

SISS SHAREHOLDERS REPORT

June/July 2020



UPDATES FOR DISCUSSION

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SALES & PRODUCT UPDATE

Sales Leads

- Prosper CRM (Timestar) – CRM solution for banks – Potential for a sale to multiple Banks of all CDR solutions (product reference data, data recipient & data holder solutions)
- Lendi – Business Loan provider, looking to validate bank account balance, income & expenses
- DXC technology – School lunches tech company – unsure of their purpose at this stage

Development

- Continued work on Product Data Editor;
 - bug fixes found during testing,
 - improved audit logging,
 - creation of user interface for audit logs,
 - finalization of approval workflow,
 - improvements to user experience; new icons and user-friendly text
 - minor changes to API specifications from ACCC
- Data maintenance (archiving of old records) on Intuit instance, to improve performance & save disk space
- Optimisation of database to reduce disk space & improve performance in relation to file storage across all instances
- Implementation of importing historical transactions from ANZ (only bank to offer this function)
- Start work on the implementation of data from ANZ Credit Cards
- Continued work on long-term project allowing same account to be utilized by multiple software vendors

SECURITY & DEVELOPMENT UPDATE

METRICS

Security

Trend Micro

Service	Issues	Protecting
Deep Security	0	Azure Hosted Machines
Worry Free Business Security	0	Office Machines
Cloud App Security	14,680 Emails and Files Scanned 0 Malicious Files Quarantined 2 Phishing Emails Quarantined	Office 365 Services (Exchange, Teams, OneDrive, Sharepoint)

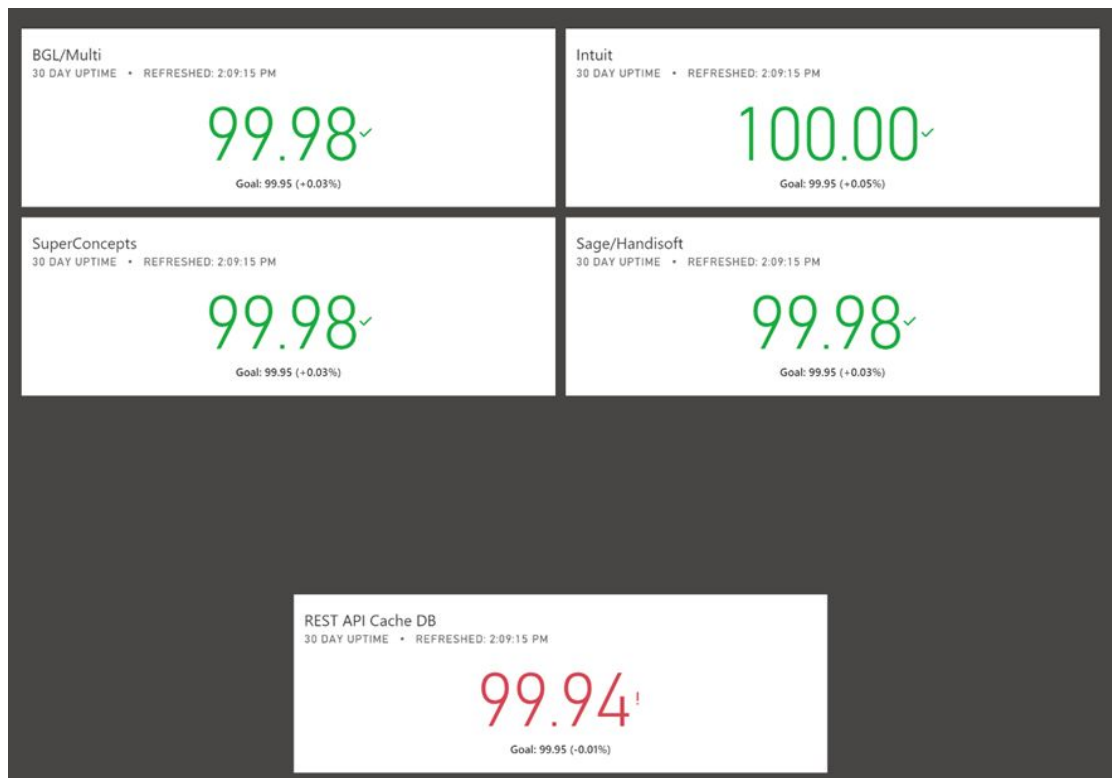
Patching Activity:

Microsoft Windows:

- July 2020 Updates (123 vulnerabilities: 18 critical, 105 important) – Automated Patching ran as normal on Sun 19-Jul

Server Availability

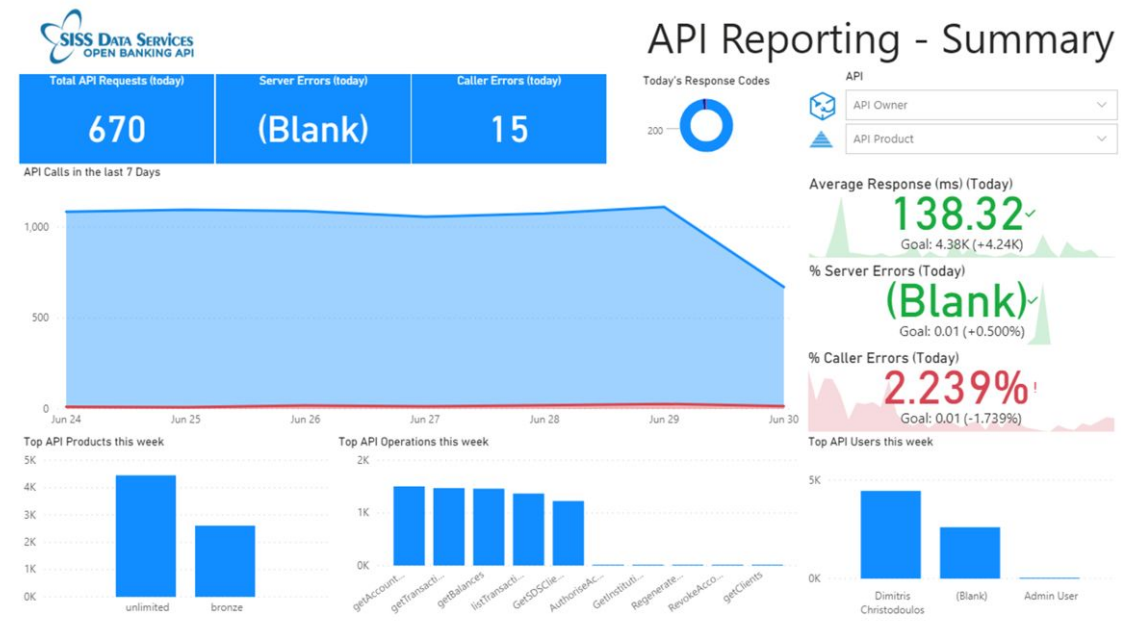
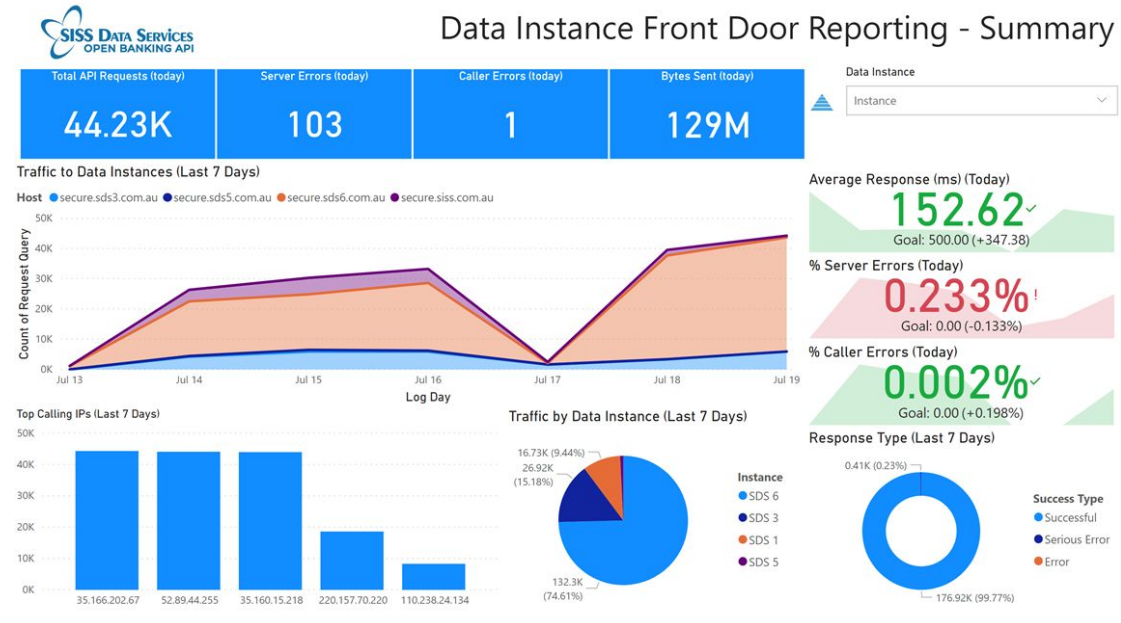
Our contracts generally have SLAs for 99.95 (allowing 21 minutes and 54 seconds of downtime a month)



For all boxes, in the last 90+ days,

- We have had a single patch window. Microsoft patches require about 8-10 minutes of downtime. Patching always occurs between 2-6am on a Sunday morning.

Data Instance Traffic



WORK UPDATES

1. ISO – Main focus


- Stage 1 External Audit – Completed
- Update policies post Stage 1 External Audit
- Preparing for Stage 2 External Audit

2. Data Source in a Box

- Meeting with Verifier and Client over implementation requirements

3. Product Editor & REST API

- Product Editor approaching V1 Release status'

 CDR Product Editor Approvals Organisations Products **11** Import Data About

Peter Speden ▾

Home





























List of Products Create a Product

All ▾

Product Name

Enter Product Name

Search

Product Brand	Product Name	Product Category	Status	Version	Components	
Coastline Credit Union	Beach Saver	Transaction or Savings Account	👍	1	🏠🔗📄	  
Coastline Credit Union	Beach Saver	Transaction or Savings Account	👍	2	🏠🔗📄	  
Coastline Credit Union	Beach Saver	Transaction or Savings Account	📄	3	🏠🔗📄	  
Final	Final_priv	Business Loan	👍	1		  
Hume Bank	Business Equipment Finance	Lease	🔄	1	🏠🔗📄	  
Hume Bank	Essentials Everyday Transaction Account	Transaction or Savings Account	📄	1	🏠🔗📄	 
Hume Bank	Essentials Everyday Transaction Account	Transaction or Savings Account	📄	2	🏠🔗📄	  
Hume Bank	Business Equipment Finance	Lease	🔄	2	🏠🔗📄	  
MockBank	test	Business Loan	🔄	6	🏠🔗📄	 
MockBank	Supa Dupa Savings account 3	Transaction or Savings Account	👍	3	🏠🔗📄	  

First Previous Next Last

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Export

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- Developing mockup of CanStar and Finder product editor pages.

SISS DATA SERVICES OPEN BANKING API CDR Product Editor Approvals Organisations Products Import Data About Peter Speden

Home / Edit Product

Edit Product

Product Status: DRAFT Version: 4

Organisation: SISS Mock Bank Product ID: 8ec6a773-1573-4686-a213-eafee824f9f3 Product Category: TRANS_AND_SAVINGS_ACCOUNTS

Product Name: Test Savings Account

Product	Provider	Provider	Status
Additional Information		CANSTAR	IN PROGRESS
Card Art		FINDER	APPROVED

Buttons: Add External Data, Add, Add @finder, Submit for Approval, Save, Cancel

- Our APIs are working with the ACCC Product Comparator (<https://consumerdatastandardsaustralia.github.io/banking-products-comparator/>) – had to fix a bug in the ACCC Product Comparator (<https://github.com/ConsumerDataStandardsAustralia/banking-products-comparator/pull/20>).
 - Upgrading to new Developer Portal on Sandbox and Production (<https://dev.sissdata.com.au> and <https://sandboxdev.sissdata.com.au>)
4. Security
 - Putting Product Editors behind Azure Front Door.
 - Updating Desired State Configuration to remove all alerts.
 5. Strategy
 - Product Roadmap
 - Working with Equinox over Data Holder and Data Recipient solutions.
 6. Macquarie ESI
 - Try to work around ESI Services increase in failures

ADMIN TEAM UPDATE

1. Any issues – we are continually monitoring the Covid-19 situation, however we have not seen any major impact

2. Number of forms we are processing each month (accounts set to ACTIVE)

Instance	May	June	July (as at 16/07/20)
SDS#1	69	101	92
SDS#3	110	151	70
SDS#5	41	91	107
SDS#6	2486	2080	1634

3. Headcount and staff hours – 3 staff (1 FTE and 2 casual) casual staff hours are 40-45hrs per fortnight

4. SLA for processing – Are we turning them around quickly – general turn-around of 24-48 hrs

5. Error processing, what sort of issues are we encountering – Nothing of note –

Review of accounts with some things to note:

Revenue

Nothing out of the ordinary

Expenses

- Data costs have decreased (against revenue increasing) because of a cost reduction passed onto us from one of our banks.
- Misc expenses – These are bills that appear to have been double counted during the year and upon review when preparing June accounts have been corrected/reversed.