Queensland's wet season is just around the corner, so make sure to take precautions around your home in case severe weather hits. See your *In the Pipeline* newsletter for five ways you can prepare for storm season.

Did you know you can view, pay and manage your account online via MyAccount?

Sign up for MyAccount now to:

- view your current and past bills and recent transactions
- go paperless and opt to receive your bill via email
- view account information for all your properties in our service area
- update your contact details.

Interpreter service 13 14 50

当您需蒙口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오
Cuando necesitas un intérprete llame al 13 14 50
© Queensland Urban Utilities 2018



Pay using your smartphone
Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
In Person / Mail Payment Advice
Name: MARSH-MEAD
RETIREMENT FUND



Biller Code: 112144
Ref: 10 1067 0065 0000 0



BPAY® this payment via internet or phone banking.
BPAY View® - View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpsy.com.au



*4001 101067006500000

Commonwealth Bank
Commonwealth Bank of Australia
ABN 49 123 123 124
240 Queen Street, Brisbane, QLD



Current charges due date
21/11/2018

For Credit **Queensland Urban Utilities**

Trans Code User ID Customer Reference No.

831 066840 101067006500000



Teller Stamp & Initials Cheques

Total Due

\$ 224.87

+757+

YOUR CHARGES for 14/05/2018 to 12/08/2018 (91 days)...continued

Customerref. no. 10 1067 0065 0000 0

BENDENA TERRACES 30 18 BENDENA TERRACE CARINA HEIGHTS 4152

Water usage	\$36.29
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Water services	\$54.12
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Sewerage services	\$134.46
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Your total charges 14/05/2018 to 12/08/2018	\$224.87
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