

**Water and Sewerage
Quarterly Account**



*26.5.19 Email Owen re usage
change to kwant \$34.*



QUUR37_A4A01/E-19101/S-37923/A-75845/006
MARSH-MEAD RETIREMENT FUND
C/- ALAN G MARSH & HEATHER
MEAD
AS TRUSTEES
PO BOX 3267
WAREEMBA NSW 2046

Property Location: BENDENA TERRACES 30
18 BENDENA TERRACE
CARINA HEIGHTS 4152

Customer reference number 10 1067 0065 0000 0

Bill number 1067 0065 13

Date issued 23/04/2019

Total due \$280.65

Current charges due date 23/05/2019

Your water usage

Water usage (kL) 25
Days charged 92

Average daily water usage (litres)

Current period 272
Same period last year 223

Account Summary Period 15/11/2018 - 14/02/2019 ✓

Your Last Account

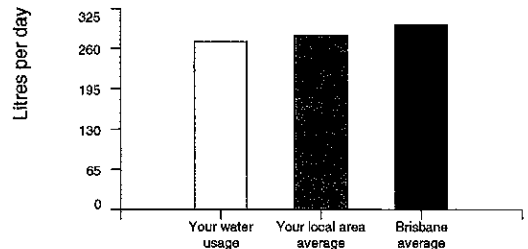
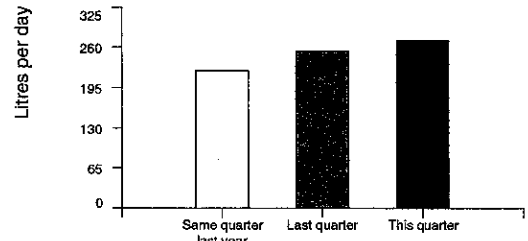
Amount Billed \$276.97
Amount Paid \$276.97CR

Your Current Account

Balance \$0.00
Current Charges \$280.65

Total Due \$280.65 ✓

If full payment is not received by the due date, a compounding interest of 11% per annum will accrue daily on any amount owing.



Leaks can be a real drain!

See *In the Pipeline* to learn how to spot them.



Direct debit
To arrange automatic payment from your bank account, visit www.urbanutilities.com.au/directdebit



Telephone and internet banking – BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, credit card, debit or transaction account.
BPAY View® View and pay this bill using internet banking. More info: www.bpay.com.au
® Registered to BPAY Pty Ltd ABN 69 079 137 518



Internet
Pay your account online using MasterCard or Visa credit card at www.urbanutilities.com.au/creditcard
Payment by credit card will incur a 0.51% surcharge. We accept Mastercard or Visa credit cards.

Payment options



By phone
Call 1300 123 141 to pay your account using your MasterCard or Visa credit card.



Mail
Tear off this slip and return with your cheque payment to Queensland Urban Utilities PO Box 963, Parramatta, NSW 2124



In person
Pay in person at Australia Post with cash, cheque, money order, debit card or any branch of the Commonwealth Bank with cash or cheque.



By Mobile - Download the free Sniip® mobile app, create your account and scan the circular QR code over the page to pay. Sniip payments can be used with Visa and MasterCard credit and debit cards and will incur a 0.51% surcharge. Sniip is not available for iPads or tablets.

UNIRE PENSION R0419 ✓



Amount paid \$280.65

Date paid 10.5.19.

Receipt number 03653.

YOUR CHARGES for 15/11/2018 - 14/02/2019 (92 days)

Customer ref. no. 10 1067 0065 0000

BENDENA TERRACES 30
18 BENDENA TERRACE
CARINA HEIGHTS 4152

Your meter readings

Serial Number	Read Date	Reading	Usage	Comment
ABH02386	15/11/2018	195		
	15/02/2019	220	25kL	NEW TENANT 12 JAN. 19.

Your usage was 25 kilolitres.
That's an average of 272 litres per day.

What is a kilolitre (1kL)?

1 kilolitre = 1000 litres

What can you do with 1kL?

- Water the garden with a hand held hose for an hour
- Fifty dishwasher cycles
- Wash your car on the lawn four times

What are Tier 1 and Tier 2 charges?

Water usage charges are scaled so the more water you use, the more you pay.

For usage up to 74kL per quarter*:

Tier 1 charges apply

For usage more than 74kL per quarter*:

Tier 2 charges apply

*Based on a 90 day meter reading period. Quarterly thresholds will vary based on the number of days in a meter reading period.

Water Usage

State bulk water price

The amount per kilolitre that we pay the State Government for treated water.

State Bulk Water Charge 25kL @ \$2.915000/kL 2018/19 \$72.87

Queensland Urban Utilities distributor-retailer price

The amount per kilolitre we charge to maintain water quality and deliver this to your property.

Tier 1 usage 2018/19 25kL @ \$0.768000/kL \$19.20

Subtotal \$92.07

22 days @ \$1/day x 22 days = \$22.00

Water Services

Queensland Urban Utilities water service charge

The amount we charge to maintain the water network.

Water access charge 2018/19 91 days \$54.12

This charge is for the period 01/04/2019 to 30/06/2019

Subtotal \$54.12

Sewerage Services

Queensland Urban Utilities sewerage service charge

The amount we charge to remove and treat sewage from your property.

Sewerage access charge 2018/19 91 days \$134.46

This charge is for the period 01/04/2019 to 30/06/2019

Subtotal \$134.46

Interpreter service 13 14 50

当您需蒙口译员时，请致电 13 14 50。

اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.

Khi bạn cần thông ngôn, xin gọi số 13 14 50

통역사가 필요하시면 13 14 50 으로 연락하십시오

Cuando necesite un intérprete llame al 13 14 50

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Pay using your smartphone

Download the Sniip App and scan the code to pay now.



Tear off slip and return with your cheque payment to PO Box 963, Parramatta, NSW 2124. See reverse for payment options.



Water and Sewerage Account
In Person / Mail Payment Advice
Name: MARSH-MEAD
RETIREMENT FUND



Billers Code: 112144
Ref: 10 1067 0065 0000 0

BPAY® this payment via Internet or phone banking.
BPAY View® - View and pay this bill using internet banking.
To use the QR code, use the reader within your mobile banking app.
More info: www.bpay.com.au



Commonwealth Bank

Commonwealth Bank of Australia
ABN 48 123 123 124
240 Queen Street, Brisbane, QLD



Date

Cash

Teller Stamp & Initials

Cheques

Current charges due date
23/05/2019



*4001 101067006500000

For Credit Queensland Urban Utilities

Trans Code User ID Customer Reference No.

831 066840 101067006500000

Total Due

\$ 280.65

+757+

YOUR CHARGES for 15/11/2018 - 14/02/2019 (92 days)...continued

Customerref. no. 10 1067 0065 0000 0

BENDENA TERRACES 30 18 BENDENA TERRACE CARINA HEIGHTS 4152

Water usage	\$92.07
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Water services	\$54.12
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Sewerage services	\$134.46
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Your total charges 15/11/2018 - 14/02/2019	\$280.65
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