



0042

LANG AND FORBES  
8 KINGHORNE ST  
GOULBURN NSW 2580

DND



Electricity

Paid  
6/6/2022  
794073**Important Information****We can help during COVID-19**

We are here to support you in this challenging time. If you need help head to [originenergy.com.au/coronavirus](https://originenergy.com.au/coronavirus) to learn more.

**Your electricity bill**

8 KINGHORNE ST GOULBURN NSW 2580

**26 Feb 22 - 27 May 22**

Amounts include GST unless otherwise specified

**YOUR ACCOUNT DETAILS**

**Account number**  
200 052 827 850

**Tax invoice**  
148 002 138 670

**Issue date**  
30 May 22

**Total amount due**  
See the Account Summary on page 2

**OVERDUE CHARGES****\$0.10****DUE:** Now**NEW CHARGES****\$177.19****DUE:** 20 Jun 22

\$10.90 (non-taxable, no GST) fee may apply if paid after due date.

**YOUR USAGE SUMMARY**

Average cost per day **\$1.95**  
Average daily usage **1.34 kWh**  
Same time last year **0.06 kWh**

**over 150% increase**  
in usage since last year



**Your indicative greenhouse gas emissions**  
Total for this bill **0.1 tonnes**  
Same time last year **0.0 tonnes**  
Saved with GreenPower **N/A**

For more information on greenhouse gas emissions visit [originenergy.com.au](https://originenergy.com.au).



LAST YEAR



THIS YEAR

**YOUR AGREEMENT****Origin Standing****NEED TO GET IN TOUCH?**

**Enquiries & moving address: 1300 661 544**  
8am - 6pm local time Mon - Fri

**Faults & emergencies**

13 20 80  
Call Essential Energy 24 hrs

**Help & support online**

Got a question about your bill? We've got answers: [originenergy.com.au/help-support](https://originenergy.com.au/help-support)

**HOW TO PAY****DIRECT DEBIT**

Register online at [originenergy.com.au/busmyaccount](https://originenergy.com.au/busmyaccount) or call **1300 661 544** to arrange automatic payment of future accounts\*

**VISA OR MASTERCARD\*\***

Call **1300 658 783** or visit [originenergy.com.au/buspaynow](https://originenergy.com.au/buspaynow)

**Biller Code:** 41  
**Ref:** 200 052 827 850

**MAIL**

Send this slip with your cheque made payable to: Origin Energy Holdings Limited, GPO Box 2951 SYDNEY NSW 2001

**IN PERSON**

Pay at any Post Office\*

**Billpay Code:** 2958  
**Ref:** 1200 0528 2785 0

**TELEPHONE & INTERNET BANKING - BPAY®**

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card\* or transaction account. More info: [www.bpay.com.au](https://www.bpay.com.au)

**Biller Code:** 130112  
**Ref:** 200 052 827 850

\*Card payment fee may apply to the total payment amount (incl GST): debit card (Visa 0.25%, Mastercard 0.20%); credit card (Visa 0.59%, Mastercard 0.73%); for NSW customers 0.49% if payment made at Australia Post. Fees on next bill. Conditions apply. \*\*Payment processing fee of the higher of \$2.70 or 0.49% may apply (excl NSW).

Origin Energy Electricity Ltd ABN 33 071 052 287

## ACCOUNT SUMMARY

## Previous activity

Opening balance	\$143.31
Payments received	\$143.21 CR <sup>A</sup>

Balance carried forward **\$0.10**

## Your new charges

Total electricity charges - incl discounts and rebates (incl GST of \$16.11) **\$177.19** <sup>B</sup>

**Total amount due - incl overdue charges** **\$177.29**  
(incl net GST charges of \$16.11)

PAYMENTS RECEIVED <sup>A</sup>

8 Mar 22	BPAY Bank Account	\$143.21 CR
<b>Total</b>		<b>\$143.21 CR</b>

TOTAL ELECTRICITY CHARGES <sup>O</sup>

## Your site details

**Supply address** 8 KINGHORNE ST GOULBURN NSW 2580 **National Meter Identifier (NMI)** 42040163244

**Meter read** Actual **Next billing date** 3 month(s)

**Period: 26 Feb 22 - 27 May 22 (91 days)**

Your rate: Domestic ToU Interval Meter

Weekdays: Peak: 5pm-8pm | Shoulder: 7am-5pm, 8pm-10pm | Off-Peak: 10pm-7am |  
Weekend: Off-Peak All day | Times are AEST and adjusted for daylight savings.

Meter no	Usage type	Usage (kWh)
SAM000096477	Peak	23.98
	Off-Peak	60.93
	Shoulder	37.02
	<b>Total kWh</b>	<b>121.93</b>

Charges	Usage (kWh)	Charge (incl GST)	Amount (incl GST)
Peak Usage	23.98	39.105 c/kWh	\$9.38
Off-Peak Usage	60.93	21.219 c/kWh	\$12.93
Shoulder Usage	37.02	36.421 c/kWh	\$13.48
Supply Charge		155.386 c/Day	\$141.40

**Total for period 26 Feb 22 - 27 May 22** **\$177.19**

**Your total electricity charges (incl GST \$16.11)** **\$177.19**

## NEED TO GET IN TOUCH?

## Moving address?

➔ Go online  
**originenergy.com.au/busmovers**  
(allow 3 business days notice)

## Contact us

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- ✉ Write to us (no payments) **Origin Energy Business Centre, GPO Box 186, Melbourne VIC 3001**

## Solar, storage and maintenance

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非英語語言電話傳譯服務。



## PAYMENT SLIP



\*2958 1 200052827850

User code

Customer reference number

009241

00200052827850

**Due date**  
**(for new charges only)**

**20 / Jun / 22**

**Amount due**

**\$ 177.29**

+00200052827850>

+009241+

<0000000000>

<0000017729>

+444+

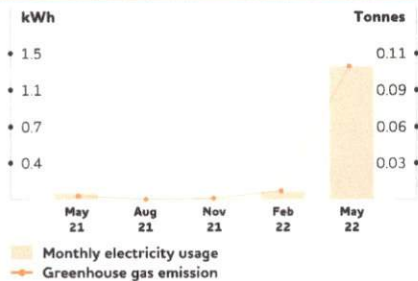
## YOUR USAGE BREAKDOWN

Average cost per day **\$1.95** kWh  
 Average daily usage **1.34 kWh**  
 Same time last year **0.06 kWh**

### Your indicative greenhouse gas emissions

Total for this bill **0.1 tonnes**  
 Same time last year **0.0 tonnes**  
 Saved with GreenPower **N/A**

For more information on greenhouse gas emissions visit  
[originenergy.com.au](http://originenergy.com.au)



**Account number**  
200 052 827 850

**Tax invoice**  
148 002 138 670

**Issue date**  
30 May 22



## YOUR SITE DETAILS

**Supply address**  
8 KINGHORNE ST GOULBURN NSW  
2580

**National Meter Identifier (NMI)**  
42040163244

**Meter read**  
Actual

**Next billing date**  
3 month(s)

## AVERAGE DAILY ELECTRICITY

Here is the average daily electricity usage costs for your supply address – this doesn't include any discounts and supply charges.



SHIP OVERLAY TBC

DINNER ONBOARD ??? CHAT WITH TOM  
HEAD CHEF

VERY NOISY AT THE START



Reading RQ  
3 - 7 JAN



## Account statement

This statement shows all the transactions that have occurred on your account during the statement period specified. It may also include pending transactions that haven't been charged yet (once these are finalised they'll appear on your next bill).

### Account summary

Totals for period	10 May 21 to 26 Nov 21
Opening balance	\$0.00
Charges	\$517.52
Payments & credits	\$310.61
Closing balance	\$206.91
GST charges in this statement	\$38.40

### YOUR ACCOUNT DETAILS

**Account number**  
200 052 827 868

**Fuel type**  
Natural Gas

**Supply address**  
8 KINGHORNE ST GOULBURN  
NSW 2580

**Issue date**  
26 Nov 21

**Statement period**  
10 May 21 to 26 Nov 21

### Transaction details

Date	Description	Charges	Payment & Credit	Balance
28/06/21	Bill charges for invoice number 103002372018	\$59.15	\$0.00	\$59.15
20/07/21	Late Payment Fee	\$12.00	\$0.00	\$71.15
17/08/21	BPAY Bank Account (79507042882)	\$0.00	\$72.00 CR	\$0.85 CR
08/09/21	Reversal for invoice number 103002372018	\$0.00	\$59.15 CR	\$60.00 CR
08/09/21	Bill charges for invoice number 100008607765	\$239.46	\$0.00	\$179.46
04/10/21	Late Payment Fee	\$12.00	\$0.00	\$191.46
08/10/21	BPAY Bank Account (86307067053)	\$0.00	\$59.15 CR	\$132.31
13/10/21	Bill charges for invoice number 100008654443	\$182.91	\$0.00	\$315.22
29/10/21	BPAY Bank Account (79407345883)	\$0.00	\$120.31 CR	\$194.91
04/11/21	Late Payment Fee	\$12.00	\$0.00	\$206.91
26/11/21	Closing balance			\$206.91

# COPY

Some language and style may vary from the original invoice, but there are no changes to the charges and amounts



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8 KINGHORNE ST  
GOULBURN NSW 2580



Natural Gas

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## Your natural gas bill

8 KINGHORNE ST GOULBURN NSW 2580

25 Jun 21 - 23 Sep 21

Amounts include GST unless otherwise specified

### YOUR ACCOUNT DETAILS

**Account number**  
200 052 827 868

**Tax invoice**  
100 008 654 443

**Issue date**  
13 Oct 21

**Total amount due**  
See the Account Summary on page 2

### OVERDUE CHARGES

**\$120.31**

**DUE:** Now

### NEW CHARGES

**\$182.91**

**DUE:** 2 Nov 21

\$12.00 (non-taxable, no GST) fee may apply if paid after due date.

### YOUR USAGE SUMMARY

Average cost per day **\$2.01**  
Average daily usage **38.83 MJ**  
Same time last year **N/A**

**Your indicative greenhouse gas emissions**  
Total for this bill **0.2 tonnes**  
Same time last year **N/A**  
Saved with Green Gas **N/A**

For more information on greenhouse gas emissions visit [originenergy.com.au](https://originenergy.com.au).



**COST PER DAY**



**DAILY USAGE**

### YOUR AGREEMENT

Origin Standing

## NEED TO GET IN TOUCH?

**Enquiries & moving address: 1300 661 544**  
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## Emergencies & gas leaks

13 19 09  
Call Jemena 24 hrs

## Help & support online

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## HOW TO PAY



### DIRECT DEBIT

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**Biller Code:** 41  
**Ref:** 200 052 827 868



### MAIL

Send this slip with your cheque made payable to: Origin Energy Holdings Limited, GPO Box 2951 SYDNEY NSW 2001



### IN PERSON

Pay at any Post Office\*\*

**Billpay Code:** 2958  
**Ref:** 1200 0528 2786 8



### TELEPHONE & INTERNET BANKING - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card\* or transaction account. More info: [www.bpay.com.au](https://www.bpay.com.au)

**Biller Code:** 130112  
**Ref:** 200 052 827 868

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Origin Energy LPG Ltd ABN 77 000 508 369



## ACCOUNT SUMMARY

## Previous activity

Opening balance	\$179.46
Payments received	\$59.15 CR <sup>A</sup>

## Balance carried forward

\$120.31

## Your new charges

Other charges and adjustments (incl GST of \$0.00)	\$12.00 <sup>B</sup>
Total natural gas charges - incl discounts and rebates (incl GST of \$16.63)	\$182.91 <sup>C</sup>

Total amount due - incl overdue charges  
(incl net GST charges of \$16.63)

\$315.22

PAYMENTS RECEIVED <sup>A</sup>

7 Oct 21	BPAY Bank Account	\$59.15 CR
<b>Total</b>		<b>\$59.15 CR</b>

OTHER CHARGES AND ADJUSTMENTS <sup>O</sup>

4 Oct 21	Late Payment Fee (non-taxable, no GST)	\$12.00
<b>Total (incl GST of \$0.00)</b>		<b>\$12.00</b>

TOTAL NATURAL GAS CHARGES <sup>G</sup>

## Your site details

## Supply address

8 KINGHORNE ST GOULBURN NSW 2580

## Meter read

Estimated

Meter Installation Registration Number  
(MIRN)

52404080135

## Last meter read date

23 Sep 21

## Next scheduled read date

29 Dec 21 (+/- 2 business days)

Period: 25 Jun 21 - 23 Sep 21 (91 days)

Your rate: Domestic General

Meter no	Previous read	Current read	Volume x	Correction factor x	Heating value	Usage (MJ)
DA023302	28092 (E)	28144 (E)	52	0.9859	37.63	1929.16
IF118154	1 (A)	1 (E)	0	1.0244	37.5	0
	1 (E)	1 (E)	0	1.001	37.5	0
	1 (E)	44 (E)	43	0.9905	37.67	1604.42
(A = Actual, E = Estimated)					<b>Total MJ</b>	<b>3533.58</b>

Estimate reason: Adjustment Read

Continued on the next page...

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- ➔ Go online  
[originenergy.com.au/busmovers](https://originenergy.com.au/busmovers)  
(allow 3 business days notice)

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(8am - 6pm local time Mon - Fri)
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非英語語言電話傳譯服務。



## PAYMENT SLIP



\*2958 1 200052827868

User code

Customer reference number

009241

00200052827868

Due date  
(for new charges only)

02 / Nov / 21

Amount due

\$ 315.22

&gt;00200052827868&lt;

&gt;009241&lt;

&lt;0000000000&gt;

&lt;0000031522&gt;

&gt;444&lt;

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	Bill days	Usage (MJ)	Charge (incl GST)	Amount (incl GST)
<b>25 Jun 21 - 30 Jun 21</b>				
<b>Charges</b>				
Usage				
First 0-124	6	124	3.85 c/MJ	\$4.77
Next 125-16471	6	321.19	2.30 c/MJ	\$7.39
Supply Charge	6		65.00 c/Day	\$3.90
<b>1 Jul 21 - 23 Sep 21: price change</b>				
<b>Charges</b>				
Usage				
First 0-1761	85	1761	4.13 c/MJ	\$72.73
Next 1762-233342	85	1327.39	2.72 c/MJ	\$36.11
Supply Charge	85		68.25 c/Day	\$58.01
<b>Total for period 25 Jun 21 - 23 Sep 21</b>				<b>\$182.91</b>
<b>Your total natural gas charges (incl GST \$16.63)</b>				<b>\$182.91</b>

**YOUR USAGE BREAKDOWN**

Average cost per day	<b>\$2.01</b>	<b>MJ</b>	<b>Tonnes</b>
Average daily usage	<b>38.83 MJ</b>	• 79.4	0.47 •
Same time last year	<b>N/A</b>	• 59.6	0.35 •
<b>Your indicative greenhouse gas emissions</b>			
Total for this bill	<b>0.2 tonnes</b>	• 39.7	0.23 •
Same time last year	<b>N/A</b>	• 19.9	0.12 •
Saved with Green Gas	<b>N/A</b>		

For more information on greenhouse gas emissions visit [originenergy.com.au](http://originenergy.com.au).

■ Average daily natural gas usage  
● Greenhouse gas emission

Account number  
200 052 827 868

Tax invoice  
100 008 654 443

Issue date  
13 Oct 21

**YOUR SITE DETAILS**

Supply address  
8 KINGHORNE ST GOULBURN NSW  
2580

Meter Installation Registration Number (MIRN)  
52404080135

Meter read  
Estimated

Last meter read date  
23 Sep 21

Next scheduled read date  
29 Dec 21 (+/- 2 business days)

**Important Information****NSW natural gas price change**

On 1 July 2021, our natural gas charges changed for New South Wales residential and small business standing customers. You would have received a letter or email from us in June if the changes apply to you. You'll also see the new charges on this bill. Find more at [originenergy.com.au/nswpricechange](http://originenergy.com.au/nswpricechange).



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Natural Gas

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## Your amended natural gas bill

8 KINGHORNE ST GOULBURN NSW 2580

26 Mar 21 - 24 Jun 21

Amounts include GST unless otherwise specified

### YOUR ACCOUNT DETAILS

**Account number**  
200 052 827 868

**Amended tax invoice**  
100 008 607 765

**Issue date**  
8 Sep 21

**Total amount due**  
See the Account Summary on page 2

### DUE DATE

**28 Sep 21**

\$12.00 (non-taxable, no GST) fee may apply if paid after due date.

### AMOUNT DUE

**\$179.46**

### YOUR USAGE SUMMARY

Average cost per day **\$2.63**  
Average daily usage **72.19 MJ**  
Same time last year **N/A**

**Your indicative greenhouse gas emissions**  
Total for this bill **0.4 tonnes**  
Same time last year **N/A**  
Saved with Green Gas **N/A**

For more information on greenhouse gas emissions visit [originenergy.com.au](https://originenergy.com.au)



**COST PER DAY**



**DAILY USAGE**

### YOUR AGREEMENT

Origin Standing

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**Biller Code: 41**  
**Ref: 200 052 827 868**



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Pay at any Post Office\*\*

**Billpay Code: 2958**  
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Origin Energy LPG Ltd ABN 77 000 508 369

## ACCOUNT SUMMARY

<b>Previous activity</b>	
Opening balance	\$59.15
Payments received	\$72.00 CR <b>A</b>
<b>Balance carried forward</b>	<b>\$12.85 CR</b>
<b>Your new charges</b>	
Other charges and adjustments (incl GST of \$5.38 CR)	\$47.15 CR <b>B</b>
Total natural gas charges - incl discounts and rebates (incl GST of \$21.77)	\$239.46 <b>C</b>
<b>Total amount due</b>	<b>\$179.46</b>
(incl net GST charges of \$16.39)	

PAYMENTS RECEIVED **A**

16 Aug 21	BPAY Bank Account	\$72.00 CR
<b>Total</b>		<b>\$72.00 CR</b>

OTHER CHARGES AND ADJUSTMENTS **B**

28 Jun 21	Invoice Reversal 26 Mar 21 to 24 Jun 21 (incl GST of \$5.38cr) due to readings adjusted	\$59.15 CR
20 Jul 21	Late Payment Fee (non-taxable, no GST)	\$12.00
<b>Total (incl GST of \$5.38 CR)</b>		<b>\$47.15 CR</b>

TOTAL NATURAL GAS CHARGES **C**

## Your site details

**Supply address**  
8 KINGHORNE ST GOULBURN NSW 2580

**Meter read**  
Estimated

**Meter Installation Registration Number (MIRN)**  
52404080135

**Last meter read date**  
24 Jun 21

**Next scheduled read date**  
29 Dec 21 (+/- 2 business days)

**Period: 26 Mar 21 - 24 Jun 21 (91 days)**

Your rate: Domestic General

Meter no	Previous read	Current read	Volume x	Correction factor x	Heating value	Usage (MJ)
DA023302	27912 (E)	28092 (E)	180	0.9682	37.69	6569.50
(A = Actual, E = Estimated)						<b>Total MJ</b>
						6569.5

Estimate reason: Adjustment Read

Continued on the next page...

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非英語語言電話傳譯服務。



## PAYMENT SLIP



\*2958 1 200052827868

User code

Customer reference number

009241

00200052827868

**Due date**  
(for new charges only)

**28 / Sep / 21**

**Amount due**

**\$ 179.46**

+00200052827868>

+009241+

<0000000000>

<0000017946>

+444+

...Continued from the previous page

Charges	Bill days	Usage (MJ)	Charge (incl GST)	Amount (incl GST)
Usage				
First 0-1885	91	1885	3.85 c/MJ	\$72.57
Next 1886-249814	91	4684.50	2.30 c/MJ	\$107.74
Supply Charge	91		65.00 c/Day	\$59.15

**Total for period 26 Mar 21 - 24 Jun 21** **\$239.46**

**Your total natural gas charges (incl GST \$21.77)** **\$239.46**

## YOUR USAGE BREAKDOWN

Average cost per day	\$2.63	MJ		Tonnes
Average daily usage	72.19 MJ	• 79.4		0.47 •
Same time last year	N/A	• 59.6		0.35 •
<b>Your indicative greenhouse gas emissions</b>		• 39.7		0.23 •
Total for this bill	0.4 tonnes	• 19.9		0.12 •
Same time last year	N/A			
Saved with Green Gas	N/A			

For more information on greenhouse gas emissions visit [originenergy.com.au](http://originenergy.com.au).

Jun 21  
Average daily natural gas usage  
Greenhouse gas emission

**Account number**  
200 052 827 868

**Amended tax invoice**  
100 008 607 765

**Issue date**  
8 Sep 21



## YOUR SITE DETAILS

**Supply address**  
8 KINGHORNE ST GOULBURN NSW  
2580

**Meter Installation Registration Number (MIRN)**  
52404080135

**Meter read**  
Estimated

**Last meter read date**  
24 Jun 21

**Next scheduled read date**  
29 Dec 21 (+/- 2 business days)

## Important Information

### NSW natural gas price change

On 1 July 2021, our natural gas charges changed for New South Wales residential and small business standing customers. You would have received a letter or email from us in June if the changes apply to you. You'll also see the new charges on this bill. Find more at [originenergy.com.au/nswpricechange](http://originenergy.com.au/nswpricechange).





0042  
LANG AND FORBES  
8 KINGHORNE ST  
GOULBURN NSW 2580



#### Important Information

##### We can help during COVID-19

We are here to support you in this challenging time. If you need help head to [originenergy.com.au/coronavirus](https://originenergy.com.au/coronavirus) to learn more.

## Your natural gas bill

8 KINGHORNE ST GOULBURN NSW 2580

25 Jun 21 - 23 Sep 21

Amounts include GST unless otherwise specified

YOUR ACCOUNT DETAILS	OVERDUE CHARGES	NEW CHARGES
<b>Account number</b> 200 052 827 868	<b>\$120.31</b>	<b>\$194.91</b>
<b>Tax invoice</b> 100 008 654 443	<b>DUE: Now</b>	<b>DUE: 2 Nov 21</b>
<b>Issue date</b> 13 Oct 21		
<b>Total amount due</b> See the Account Summary on page 2		

YOUR USAGE SUMMARY	YOUR AGREEMENT
<b>Average cost per day</b> \$2.01 <b>Average daily usage</b> 38.83 MJ <b>Same time last year</b> N/A	<b>Origin Standing</b>
<b>Your indicative greenhouse gas emissions</b> <b>Total for this bill</b> 0.2 tonnes <b>Same time last year</b> N/A <b>Saved with Green Gas</b> N/A	
For more information on greenhouse gas emissions visit <a href="https://originenergy.com.au">originenergy.com.au</a>	

#### NEED TO GET IN TOUCH?

Enquiries & moving address: 1300 661 544  
8am - 6pm local time Mon - Fri

#### Emergencies & gas leaks

13 19 09  
Call Jemena 24 hrs

#### Help & support online

Got a question about your bill? We've got answers: [originenergy.com.au/help-support](https://originenergy.com.au/help-support)

#### HOW TO PAY

**DIRECT DEBIT**  
Register online at [originenergy.com.au/busmyaccount](https://originenergy.com.au/busmyaccount) or call 1300 661 544 to arrange automatic payment of future accounts.  
**VISA OR MASTERCARD\*\***  
Call 1300 658 783 or visit [originenergy.com.au/buspaynow](https://originenergy.com.au/buspaynow)

**Billers Code:** 41  
**Ref:** 200 052 827 868

**MAIL**  
Send this slip with your cheque made payable to: Origin Energy Holdings Limited, GPO Box 2951 SYDNEY NSW 2001

**POST**  
Pay at any Post Office\*\*

**Billpay Code:** 2958  
**Ref:** 1200 0528 2786 8

**TELEPHONE & INTERNET BANKING - BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card\* or transaction account.  
More info: [www.bpay.com.au](https://www.bpay.com.au)

**Billers Code:** 130112  
**Ref:** 200 052 827 868

\*Card payment fee may apply to the total payment amount (incl GST): debit card (Visa 0.25%, Mastercard 0.20%); credit card (Visa 0.59%, Mastercard 0.73%); for NSW customers 0.49% if payment made at Australia Post. Fees on next bill. Conditions apply. \*\*Payment processing fee of the higher of \$2.70 or 0.49% may apply (excl NSW).

paid 28/10/21  
CFT  
#246021



#### YOUR ACCOUNT DETAILS

**Account number**  
200 052 827 868

**Supply address**  
8 KINGHORNE ST GOULBURN NSW  
2580

**Meter Installation Registration Number**  
52404080135

#### We had to estimate your meter reading this time.

You'll notice that your bill this period is based on an estimated meter read instead of an actual read.

##### What does this mean?

When we physically read your meter, we get what we call an 'actual' meter read. If we can't do this, we have to estimate how much natural gas you've used for that billing period. We work this out by looking at your property's usage history - for example, how much natural gas was used at the same time last year.

As it's an estimate, this bill could actually be for more, or less, natural gas than you've actually used.

##### Why weren't we able to take a meter read?

We couldn't read your meter this time because there was a problem with the meter data provided - we'll work with the distributor to try to resolve this before your next scheduled meter read.

##### What happens now?

Your next meter read is scheduled for 29 December 2021 (but it might be up to two business days either side). Once we read your meter, we'll adjust your account to show the actual amount of natural gas used since your last actual meter read. You'll see this on your next bill.

##### Want to check for yourself?

You can compare the reading listed on your estimated bill to what's displayed on your meter. If it looks really different, you may be eligible to submit a 'self meter read' online at [originenergy.com.au/self-meter-read](https://originenergy.com.au/self-meter-read). We'll need to run some checks and may send an amended bill to replace this bill if your self-meter read is accepted.

If you're unsure how to read your meter, check out [originenergy.com.au/readyourmeter](https://originenergy.com.au/readyourmeter).

Or if you'd prefer, you can ask us to arrange for the meter reader to come back out and try again (if you decide to do this, you may be charged a 'special meter read' fee though).

##### Need help?

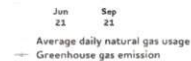
Just get in touch. You'll find our contact details on your bill.

... Continued from the previous page

	Bill days	Usage (MJ)	Charge (incl GST)	Amount (incl GST)
<b>25 Jun 21 - 30 Jun 21</b>				
<b>Charges</b>				
Usage				
First 0-124	6	124	3.85 c/MJ	\$4.77
Next 125-16471	6	321.19	2.30 c/MJ	\$7.39
Supply Charge	6		65.00 c/Day	\$3.90
<b>1 Jul 21 - 23 Sep 21: price change</b>				
<b>Charges</b>				
Usage				
First 0-1761	85	1761	4.13 c/MJ	\$72.73
Next 1762-233342	85	1327.39	2.72 c/MJ	\$36.11
Supply Charge	85		68.25 c/Day	\$58.01
<b>Total for period 25 Jun 21 - 23 Sep 21</b>				<b>\$182.91</b>
<b>Your total natural gas charges (incl GST \$16.63)</b>				<b>\$182.91</b>

**YOUR USAGE BREAKDOWN**

Average cost per day	<b>\$2.01</b>	<b>MJ</b>	<b>Tonnes</b>
Average daily usage	<b>38.83 MJ</b>	• 79.4	0.47 •
Same time last year	<b>N/A</b>	• 59.6	0.35 •
<b>Your indicative greenhouse gas emissions</b>			
Total for this bill	<b>0.2 tonnes</b>	• 39.7	0.23 •
Same time last year	<b>N/A</b>	• 19.9	0.12 •
Saved with Green Gas	<b>N/A</b>		

For more information on greenhouse gas emissions visit  
originenergy.com.au**Important Information****NSW natural gas price change**

On 1 July 2021, our natural gas charges changed for New South Wales residential and small business standing customers. You would have received a letter or email from us in June if the changes apply to you. You'll also see the new charges on this bill. Find more at [originenergy.com.au/nswpricechange](https://originenergy.com.au/nswpricechange).

Account number  
200 052 827 868

Tax invoice  
100 008 654 443

Issue date  
13 Oct 21

 Natural Gas

**YOUR SITE DETAILS**

Supply address  
8 KINGHORNE ST GOULBURN NSW  
2580

Meter Installation Registration Number  
(MIRN)  
52404080135

Meter read  
Estimated

Last meter read date  
23 Sep 21

Next scheduled read date  
29 Dec 21 (+/- 2 business days)



## ACCOUNT SUMMARY

<b>Previous activity</b>	
Opening balance	\$179.46
Payments received	\$59.15 CR
<b>Balance carried forward</b>	<b>\$120.31</b>
<b>Your new charges</b>	
Other charges and adjustments (incl GST of \$0.00)	\$12.00
Total natural gas charges - incl discounts and rebates (incl GST of \$16.63)	\$182.91
<b>Total amount due - incl overdue charges</b>	<b>\$315.22</b>
(incl net GST charges of \$16.63)	

## PAYMENTS RECEIVED

7 Oct 21	BPAY Bank Account	\$59.15 CR
<b>Total</b>		<b>\$59.15 CR</b>

## OTHER CHARGES AND ADJUSTMENTS

4 Oct 21	Late Payment Fee (non-taxable, no GST)	\$12.00
<b>Total (incl GST of \$0.00)</b>		<b>\$12.00</b>

## TOTAL NATURAL GAS CHARGES

Your site details

**Supply address**  
8 KINGHORNE ST GOULBURN NSW 2580

**Meter read**  
Estimated

**Meter Installation Registration Number (MIRN)**  
52404080135

**Last meter read date**  
23 Sep 21

**Next scheduled read date**  
29 Dec 21 (+/- 2 business days)

Period: 25 Jun 21 - 23 Sep 21 (91 days)  
Your rate: Domestic General

Meter no	Previous read	Current read	Volume x	Correction factor x	Heating value	Usage (MJ)
DA023302	28092 (E)	28144 (E)	52	0.9859	37.63	1929.16
IF118154	1 (A)	1 (E)	0	1.0244	37.5	0
	1 (E)	1 (E)	0	1.001	37.5	0
	1 (E)	44 (E)	43	0.9905	37.67	1604.42
					<b>Total MJ</b>	<b>3533.58</b>

(A = Actual, E = Estimated)

Estimate reason: Adjustment Read

Continued on the next page...

## NEED TO GET IN TOUCH?

## Moving address?

Go online  
[originenergy.com.au/busmovers](https://originenergy.com.au/busmovers)  
(allow 3 business days notice)

## Contact us

We're happy to help - any questions or complaints:

- My Account login  
[originenergy.com.au/busmyaccount](https://originenergy.com.au/busmyaccount)
- Call us **1300 661 544**  
(8am - 6pm local time Mon - Fri)
- Go online  
[originenergy.com.au/buscontact](https://originenergy.com.au/buscontact)
- Write to us (no payments) **Origin Energy Business Centre, GPO Box 186, Melbourne VIC 3001**

## Solar, storage and maintenance

For solar and battery sales, installation, service and billing enquiries call **1300 791 468**.

## National Relay Service

If you have a hearing or speech impairment, contact us through the National Relay Service. For more information, visit [www.relayservice.gov.au](https://www.relayservice.gov.au)

## Need an interpreter?

Call **1300 137 427**

خدمة الترجمة الهاتفية للغات غير الإنكليزية.

Servicio Telefónico de intérpretes para otros idiomas.

Per lingue oltre all'inglese contattate il Servizio d'interpretariato Telefonico.

Dịch vụ thông dịch qua điện thoại cho những ngôn ngữ khác không phải tiếng Anh.

Τηλεφωνική Υπηρεσία Διερμηνείας για άλλες γλώσσες εκτός της αγγλικής.

非英語語言電話傳譯服務。



## PAYMENT SLIP



\*2958 1 200052827868

User code

009241

Customer reference number

00200052827868

**Due date**  
**(for new charges only)**

02 / Nov / 21

**Amount due****\$ 315.22**

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+009241+

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&lt;0000031522&gt;

+444+



## YOUR ACCOUNT DETAILS

**Account number**  
200 052 827 868

**Supply address**  
8 KINGHORNE ST GOULBURN NSW  
2580

**Meter Installation Registration Number**  
52404080135

## We had to estimate your meter reading this time.

You'll notice that your bill this period is based on an estimated meter read instead of an actual read.

### What does this mean?

When we physically read your meter, we get what we call an 'actual' meter read. If we can't do this, we have to estimate how much natural gas you've used for that billing period. We work this out by looking at your property's usage history - for example, how much natural gas was used at the same time last year.

As it's an estimate, this bill could actually be for more, or less, natural gas than you've actually used.

### Why weren't we able to take a meter read?

We couldn't read your meter this time because there was a problem with the meter data provided - we'll work with the distributor to try to resolve this before your next scheduled meter read.

### What happens now?

Your next meter read is scheduled for 29 December 2021 (but it might be up to two business days either side). Once we read your meter, we'll adjust your account to show the actual amount of natural gas used since your last actual meter read. You'll see this on your next bill.

### Want to check for yourself?

You can compare the reading listed on your estimated bill to what's displayed on your meter. If it looks really different, you may be eligible to submit a 'self meter read' online at [originenergy.com.au/self-meter-read](https://originenergy.com.au/self-meter-read). We'll need to run some checks and may send an amended bill to replace this bill if your self-meter read is accepted.

If you're unsure how to read your meter, check out [originenergy.com.au/readyourmeter](https://originenergy.com.au/readyourmeter).

Or if you'd prefer, you can ask us to arrange for the meter reader to come back out and try again (if you decide to do this, you may be charged a 'special meter read' fee though).

### Need help?

Just get in touch. You'll find our contact details on your bill.

8 September 2021



Hello Customer,

## We've had to send you this replacement bill

We received some updated meter reading information that meant we had to make some changes to your account and send you this amended bill.

This new bill replaces any old ones for the same period(s) and shows the new and correct charges that apply. Any payments, concessions or credits are all included.

If there's an amount owing on the first page of this bill, you'll need to pay it by its due date.

### How to check what's changed

Have a look at the 'Other charges and adjustments' section on your bill. Any invoice reversals and the billing periods they're for will be shown as 'due to readings adjusted'.

You can also compare the usage and charges for each billing period on your amended bill against your original bills (keep in mind some charges may be different due to the adjustments we've had to make).

### Need help?

We realise unexpected billing issues like this can be frustrating. So, if you need more time to pay, you can arrange a payment extension or set up a payment plan using My Account at [originenergy.com.au/busmyaccount](https://originenergy.com.au/busmyaccount). Or if you prefer to talk, you'll find our contact details on your bill.

All the best,

Jonathan Briskin  
General Manager, Retail



00

paid  
04/09/2021

# 228548



0042

LANG AND FORBES  
8 KINGHORNE ST  
GOULBURN NSW 2580



### Important Information

#### We can help during COVID-19

We are here to support you in this challenging time. If you need help head to [originenergy.com.au/coronavirus](https://originenergy.com.au/coronavirus) to learn more.

## Your electricity bill

8 KINGHORNE ST GOULBURN NSW 2580

28 May 21 - 27 Aug 21

Amounts include GST unless otherwise specified

### YOUR ACCOUNT DETAILS

Account number  
200 052 827 850

Tax invoice  
132 002 084 438

Issue date  
30 Aug 21

Total amount due  
See the Account Summary on page 2

### DUE DATE

17 Sep 21

\$10.90 (non-taxable, no GST) fee may apply if paid after due date.

### AMOUNT DUE

\$141.64

### YOUR USAGE SUMMARY

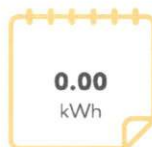
Average cost per day \$1.54  
Average daily usage 0.00 kWh  
Same time last year N/A

Your indicative greenhouse gas emissions  
Total for this bill 0.0 tonnes  
Same time last year N/A  
Saved with GreenPower N/A

For more information on greenhouse gas emissions visit [originenergy.com.au](https://originenergy.com.au).



COST PER DAY



DAILY USAGE

### YOUR AGREEMENT

Origin Standing

### NEED TO GET IN TOUCH?

Enquiries & moving address: 1300 661 544  
8am - 6pm local time Mon - Fri

### Faults & emergencies

13 20 80  
Call Essential Energy 24 hrs

### Help & support online

Got a question about your bill? We've got answers: [originenergy.com.au/help-support](https://originenergy.com.au/help-support)

### HOW TO PAY



#### DIRECT DEBIT

Register online at [originenergy.com.au/busmyaccount](https://originenergy.com.au/busmyaccount) or call 1300 661 544 to arrange automatic payment of future accounts\*



#### VISA OR MASTERCARD\*\*

Call 1300 658 783 or visit [originenergy.com.au/buspaynow](https://originenergy.com.au/buspaynow)

Billers Code: 41  
Ref: 200 052 827 850



#### MAIL

Send this slip with your cheque made payable to: Origin Energy Holdings Limited, GPO Box 2951 SYDNEY NSW 2001



#### IN PERSON

Pay at any Post Office\*

Billpay Code: 2958  
Ref: 1200 0528 2785 0



#### TELEPHONE & INTERNET BANKING - BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card\* or transaction account. More info: [www.bpay.com.au](https://www.bpay.com.au)

Billers Code: 130112  
Ref: 200 052 827 850

\*Card payment fee may apply to the total payment amount (incl GST): debit card (Visa 0.25%, Mastercard 0.20%); credit card (Visa 0.59%, Mastercard 0.73%); for NSW customers 0.49% if payment made at Australia Post. Fees on next bill. Conditions apply. \*\*Payment processing fee of the higher of \$2.70 or 0.49% may apply (excl NSW).

Origin Energy Electricity Ltd ABN 33 071 052 287

## ACCOUNT SUMMARY

<b>Previous activity</b>	
Opening balance	\$74.85
Payments received	\$74.85 CR <b>A</b>
<b>Balance carried forward</b>	<b>\$0.00</b>
<b>Your new charges</b>	
Total electricity charges - incl discounts and rebates (incl GST of \$12.88)	\$141.64 <b>B</b>
<b>Total amount due</b> (incl net GST charges of \$12.88)	<b>\$141.64</b>

PAYMENTS RECEIVED **A**

7 Jun 21	BPAY Bank Account	\$74.85 CR
<b>Total</b>		<b>\$74.85 CR</b>

TOTAL ELECTRICITY CHARGES **B**

## Your site details

<b>Supply address</b> 8 KINGHORNE ST GOULBURN NSW 2580	<b>National Meter Identifier (NMI)</b> 42040163244
<b>Meter read</b> Actual	<b>Next billing date</b> 3 month(s)

Period: 28 May 21 - 27 Aug 21 (92 days)

Your rate: Domestic ToU Interval Meter

Weekdays: Peak: 5pm-8pm|Shoulder: 7am-5pm, 8pm-10pm|Off-Peak: 10pm-7am|  
Weekend: Off-Peak All day|Times are AEST and adjusted for daylight savings.

Meter no	Usage type	Usage (kWh)		
SAM000096477	Peak	0		
	Off-Peak	0		
	Shoulder	0.24		
	<b>Total kWh</b>	<b>0.24</b>		
		Usage (kWh)	Charge (incl GST)	Amount (incl GST)
<b>28 May 21 - 30 Jun 21 (34 days)</b>				
<b>Charges</b>				
	Shoulder Usage	0.24	35.527 c/kWh	\$0.09
	Supply Charge		151.25 c/Day	\$51.43
<b>1 Jul 21 - 27 Aug 21 (58 days): price change</b>				
<b>Charges</b>				
	Supply Charge		155.386 c/Day	\$90.12
<b>Total for period 28 May 21 - 27 Aug 21</b>				<b>\$141.64</b>
<b>Your total electricity charges (incl GST \$12.88)</b>				<b>\$141.64</b>

## NEED TO GET IN TOUCH?

## Moving address?

- ➔ Go online  
[originenergy.com.au/busmovers](https://originenergy.com.au/busmovers)  
(allow 3 business days notice)

## Contact us

We're happy to help - any questions or complaints:

- ➔ My Account login  
[originenergy.com.au/busmyaccount](https://originenergy.com.au/busmyaccount)
- ☎ Call us **1300 661 544**  
(8am - 6pm local time Mon - Fri)
- @ Go online  
[originenergy.com.au/buscontact](https://originenergy.com.au/buscontact)
- ✉ Write to us (no payments) **Origin Energy Business Centre, GPO Box 186, Melbourne VIC 3001**

## Solar, storage and maintenance

For solar and battery sales, installation, service and billing enquiries call **1300 791 468**.

## National Relay Service

If you have a hearing or speech impairment, contact us through the National Relay Service. For more information, visit [www.relayservice.gov.au](https://www.relayservice.gov.au)

## Need an interpreter?

Call **1300 137 427**

خدمة الترجمة الهاتفية للغات غير الإنكليزية.  
Servicio Telefónico de Intérpretes para otros idiomas.

Per lingue oltre all'inglese contattate il Servizio d'Interpretariato Telefonico

Dịch vụ thông dịch qua điện thoại cho những ngôn ngữ khác không phải tiếng Anh.

Τηλεφωνική Υπηρεσία Διερμηνέων για άλλες γλώσσες εκτός της αγγλικής.

非英語語言電話傳譯服務。



## PAYMENT SLIP



\*2958 1 200052827850

User code

Customer reference number

009241

00200052827850

**Due date**  
(for new charges only)

17 / Sep / 21

**Amount due****\$ 141.64**

+00200052827850&gt;

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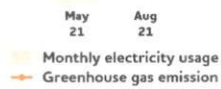
&lt;0000014164&gt;

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## YOUR USAGE BREAKDOWN

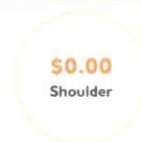
Average cost per day	\$1.54	kWh		Tonnes
Average daily usage	0.00 kWh	• 0.1		0.00 •
Same time last year	N/A	• 0.0		0.00 •
<b>Your indicative greenhouse gas emissions</b>		• 0.0		0.00 •
Total for this bill	0.0 tonnes	• 0.0		0.00 •
Same time last year	N/A	• 0.0		0.00 •
Saved with GreenPower	N/A			

For more information on greenhouse gas emissions visit [originenergy.com.au](http://originenergy.com.au)



## AVERAGE DAILY ELECTRICITY

Here is the average daily electricity usage costs for your supply address – this doesn't include any discounts and supply charges.



## Important Information

## NSW electricity price change

On 1 July 2021, our electricity charges changed for most New South Wales residential and small business standing customers. If the changes apply to you, you'll see the new charges on this bill. Find more at [originenergy.com.au/nswpricechange](http://originenergy.com.au/nswpricechange).

**Account number**  
200 052 827 850

**Tax invoice**  
132 002 084 438

**Issue date**  
30 Aug 21



## YOUR SITE DETAILS

**Supply address**  
8 KINGHORNE ST GOULBURN NSW  
2580

**National Meter Identifier (NMI)**  
42040163244

**Meter read**  
Actual

**Next billing date**  
3 month(s)