

Annual statement

for the period 1 July 2021 to 30 June 2022

Account details

Product BT Panorama Investments Compact
Account ID 120267158
Account name Masee Super Investments Pty Ltd ATF
Masee Family Superannuation Fund
Adviser Susan Howard
Accountant Joseph Hoang
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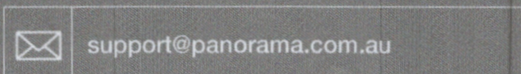
Contents

Your statement at a glance	2
Earnings and expenses	3
Transaction history	6
Complaints	16

\$0.00

Portfolio value as at 30 Jun 2022

For more information



Please read the Annual Statement Guide where the information contained in this statement is further explained

Annual statement created 1 Aug 2022

Your statement at a glance

Total portfolio opening balance 1 Jul 2021	\$192,944.17
Inflows	\$0.00
Deposits to Transaction account	\$0.00
Asset transfers in	\$0.00
Outflows	-\$198,792.52
Payments from Transaction account	-\$198,792.52
Asset transfers out	\$0.00
Expenses	-\$327.75
Fees	-\$327.75
Taxes	\$0.00
Income on investments	\$3,135.35
Market movement	\$3,040.75
Total portfolio closing balance 30 Jun 2022	\$0.00

Earnings and expenses

Income	
	Amount \$
Transaction account income	\$0.78
Term deposit interest	\$0.00
Managed portfolio income	\$3,134.57
Tailored portfolio income	\$0.00
Listed security income	\$0.00
Managed fund income	\$0.00
Accrued interest	\$0.00
Other income	\$0.00
Total income	\$3,135.35
Market movement	
	Amount \$
Realised/unrealised market movement	\$3,040.75
Total market movement	\$3,040.75

Earnings and expenses

Expenses	
Fee type	Amount \$
Administration fees	-\$187.42
Investment management fees	-\$122.22
Expense Recovery - Legislative	-\$18.11
Portfolio management fees	\$0.00
Advice fees	\$0.00
Adviser Establishment Fee	\$0.00
Advice fee	\$0.00
One-off advice fee	\$0.00
Licensee advice fee	\$0.00
SMSF fees	\$0.00
SMSF Administration fee	\$0.00
SMSF Actuarial fee	\$0.00
SMSF Audit fee	\$0.00
SMSF Establishment fee	\$0.00
Taxes	\$0.00
Non-resident withholding tax	\$0.00
TFN withholding tax	\$0.00
Total expenses	-\$327.75
Net earnings	\$5,848.35

Accrued interest includes interest due to settle post 30 June. Any term deposit interest reported as accrued interest on your statement last year has also been included in your opening balance this year, and as such, total term deposit interest income reported this year might be different from the cash interest received as the total interest has taken into account any accrued interest reported in last year's statement.

Changes in market value exclude any gains or losses arising from assets held outside the service. This statement does not provide the gain or loss on disposal for tax purposes and should not be relied upon in making decisions about your tax position. You should seek professional advice regarding your tax position.

Total expenses shown above may not include all the fees and costs in relation to your investments (for example it does not include any information on the fees and costs relating to any underlying managed investment (other than BT Managed Portfolios) that you access through Panorama Investments).

Fees and costs summary

Description	Amount
<p>Fees deducted directly from your account</p> <p>This amount has been deducted directly from your account (reflected in the transactions listed on this statement). It includes the insurance premiums you paid.</p>	\$327.75
<p>Fees and costs deducted from your investment</p> <p>This approximate amount has been deducted from your investment. It covers amounts that have reduced the return on your investment and are not reflected as transactions listed on this statement or in the Additional explanation of fees and costs. This amount is the Transaction Account fee only. This amount does not include the Other Fees and Costs below related to your selected investment options.</p>	\$0.00
<p>Total fees and costs you paid</p> <p>This approximate amount includes all the fees and costs that affected your investment during the period.</p>	\$327.75
<p>Other fees and costs (investment options)</p> <p>This approximate amount has been deducted from the investment options you have chosen and has reduced the return on these investments but is not charged to you directly as a fee.</p> <p>These fees and costs include management fees and costs, performance fees, transaction costs and buy/sell spreads associated with your selected investment options.</p>	\$175.83
<p>Total fees and costs you paid - with investment options fees and costs</p> <p>This approximate amount includes the total fees and costs you paid and the other fees and costs associated with your selected investment options during the reporting period.</p>	\$503.58
<p>Additional explanation of fees and costs</p> <p>The fees and costs information shown above may not include all the fees and costs in relation to your underlying investments. For more information regarding the fees and costs of the underlying investment options available through the Product, refer to the product disclosure statement or other disclosure document for the relevant investment option, which may be obtained free of charge online by logging in to your account, on request from your adviser (if you have one) or by contacting us.</p>	

Transaction account history - Cash

Settlement date	Trade date	Transaction type	Description	Quantity	Debit \$	Credit \$	Balance \$
Opening balance as at 1 Jul 2021							\$15,583.50
5 Jul 2021	5 Jul 2021	Expense	Administration fee for the period 01/06/2021 to 30/06/2021		\$36.43		\$15,547.07
13 Jul 2021	13 Jul 2021	Transfer	Income Transfer from WFS6387AU iShares Enhanced Strategic Growth Portfolio			\$2,235.24	\$17,782.31
31 Jul 2021	31 Jul 2021	Income	Interest payment for Cash Management Account			\$0.14	\$17,782.45
4 Aug 2021	4 Aug 2021	Expense	Administration fee for the period 01/07/2021 to 31/07/2021		\$37.91		\$17,744.54
19 Aug 2021	19 Aug 2021	Transfer	Income Transfer from WFS6387AU iShares Enhanced Strategic Growth Portfolio			\$0.21	\$17,744.75
31 Aug 2021	31 Aug 2021	Income	Interest payment for Cash Management Account			\$0.15	\$17,744.90
3 Sep 2021	3 Sep 2021	Expense	Administration fee for the period 15/08/2021 to 31/08/2021		\$21.03		\$17,723.87
16 Sep 2021	16 Sep 2021	Transfer	Income Transfer from WFS6387AU iShares Enhanced Strategic Growth Portfolio			\$0.29	\$17,724.16
30 Sep 2021	30 Sep 2021	Income	Interest payment for Cash Management Account			\$0.14	\$17,724.30
5 Oct 2021	5 Oct 2021	Expense	Administration fee for the period 01/09/2021 to 30/09/2021		\$37.02		\$17,687.28
11 Oct 2021	11 Oct 2021	Expense	Expense recovery - Legislative		\$18.11		\$17,669.17
14 Oct 2021	14 Oct 2021	Transfer	Income Transfer from WFS6387AU iShares Enhanced Strategic Growth Portfolio			\$93.13	\$17,762.30
18 Oct 2021	18 Oct 2021	Transfer	Income Transfer from WFS6387AU iShares Enhanced Strategic Growth Portfolio			\$96.60	\$17,858.90
20 Oct 2021	20 Oct 2021	Transfer	Income Transfer from WFS6387AU iShares Enhanced Strategic Growth Portfolio			\$96.88	\$17,955.78

Transaction account history - Cash

Settlement date	Trade date	Transaction type	Description	Quantity	Debit \$	Credit \$	Balance \$
25 Oct 2021	25 Oct 2021	Transfer	Income Transfer from WFS6387AU iShares Enhanced Strategic Growth Portfolio			\$611.52	\$18,567.30
31 Oct 2021	31 Oct 2021	Income	Interest payment for Cash Management Account			\$0.14	\$18,567.44
3 Nov 2021	3 Nov 2021	Expense	Administration fee for the period 01/10/2021 to 31/10/2021		\$37.77		\$18,529.67
4 Nov 2021	4 Nov 2021	Transfer	Income Transfer from WFS6387AU iShares Enhanced Strategic Growth Portfolio			\$0.25	\$18,529.92
17 Nov 2021	17 Nov 2021	Sell	Sell WFS6387AU iShares Enhanced Strategic Growth Portfolio			\$180,279.45	\$198,809.37
18 Nov 2021	18 Nov 2021	Sell	Sell			\$0.20	\$198,809.57
19 Nov 2021	19 Nov 2021	Payment	Payment to Massee Super Investments PTY LTD BT Panorama		\$196,809.57		\$2,000.00
30 Nov 2021	30 Nov 2021	Income	Interest payment for Cash Management Account			\$0.21	\$2,000.21
3 Dec 2021	3 Dec 2021	Expense	Administration fee for the period 01/11/2021 to 30/11/2021		\$14.79		\$1,985.42
6 Dec 2021	6 Dec 2021	Expense	Administration fee for the period 01/12/2021 to 05/12/2021		\$2.47		\$1,982.95

Transaction account history - Cash

Settlement date	Trade date	Transaction type	Description	Quantity	Debit \$	Credit \$	Balance \$
6 Dec 2021	6 Dec 2021	Payment	Payment to Massee Super Investments PTY LTD		\$1,982.95		\$0.00
Subtotal					\$198,998.05	\$183,414.55	

Closing balance as at 30 Jun 2022

\$0.00

Transactions are reflected in this statement as at the date the transaction occurred. Dividends or distributions may not be reflected in this statement until they are credited to your account. This statement may not include other recent transactions that have not been processed.

Withholding tax transactions, that apply to dividends or distributions that are not settled at the time of statement generation, are not included in this statement and can be viewed online when the year-end tax transaction is finalised.

Managed accounts history – Cash

WFS6387AU iShares Enhanced Strategic Growth Portfolio

Settlement date	Trade date	Transaction type	Description	Quantity	Debit \$	Credit \$	Balance \$
Opening balance as at 1 Jul 2021							\$6,018.82
6 Jul 2021	6 Jul 2021	Expense	Investment management fee for the period 01/06/2021 to 30/06/2021		\$21.63		\$5,997.19
13 Jul 2021	1 Jul 2021	Income	Dividend 59 iShares S&P 500 ETF (IVV) @ \$1.715175			\$101.20	\$6,098.39
13 Jul 2021	1 Jul 2021	Income	Dividend 260 iShares Edge MSCI World Minimum Volatility ET (WVOL) @ \$0.388224			\$100.94	\$6,199.33
13 Jul 2021	1 Jul 2021	Income	Dividend 24 iShares Treasury ETF Units (IGB) @ \$0.755961			\$18.14	\$6,217.47
13 Jul 2021	1 Jul 2021	Income	Dividend 43 iShares China ETF (IZZ) @ \$0.164510			\$7.07	\$6,224.54
13 Jul 2021	1 Jul 2021	Income	Dividend 12 iShares S&P 500 AUD Hedged ETF (IHVV) @ \$91.987508			\$1,103.85	\$7,328.39
13 Jul 2021	1 Jul 2021	Income	Dividend 67 iShares MSCI Japan ETF (JJP) @ \$0.622618			\$41.72	\$7,370.11
13 Jul 2021	1 Jul 2021	Income	Dividend 30 iShares Core Global Corp Bond (AUD Hedged) ET (IHCB) @ \$1.600056			\$48.00	\$7,418.11
13 Jul 2021	1 Jul 2021	Income	Dividend 110 iShares MSCI Emerging Market ETF (IEM) @ \$0.494132			\$54.35	\$7,472.46
13 Jul 2021	1 Jul 2021	Income	Dividend 1,417 iShares Core S&P/ASX 200 ETF (IOZ) @ \$0.203566			\$288.45	\$7,760.91
13 Jul 2021	1 Jul 2021	Income	Dividend 33 iShares Global High Yield Bond ETF (IHYY) @ \$0.235501			\$7.77	\$7,768.68
13 Jul 2021	1 Jul 2021	Income	Dividend 266 iShares Core Composite Bond ETF (IAF) @ \$0.730857			\$194.41	\$7,963.09

Managed accounts history – Cash

Settlement date	Trade date	Transaction type	Description	Quantity	Debit \$	Credit \$	Balance \$
13 Jul 2021	1 Jul 2021	Income	Dividend 18 iShares MSCI South Korea ETF (IKO) @ \$0.623680			\$11.23	\$7,974.32
13 Jul 2021	1 Jul 2021	Income	Dividend 17 iShares Enhanced Cash ETF (ISEC) @ \$0.012788			\$0.22	\$7,974.54
13 Jul 2021	1 Jul 2021	Income	Dividend 37 iShares MSCI EAFE ETF (IVE) @ \$1.369433			\$50.67	\$8,025.21
13 Jul 2021	1 Jul 2021	Income	Dividend 211 iShares Europe ETF (IEU) @ \$0.982082			\$207.22	\$8,232.43
13 Jul 2021	13 Jul 2021	Transfer	Income transfer to Cash Management Account		\$2,235.24		\$5,997.19
31 Jul 2021	31 Jul 2021	Income	Interest payment for MP Cash			\$0.05	\$5,997.24
5 Aug 2021	5 Aug 2021	Expense	Investment management fee for the period 01/07/2021 to 31/07/2021		\$22.63		\$5,974.61
10 Aug 2021	6 Aug 2021	Sell	Sell 136 iShares Core S&P/ASX 200 ETF (IOZ) @ \$30.79. Transaction fee \$7.54.	-136.0000		\$4,179.90	\$10,154.51
10 Aug 2021	6 Aug 2021	Sell	Sell 6 iShares Core Composite Bond ETF (IAF) @ \$114.61. Transaction fee \$1.24.	-6.0000		\$686.42	\$10,840.93
10 Aug 2021	6 Aug 2021	Buy	Buy 3 iShares MSCI South Korea ETF (IKO) @ \$123.67. Transaction fee \$0.67.	3.0000	\$371.67		\$10,469.26
10 Aug 2021	6 Aug 2021	Buy	Buy 9 iShares Enhanced Cash ETF (ISEC) @ \$100.52. Transaction fee \$1.63.	9.0000	\$906.31		\$9,562.95
10 Aug 2021	6 Aug 2021	Sell	Sell 24 iShares Treasury ETF Units (IGB) @ \$111.58. Transaction fee \$4.82.	-24.0000		\$2,673.17	\$12,236.12
10 Aug 2021	6 Aug 2021	Buy	Buy 66 iShares Europe ETF (IEU) @ \$74.44. Transaction fee \$8.84.	66.0000	\$4,922.21		\$7,313.91
10 Aug 2021	6 Aug 2021	Sell	Sell 9 iShares S&P 500 ETF (IVV) @ \$599.51. Transaction fee \$9.71.	-9.0000		\$5,385.88	\$12,699.79

Managed accounts history – Cash

Settlement date	Trade date	Transaction type	Description	Quantity	Debit \$	Credit \$	Balance \$
10 Aug 2021	6 Aug 2021	Sell	Sell 2 iShares S&P 500 AUD Hedged ETF (IHVV) @ \$433.59. Transaction fee \$1.56.	-2.0000		\$865.63	\$13,565.42
10 Aug 2021	6 Aug 2021	Buy	Buy 17 iShares MSCI Emerging Market ETF (IEM) @ \$70.39. Transaction fee \$2.15.	17.0000	\$1,198.83		\$12,366.59
10 Aug 2021	6 Aug 2021	Buy	Buy 142 iShares Edge MSCI World Minimum Volatility ET (WVOL) @ \$35.74. Transaction fee \$9.13.	142.0000	\$5,083.57		\$7,283.02
16 Aug 2021	4 Aug 2021	Income	Dividend 17 iShares Enhanced Cash ETF (ISEC) @ \$0.012424			\$0.21	\$7,283.23
19 Aug 2021	19 Aug 2021	Transfer	Income transfer to Cash Management Account		\$0.21		\$7,283.02
31 Aug 2021	31 Aug 2021	Income	Interest payment for MP Cash			\$0.06	\$7,283.08
6 Sep 2021	6 Sep 2021	Expense	Investment management fee for the period 01/08/2021 to 31/08/2021		\$22.97		\$7,260.11
16 Sep 2021	6 Sep 2021	Income	Dividend 26 iShares Enhanced Cash ETF (ISEC) @ \$0.011063			\$0.29	\$7,260.40
16 Sep 2021	16 Sep 2021	Transfer	Income transfer to Cash Management Account		\$0.29		\$7,260.11
30 Sep 2021	30 Sep 2021	Income	Interest payment for MP Cash			\$0.06	\$7,260.17
6 Oct 2021	6 Oct 2021	Expense	Investment management fee for the period 01/09/2021 to 30/09/2021		\$22.22		\$7,237.95
13 Oct 2021	1 Oct 2021	Income	Dividend 33 iShares Global High Yield Bond ETF (IHYY) @ \$1.834062			\$60.52	\$7,298.47
13 Oct 2021	1 Oct 2021	Income	Dividend 30 iShares Core Global Corp Bond (AUD Hedged) ET (IHCB) @ \$1.086954			\$32.61	\$7,331.08
13 Oct 2021	1 Oct 2021	Income	Dividend 50 iShares S&P 500 ETF (IVV) @ \$1.931912			\$96.60	\$7,427.68

Managed accounts history – Cash

Settlement date	Trade date	Transaction type	Description	Quantity	Debit \$	Credit \$	Balance \$
14 Oct 2021	14 Oct 2021	Transfer	Income transfer to Cash Management Account		\$93.13		\$7,334.55
18 Oct 2021	18 Oct 2021	Transfer	Income transfer to Cash Management Account		\$96.60		\$7,237.95
20 Oct 2021	8 Oct 2021	Income	Dividend 260 iShares Core Composite Bond ETF (IAF) @ \$0.372626			\$96.88	\$7,334.83
20 Oct 2021	20 Oct 2021	Transfer	Income transfer to Cash Management Account		\$96.88		\$7,237.95
20 Oct 2021	8 Oct 2021	Income	Dividend 1,281 iShares Core S&P/ASX 200 ETF (IOZ) @ \$0.477375			\$611.52	\$7,849.47
20 Oct 2021	8 Oct 2021	Income	Dividend 26 iShares Enhanced Cash ETF (ISEC) @ \$0.009704			\$0.25	\$7,849.72
25 Oct 2021	25 Oct 2021	Transfer	Income transfer to Cash Management Account		\$611.52		\$7,238.20
31 Oct 2021	31 Oct 2021	Income	Interest payment for MP Cash			\$0.05	\$7,238.25
4 Nov 2021	4 Nov 2021	Expense	Investment management fee for the period 01/10/2021 to 31/10/2021		\$22.48		\$7,215.77
4 Nov 2021	4 Nov 2021	Transfer	Income transfer to Cash Management Account		\$0.25		\$7,215.52
9 Nov 2021	5 Nov 2021	Buy	Buy 128 iShares Core S&P/ASX 200 ETF (IOZ) @ \$30.64. Transaction fee \$7.06.	128.0000	\$3,928.98		\$3,286.54
9 Nov 2021	5 Nov 2021	Buy	Buy 10 iShares Core Composite Bond ETF (IAF) @ \$110.54. Transaction fee \$1.99.	10.0000	\$1,107.39		\$2,179.15
9 Nov 2021	5 Nov 2021	Sell	Sell 28 iShares MSCI Emerging Market ETF (IEM) @ \$68.64. Transaction fee \$3.46.	-28.0000		\$1,918.46	\$4,097.61
9 Nov 2021	5 Nov 2021	Buy	Buy 44 iShares Treasury ETF Units (IGB) @ \$107.75. Transaction fee \$8.53.	44.0000	\$4,749.49		-\$651.88

Managed accounts history – Cash

Settlement date	Trade date	Transaction type	Description	Quantity	Debit \$	Credit \$	Balance \$
9 Nov 2021	5 Nov 2021	Sell	Sell 7 iShares Global High Yield Bond ETF (IHHY) @ \$102.38. Transaction fee \$1.29.	-7.0000		\$715.38	\$63.50
9 Nov 2021	5 Nov 2021	Buy	Buy 10 iShares Core Global Corp Bond (AUD Hedged) ET (IHCB) @ \$109.80. Transaction fee \$1.98.	10.0000	\$1,099.96		-\$1,036.46
9 Nov 2021	5 Nov 2021	Sell	Sell 10 iShares MSCI Japan ETF (IJP) @ \$94.42. Transaction fee \$1.70.	-10.0000		\$942.50	-\$93.96
9 Nov 2021	5 Nov 2021	Sell	Sell 21 iShares MSCI South Korea ETF (IKO) @ \$106.85. Transaction fee \$4.04.	-21.0000		\$2,239.81	\$2,145.85
9 Nov 2021	5 Nov 2021	Sell	Sell 26 iShares Enhanced Cash ETF (ISEC) @ \$100.47. Transaction fee \$4.70.	-26.0000		\$2,607.42	\$4,753.27
9 Nov 2021	5 Nov 2021	Sell	Sell 51 iShares Edge MSCI World Minimum Volatility ET (WVOL) @ \$35.68. Transaction fee \$3.28.	-51.0000		\$1,816.40	\$6,569.67
15 Nov 2021	15 Nov 2021	Expense	Investment management fee for the period 01/11/2021 to 14/11/2021		\$10.29		\$6,559.38
15 Nov 2021	15 Nov 2021	Income	Interest payment for MP Cash			\$0.03	\$6,559.41
17 Nov 2021	15 Nov 2021	Sell	Sell 1,409 iShares Core S&P/ASX 200 ETF (IOZ) @ \$30.68. Transaction fee \$77.81.	-1,409.0000		\$43,150.31	\$49,709.72
17 Nov 2021	15 Nov 2021	Sell	Sell 44 iShares Treasury ETF Units (IGB) @ \$107.50. Transaction fee \$8.51.	-44.0000		\$4,721.49	-\$54,431.21
17 Nov 2021	15 Nov 2021	Sell	Sell 270 iShares Core Composite Bond ETF (IAF) @ \$110.15. Transaction fee \$53.53.	-270.0000		\$29,686.97	\$84,118.18
17 Nov 2021	15 Nov 2021	Sell	Sell 99 iShares MSCI Emerging Market ETF (IEM) @ \$70.82. Transaction fee \$12.62.	-99.0000		\$6,998.85	\$91,117.03
17 Nov 2021	15 Nov 2021	Sell	Sell 37 iShares MSCI EAFE ETF (IVE) @ \$110.98. Transaction fee \$7.39.	-37.0000		\$4,098.87	\$95,215.90

Managed accounts history – Cash

Settlement date	Trade date	Transaction type	Description	Quantity	Debit \$	Credit \$	Balance \$
17 Nov 2021	15 Nov 2021	Sell	Sell 50 iShares S&P 500 ETF (IVV) @ \$640.72. Transaction fee \$57.66.	-50.0000		\$31,978.23	\$127,194.13
17 Nov 2021	15 Nov 2021	Sell	Sell 40 iShares Core Global Corp Bond (AUD Hedged) ET (IHCB) @ \$109.43. Transaction fee \$7.88.	-40.0000		\$4,369.35	\$131,563.48
17 Nov 2021	15 Nov 2021	Sell	Sell 10 iShares S&P 500 AUD Hedged ETF (IHVV) @ \$459.66. Transaction fee \$8.27.	-10.0000		\$4,588.33	\$136,151.81
17 Nov 2021	15 Nov 2021	Sell	Sell 277 iShares Europe ETF (IEU) @ \$75.65. Transaction fee \$37.72.	-277.0000		\$20,917.47	\$157,069.28
17 Nov 2021	15 Nov 2021	Sell	Sell 57 iShares MSCI Japan ETF (IJP) @ \$95.71. Transaction fee \$9.82.	-57.0000		\$5,445.65	\$162,514.93
17 Nov 2021	15 Nov 2021	Sell	Sell 43 iShares China ETF (IZZ) @ \$56.46. Transaction fee \$4.37.	-43.0000		\$2,423.25	\$164,938.18
17 Nov 2021	15 Nov 2021	Sell	Sell 351 iShares Edge MSCI World Minimum Volatility ET (WVOL) @ \$36.21. Transaction fee \$22.88.	-351.0000		\$12,686.96	\$177,625.14
17 Nov 2021	15 Nov 2021	Sell	Sell 26 iShares Global High Yield Bond ETF (IHHY) @ \$102.27. Transaction fee \$4.79.	-26.0000		\$2,654.31	\$180,279.45
17 Nov 2021	17 Nov 2021	Sell	Sell WFS6387AU iShares Enhanced Strategic Growth Portfolio		\$180,279.45		\$0.00
17 Nov 2021	5 Nov 2021	Income	Dividend 26 iShares Enhanced Cash ETF (ISEC) @ \$0.007809			\$0.20	\$0.20

Managed accounts history – Cash

Settlement date	Trade date	Transaction type	Description	Quantity	Debit \$	Credit \$	Balance \$
18 Nov 2021	18 Nov 2021	Sell	Sell		\$0.20		\$0.00
Subtotal					\$206,904.40	\$200,885.58	

Closing balance as at 30 Jun 2022

\$0.00

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Withholding tax transactions, that apply to dividends or distributions that are not settled at the time of statement generation, are not included in this statement and can be viewed online when the year-end tax transaction is finalised.

Complaints

If you have a complaint, contact our dedicated Customer Solutions team on 1300 881 716 from 8.00am to 6.30pm, Monday to Friday (Sydney time) or write to us at GPO Box 2675, Sydney NSW 2001. If an issue has not been resolved to your satisfaction, you can lodge a complaint with the Australian Financial Complaints Authority (AFCA). AFCA provides fair and independent financial services complaint resolution that is free to consumers.

Online: www.afca.org.au

Email: info@afca.org.au

Phone 1800 931 678

Mail: Australian Financial Complaints Authority GPO Box 3 Melbourne VIC 3001

Disclaimer

The information contained in this statement is given in good faith and has been derived from sources believed to be accurate at the statement request date. However, it is general information only and should not be considered a comprehensive statement on any matter nor relied upon as such. BT Portfolio Services Ltd ABN 73 095 055 208 AFSL 233715 (BTFS) operates Panorama Investments and BT Invest. Westpac Financial Services Ltd ABN 20 000 241 127 AFSL 233716 (WFSL) is the responsible entity and issuer of interests in BT Managed Portfolios. Westpac Banking Corporation ABN 33 007 457 141 AFSL and Australian credit licence 233714 (Westpac) is the issuer of the Cash Management Account (BT CMA). Together, these products are referred to as the Panorama products.
