

22 July 2019



00988-R05

Carruthers Luvera Family Super Pty Ltd
ATF Carruthers Luvera Family Super Fund
7 Gulf Court
SEMAPHORE PARK SA 5019

Dear Customer

An important update about your 360 deposit accounts.

We're simplifying our range of products. As part of this review, we're closing the **360 product** suite on 30 September 2019. Please see the details of the impacted account(s) on the next page.

This means that:

- any 360 at call accounts you have with us will need to be closed before 30 September 2019 and your funds will need to be transferred to another account;
- any 360 at call accounts that haven't been closed by you by 30 September 2019 will be closed automatically; and
- any 360 Term Deposits that mature after 30 September 2019 will not be renewed.

What do I need to do?

- If your 360 financial arrangements are managed with a financial adviser or broker, we recommend that you get in touch with them. They may already be making alternative arrangements for you.
- If you hold any 360 products on behalf of clients, you should get in touch with your clients to make alternative arrangements before 30 September 2019.
- If you have any at-call accounts, we recommend that you:
 - update any automatic payment and settlement arrangements, such as direct debits or CHES settlement arrangements; and
 - close your account(s) by completing the attached account closure form(s) with details for the account(s) you would like your funds to be remitted to.
- If you have Term Deposits, you can provide us with disbursement instructions. Call the 360 Product Support Team on **1300 786 379** for more information.

What happens if I don't close my account?

It's very important that you provide us with instructions on how you would like us to transfer your funds. Please bear in mind that if you don't give us instructions to close your account(s) by the 30 September 2019, the account(s) will be closed.

We're here for you

If you have any concerns and questions about the closure and any funds in your account, please contact our 360 Product Support Team on **1300 786 379** from 9am to 5pm, Monday to Friday AEST.

We're sorry for any inconvenience to you or your business and we appreciate your support in arranging for your account closure.

Thanks

St.George Business Banking Team