



**TWEED**  
SHIRE COUNCIL

Customer Service

02 6670 2400

1300 292 872

tsc@tweed.nsw.gov.au

www.tweed.nsw.gov.au



PO Box 816

Murwillumbah NSW 2484

ABN 90 178 732 496



041 - 1285 - 1249

Amac Super Pty Ltd  
C/- InvestRent Property Management  
PO Box 508  
COOLANGATTA QLD 4225

2569

ACCOUNT NUMBER

70244421

ISSUE DATE

15/07/2021

DUE DATE

**13/08/2021**

## Water Notice

Property identifier: **6284**

Amount due: **\$77.60**

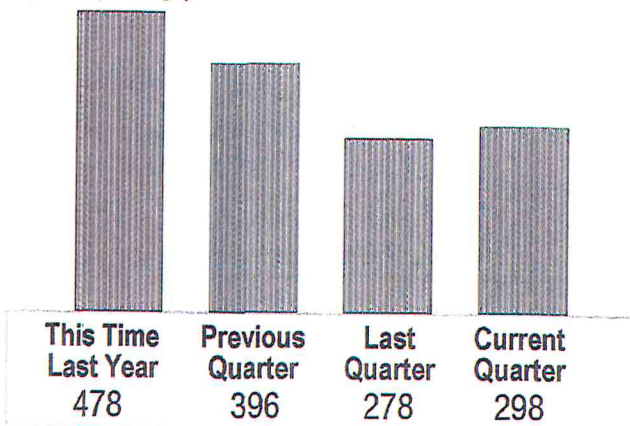
**Property Address** 21 Florence Street TWEED HEADS NSW 2485

**Property Details** Lot 18 Sec 5 DP 4043

**Rateable Properties** 1

### Average daily water use

(Litres per day\*)



\*1000 L = 1 kL

### Account summary

Outstanding Charges	\$0.00
Current Charges	\$77.60
<b>Total Charges</b>	<b>\$77.60</b>
Deduct payments since 13/07/2021	

**Total Deductions** (if applicable) **\$0.00**

**AMOUNT DUE** **\$77.60**

## Payment Slip – Water

See overleaf for ways to pay



\*575 70244421



Billers Code: 131284  
70244421



Billers Code: 0575  
70244421

BPAY® Telephone and Internet Banking.  
Contact your bank to make this payment  
from your cheque, savings, debit, credit  
card or transaction account.

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PROPERTY IDENTIFIER 6284

ACCOUNT NUMBER 70244421

ISSUE DATE 15/07/2021

TOTAL AMOUNT DUE **\$77.60**

PAYMENT DUE BY **13/08/2021**



## YOUR WATER METER READING

METER*	START READING	DATE	END READING	DATE	WATER USE	DAYS
02W418202	2908 kL	13/04/2021	2933 kL	06/07/2021	25 kL	84 days

<b>TOTAL</b>					<b>25 kL</b>	<b>84 days</b>
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\* Meters with Water Use of 0 kL are not shown

## WATER CHARGES

CHARGE CATEGORY	DATE	COST PER KL	WATER USE#	CHARGES
Consumption Charges	13/04/2021 – 30/06/2021 (78 days)	\$3.10	23.21 kL	\$71.96
	01/07/2021 – 06/07/2021 (6 days)	\$3.16	1.78 kL	\$5.64
<b>Sub total</b>			<b>24.99 kL</b>	<b>\$77.60</b>

High Consumption Charges<sup>^</sup>

Applies to Water Use above 69.04 kL

<b>Sub total</b>			<b>0.00 kL</b>	<b>\$0.00</b>
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<b>TOTAL</b>			<b>24.99 kL</b>	<b>\$77.60</b>
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<sup>#</sup> If checking your charges using the information provided above, the result may be slightly different. This is due to the rounding of the Water Use amounts to two decimal places. This rounding is needed so that these amounts can be shown on your Water Notice. However, to ensure charges are accurate and fair, these amounts are not rounded when calculating your charges.

<sup>^</sup> What is considered High Water Consumption?

If your household is using more than 821.9 litres of water a day on average (equivalent to 300 kL a year per rateable property) then High Consumption Charges apply. To calculate the point after which High Consumption Charges apply, multiply the number of days covered in the bill (provided above) by 0.8219 kL per day.

## Are my charges prorated?

If your bill crosses two financial years, your charges are prorated. This is to reflect the different rates applicable in each financial year.

## Who must pay this account?

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## Will I reach Target 160?

See how your household is tracking by dividing your Average Daily Water Use (shown on the graph on the front of this bill) by the number of people in your household. The aim is to have water use down to at least 160 litres per person per day.


**GO PAPERLESS**

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## Receive your notice by email

Complete the email registration at [www.tweed.nsw.gov.au/eNotices](http://www.tweed.nsw.gov.au/eNotices)

BPAY View<sup>®</sup>

[www.bpay.com.au/bpayview](http://www.bpay.com.au/bpayview)



## PAYMENT OPTIONS - Interest charges apply for late payment.



## ePAYMENT AND PROPERTY SERVICES

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BPAY Telephone and Internet Banking – BPAY<sup>®</sup>

Contact your bank to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)  
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## POST BILLPAY

Visit [www.postbillpay.com.au](http://www.postbillpay.com.au) or phone 13 18 16 to pay with Visa or Mastercard.



BY MAIL Please make all cheques payable to Tweed Shire Council, crossed 'Not Negotiable' and mail to PO Box 816, Murwillumbah NSW 2484.



DIRECT DEBIT You can request a direct debit at [www.tweed.nsw.gov.au/directdebit](http://www.tweed.nsw.gov.au/directdebit) or contact your bank.



## IN PERSON AT AUSTRALIA POST

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PO Box 816

Murwillumbah NSW 2484

ABN 90 178 732 496

ACCOUNT NUMBER

70244421

ISSUE DATE

14/10/2021

DUE DATE

12/11/2021



041 - 1453 - 1412

Amac Super Pty Ltd  
C/- InvestRent Property Management  
PO Box 508  
COOLANGATTA QLD 4225

## Water Notice

Property identifier:

6284

Amount due:

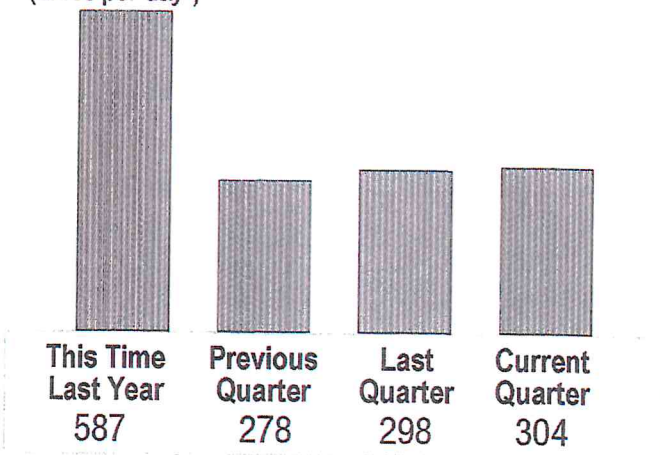
\$88.48

**Property Address** 21 Florence Street TWEED HEADS NSW 2485  
**Property Details** Lot 18 Sec 5 DP 4043

**Rateable Properties** 1

### Average daily water use

(Litres per day\*)



\*1000 L = 1 kL

### Account summary

Outstanding Charges	\$0.00
Current Charges	\$88.48
<b>Total Charges</b>	<b>\$88.48</b>
Deduct payments since 12/10/2021	

**Total Deductions (if applicable)** \$0.00

**AMOUNT DUE**

**\$88.48**

## Payment Slip – Water

See overleaf for ways to pay



\*575 70244421



Bill Code: 131284  
70244421



Bill Code: 0575  
70244421

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A surcharge applies to all credit card payments.

PROPERTY IDENTIFIER 6284

ACCOUNT NUMBER 70244421

ISSUE DATE 14/10/2021

TOTAL AMOUNT DUE \$88.48

PAYMENT DUE BY 12/11/2021

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## YOUR WATER METER READING

METER*	START READING	DATE	END READING	DATE	WATER USE	DAYS
02W418202	2933 KL	06/07/2021	2961 KL	06/10/2021	28 KL	92 days

<b>TOTAL</b>					<b>28 KL</b>	<b>92 days</b>
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\* Meters with *Water Use* of 0 kL are not shown

## WATER CHARGES

CHARGE CATEGORY	DATE	COST PER KL	WATER USE#	CHARGES
Consumption Charges	06/07/2021 – 06/10/2021 (92 days)	\$3.16	28.00 KL	\$88.48
<b>Sub total</b>			<b>28.00 KL</b>	<b>\$88.48</b>

High Consumption Charges<sup>^</sup>  
Applies to *Water Use* above 75.61 KL

<b>Sub total</b>			<b>0.00 KL</b>	<b>\$0.00</b>
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<b>TOTAL</b>			<b>28.00 KL</b>	<b>\$88.48</b>
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<sup>^</sup> What is considered **High Water Consumption?**

If your household is using more than 821.9 litres of water a day on average (equivalent to 300 kL a year per rateable property) then *High Consumption Charges* apply. To calculate the point after which High Consumption Charges apply, multiply the number of days covered in the bill (provided above) by 0.8219 kL per day.

**Are my charges prorated?**

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[www.Bpay.com.au/bpayview](http://www.Bpay.com.au/bpayview)

**PAYMENT OPTIONS** - Interest charges apply for late payment.**ePAYMENT AND PROPERTY SERVICES**

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www.tweed.nsw.gov.au



PO Box 816

Murwillumbah NSW 2484

ABN 90 178 732 496

LA.

2699

ACCOUNT NUMBER

70244421

ISSUE DATE

20/01/2022

DUE DATE

18/02/2022



041 - 1450 - 1407

Amac Super Pty Ltd  
C/- InvestRent Property Management  
PO Box 508  
COOLANGATTA QLD 4225

## Water Notice

Property identifier:

6284

Amount due:

\$94.80

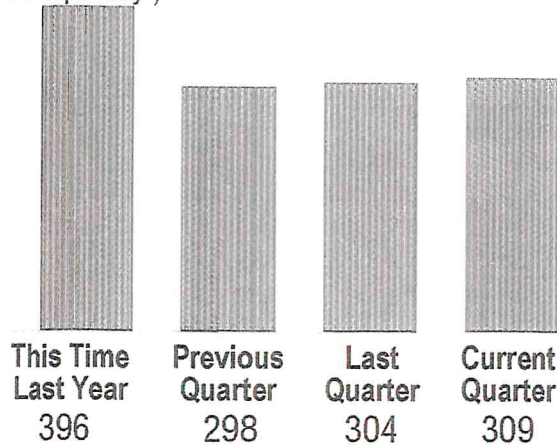
**Property Address** 21 Florence Street TWEED HEADS NSW 2485

**Property Details** Lot 18 Sec 5 DP 4043

**Rateable Properties** 1

### Average daily water use

(Litres per day\*)



\*1000 L = 1 kL

### Account summary

Outstanding Charges	\$0.00
Current Charges	\$94.80
<b>Total Charges</b>	<b>\$94.80</b>
Deduct payments since 18/01/2022	
<b>Total Deductions (if applicable)</b>	<b>\$0.00</b>

**AMOUNT DUE****\$94.80**

## Payment Slip – Water

See overleaf for ways to pay



\*575 70244421



Billers Code: 131284  
Ref: 70244421



Billers Code: 0575  
Ref: 70244421

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A surcharge applies to all credit card payments.

PROPERTY IDENTIFIER	6284
ACCOUNT NUMBER	70244421
ISSUE DATE	20/01/2022
<b>TOTAL AMOUNT DUE</b>	<b>\$94.80</b>
PAYMENT DUE BY	18/02/2022

**GO PAPERLESS** [www.tweed.nsw.gov.au/gopaperless](http://www.tweed.nsw.gov.au/gopaperless)

## YOUR WATER METER READING

METER*	START READING	DATE	END READING	DATE	WATER USE	DAYS
02W418202	2961 kL	06/10/2021	2991 kL	11/01/2022	30 kL	97 days

<b>TOTAL</b>					<b>30 kL</b>	<b>97 days</b>
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\* Meters with Water Use of 0 kL are not shown

## WATER CHARGES

CHARGE CATEGORY	DATE	COST PER KL	WATER USE#	CHARGES
Consumption Charges	06/10/2021 – 11/01/2022 (97 days)	\$3.16	30 kL	\$94.80
<b>Sub total</b>			<b>30.00 kL</b>	<b>\$94.80</b>
High Consumption Charges <sup>^</sup> <small>Applies to Water Use above 79.72 kL</small>				
<b>Sub total</b>			<b>0.00 kL</b>	<b>\$0.00</b>
<b>TOTAL</b>			<b>30.00 kL</b>	<b>\$94.80</b>

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**^ What is considered High Water Consumption?**

If your household is using more than 821.9 litres of water a day on average (equivalent to 300 kL a year per rateable property) then High Consumption Charges apply. To calculate the point after which High Consumption Charges apply, multiply the number of days covered in the bill (provided above) by 0.8219 kL per day.

**Are my charges prorated?**

If your bill crosses two financial years, your charges are prorated. This is to reflect the different rates applicable in each financial year.

**Who must pay this account?**

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Murwillumbah NSW 2484

ABN 90 178 732 496



041 - 1431 - 1395

Amac Super Pty Ltd  
C/- InvestRent Property Management  
PO Box 508  
COOLANGATTA QLD 4225

ACCOUNT NUMBER

70244421

ISSUE DATE

14/04/2022

DUE DATE

13/05/2022

## Water Notice

Property identifier:

6284

Amount due:

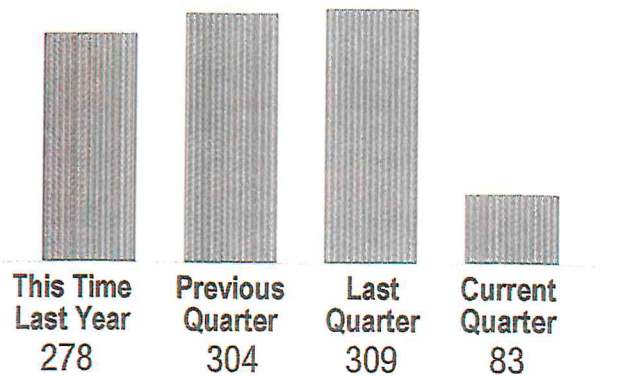
\$22.12

**Property Address** 21 Florence Street TWEED HEADS NSW 2485

**Property Details** Lot 18 Sec 5 DP 4043

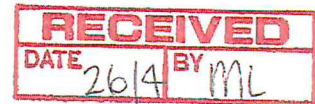
**Rateable Properties** 1

### Average daily water use (Litres per day\*)



\*1000 L = 1 kL

Well done, you are meeting Council's Target 160



### Account summary

Outstanding Charges	\$0.00
Current Charges	\$22.12
<b>Total Charges</b>	<b>\$22.12</b>
Deduct payments since 12/04/2022	

**Total Deductions** (if applicable) **\$0.00**

**AMOUNT DUE**

**\$22.12**

## Payment Slip – Water

See overleaf for ways to pay



\*575 70244421



Billers Code: 131284  
Ref: 70244421



Billers Code: 0575  
Ref: 70244421

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PROPERTY IDENTIFIER 6284

ACCOUNT NUMBER 70244421

ISSUE DATE 14/04/2022

TOTAL AMOUNT DUE **\$22.12**

## YOUR WATER METER READING

METER*	START READING	DATE	END READING	DATE	WATER USE	DAYS
02W418202	2991 kL	11/01/2022	2998 kL	05/04/2022	7 kL	84 days

<b>TOTAL</b>					<b>7 kL</b>	<b>84 days</b>
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\* Meters with *Water Use* of 0 kL are not shown

## WATER CHARGES

CHARGE CATEGORY	DATE		COST PER kL	WATER USE#	CHARGES
Consumption Charges	11/01/2022 – 05/04/2022	(84 days)	\$3.16	7 kL	\$22.12

<b>Sub total</b>				<b>7.00 kL</b>	<b>\$22.12</b>
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High Consumption Charges<sup>^</sup>Applies to *Water Use* above 69.04 kL

<b>Sub total</b>				<b>0.00 kL</b>	<b>\$0.00</b>
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<b>TOTAL</b>				<b>7.00 kL</b>	<b>\$22.12</b>
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<sup>^</sup> What is considered *High Water Consumption*?

If your household is using more than 821.9 litres of water a day on average (equivalent to 300 kL a year per rateable property) then *High Consumption Charges* apply. To calculate the point after which *High Consumption Charges* apply, multiply the number of days covered in the bill (provided above) by 0.8219 kL per day.

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If your bill crosses two financial years, your charges are prorated. This is to reflect the different rates applicable in each financial year.

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By law, this account is issued in the name of the property owner(s).

If a property is being leased, then the private leasing agreement between the property owner and the tenant must determine who is responsible for paying for water charges. For legal purposes, Council is unable to discuss water bills with tenants.

Tweed Shire Council will not become involved in any disputes between property owners, body corporates or tenants around water bills.

## What do I do if I cannot pay this bill by the due date?

Phone Council on 02 6670 2400 or 1300 292 872 before the payment due date to make a payment arrangement.

## How do I update my address with Council?

Phone 02 6670 2400 or 1300 292 872 or submit an online Change of Address request on Council's website, [www.tweed.nsw.gov.au](http://www.tweed.nsw.gov.au)

## Will I reach Target 160?

See how your household is tracking by dividing your *Average Daily Water Use* (shown on the graph on the front of this bill) by the number of people in your household. The aim is to have water use down to at least 160 litres per person per day.



[www.tweed.nsw.gov.au/gopaperless](http://www.tweed.nsw.gov.au/gopaperless)

Reduce your carbon footprint and ensure you always have a copy of your notice anytime you need it by registering for one of Council's paperless options.

## Receive your notice by email

Complete the email registration at [www.tweed.nsw.gov.au/eNotices](http://www.tweed.nsw.gov.au/eNotices)

## BPAY View

[www.bpay.com.au/bpayview](http://www.bpay.com.au/bpayview)



## PAYMENT OPTIONS – Interest charges apply for late payment.



## ePAYMENT AND PROPERTY SERVICES

This type of payment is via credit card, (a surcharge applies to all credit card payments), [www.eproperty.tweed.nsw.gov.au](http://www.eproperty.tweed.nsw.gov.au)

BPAY Telephone and Internet Banking – BPAY<sup>®</sup>

Contact your bank to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)  
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## POST BILLPAY

Visit [www.postbillpay.com.au](http://www.postbillpay.com.au) or phone 13 18 16 to pay with Visa or Mastercard.



**BY MAIL** Please make all cheques payable to Tweed Shire Council, crossed 'Not Negotiable' and mail to



**DIRECT DEBIT** You can request a direct debit at [www.tweed.nsw.gov.au/directdebit](http://www.tweed.nsw.gov.au/directdebit) or contact your bank.



## IN PERSON AT AUSTRALIA POST

Payments can be made by cash, cheque or EFTPOS.

**IN PERSON AT COUNCIL'S OFFICES** in Brett Street, Tweed Heads and Tumbulgum Road, Murwillumbah between 9am and 4pm business days.

Council accepts payment by: cash, cheque, money order, EFTPOS, Visa and Mastercard. Surcharge applies to credit card payments.

**PAYMENT PLAN** You can request a payment plan at [www.tweed.nsw.gov.au/waterarrangement](http://www.tweed.nsw.gov.au/waterarrangement)

**CHANGE OF ADDRESS** You can update your address at [www.tweed.nsw.gov.au/changeaddress](http://www.tweed.nsw.gov.au/changeaddress)