



Yarra Valley Water ABN 93 066 902 501

Quarterly Bill

Enquiries **1300 900 229**

Faults **13 2762** (24hrs)

Account Number **76 4244 2705**

Invoice Number **7642 4346 18325**



185727-001 002061(4121) R H1H5

BRENDA AND TRACY SUPERANNUATION PROPERTY PTY
31 STANGER ST
YARRAVILLE VIC 3013

Total Due **\$334.83**

Due Date **24 September 2018**

Need more time to pay?

Go to yvw.com.au/extend or call 1300 304 688

Tax Invoice Issued 03 Sep 2018

ACCOUNT SUMMARY

UNIT 304 20 BEDFORD ST, RESERVOIR

Property Number **5111 597**, PS 736075

Product/Service	Amount
Water Supply System Charge	\$19.63
Sewerage System Charge	\$115.14
Yarra Valley Water Total	\$134.77
Other Authority Charges	
Waterways and Drainage Charge on behalf of Melbourne Water	\$25.39
Annual Parks Charge	\$77.10
TOTAL (GST does not apply)	\$237.26

PAYMENT SUMMARY

Last Account	\$0.00
Paid/Adjusted	+\$97.57
Balance	\$97.57
Total this Account	+\$237.26
Amount Due	\$334.83

WATER USAGE

No Water Usage
has been charged
on this account.



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UNIT 304 20 BEDFORD ST, RESERVOIR

We are pleased to confirm that there is no increase to the average bill, with typical water use, in 2018/19. See the flyer with your bill or visit yvw.com.au/prices for more information.

Important information – please read the letter enclosed.

To claim an automatic concession on your account, update your details online at yvw.com.au/online or call 1800 680 824. Please see reverse for details.

Payment Slip

Account Number **76 4244 2705**

Invoice Number **7642 4346 18325**

Total Due **\$334.83**

Due Date **24 September 2018**



Yarra Valley Water ABN 93 066 902 501

Quarterly Bill

Enquiries 1300 304 688

Faults 13 2762 (24hrs)

Account Number 76 4244 2705

Invoice Number 7644 6446 22479



204163-001 002067(4133) R H3

BRENDA AND TRACY SUPERANNUATION PROPERTY PTY
31 STANGER ST
YARRAVILLE VIC 3013

Total Due \$160.16

Due Date 24 December 2018

Need more time to pay?

Go to yvwm.com.au/extend or call 1300 304 688

Tax Invoice Issued 04 Dec 2018

ACCOUNT SUMMARY

UNIT 304 20 BEDFORD ST, RESERVOIR

Property Number 5111 597, PS 736075

Product/Service	Amount
Water Supply System Charge	\$19.63
Sewerage System Charge	\$115.14
Yarra Valley Water Total	\$134.77
Other Authority Charges	
Waterways and Drainage Charge on behalf of Melbourne Water	\$25.39
TOTAL (GST does not apply)	\$160.16

PAYMENT SUMMARY

Last Account	\$334.83
Paid/Adjusted	-\$334.83
Balance	\$0.00
Total this Account	+\$160.16
Amount Due	\$160.16

WATER USAGE

No Water Usage has been charged on this account.



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UNIT 304 20 BEDFORD ST, RESERVOIR

The service level guarantees you can expect from us have been updated. Go to yvwm.com.au/charters for more information.

To claim an automatic concession on your account, update your details online at yvwm.com.au/online or call 1800 680 824. Please see reverse for details.

Payment Slip

Account Number 76 4244 2705

Invoice Number 7644 6446 22479

Total Due \$160.16

Due Date 24 December 2018

paid 12/12/18



FINAL NOTICE



230750-001 001201(2401) R

BRENDA AND TRACY SUPERANNUATION
PROPERTY PTY
31 STANGER ST
YARRAVILLE VIC 3013

Enquiries	1300 304 688
Faults (24/7)	13 2762
Payment assistance	1800 994 789

Account number	76 4244 2705
Invoice number	7642 4195 65512
Issue date	3 Apr 2019
Property address	UNIT 304, 20 BEDFORD ST RESERVOIR
Property reference	5111597, PS 736075

Tax Invoice Yarra Valley Water ABN 93 066 902 501

yvw.com.au

FINAL NOTICE

This account is now overdue.

Already paid in the last few days? Thanks, please disregard this notice.

What if I don't pay or contact Yarra Valley Water?

Failure to pay or contact us may result in one or more of the following:

1. Referral to a debt collector
2. Restriction of your water supply
3. Referral to the court

Further costs may be associated with these actions.

Having trouble paying? If you are having problems paying your bill, we have a variety of flexible payment options to help. Please call us on **1800 994 789** for a confidential discussion.

Forgot to pay? Pay your bill automatically by direct debit from your bank account. To set up direct debit log into your online account or call us on **1300 304 688**.

Total due
\$154.17
Please pay now



HOW TO PAY

Need more time to pay? Go to yvw.com.au/moretime or call us on **1300 304 688**.



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Yarra Valley Water ABN 93 066 902 501

Yarra Valley Online Water Manage your account online 24/7 when it suits you. Register or log in at yvw.com.au/online.

Direct debit Set up direct debit payments via your online account or call **1300 304 688**.

Credit card Pay online at yvw.com.au/paying, via your online account or call **1300 362 332**.

Centrepay Arrange regular deductions from your Centrelink payments – use your **myGov** account online or contact Centrelink. Ref: 555 054 118T.

BPAY® Make this payment by telephone or internet banking.



Biller code: 344366
Ref: 764 2442 7050

Post billpay Pay in person at any post office, by phone on **13 18 16** or at postbillpay.com.au.



Billpay code: 3042
Ref: 7642 4195 65512

Cheque Mail a cheque with this portion of your bill to **Yarra Valley Water, GPO Box 2860 Melbourne VIC 3001**.

BRENDA AND TRACY SUPERANNUATION
PROPERTY PTY

Account number	76 4244 2705
Invoice number	7642 4195 65512
Total due	\$154.17
Due date	Please pay now
Amount paid	\$ _____

Quarterly Bill

Enquiries 1300 304 688

Faults 13 2762 (24hrs)

Account Number **76 4244 2705**

Invoice Number **7643 8410 63245**

BRENDA AND TRACY SUPERANNUATION PROPERTY PTY
UNIT 2/3 CARMEN ST
NEWPORT VIC 3015

Total Due \$158.43

Due Date 26 June 2019

Need more time to pay?

[Request online](#) or call 1300 304 688.

Tax Invoice emailed to brenda.melisande@gmail.com 06 Jun 2019

ACCOUNT SUMMARY

UNIT 304 20 BEDFORD ST, RESERVOIR

Property Number **5111 597**, PS 736075

Product/Service	Amount
Water Supply System Charge	\$19.41
Sewerage System Charge	\$113.89
Yarra Valley Water Total	\$133.30
Other Authority Charges	
Waterways and Drainage Charge on behalf of Melbourne Water	\$25.13
TOTAL (GST does not apply)	\$158.43

PAYMENT SUMMARY

Last Account	\$154.17
Paid/Adjusted	-\$154.17
Balance	\$0.00
Total this Account	+\$158.43
Amount Due	\$158.43

WATER USAGE

No Water Usage
has been charged
on this account.



To claim an automatic concession on your account, update your details at yvw.com.au/online or call 1800 680 824. Please see reverse for details.

Payment Slip

Account Number **76 4244 2705**

Invoice Number **7643 8410 63245**

Total Due \$158.43

Due Date 26 June 2019

ACCOUNT DETAILS


The Water Supply System Charge from 01 Apr 19 to 30 Jun 19 is a fixed charge of \$19.41 per property based on a daily rate.


The Sewerage System Charge from 01 Apr 19 to 30 Jun 19 is a fixed charge of \$113.89 per property based on a daily rate.


Waterways and Drainage Charge from 01 Apr 19 to 30 Jun 19.

This charge is collected on behalf of Melbourne Water and used to manage and improve waterways, drainage and flood protection. The charge is billed at a flat rate for each separate occupancy on a rateable property or for vacant land. For information about the charge and the projects it funds in your region, visit melbournewater.com.au/localupdates.


ADDITIONAL INFORMATION


 **If you are buying or selling a property**, you don't need to contact us. Your conveyancer or solicitor will manage your water account through the settlement process.

 **Payment Assistance** is available if you are having difficulty paying your account, call 1800 994 789.

 **Concessions** are available to eligible customers. To register, change or check your concession details, go to yvw.com.au/online or call 1800 680 824. We require your consent to confirm your eligibility with Centrelink or the DVA.

 **Large Print and Braille** accounts call 1300 304 688.

 **Privacy Statement** Yarra Valley Water collects personal information for the purposes of providing water and related services and products, promoting such services and products and market research. We may disclose your personal information to our contractors for these purposes and other third parties including Melbourne Water and the Minister for Environment, Climate Change and Water relating to Parks Victoria services. You may request access to your personal information that we hold by writing to the Privacy Officer at Private Bag 1, Mitcham VIC 3132. Please note we may charge you the reasonable cost of providing you with access to your personal information.


 **Hearing Impaired Customers** contact the National Relay Service on 133 677 or visit relayservice.gov.au. This is a 24 hour service for TTY customers.


 **For language assistance**

العربية	1300 914 361	Ελληνικά	1300 931 364
廣東話	1300 921 362	普通话	1300 927 363

For other language assistance, please call ezispeak.


Македонски	1300 976 224	Hrvatski	1300 976 224
한국어	1300 976 224	Српски	1300 976 224
فارسي	1300 976 224	Türkçe	1300 976 224
Italiano	1300 976 224	Tiếng Việt	1300 976 224


 **Yarra Valley Water** is pleased to help you if you have a question about water services. Please call **1300 304 688** or visit our website at yvw.com.au or email enquiry@yvw.com.au

 **Have a complaint?** If you would like to talk to us about an unresolved issue, call **1800 051 379**.

HOW TO PAY

Account Number: 76 4244 2705 Invoice Number: 7643 8410 63245

 Manage your water account easier, faster and more securely than ever before. Register your account at yvw.com.au/online


 **Bill Code: 344366**
Ref: 764 2442 7050

 **Direct Debit** your account automatically, call 1300 304 688 or visit yvw.com.au/directdebit


Pay by credit card 24/7 at yvw.com.au/paying or on 1300 362 332. To get an email receipt, pay via your **online account.**  

 **Billpay Code: 3042**
Ref: 7643 8410 63245

Pay in Person at any post office (Cash or Cheque), phone 13 1816 or go to postbillpay.com.au

 **Use Centrepay** to arrange regular deductions from your Centrelink payment. Call Yarra Valley Water on 1300 304 688 to discuss how to set up a payment arrangement.

 **Mail a Cheque** with this portion of the account to: Yarra Valley Water, GPO Box 2860 Melbourne VIC 3001

 **Check your account balance** or **request more time to pay** at yvw.com.au/extend or call 1300 304 688.

Amount Due **\$158.43**

Amount Paid

Date Paid

Receipt Number