

[cityofgoldcoast.com.au/rates](http://cityofgoldcoast.com.au/rates)  
(07) 5667 5995 or 1300 366 659

**Notice number**  
**2 1074620 2**

**Date of issue**  
**14 January 2019**

Jc Richmond Superannuation Pty Ltd and  
Am Richmond Superannuation Pty Ltd  
21088 Tasman Hwy  
CHAIN of LAGOONS TAS 7215

**Current rating period:**  
1 January 2019 to 30 June 2019

**\$3,148.20**

(see back for payment options)

**Due date for payment:**  
**14 February 2019**

**Total amount payable after due date:**  
**\$3,382.92**

(interest penalty applies after due date)

15 Precision Drive, MOLENDINAR QLD 4214  
Lot 46 RP222752

**(Payments received after 28 December 2018 may not be included in this notice)**

<b>Opening balance</b>	<b>\$265.07</b>
<b>State Government and associated charges</b> (see rate assessment page for details)	<b>\$531.00</b>
<b>Council rates and charges</b> (see rate assessment page for details)	<b>\$2,586.85</b>
Less 10% Council discount on GENERAL RATE if full payment received by the due date	<b>\$234.72CR</b>
<b>Amount payable if paid by: 14 February 2019</b>	<b>\$3,148.20</b>

To view or pay your rate notice online, view your account balance or request a payment arrangement, visit [cityofgoldcoast/myaccount](http://cityofgoldcoast/myaccount)

To view your rating category statement and other rate notice inserts online, visit [cityofgoldcoast/inserts](http://cityofgoldcoast/inserts)

To make a **voluntary** contribution towards the acquisition and enhancement of the City's koala habitat, please use the BPAY® details on the reverse.

**In Person / Mail Payment Advice**

Name: Jc Richmond Superannuation Pty Ltd and  
Ref: 2 1074620 2

\*419 210746202

**Credit**



Supported by the  
**Commonwealth Bank**  
Commonwealth Bank of Australia  
ABN 48 123 123 124



**Billers Code: 575217**  
**Ref: 2 1074620 2**



**Post Billpay**

**Total Amount Payable**  
If paid by: **14 February 2019**

**\$3,148.20**

**Total Amount Payable**  
If paid after: **14 February 2019**

**\$3,382.92**

Teller stamp  
and initials

No. of  
Cheques

Date

/ /

Cash

Cheques (see reverse)

For Credit  
**Gold Coast City Council**

Tran Code

**831**

User ID

**066684**

Customer Reference No.

**000002107462028**

\$

In accordance with the *Local Government Act 2009*, *Local Government Regulation 2012* and Council of the City of Gold Coast's (Council) adopted budget resolutions, all rates and charges are due and payable within 31 days of the issue of the rate notice on which the rates or charges are levied. Any rates and charges left unpaid immediately after this period will attract interest of 11 per cent per annum compounding daily, either until payment, including the interest, is made in full or a satisfactory payment arrangement is entered into with Council.

## How to pay your rates



### Direct Debit

Use this option to pay future rate notices by direct debit from your bank, credit union or building society using your cheque or savings account. *Credit card accounts not accepted.* Visit [cityofgoldcoast.com.au/payments](http://cityofgoldcoast.com.au/payments) to complete a request.



### Pay by phone

Call us on **1300 886 731** (or from outside Australia call **+61 7 5667 5995**) anytime to pay with MasterCard or Visa. *Payments by credit card will incur a surcharge.*  
**Payment Reference Number:** use the **Notice Number** over the page.



### Pay online

Visit [cityofgoldcoast.com.au/payments](http://cityofgoldcoast.com.au/payments) and follow the links to pay with MasterCard or Visa. *Payments by credit card will incur a surcharge.*  
**Payment Reference Number:** use the **Notice Number** over the page.



### PAY YOUR RATES USING BPAY®

**Biller Code:** 575217  
**Ref:** Use Notice Number

### Telephone and Internet Banking – BPAY

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

**BPAY View®:** view and pay this notice using internet banking.

**BPAY View Registration No:** use the **Notice Number** located at the top left of page 1.

© Registered to BPAY Pty Ltd ABN 69 079 137 518



### BPOINT in person

Pay at any Commonwealth Bank branch with cash, cheque or money order.



### Post Billpay in person

Pay at any Australia Post office and present the entire notice when making payment. Payment by cash, cheque or debit card (no surcharge) only.



### Customer Service Centre in person

Pay at any Customer Service Centre with cash, cheque, debit card (no surcharge), MasterCard or Visa. *Payments by credit card will incur a surcharge.*

### Monday to Friday 8.15am – 4.30pm

Broadbeach	61 Sunshine Boulevard Mermaid Waters
Bundall	8 Karp Court, Bundall
Burleigh Heads	Park Avenue, Burleigh Heads
Coolangatta	Level 1, The Strand Corner Marine Parade and Dutton Street Coolangatta
Helensvale	Corner Lindfield Road and Sir John Overall Drive, Helensvale
Nerang	833 Southport Nerang Road, Nerang
Palm Beach	22 Eleventh Avenue, Palm Beach
Southport	47 Nerang Street, Southport
Upper Coomera	90 Reserve Road Corner Reserve and Abraham Roads Upper Coomera

## How to contact us



[cityofgoldcoast.com.au/rates](http://cityofgoldcoast.com.au/rates)



07 5667 5995 or 1300 366 659  
 Monday to Friday 7am – 6pm  
 (or from outside Australia call +61 7 5667 5995)



City of Gold Coast  
 PO Box 5042 GOLD COAST MC QLD 9726



Visit us at any Customer Service Centre

## Voluntary koala contribution

NOTE: This BPAY number is for voluntary contributions to the acquisition and enhancement of the City's koala habit only.



**Biller Code:** 37424  
**Ref:** Use Notice Number

**NOT TO BE USED  
 FOR RATE PAYMENTS**

### Telephone and Internet Banking – BPAY

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

Details of cheque(s) etc, customer to complete.

Drawer	Bank or BSB	Branch	Amount
<input type="text"/>	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	\$ <input type="text"/>

Proceeds of cheques, etc. will not be available until cleared.

Current rating period 1 January 2019 to 30 June 2019

**CHARGES CONSOLIDATED ON RATE NOTICE**15 Precision Drive, MOLENDINAR QLD 4214  
Lot 46 RP222752

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**DETAILS OF STATE GOVERNMENT AND ASSOCIATED CHARGES**

## VOLUNTEER FIRE BRIGADE

Volunteer Fire Brigade Charge \$1.00

## EMERGENCY MANAGEMENT LEVY

INDUSTRY - LIGHT (floor area 501-1125m2) 1 @ \$530.00 \$530.00

**TOTAL OF STATE GOVERNMENT AND ASSOCIATED CHARGES****\$531.00**

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**DETAILS OF COUNCIL RATES AND CHARGES**

## KOALA HABITAT

Koala Habitat Acquisition and Enhancement Charge \$1.50

## WASTE MANAGEMENT

Waste Management Utility Charge \$140.15

## GENERAL RATE

CATEGORY 4A - Commercial 1 \$398,333 AV @ \$0.00589256 \$2,347.20

## OPEN SPACE

Open Space Maintenance and Enhancement Charge \$20.50

## RECREATIONAL SPACE

Recreational Space Charge \$14.50

## CITY TRANSPORT

City Transport Improvement Charge \$63.00

**TOTAL OF COUNCIL RATES AND CHARGES****\$2,586.85**

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**View and pay your rates online with My Account.**

Register today.

[cityofgoldcoast.com.au/myaccount](http://cityofgoldcoast.com.au/myaccount)

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# Rate information

Your City of Gold Coast (City) rates are payable every six months, usually in August and February. The standard charges you are likely to see on the rate notice are:



## Emergency Management Levy

The Emergency Management Levy is collected on behalf of the State Government. The levy includes a broad range of emergency management and response services to a wide range of emergencies including floods, cyclones, storms as well as fire and accidents. The amount of the levy depends on the classification of your property. Visit [fire.qld.gov.au](http://fire.qld.gov.au)



## Volunteer Fire Brigade

The Volunteer Fire Brigade Charge helps subsidise the operational expenses of rural fire brigades; supplementing the Emergency Management Levy.



## General Rate

The City is required by law to levy a General Rate or differential General Rate on every rateable property each financial year. The General Rate raises the revenue needed to run the city and pay for infrastructure and a range of services and activities. Just some of these include lifeguards, waterways, animal management and economic development initiatives. The value of your property, determined by the State Government, is the basis for calculating the General Rate. To smooth out increases in the General Rate caused by unexpected spikes in property values in any given year, the City uses an averaged value over three years. A minimum General Rate applies if the value of a property is below a determined threshold.



## City Transport Improvement

The City Transport Improvement Charge funds Council cabs, bus stops, bicycle and pedestrian pathways, rapid transport, improvements to local roads, as well as expanded bus services across the city.



## Open Space Maintenance and Enhancement

Our city is one of Australia's most biodiverse. The Open Space Maintenance and Enhancement Separate Charge supports activities contributing to the management and conservation of the city's natural areas, including providing opportunities for nature based recreation.



## Recreational Space

The Recreational Space Charge assists the City to purchase areas of large open space, with an emphasis on land for sport and recreation.



## Waste Management Service

The Waste Management Utility Charge covers the cost of collection and disposal/processing of solid waste and recyclables from your property.



## Pensioner Rate Concessions

If you receive a pension, you may be entitled to receive rate concessions. To be eligible, you must hold a Queensland Pensioner Concession Card or a Department of Veterans' Affairs Gold Card. Other conditions apply. Contact us and have your pension card/s and pension amount/s ready.



## Discount on rates

The City offers a discount for paying your rates on time. The discount amount and the discount date appear on the rate notice. To receive the discount, the amount payable stated on the rate notice must be paid in full by the due date.



## Change of address

If you have recently changed your postal address, please contact us to ensure your details are updated. If you have moved house and you currently receive a pensioner rate concession, you will need to re-apply. To change your address details and/or contact details visit [cityofgoldcoast.com.au/changeyouraddress](http://cityofgoldcoast.com.au/changeyouraddress)



## Rate payment deferment

This option is available to pensioners and holders of the Queensland Government Seniors Card. A number of options are available where the approved amount can be deferred until circumstances change or the property ownership changes. Conditions apply. For more information, phone us or visit our website.



## City Budget

Full details of the current City Budget are available on our website at: [cityofgoldcoast.com.au/annualplan](http://cityofgoldcoast.com.au/annualplan)



## Koala Habitat Acquisition and Enhancement

The Koala Habitat Acquisition and Enhancement Separate Charge funds the purchase of land for koala habitat within the city.



## For more information

W [cityofgoldcoast.com.au/rates](http://cityofgoldcoast.com.au/rates)  
P 07 5667 5995  
P 1300 366 659

## Frequently asked questions

### Can I receive my notices by email?

Yes, sign up for My Account to receive your notices by email. You can also view or download a copy of your recent rates and water notices at any time.

Visit [cityofgoldcoast.com.au/myaccount](http://cityofgoldcoast.com.au/myaccount)

### Is there a payment plan available if I am having difficulty paying my rates?

Yes, sign up for My Account to securely set up a payment plan at any time on any device.

Visit [cityofgoldcoast.com.au/myaccount](http://cityofgoldcoast.com.au/myaccount)

### Can I pay my rates in advance?

City of Gold Coast rates can be paid in advance at any time by making regular payments through Direct Debit or BPAY.

### I paid my solicitor for taking care of the change of ownership; why do I have a property transfer fee on my rate notice?

The charging of a property transfer fee is to recoup the known costs associated with accepting, recording and storage of change of ownership advice.

### I just purchased this property; why do I have to pay full rates?

Most likely, your solicitor has allowed for the rates in your settlement.

Please check your settlement statement to confirm this was done, or contact your solicitor and/or agent for confirmation.

### Why are my regular payments not listed individually on the rate notice?

This would add pages to the rate notice and ultimately increase production and postage costs.

### How do I check my account balance?

Sign up for My Account to view your up-to-date account balance.

Visit [cityofgoldcoast.com.au/myaccount](http://cityofgoldcoast.com.au/myaccount)

### What does my rating category mean?

The rates category (stated on your rate notice) in which your property is included will influence the amount of the general rate you will have to pay.

Factors such as the use made of the land and the size and nature of any improvements on the property determine in which rates category your property has been included.

You can view descriptions of the rating categories at [cityofgoldcoast.com.au/inserts](http://cityofgoldcoast.com.au/inserts)

## Rates and water notices straight to your inbox

Access your information quickly, easily and securely anywhere, anytime.  
Sign up for My Account at [cityofgoldcoast.com.au/myaccount](http://cityofgoldcoast.com.au/myaccount)