



253854 035 AMP



STONECOLD PTY LTD  
<ZINI SUPER FUND A/C>  
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KANGAROO POINT QLD 4169

#### Contact details

**T** Australia 1300 338 164  
New Zealand 0800 444 152  
Other countries +613 9415 4018  
**E** [ampservices@computershare.com.au](mailto:ampservices@computershare.com.au)  
**W** [amp.com.au/shares](http://amp.com.au/shares)  
AMP share registry  
GPO Box 2980  
Melbourne VIC 3001  
Australia

#### Your shareholding

SHARE CLASS	HOLDER NUMBER
Ordinary shares	WITHHELD
RECORD DATE	PAYMENT DATE
21 September 2020	1 October 2020

## AMP Limited shares

### Special dividend payment

AMP has issued a special dividend payment of A\$0.10 a share which is the return of capital following the sale of the AMP Life business this year. This dividend is fully franked and has been issued as a cash payment only. The dividend reinvestment plan (DRP) did not operate for this payment.

We have **NOT** been able to pay your dividend because at the record date, 21/9/2020, you had not provided your bank account details. Your dividend will be paid once you provide your bank account details.

If you provided your bank account details between 21/9/2020 (record date) and 1/10/2020 (payment date), your dividend will be paid on 9/10/2020.

Your dividend payment:

DIVIDEND RATE		SHARES HELD		GROSS DIVIDEND		AUSTRALIAN TAX DEDUCTED		DIVIDEND PAID
10 cents	×	2,207	=	A\$220.70	−	A\$0.00	=	A\$220.70

**You need to provide your bank account details to receive this payment**

#### How to provide your bank account details:

- \* complete and return the enclosed direct credit form and post in the envelope provided or email to: [shares@amp.com.au](mailto:shares@amp.com.au); or
- \* go to [amp.com.au/shares/easyupdate](http://amp.com.au/shares/easyupdate) and update online; or
- \* call 1300 338 164 and the share registry team will assist you.

You will need your holder number (shown above) to provide instructions online or over the phone. AMP does not pay interest on unpaid dividends.

#### FRANKING

FRANKING RATE (COMPANY TAX RATE)	FRANKED AMOUNT (100%)	UNFRANKED AMOUNT (0%)	FRANKING CREDIT
30%	A\$220.70	A\$0.00	A\$94.59

This dividend has been franked in Australia at a rate of 100% and the company tax rate used to determine the franking credit is 30%. We recommend you contact your taxation adviser if you have any questions on how your dividend is taxed.

**Keep this statement for your tax records. AMP does not issue an end of year tax summary.**

## Need help with your shareholding?

### 1. How do I update my bank details?

- If you have an online Investor Centre account (see item 3 below), you can log in and edit your details, or
- Visit our 'easy update' webpage – [amp.com.au/shares/easyupdate](http://amp.com.au/shares/easyupdate), or call **1300 654 442** and follow the prompts, or
- Contact the AMP investor relations team via the phone or email details at the bottom of this page. You can provide us with your details or request a Direct Credit form.

### 2. The bank account you have noted on my statement is no longer active. What will happen to my payment?

- If the bank account on the statement has closed, the dividend payment will be returned to AMP. Please provide your correct bank account using the process outlined above and the dividend will be paid to your correct account within 14 days.

### 3. How do I create an online account to manage my shareholding?

- Visit the following website: [amp.com.au/shares](http://amp.com.au/shares)
- Click on the blue 'Login' button on the right hand side of the screen - you will be taken to the Computershare page
- Click on 'Register Now'
- Follow the instructions provided to create your online profile.

Once you have set up your profile you can view and manage your shareholding, access statements, update your details and much more. You will need your holder number (SRN/HIN) to set up your profile. Please keep a record of your user ID, password and security questions for the next time you log in.

### 4. How do I update my contact details?

- If your holder number begins with 'x', your holding is broker sponsored. Please contact your broker as only they can update the postal address
- If you have an online Investor Centre account (see item 3 above), you can log in and edit your details
- Visit our webpage – [amp.com.au/shares/update](http://amp.com.au/shares/update), or
- Contact us via the phone or email details at the bottom of this page.

### 5. How do I buy or sell AMP shares?

- You can sell your shares or purchase more through a broker. If your holder number begins with 'x' or 'L', you will need to contact the broker associated with your AMP shareholding. If your holder number begins with 'i' or 'n', any broker can assist you with your transaction.
- Computershare offers a service to sell your shares online. To see if you are eligible, visit <http://cpu.vg/trade>
- Visit our webpage for information – [amp.com.au/shares/buyandsell](http://amp.com.au/shares/buyandsell), or
- Contact us via the phone or email details at the bottom of this page.

### 6. How do I manage or notify you of a deceased estate holding?

- Visit our online guide for information, forms and checklists – [amp.com.au/shares/estate](http://amp.com.au/shares/estate), or
- Contact the AMP investor relations team via the phone or email details at the bottom of this page.

### 7. How do I provide a Power of Attorney?

- Scan and email of a copy of your POA to: [shares@amp.com.au](mailto:shares@amp.com.au), including the full details of the shareholding, or
- Post a copy of your POA (not the original) to: **AMP share registry, GPO Box 2980, Melbourne VIC 3001, Australia**

#### AMP share registry

**T** Australia 1300 654 442  
New Zealand 0800 448 062  
Other countries +61 3 9415 4051  
**E** [ampservices@computershare.com.au](mailto:ampservices@computershare.com.au)  
**W** [amp.com.au/shares](http://amp.com.au/shares)

#### AMP investor relations

**T** Australia 1800 245 500  
Overseas +612 9257 9009  
**E** [shares@amp.com.au](mailto:shares@amp.com.au)



## Contact details

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AMP only makes payments to shareholders by direct credit. To receive your dividend payment you must provide your bank account details by completing this form and returning it in the envelope provided.

A B C

X

**Suffix number**  
(for NZ residents)

[illegible][illegible][illegible]

AUS



NZ



UK



I/We authorise you to act in accordance with my/our instructions set out above. I/We acknowledge that these instructions supersede and have priority over all previous instructions relating to payments of dividends and any other payments to which I/we am/are entitled to be paid in cash.

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**Sole Director and Sole Company Secretary**

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**Note:** By signing under a Power of Attorney, the attorney states that they have not received a notice of revocation. If you have not previously provided Computershare Investor Services Pty Limited with a copy of the Power, please include a certified copy of the original with this form.

AMP Limited ABN 49 079 354 519

