

**Insurance Australia Group Limited**

ABN 60 090 739 923 ASX Code: IAG

UPDATE YOUR INFORMATION:

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ENQUIRIES:

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(international) +61 3 9415 4210

Holder number:

HIN WITHHELD

Record date:

19 August 2022

Payment date:

22 September 2022

TFN/ABN:

Quoted

┌ 252670 000 IAG

MR GEORGE COMYN MCKENZIE &
MRS ALISON MARY MCKENZIE
<TARTAN SUPER FUND A/C>
GPO BOX 7219
HUTT STREET
ADELAIDE SA 5001

DIVIDEND STATEMENT

The details below relate to the final dividend of 5 cents per share for Insurance Australia Group Limited (IAG), for the period 1 January 2022 to 30 June 2022. This dividend is 70% franked and 30% unfranked of which the unfranked portion is declared as conduit foreign income (CFI).

Share Class	Shares Held 19/08/2022	Total Dividend per share	Unfranked Amount \$	Franked Amount \$	Gross Payment \$	Withholding Tax \$	Net Payment \$	Franking Credit \$
ORD	4,575	5 cents	68.62	160.13	228.75	0.00	228.75	68.63

Key figures for the full year ended 30 June 2022

\$13,317m

Gross written premium (\$m)

FY22

13,317

FY21

12,602

7.4%

Reported insurance margin (%)

FY22

7.4%

FY21

13.5%

\$347m

Net (loss)/profit after tax (\$m)

FY22

347

-427*

FY21

For information about what contributed to these results, see the Highlights on the reverse of this page. Detailed information about our results, including our annual report, investor report and annual review and sustainability report, is available in the Reports & Results area of our website (www.iag.com.au).

*Affected by significant one-off corporate expenses.

PAYMENT INSTRUCTIONS

MACQUARIE BANK LTD

BSB: 182-222


ACC: XXXXXXXX12


You may be subject to income tax on any dividends paid on your IAG shares. IAG is required to provide the ATO with the details of any dividends paid to you. Any imputation credits attached to these dividends should be available to reduce your income tax payable with any excess being refundable to you provided certain requirements are met. These comments are of a general nature and it is important that you seek your own independent taxation advice specific to your circumstances.


You should keep this statement to assist you in preparing your income tax return.


If you require your payment to be re-issued, you may be charged an administrative fee which will be deducted from your payment.

 <h2>Customers</h2> <p>Helping customers manage risk is at the centre of our purpose, to make your world a safer place</p>	<h2>8.5m</h2> <p>Customers insured</p>	<h2>\$8,488m</h2> <p>Claims paid (up from \$8,081m in FY21)</p>	<h2>+21AU +21NZ</h2> <p>Strategic net promoter score¹ (AU: +29 in FY21) (NZ: +22 in FY21)</p>
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 <h2>Shareholders</h2> <p>We aspire to deliver sustainable dividends, and top quartile total shareholder returns</p>	<h2>5.7%</h2> <p>Gross Written Premium growth</p>	<h2>\$347m</h2> <p>Net Profit After Tax</p>	<h2>14.6%</h2> <p>Underlying insurance margin</p>
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 <h2>People</h2> <p>Our people help bring our purpose to life and deliver our strategy</p>	<h2>77%</h2> <p>Employee Engagement, up 4% from FY21</p>	<h2>44%</h2> <p>Women in Senior Management</p>	<h2>Launched</h2> <p>Executive General Manager and Executive Manager leadership programs and IAG Academy</p>
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 <h2>Communities</h2> <p>We help to build safer, more resilient communities</p>	<h2>\$15.2m</h2> <p>Invested in community initiatives in FY22</p>	<h2>2,760</h2> <p>Hours volunteered by our people</p>	<h2>4th RAP</h2> <p>Launched and reaffirmed support for the Uluru Statement from the Heart</p>
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 <h2>Environment</h2> <p>We manage our environmental impact and support our customers and communities to transition to a Net Zero future</p>	<h2>13%</h2> <p>Reduction in scope 1 and 2 emissions</p>	<h2>Net Zero</h2> <p>Emissions commitment by 2050 (50% reduction by 2030)</p>	<h2>Launched</h2> <p>the NRMA Insurance Carbon Offset Program</p>
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2022 Highlights

For detailed information about our FY22 results, visit the Results & Reports area of our website at www.iag.com.au and access financial statements, the investor report and management's results presentation.

¹ Strategic net promoter score assesses the strength of the relationship customers have with IAG's insurance brands in Australia and New Zealand, based on their likelihood to recommend IAG to others. It is measured via monthly online surveys conducted anonymously with a representative sample of insurance buyers. All NPS/broker advocacy score information is reported on a 12-month rolling basis.