



Commonwealth Bank

ABN 48 123 123 124

All Registry communications to:
Link Market Services Limited
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011 / 000842

Date: 31 March 2022

C GATES PTY LTD
<CHRISTINE GATES SF A/C>
PO BOX 147
ROZELLE NSW 2039

IID: 178786024089

SRN/HIN: X*****4727

Dear Investor,

CommBank PERLS IX Capital Notes - Redemption

In accordance with the PERLS IX Redemption Notice issued by CBA to the ASX on 1 March 2022, all PERLS IX were compulsorily redeemed on 31 March 2022 for their face value (\$100 per PERLS IX).

In relation to your holding of PERLS IX, the redemption proceeds have been credited to your nominated account as noted below.

Number of PERLS IX held on 23 March 2022	Redemption proceeds for each PERLS IX	Total Amount Credited
292	A\$100	\$29,200.00

If you have any questions regarding this matter please call the PERLS XIV Information Line (Monday to Friday, 8:00am to 7:30pm, Sydney time) on 1800 992 547.

Your Privacy

Chapter 2C of the Corporations Act 2001 requires information about you as a shareholder (including your name, address and details of the shares you hold) to be included in the public register of the Bank. Information must continue to be included in the Bank's public register if you cease to be a shareholder. These statutory obligations are not altered by the Privacy Act 1988. Information is collected so that we may administer your shareholding. If some or all of the information is not provided, it might not be possible to administer your shareholding. You may (subject to permitted exceptions) access your information. We may charge you for providing access. We may disclose personal information to the Australian Securities Exchange and its subsidiaries, financial institutions to which your funds may be directed, relevant government bodies, brokers that transact on your behalf and organisations, both domestic and overseas, to which we outsource certain functions. **A copy of the Commonwealth Bank Group's Privacy Policy is available on our website – www.commbank.com.au – or from any branch of the Bank.** The Privacy Policy describes how we will handle your personal information, sets out how you can contact us to access or correct your personal information, how you can make a complaint about a breach of the Australian Privacy Principles, and how we handle complaints.

You can contact the Bank's Privacy Officer at CustomerRelations@cba.com.au or Privacy Officer, Customer Relations, Commonwealth Bank Group, Reply Paid 41, Sydney NSW 2001.

PAYMENT REMITTED TO:

Bank: COMMONWEALTH BANK OF AUSTRALIA

ACCOUNT NAME: CHRISTINE GATES SF A/C

BSB: 067-167

ACCOUNT NO: ****7314

The above details may need to be disclosed on your Income Tax Return. **Please retain this statement as a charge may be levied for a replacement.**

This statement shows the amount credited to your nominated account.