

CITY OF
GOLDCOAST™ Water and Sewerage Rate Notice

Gold Coast City Council

ABN 84 858 548 460
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cityofgoldcoast.com.au/water
(07) 5667 5995 or 1300 366 659

Notice number
8 3329712 2

Date of issue
6 June 2022



024 - 32674 - 15077
DI DOMENICO & MCCLENAGHAN CUSTODIAN PTY
LTD (TRUSTEE)
28 DERRIMUT ROAD
HOPPERS CROSSING VIC 3029

Current Billing Period:

3 March 2022 to 27 May 2022

Amount due:

\$293.78

(see back for payment options)

Due date for payment:

7 July 2022

(interest penalty applies after due date)

To make payment

cityofgoldcoast.com.au/rates

UNIT 118, 1 BOWDEN COURT, NERANG
L 118 SP243241

(Payments received after 29 May 2022 may not be included in this notice)

Water and sewerage charges (see account page for details)
(INCLUDES STATE BULK WATER PRICE)

\$293.78

Amount payable if paid by: 7 JULY 2022

\$293.78

My Account is the secure and convenient way to manage your City services online. Sign up for My Account to check your rates and water notices, view your account balances online, and change your contact details and address. Also, to make it easier to manage your payments, eligible property owners can apply for extra time to pay rates and water bills. For more information visit cityofgoldcoast.com.au/myaccount

PAID 19/6.

MBC 2022062022074487

CITY OF
GOLDCOAST™

In Person / Mail Payment Advice

Name: DI DOMENICO & MCCLENAGHAN CUSTODIAN PTY
Ref: 8 3329712 2

*419 833297122

Credit



Supported by the
Commonwealth Bank
Commonwealth Bank of Australia
ABN 48 123 123 124



Biller Code: 868745
Ref: 8 3329712 2



**Post
Billpay**

Date

Cash

Teller stamp
and initials

No. of
Cheques

Cheques (see reverse)

Total amount payable
Due by: **7 July 2022**

\$293.78

For Credit
Gold Coast City Council

Tran Code

User ID

Customer Reference No.

831

066684

000008332971220

\$

+757+

AU_1-6_4_005345 / 002673 / 015077 0825210150770110

About your water and sewerage charges

The standard charges explained:

Sewerage access charge

This charge is in arrears. It is for ongoing connection and/or access to the City's sewerage transportation and treatment system.

Sewage volume charge (multi-unit residential and non-residential property only)

A volumetric charge per kilolitre of sewage deemed to have been discharged from the property into the City's sewerage transportation and treatment system.

Water access charge

This charge is in arrears. It is for ongoing connection and/or access to the City's water distribution system.

Water usage charge

Water usage, as measured by your water meter, is charged per kilolitre (1000 litres). Water usage is divided into retail water and bulk water charges. If access to read your water meter was not available, water usage may have been estimated for this account based on previous use. This will be indicated on your account.

Non-drinking water usage charge (select Pimpama-Coomera customers only)

This is a charge applicable to select Pimpama-Coomera customers only or non-drinking water usage, as measured by your purple non-drinking water meter and charged per kilolitre (1000 litres).

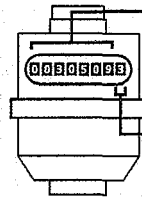
Visit cityofgoldcoast.com.au/nondrinkingwater for further information. Visit cityofgoldcoast.com.au/mywaterbill to understand more about your water bill.

How to read your water meter

Your water meter is normally located at the front of your property.

Black numbers represent kilolitres and are used for billing.

The red numbers on your water meter represent litres. To calculate your daily water use, please follow the instructions below.

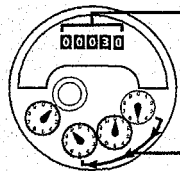


Numbers only meter

- 1 Day one, record all numbers that you see here. Note the time of day.
- 2 Day two, repeat step 1. Conduct this reading at the same time as you did the reading on day one.
- 3 Subtract the numbers recorded on day one from day two. This is your household's daily water usage.

Please note, if there are four red digits on the water meter, the last digit (on the far right) is a tenth of a litre. In these instances, do not record the last red digit.

Or



Numbers and clock meter

- 1 Day one, record all numbers that you see here. Secondly, record numbers found here. Record the first three red dial numbers in a clockwise direction, that is, right to left. Note the time of day. Both steps should provide you with a number similar to the diagram example 00030509.
- 2 Day two, repeat step one. Conduct this reading at the same time as you did the reading on day one.
- 3 Subtract the numbers recorded on day one from day two. This is your household's daily water usage.

Day one: Record numbers from your water meter as per instructions above.

Day two: At the same time as day one, record numbers from your water meter as per instructions above.

Subtract the number found on day one from the number found on day two.

This is your household's daily water usage.

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Frequently asked questions

Can I put batteries in my bin?

Batteries should never be put into your household bins. When compressed they cause sparks that may start a fire in waste trucks, which can spread to other vehicles. Rechargeable and lithium ion batteries and those in laptops, mobile phones, power tools and cameras should be disposed of responsibly. Our Waste and Recycling Centres accept batteries, as do major retailers like supermarkets and hardware stores through the B-cycle scheme.

Visit cityofgoldcoast.com.au/waste

Do you offer support if I'm struggling to pay my water bill?

We have partnered with Uniting CareRing to provide free, independent and confidential financial counselling support for customers in need of a helping hand. Our Plumbing Assist program is also a free service available to eligible customers in financial hardship. The program includes a free water leak audit and (limited) repair or replacement of inefficient or leaking water fitting and fixtures.

View terms and conditions and apply online at cityofgoldcoast.com.au/waterassist

Can I have more than one green organics bin?

Yes you can! For around \$1 per week, per bin, you can have a 240 litre green organics bin at your home which is serviced fortnightly on the alternate week to the yellow lid recycling bin. An easy and affordable way to clean up around the home, both property owners and tenants can apply for this service. Green organics includes your garden clippings, grass, cut palm fronds, weeds, leaves and small branches.

cityofgoldcoast.com.au/greenorganicsbin

Details of cheque(s) etc, customer to complete.
Drawer

Bank or BSB

Branch

Amount

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\$

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\$

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\$

Proceeds of cheques, etc. will not be available until cleared.