

RATE NOTICE

P 131 872 | F 1800 448 882 | info@tr.qld.gov.au | www.tr.qld.gov.au
PO Box 3021 Toowoomba QLD 4350 | Toowoomba Regional Council | ABN 99 788 305 360



This information was prepared as at 29 JUL 2022



082751-04239-TV1

BD 038

DJ ROBERTS RETIREMENT PTY LTD
AS TRUSTEE
1 KULARA COURT
ALEXANDRA HILLS QLD 4161

REFERENCE NO: 7321762

ISSUE DATE: 5 AUG 2022

DUE DATE: 7 SEP 2022

AMOUNT DUE: 524.12

VALUATION: Averaged Value 53,666

PROPERTY LOCATION: 407 Cooyar-Rangemore Road, COOYAR QLD 4402

PROPERTY DESCRIPTION: Lot 28 RP185287

SUMMARY OF CHARGES

Rates and Charges for the half-year ending 31 DEC 2022

Rates and Charges (see over)	506.82
Discount (see over)	40.30 CR
State Emergency Management Levy (see over)	57.60

PAID 15/9/22

Total amount payable if received by 7 SEP 2022

524.12

Total amount payable if not received by the due date

564.42

FREQUENTLY ASKED QUESTIONS

I've recently purchased this property, why do I have to pay full rates?

Most likely your solicitor has allowed for the rates in your settlement. Please check your settlement statement to confirm this or contact your solicitor and/or agent.

How to view my rates account online?

Your rate notice may show an opening balance (debit or credit). The opening balance is made up of any unpaid rates and charges and/or payments made since your last notice. You can view receipts, rate notices or water rate notices, create an arrangement to pay or check your current balances online as a registered user at www.tr.qld.gov.au/propertydetails

Do I need to call to change my postal address?

You can update your postal address as well as other details and services here at: www.tr.qld.gov.au/requests or contact the customer service centre on 131 872.

HOW TO PAY - for a full list of payment options please see over the page



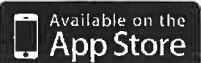
Biller Code: 18366
Ref: 7321762

BPAY® this payment via Internet or phone banking.
BPAY View® - View and pay this bill using Internet banking.
BPAY View Registration No.: 7321762

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Are you using the right Biller Code and Reference Number?



Pay using your smartphone



Download the Snip App and scan the code to pay now.



Post Billpay

Pay in-store at Australia Post



*414 007321762



24/7 phone payment
Phone
1300 451 206

DETAILED RATES AND CHARGES

DESCRIPTION:	BASIS:		RATE / CHARGE:	AMOUNT:
General Rate - Category 2.2*	Minimum	53,666	0.006122	403.00
Environmental Levy	Units	1	70.500000	35.25
Park and Open Space Levy	Units	1	18.200000	9.10
Biosecurity and Bushland Conservation Levy	Units	1	18.200000	9.10
Waste Management Facility Charge	Units	1	70.740000	35.37
Rural Fire Equipment Levy	Units	1	30.000000	15.00
Total Council Rates and Charges				506.82
State Emergency Management Levy 2(E)	Units	1	115.200000	57.60
Total State Emergency Management Levy				57.60

* 10% Discount applies if paid by the due date

Council will receive an annual payment of \$5,863,816 from the State Government to mitigate any direct impacts of the State Waste Levy on households in Council's area

METHODS OF PAYMENT



Paying online - Visit www.tr.qld.gov.au/payments




Direct debit (rates easy-pay) - You may have your rate notice paid directly from your nominated cheque or savings account on the due date or in small, regular payments in advance. Allow 7 days for the direct debit to be set up. For more information please contact Council on 131 872.



Paying by phone - 24/7, pay by phone using your Visa or Mastercard. Phone **1300 451 206**.



By mobile - Download the Snip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (Snip is not available for iPads or tablets.)



Biller Code: 18366
Ref: 7321762

Telephone & Internet Banking — BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More Info: www.bpay.com.au

* Registered to BPAY Pty Ltd ABN 69 079 137 518



In-store

Australia Post - Payments can be made at any Australia post office with a copy of your rate notice. Cash, cheque or eftpos payments are accepted.



Paying in person - Cash, cheque, money order, eftpos, Visa or Mastercard. Present this notice to Council's customer service centres, 8.30am to 5pm weekdays (except public holidays). Service Centres are in Clifton, Crows Nest, Goombungee, Highfields, Millmerran, Oakey, Pittsworth and Toowoomba.



Centrepay - Use Centrepay to arrange regular deductions from your Centrelink payment. Call Centrelink to request a Centrepay deductions form. Centrepay Reference: 555 071 719T.



Mail - Mail your payment to Toowoomba Regional Council, PO Box 3021 Toowoomba Qld 4350. (Payment must be received by the due date).

Visa and Mastercard payments will attract 0.33% surcharge.

Credit cards are not accepted by Australia Post for Rates/Water payments.

IMPORTANT INFORMATION

Rates and charges for the property described in this notice are due and payable by the owner(s) of the property by the due date specified on the front of this notice.

Discount will only be allowed if the Amount Due is received at Council by the due date. If you post your payment, please ensure that the date of posting allows sufficient time for delivery to Council by the due date. Discount will not be allowed if your payment is received after the due date.

Valuations are used in the calculation of the general rate. Any enquiries concerning valuations and objections should be addressed to the Department of Resources, 203 Tor Street, Toowoomba - phone 137 468.

Pensioners who hold a pensioner concession card or Veterans Affairs gold card are eligible for a remission of rates. An application form must

be completed at your local service centre on or before the due date for payment of this rate notice.

Interest is charged on all overdue rates and charges six monthly in arrears (ie. at the end of the previous half-year in which same became due and payable) at the rate of 8.15% per annum, calculated and charged half yearly.



Are you moving? Please ensure that you advise Council of your new postal address.



Please quote your Reference Number when writing or phoning.



If you are unable to pay this notice by the due date, please contact Council immediately to arrange a payment schedule.

RECEIVE THIS NOTICE ELECTRONICALLY



BPAY VIEW NOTICES

By using BPAY View, you can receive, pay and store your rate notices in your online banking account. You will be notified when your next notice arrives by email, SMS or internet bank notification, depending on your preference and Financial Institution.



EMAIL NOTICES

You can now choose to receive your rates notices via email rather than through the post. Please help save our environment and register today. Follow these steps:

- go to www.tr.qld.gov.au/emailmyrates
- register using information from the front of this notice.



GO PAPERLESS WITH SNIIP

Simply register for m-Billing™ in the Snip app, and receive your bills directly into your mobile via a push notification.