



James Vane <james@doddaccounting.com>

Linda Lamb

Krystal Day <krystal.day@qiwealth.com.au>
To: James Vane <james@doddaccounting.com>

Mon,

Hi James,

Apologies for the delay, I was off with Covid last week.

Please see the below response from MLC.

MLC Insurance Policy 8225192

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**MLC Life Insurance Support** <insurancesupport@mlcinsurance.com.au>

To: Sheila Carabuena

Wed

Hi Sheila,

Thank you for your call today.

I am writing in regards to our recent conversation around the calculation of premium paid. As I mentioned over the phone, the reason there is discrepancy between statement and premium paid statement was due to Benefit alteration in May.

This resulted in reduction in June's premium:

- New premium for June 2021 is 472.33
- Amount paid prior to alteration 881.91 (881.91-472.33=409.58)
- Credit of 409.58 from June's payment, this carried forwarded to July 2021 (only 62.75 drawn, 409.58+62.75=472.33)

Best regards,**Pasanin (Top) C**

Team Member

Customer Contact | MLC Life Insurance

PO Box 23455, Docklands VIC, 3008

Telephone: 136 522 Adviser | 136 525 Customer**Email: enquiries.retail@mlcinsurance.com.au**

Kind regards,

KRYSTAL DAY

Insurance Analyst, Qi Wealth

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From: James Vane <james@doddaccounting.com>**Sent:** Monday, 27 June 2022 10:43 AM**To:** Krystal Day <krystal.day@qiwealth.com.au>**Subject:** Re: FW: Linda Lamb