



# YOUR WATER ACCOUNT



257471-001 003313(6656) D017 H1H2  
I R & J F LEWIS M E G BOUDAN  
PO BOX 188  
NEW LAMBTON NSW 2305

**25 WYONG RD LAMBTON  
LOT 2998 PLAN 755247**

PREV BAL	RECEIVED	BALANCE
\$337.78	\$337.78 CR	\$0.00

### SUMMARY OF NEW CHARGES

Water Service	\$33.74
Sewer Service	\$243.69
Drainage	\$26.76
Environment Improvement	\$13.78
Water Usage	\$44.50
Sewer Usage	\$10.82

### ADJUSTMENTS OR CREDITS

Other	\$10.82 CR
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**Total Due \$362.47**

Please pay your account by the due date to avoid interest charges

PLEASE TURN OVER FOR FURTHER DETAILS

### DETAILS

DATE OF ISSUE	30 JUL 2019
DIRECT DEBITED ON	19 AUG 2019
ACCOUNT NUMBER	0221 510 000
TOTAL DUE	\$362.47

### HOW TO PAY



#### BPAY

Contact your financial institution to pay your account directly from your savings or cheque account

Billers Code: 747 717  
Reference: 0221 5100 008



#### DIRECT DEBIT

Visit [hunterwater.com.au/directdebit](http://hunterwater.com.au/directdebit) to apply



#### CREDIT CARD VIA BPOINT

Phone BPOINT on 1300 276 468 or visit [hunterwater.com.au](http://hunterwater.com.au)  
Mastercard and Visa only

Billers Code: 747 717  
Reference: 0221 5100 008



#### CENTREPAY

To pay using Centrepay, contact Centrelink and provide Hunter Water's CRN: 555052571V



#### IN PERSON

Visit any Australia Post Office  
Credit cards not accepted



#### MAIL

Hunter Water  
Locked Bag W102  
Sydney NSW 1292  
Do not staple cheque to payment slip



For Credit: Hunter Water Corporation

Charge is based on an Estimated Read  
New charges apply from 1 July 2019. Visit [hunterwater.com.au/charges](http://hunterwater.com.au/charges)

Tran Code 831 User Code 66551 Customer Number 02215100008

### PAYMENT SLIP



\*2117 02215100008

Direct Debited On  
**19 AUG 2019**

Account Number  
**0221 510 000**

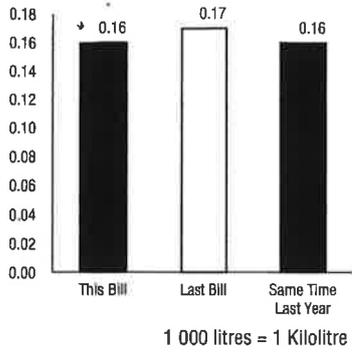
Total Due

**\$362.47**

<0000036247> <066551> <000002215100008> >

Land Title Owners – as held by LPI

Your Average daily Water Usage in KiloLitres



A Sewer Discharge Factor (SDF) is used to determine your sewer charges. The SDF represents the proportion of measured water supplied to your property that is deemed to discharge to the sewerage system over time. For further information about the SDF applied to your property, call us or visit our website.

Meter Type	Meter No	Size	SDF	Date Read	Reading	Usage kL	Days	Daily Avg kL
Water	DB186556	020	85 %	08 07 2019	349	19	116	0.16

**SERVICE CHARGES**

- Water Service Charges are for period 01–07–2019 to 31–10–2019
- Sewer Service Charges are for period 01–07–2019 to 31–10–2019
- Total Sewer Service Charges = \$243.69
- Drainage Charges are for period 01–07–2019 to 31–10–2019
- Environmental Improvement Charges are for period 01–07–2019 to 31–10–2019

**USAGE CHARGES**

- Water Usage Charge are for period 15–03–2019 to 30–06–2019
- Water Usage Charges – Tier 1 (17.69 kL at \$2.34 per kL) = \$41.39
- Water Usage Charge are for period 01–07–2019 to 08–07–2019
- Water Usage Charges – Tier 1 (1.31 kL at \$2.37 per kL) = \$3.11
- Sewer Usage Charges are for period 15–03–2019 to 30–06–2019
- Sewer Usage Charges (17.69 kL at \$0.67 per kL) = \$11.85
- Sewer Usage Charges SDF 85% of \$11.85 = \$10.07
- Sewer Usage Charges are for period 01–07–2019 to 08–07–2019
- Sewer Usage Charges (1.31 kL at \$0.67 per kL) = \$0.88
- Sewer Usage Charges SDF 85% of \$0.88 = \$0.75

**ADJUSTMENTS/CREDITS**

- 30–07–2019 Sewer Discharge Allowance 1.12 kl @\$0.00 for this bill \$0.75 CR
- 30–07–2019 Sewer Discharge Allowance 15.03kl @\$0.67 for this bill \$10.07 CR

**CUSTOMER INFORMATION**

Have you updated your contact details? Update your information online or call us.

**OVERDUE ACCOUNTS**

Interest is charged on overdue accounts. Services may be disconnected or restricted for non-payment. Call us to obtain a copy of the Code of Practice and Procedure on Deb and Disconnection.

**PAYMENT ASSISTANCE**

Call us to discuss your payment options. Payment assistance may also be sought from participating community agencies.

**PENSION REBATE**

Eligible pensioners can receive a rebate of up to \$318 per year off the cost of water usage and service charges. To check your eligibility visit [hunterwater.com.au/pensionrebates](http://hunterwater.com.au/pensionrebates)

**CONTACT US**

HUNTER WATER ABN 46 228 513 446

**PHONE**

Account enquiries  
1300 657 657, 8am-5pm, Monday-Friday  
Emergencies and faults  
1300 657 000, 24 hours 7 days

**EMAIL**

[enquiries@hunterwater.com.au](mailto:enquiries@hunterwater.com.au)

**WEB**

[hunterwater.com.au](http://hunterwater.com.au)

**POST**

PO Box 5171, HRMC, NSW 2310

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REVERSE OF PAYMENT SLIP - PLEASE LEAVE BLANK



City of  
Newcastle

282 King Street, (PO Box 489)  
Newcastle NSW 2300  
Phone 02 4974 2000  
Fax 02 4974 2222  
mail@ncc.nsw.gov.au  
newcastle.nsw.gov.au

ABN 25 242 068 129



City of Newcastle is a proud supporter of GYBS

Helping women begin again after domestic violence. For more information or to offer your support contact - [gotyourback.sista.com](http://gotyourback.sista.com)

# RATES & CHARGES NOTICE

## ACCOUNT NUMBER

54132

For Period 01/07/19 to 30/06/20

Instalment AMOUNT DUE \$1,363.06

DUE DATE 1<sup>st</sup> Instalment 31/08/2019

SERVED BY POST 22/07/2019



Please deduct any payments made after 11 July 2019



**@ EMAILING OF NOTICES IS AVAILABLE**  
Would you prefer your rates notice to be sent by email? Registering is easy, just email your details to [mail@ncc.nsw.gov.au](mailto:mail@ncc.nsw.gov.au)



I R LEWIS & J F LEWIS & M E G BOUDAN &  
J F LEWIS & 2 OTHERS.  
PO BOX 188  
NEW LAMBTON NSW 2305



017  
1041380  
R5\_8419

## Description & Situation of Land Rated

DP 755247 LOT 2998 NO 25 WYONG ROAD LAMBTON

Rating Category/Particulars	Land Value (Base Date 01/07/16)	Cents in \$	AMOUNT
Ordinary Business Rate	265000	1.928710	\$5,111.08
Hunter Catchment Contribution	265000	0.010970	\$29.07
Stormwater Business Charge	3	\$25/350sq.m	\$75.00
Business Waste Management Service	1	\$236.91	\$236.91

Rung 11/8/2019 Re Cancellation of  
Elizabeth Direct Debit Payment

The average Newcastle household's annual rates and charges notice includes an amount of \$109 representing taxes and levies collected on behalf of the NSW State Government.

\* The first instalment of this account will be paid via Direct Debit on 31/08/2019 \*

1st Instalment	2nd Instalment	3rd Instalment	4th Instalment	Annual Amount Due
31/08/2019	30/11/2019	28/02/2020	31/05/2020	\$5,452.06
\$1,363.06	\$1,363.00	\$1,363.00	\$1,363.00	Daily interest will accrue on overdue Rates & Charges at 7.5% per annum

## PAYMENT METHODS

### Pay using your smartphone

Download the Australia Post App and scan the barcode to the right



Post  
Billpay

Billpay Code: 0231  
Ref: 0054 1328

Pay in-store at Australia Post,  
by phone 13 18 16 or go to  
[newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

\*231 00541328



Biller Code: 57471  
Ref No: 541328

BPAY from Savings, Cheque & credit card accounts only.

### Direct Debit (Our preferred payment option)

Payment processed by us from nominated account (excluding credit cards). You can access the request form by visiting [newcastle.nsw.gov.au](http://newcastle.nsw.gov.au) or by phoning (02) 4974 2000.

IMPORTANT: SEE OVER FOR FURTHER INFORMATION & PAYMENT METHODS

Name: I R LEWIS & J F LEWIS & M E G BOUDAN &  
Account No: 54132  
Payment in Full: \$5,452.06 Due Date: 31/08/2019  
First Instalment: \$1,363.06 Due Date: 31/08/2019

# IMPORTANT INFORMATION ABOUT YOUR 2019/2020 RATE NOTICE

## 1. GOODS & SERVICES TAX

Rates and Charges appearing on this notice are exempt from the Goods and Services Tax.

## 2. CATEGORY OF LAND

All rateable land must be categorised as either residential, business, farmland or mining. Please notify us within 30 days if the usage of your property changes eg. from residential to business. If you disagree with the rate category you can write to us and ask for a review. If you are not satisfied with our review, you can appeal to the Land and Environment Court within 30 days.

## 3. PAYING YOUR RATES

If you wish to pay your rates for the whole year, please pay the total amount shown on the notice by 31 August 2019. If you prefer to pay by instalments please pay the first instalment amount by 31 August 2019. You will be sent a notice before the other three instalments fall due. We may agree to allow you to make smaller and more regular payments, rather than quarterly instalments to pay your rates. To discuss this option, please contact our Debt Management Team on (02) 4974 2128 or (02) 4974 2307.

## 4. HARDSHIP (NEED HELP?)

Ratepayers experiencing genuine financial hardship, may phone (02) 4974 2128 for details of relief available.

## 5. INTEREST

You must pay your rates by the due date. If you don't, you will be charged daily interest charges on the overdue amount. Interest charges may be written off in certain circumstances.

## 6. ARREARS/RECOVERY ACTION

**Any arrears balance shown on this notice is due and payable immediately.** If you do not make an arrangement to pay the overdue amount, debt recovery action may commence. The issue of this notice does not extend the due date for any rates and charges in arrears.

## 7. EXEMPTION FROM RATES

Under the Local Government Act 1993 some land, such as Crown Land, National Parks, Churches, Schools and Hospitals are exempt from rates. If you think that your land should be exempt, please contact our Customer Service Team on (02) 4974 2000.

## 8. APPEALS ON RATEABILITY

All appeals on rateability of land must be lodged at the Land and Environment Court within 30 days of the issue of the rate notice.

## 9. HUNTER CATCHMENT CONTRIBUTION

We are required to levy and collect this rate on behalf of the Hunter Local Land Service.

## 10. POSTPONED RATES

A ratepayer may apply for a postponement of part of the rates on land which is used as a site of a house or rural land, but because of its zoning or permitted use, is valued in a way which reflects the permitted rather than the actual use.

## 11. CONCESSION FOR PENSIONERS

Upon application, eligible pensioners may receive a rebate proportionate to the number of full calendar quarters remaining.

## 12. DOMESTIC WASTE MANAGEMENT SERVICE CHARGE

The Domestic Waste Management Service Charge is applicable to all properties where the service is available.

## 13. STORMWATER MANAGEMENT SERVICE CHARGE

The Stormwater Management Service Charge is applicable to all properties for which the service is available. It applies to land categorised as Residential or Business for rating purposes. The charge for business properties is based on the area of the land.

## 14. BUSINESS WASTE MANAGEMENT SERVICE CHARGE

The Business Waste Management Service Charge is applicable to all Business properties where the service is provided or proposed to be provided.

## 15. ELECTRONIC NOTICES

You can elect to receive your rate and quarterly instalment notices by email. To register for this service please email your details to [mail@ncc.nsw.gov.au](mailto:mail@ncc.nsw.gov.au).

## 16. CHANGE OF POSTAL ADDRESS

It is the ratepayers responsibility to ensure that we are informed of any change to your postal address for the service of notices. All notifications of your change of postal address must be made to us in writing.

## 17. REPRINTING OF NOTICES

Please ensure that you keep your notices as we charge a fee for reprinting of notices. This fee must be paid to us before a notice will be reprinted.

**Should you require further information regarding this notice or any of the above information please contact our Customer Service Team on (02) 4974 2000.**



## PAYMENT OPTIONS

### DIRECT DEBIT FACILITY

For information about direct debit please call (02) 4974 2000 or visit [newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

### BPAY®

**TELEPHONE & INTERNET BANKING**  
Contact your bank or financial institution to make this payment from your cheque, saving or transaction account.  
**Billers Code – 57471**  
More information: [bpay.com.au](http://bpay.com.au)

### IN PERSON

Our cashier at our Administration Building, 282 King Street Newcastle is open from 8.30am to 4.30pm Monday to Friday.  
**Eftpos** – Payments can be made by credit or debit cards – No cash withdrawals.

**N.B. We are relocating to new premises at 12 Stewart Avenue Newcastle West from early October 2019.**

### AUSTRALIA POST

**In-store** – Present your Rate Notice at Australia Post. Cash, Cheque or Credit Card\* accepted.  
**Phone** – 13 18 16 to pay by Visa\*, MasterCard\* or American Express\* - quote the Billpay Code on the front of this notice.  
**Online** – [newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)  
**Scan & Pay** – Pay using your smartphone. Download the App and scan the barcode.

### BY MAIL

Make your cheque or money order payable to The City of Newcastle crossed "Not Negotiable". We do not accept responsibility for delays in mail. Please mail to PO Box 489 Newcastle NSW 2300.

### \* Credit Card Processing Fee

A credit card processing fee will apply, reflecting bank fees charged to us for card payments. The fee is 0.75% per transaction.