# Think climate change. Be waterwise.



ACCOUNT NUMBER	90 06002 54 2
WATER USE PERIOD	62 DAYS
BILL ID	0170
ISSUE DATE	28 SEP 2022

PS & PF THOMSON 15 VIEW TCE EAST FREMANTLE WA 6158

### Your bill summary

Here is your latest water use and service charge account for the factory unit at **39 Owen Rd Kelmscott Lot 79.** 

\$814.63

SEE ACCOUNT SUMMARY FOR DUE DATES

### **Account summary**

Overdue charges (Interest is accruing @ \$0.11 per day)	Due immediately	\$410.63
New charges	Due 19 Oct 2022	\$404.00
Total		\$814.63

**INTEREST:** Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at **watercorporation.com.au/billhelp** 

### Daily water use comparison



In this period you used 6kL. Your average daily water use was 97L at \$0.26 per day. Learn more about how your charges are calculated at: watercorporation.com.au/understandingyourbill

1,000 litres (L) = 1 kilolitre (kL)

Compare your water use to businesses like yours at

watercorporation.com.au/benchmarking

## Important information about your account

You are receiving an electronic and paper copy of this bill. To stop receiving a paper copy, please update your preferences at watercorporation.com.au/myaccount

(Continued on next page)



By signing up for SMS or email water supply alerts, you'll stay in the know about outages impacting your water supply.

### Meter read details

METER NUMBER	LAST READ DATE	METER READ	THIS READ  DATE	METER READ	WATER USE (kL)
BK0619818	27 Jul 2022	3,275	27 Sep 2022	3,281	6
C005001	27 Jul 2022	390	27 Sep 2022	390	0

### **Opening balance**

CHARGE TYPE	AMOUNT
Overdue combined charges	\$410.63
Opening balance total	\$410.63

### **New charges**

CHARGE TYPE	BASED ON	AMOUNT
Water use charges		
27 Jul 2022 - 27 Sep 2022	6 kL at \$2.7120	\$16,27
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Water use charges total		\$16.27

#### Sewer volume charges

27 Jul 2022 - 27 Sep 2022 6 kL used x discharge factor of 95% = discharged

volume (DV)

DV of 5 kL less allowance of 165 kL = billable

discharge

Billable discharge of 0 kL @ \$4.0410 \$0.00

Allowance of 35 kL already applied to previous

period's discharge

Sewer volume charges total \$0.00

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Service charges		
Water non-residential 1 Sep 2022 - 31 Oct 2022	Service charge for a 20 mm meter	\$48.96
Sewerage non-residential 1 Sep 2022 - 31 Oct 2022	Service charge for 2 major fixtures	\$262,46
Drainage non-residential 1 Sep 2022 - 31 Oct 2022	Rateable value* of \$36988	\$22.81
Fire service 1 Sep 2022 - 31 Oct 2022	Standard charge for 1 connection	\$48.96
Interest	Accrued on overdue amounts	\$4.54
Service charges total		\$387.73

GST does not apply.

Total \$814.63

#### MANAGE YOUR ACCOUNT ONLINE

Pay online, view past bills, see your water use history, compare your water use and more through your online account. Register using your Electronic Reference Number (ERN). ERN: 90060 02542 1334127 Register at:

watercorporation.com.au/register

#### **OUR COMMITMENT TO YOU**

We are committed to resolving issues as quickly as possible. If you wish to make a complaint call 13 13 85. If you are not satisfied with the resolution you may contact the Energy and Water Ombudsman on **1800 754 004**. Learn more about our commitment to you at watercorporation.com.au

#### **CONTACT US**

General enquiries and alternative format bills: **13 13 85** Faults & emergencies (24/7): **13 13 75** Interpreter Services: 13 14 50 National Relay Service for hearing or speech impaired customers: 13 36 77

For an explanation of meter readings, bill estimates, meter testing, rates and charges, or to have this bill reviewed visit watercorporation.com.au

#### **FOLLOW US ON**







<sup>\*</sup>The rateable value of your property is its Gross Rental Value (GRV). An objection may be lodged against the GRV within 60 days of the issue date shown on this bill. For more information, visit landgate.wa.gov.au/valuations or call Landgate Customer Service on +61 (0)8 9273 7373. Your charges must still be paid by the due date.

#### NEED MORE TIME TO PAY?

We're flexible and here to help. Call 13 13 85 or visit watercorporation.com.au/billhelp to find out if you're eligible to extend your due date or sign up for an interest-free payment arrangement.





watercorporation.com.au/directdebit or call **13 13 85** to set up direct debit.



#### Credit / Debit Card

Visit watercorporation.com.au or call **1300 366 067** (Transaction fees may apply and will be advised at payment)



Send your cheque made payable to 'Water Corporation' with this payment slip to: WATER CORPORATION PO BOX 1600, OSBORNE PARK DC, WA 6916



# POST Billpay Pau in percen

Pay in person at any Post Office.



Biller Code: 8805 Ref: 90 06002 54 2

### Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: www.bpay.com.au

BPAY View® - View and pay this bill using internet banking. BPAY View Registration No: 90060 02542 1334127



ACCOUNT NUMBER 90 06002 54 2

PAYMENT AMOUNT

SEE ACCOUNT SUMMARY FOR DUE DATES



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