



TWEED
SHIRE COUNCIL



Customer Service
1300 292 872 or
(02) 6670 2400

tsc@tweed.nsw.gov.au

www.tweed.nsw.gov.au



PO Box 816

Murwillumbah NSW 2484

ABN 90 178 732 496



041

Webby Property Services Pty Ltd
C/- P Smith & Son
PO Box 14
MURWILLUMBAH NSW 2484

Water Notice

AMOUNT DUE

\$288.62

PAYMENT DUE BY

18/12/2020

PROPERTY NUMBER

6831

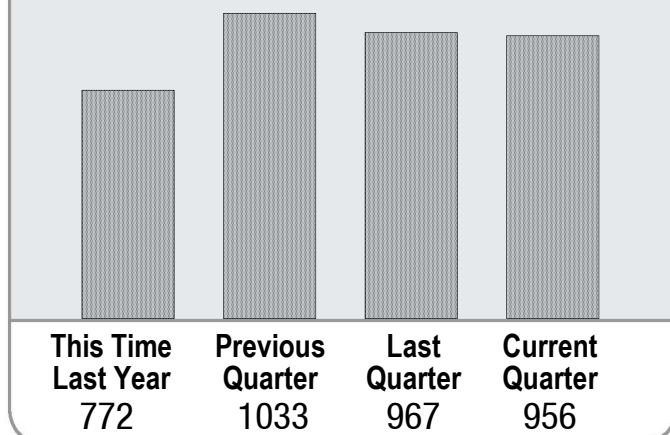
Property Address 10 Hall Drive MURWILLUMBAH NSW 2484

Property Description Lot 12 DP 239398

Rateable Properties 1

Your Average Daily Water Use

(Litres per day*)



*1000 L = 1 KL

Your Account Summary

Outstanding Charges	\$0.00
Current Charges	\$288.62
Total Charges	\$288.62
Deduct payments since 17/11/2020	
Total Deductions (if applicable)	\$0.00

AMOUNT DUE

\$288.62

Payment Slip – Water

Interest charges apply for late payment

Pay with BPAY®

Contact your bank to pay from your debit or cheque account.



Billers Code: 131284
Ref: 70247556

Pay over the phone

Phone 13 18 16 to pay with your credit card using Post Billpay.



Billers Code: 0575
Ref: 70247556

See over for other payment methods.



*575 70247556

PROPERTY NUMBER

6831

ACCOUNT NUMBER

70247556

ISSUE DATE

19/11/2020

TOTAL AMOUNT DUE

\$288.62

PAYMENT DUE BY

18/12/2020

CHEQUE PAYMENT ONLY

I require a receipt

To receive a receipt, tick the box above and include this Payment Slip with your cheque.

YOUR WATER METER READING

METER*	START READING	DATE	END READING	DATE	WATER USE	DAYS
16W068136	1039 kL	12/08/2020	1126 kL	11/11/2020	87 kL	91 days

TOTAL	87 kL	91 days
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* Meters with *Water Use* of 0 kL are not shown

YOUR WATER CHARGES

CHARGE CATEGORY	DATE		COST PER kL	WATER USE [#]	CHARGES
Consumption Charges	12/08/2020 - 11/11/2020	(91 days)	\$3.10	74.79 kL	\$231.86
Sub total				74.79 kL	\$231.86
High Consumption Charges [^] <small>Applies to <i>Water Use</i> above 74.79 kL</small>	12/08/2020 - 11/11/2020	(91 days)	\$4.65	12.21 kL	\$56.76
Sub total				12.21 kL	\$56.76
TOTAL				87.00 kL	\$288.62

[#] If checking your charges using the information provided above, the result may be slightly different. This is due to the rounding of the *Water Use* amounts to two decimal places. This rounding is needed so that these amounts can be shown on your Water Notice. However, to ensure charges are accurate and fair, these amounts *are not* rounded when calculating your charges.

^ What is considered High Water Consumption?

If your household is using more than 821.9 litres of water a day on average (equivalent to 300 kL a year per rateable property) then *High Consumption Charges* apply. To calculate the point after which High Consumption Charges apply, multiply the number of days covered in the bill (provided above) by 0.8219 kL per day.

Are my charges prorated?

If your bill crosses two financial years, your charges are prorated. This is to reflect the different rates applicable in each financial year.

Who must pay this account?

In accordance with the law, this account is issued in the name of the property owner(s).

If a property is being leased, then the private leasing agreement between the property owner and the tenant must determine who is responsible for paying for water charges. For legal purposes, Council is unable to discuss water bills with tenants.

Tweed Shire Council will not become involved in any disputes between property owners, body corporates or tenants around water bills.

What do I do if I cannot pay this bill by the due date?

Phone Council on 1300 292 872 or (02) 6670 2400 before the payment due date to make a payment arrangement.

How do I update my address with Council?

Phone 1300 292 872 or (02) 6670 2400 or submit an online Change of Address request on Council's website, www.tweed.nsw.gov.au.

Will I reach Target 160?

See how your household is tracking by dividing your *Average Daily Water Use* (shown on the graph on the front of this bill) by the number of people in your household. The aim is to have water use down to at least 160 litres per person per day.



Pay in person

Visit any Australia Post Office to pay using cash, cheque or debit card.

Visit Council's offices to pay using cash, cheque, money order, or debit, Mastercard and Visa cards.

Offices are located at Brett Street Tweed Heads or Tumbulgum Road Murwillumbah and are open Monday to Friday 8.30am – 4.15pm, closed public holidays.

A surcharge applies for all credit card payments.



Pay over the phone

Pay with your credit card by phoning Australia Post on **13 18 16**. Simply quote the Post Billpay Code and Reference provided on the front of this bill.

Credit card surcharges apply.

Pay by Direct Debit

Council can direct debit your savings or cheque account on a single, weekly, fortnightly or monthly basis. *Direct Debit Application Forms* are available on Council's website or by calling (02) 6670 2400.



Pay with BPAY®

Contact your bank to arrange a payment over the phone or online from your debit or cheque account. Visit www.bpay.com.au for details.



Pay by cheque

All cheques must be payable to Tweed Shire Council, crossed '*Not Negotiable*' and mailed with the Payment Slip to: Tweed Shire Council, PO Box 816, Murwillumbah NSW 2484.

Customer Service

Phone: 1300 292 872 or (02) 6670 2400

Email: tsc@tweed.nsw.gov.au

Website: www.tweed.nsw.gov.au