



Think climate change.  
Be waterwise.



ACCOUNT NUMBER	90 11890 90 0
BILL ID	0077
ISSUE DATE	30 NOV 2022

HM & R HARTMAN  
33 TRUSTY PWY  
BALDIVIS WA 6171

## Your bill summary

Here is your latest **service charge account** for the home unit at **Unit 17 / 48 Havelock St West Perth Lot 52.**

Strata lot 17

AMOUNT TO BE DEBITED:  
**\$221.24**

DATE TO BE DEBITED:  
**16 Dec 2022**

## Account summary

New charges	Due 16 Dec 2022	\$221.24
<b>Total</b>		<b>\$221.24</b>

**INTEREST:** Interest may be charged on overdue amounts at **10.08%** per annum. If we are aware you are in financial hardship, you won't be charged interest. You can set up an interest-free payment plan, extend your bill due date or learn about our other options at [watercorporation.com.au/billhelp](http://watercorporation.com.au/billhelp)

(Continued on next page)

## Sign up for water supply alerts



By signing up for SMS or email water supply alerts, you'll stay in the know about outages impacting your water supply.

Go to [watercorporation.com.au/supplyalerts](http://watercorporation.com.au/supplyalerts) to get started.

## New charges

CHARGE TYPE	BASED ON	AMOUNT
<b>Service charges</b>		
Water 1 Nov 2022 - 31 Dec 2022	1 residence	\$46.08
Sewerage 1 Nov 2022 - 31 Dec 2022	Rateable value* of \$17940	\$153.58
Drainage 1 Nov 2022 - 31 Dec 2022	Minimum charge for 1 residence	\$21.58
<b>Service charges total</b>		<b>\$221.24</b>

GST does not apply.

**Total**

**\$221.24**

\*The rateable value of your property is its Gross Rental Value (GRV). An objection may be lodged against the GRV within 60 days of the issue date shown on this bill. For more information, visit [landgate.wa.gov.au/valuations](http://landgate.wa.gov.au/valuations) or call Landgate Customer Service on +61 (0)8 9273 7373. Your charges must still be paid by the due date.

### MANAGE YOUR ACCOUNT ONLINE

Pay online, view past bills, see your water use history, compare your water use and more through your online account. Register using your Electronic Reference Number (ERN).  
**ERN: 90118 90900 296288**  
Register at:  
[watercorporation.com.au/register](http://watercorporation.com.au/register)


### OUR COMMITMENT TO YOU

We are committed to resolving issues as quickly as possible. If you wish to make a complaint call **13 13 85**. If you are not satisfied with the resolution you may contact the Energy and Water Ombudsman on **1800 754 004**. Learn more about our commitment to you at [watercorporation.com.au](http://watercorporation.com.au)

### CONCESSION APPLICATION

You may be eligible for a discount on your bill. Check your eligibility and apply online at [watercorporation.com.au/concessions](http://watercorporation.com.au/concessions)

### CONTACT US

General enquiries and alternative format bills: **13 13 85**  
Faults & emergencies (24/7): **13 13 75**  
Interpreter Services: **13 14 50**   
National Relay Service for hearing or speech impaired customers: **13 36 77**

For an explanation of meter readings, bill estimates, meter testing, rates and charges, or to have this bill reviewed visit [watercorporation.com.au](http://watercorporation.com.au)

### FOLLOW US ON



### NEED MORE TIME TO PAY?

We're flexible and here to help. Call **13 13 85** or visit [watercorporation.com.au/billhelp](http://watercorporation.com.au/billhelp) to find out if you're eligible to extend your due date, sign up for an interest-free payment arrangement or apply for one of our other support programs.



#### Direct Debit

Visit [watercorporation.com.au/directdebit](http://watercorporation.com.au/directdebit) or call **13 13 85** to set up direct debit.



#### Credit / Debit Card

Visit [watercorporation.com.au](http://watercorporation.com.au) or call **1300 366 067** (Transaction fees may apply and will be advised at payment)



#### Cheque

Send your cheque made payable to 'Water Corporation' with this payment slip to:  
WATER CORPORATION  
PO BOX 1600, OSBORNE PARK DC,  
WA 6916



#### POST Billpay

Pay in person at any Post Office.



#### CentrePAY

Use CentrePAY to make regular deductions from your Centrelink payment. CentrePAY is a voluntary and easy payment option available to Centrelink customers. Call us on **13 13 85** or go to [servicesaustralia.gov.au/centrePAY](http://servicesaustralia.gov.au/centrePAY) for more information and to set up your CentrePAY deductions.



**Bill Code: 8805**  
**Ref: 90 11890 90 0**

#### Telephone & Internet Banking - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

**BPAY View®** - View and pay this bill using internet banking. **BPAY View Registration No: 90118 90900 296288**

**UNIT 17 / 48 HAVELOCK ST**  
**WEST PERTH Lot 52**

ACCOUNT NUMBER	90 11890 90 0
DEBIT AMOUNT	\$221.24
DATE TO BE DEBITED	16 Dec 2022

The amount shown will be debited from your nominated account. If your bank account details have changed, please update them at [watercorporation.com.au/myaccount](http://watercorporation.com.au/myaccount)