





### NEED ASSISTANCE?

 [shareholder.anz.com](http://shareholder.anz.com)  
[anzshareregistry@computershare.com.au](mailto:anzshareregistry@computershare.com.au)

 Computershare Investor Services Pty Limited  
GPO Box 2975 Melbourne  
Victoria 3001 Australia

 1800 113 399 (within Australia)  
0800 174 007 (within New Zealand)  
+61 3 9415 4010 (outside Australia)

— 225900 051 ANZ



MR PETER SMITH &  
MRS JILLIAN SMITH  
<THE P SMITH SUPER A/C>  
3 CHARLOTTE VIEW  
COOGEE WA 6166

#### Holder Identification Number (HIN)

**X 0030499018**

Share Class Ordinary  
Record Date 15 May 2018  
Payment Date 2 July 2018

Payment in Australian dollars

## DIVIDEND ADVICE

The details of your **Interim Dividend** of A\$0.80 per share for the half year ended 31 March 2018 are set out below.

NUMBER OF SHARES	FRANKED AMOUNT	NET AMOUNT	FRANKING CREDIT	NZ IMPUTATION CREDIT
1,670	A\$1,336.00	A\$1,336.00	A\$572.57	NZ\$150.30

The dividend is 100% franked at the Australian company tax rate of 30%.

A NZ Imputation Credit has been attached to the above dividend. For NZ taxpayers, your NZ gross income will include the aggregate of the Net Amount and the NZ Imputation Credit which should be included in your income tax return.

Shareholders should obtain their own professional advice on the tax implications of the dividend and retain this document to assist in tax return preparation.

### PAYMENT INSTRUCTIONS



#### BANK OF WESTERN AUSTRALIA LTD

BSB: 306-086  
Account number: 218813  
Payment reference: 170672

**NET AMOUNT: A\$1,336.00**

If payment cannot be made to the above account, you will be notified and your entitlement will be held pending receipt of updated direct credit instructions.



### UPCOMING EVENTS

**31 October 2018**  
Full Year Results announced



# CHAIRMAN'S REPORT

## A message from David Gonski AC

I am pleased to enclose with this Shareholder Update the advice of your 2018 Interim Dividend payment of 80 cents per share fully franked.

We posted a solid result with statutory profit for the six months ending 31 March 2018 up 14% to \$3.32 billion, compared with the first half of 2017. Cash Profit on a continuing basis - providing a better comparison of our ongoing businesses - was up 4% to \$3.49 billion.

The payout ratio of our interim dividend is broadly in-line with our preferred payout range of 60-65% of cash profit, while also maintaining a tier-one capital position above the Australian Prudential Regulation Authority's 'unquestionably strong' benchmark well ahead of the 2020 implementation.

I'm pleased with the progress we have made in building a simpler, better capitalised, better balanced bank despite the continued headwinds impacting the sector.

As we promised, we have continued to simplify our business. During the half we announced the sale of both our Australian Pensions and Investments and Life Insurance businesses to IOOF and Zurich respectively. We also completed the sale of our minority stake in Shanghai Rural Commercial Bank and announced the sale of our share in the Philippines based Metrobank Card Corporation joint venture.

A particular highlight was completing the complex separation of six retail and wealth businesses in Asia on time and under budget. The successful transfer of these assets allows us to further increase our focus on our institutional business in Asia, where we remain a top-four corporate bank.

The progress of our transformation combined with our peer leading capital position meant we were also able to return surplus capital to shareholders with the purchase of more than 40 million shares on-market during the half.

We continued our disciplined approach in the way we manage costs and allocate shareholders' funds with expenses down for the fourth consecutive half. Return on Equity of our continuing business increased 32 basis points to 11.9%, while earnings-per-share grew 4% versus a year ago.

Our retail markets in Australia and New Zealand continued to perform well with both lending and deposits in our targeted segments growing strongly. In Australia we launched a new mobile banking app that is currently the top rated app in the Australian Apple store and attracting over 15,000 new users each day.

In New Zealand the introduction of home loan coaches helped grow our home lending by 5%, while we maintained market leadership across our key products.

The difficult trading conditions impacting institutional banking globally persisted during the half and we continue to rebalance our portfolio by focusing on customers that value our differentiated international network. This will see returns in institutional banking continue to improve.

The credit environment remains benign with our total provision charge of \$408 million, down from \$720 million the previous year. This has been driven by both positive macro-economic factors impacting the sector as well as the strategic changes made to improve the composition of our loan portfolio.

Looking ahead, we expect the difficult trading conditions to continue into the foreseeable future and this reinforces our strategy to simplify our business remains appropriate for the times. Moreover I'm confident we have an executive team in place, led by our Chief Executive Officer Shayne Elliott, with the necessary experience to manage our business into the future.

Finally, the Royal Commission into the Banking, Superannuation and Financial Services Industry is rightly having a significant impact on the sector. We have engaged with the Commission in an open and constructive manner, and we will continue to support its work as well as make the meaningful changes the community, our customers and our shareholders expect. It is in all of our interests.

DAVID GONSKI AC  
CHAIRMAN

## 2018 HALF YEAR HIGHLIGHTS

▲ 4.1%	flat	▲ 4.0%
<b>\$3,493 million</b>	<b>80 cents</b>	<b>119.4 cents</b>
CASH PROFIT (Continuing operations)	DIVIDEND PER SHARE	CASH EARNINGS PER ORDINARY SHARE (Continuing operations)
<b>1H17</b> <b>\$3,355 million</b>	<b>1H17</b> <b>80 cents</b>	<b>1H17</b> <b>114.8 cents</b>

Note:

All financials are on a Cash Profit Continuing Operations basis with growth rates compared to First Half 2017 unless otherwise stated. Cash Profit Continuing Operations excludes non-core items from Statutory Profit and excludes the financial results of the Wealth Australia businesses being divested and associated Group reclassification and consolidation impacts.

**All registry communications to:**  
 Link Market Services Limited  
 Locked Bag A6015, Sydney South NSW 1235  
 Telephone (free call within Australia): +61 1800 804 255  
 ASX Code: WBC  
 Email: westpac@linkmarketservices.com.au  
 Website: www.linkmarketservices.com.au



051

MR PETER SMITH &  
 MRS JILLIAN SMITH  
 <THE P SMITH SUPER A/C>  
 3 CHARLOTTE VIEW  
 COOGEE WA 6166

**Key details**

**Payment date:** 4 July 2018  
**Record date:** 18 May 2018  
**SRN/HIN:** X00030499018  
**TFN/ABN status:** RECEIVED AND RECORDED

**Interim dividend statement for the six months ended 31 March 2018**

dividend is 100% franked with Australian franking credits at the company tax rate of 30%.

Description	Participating holding	Dividend rate per share#	Unfranked amount	Franked amount	Total amount	Franking credit
Ordinary shares	1,300	94 cents	\$0.00	\$1,222.00	\$1,222.00	\$523.71
<b>Net dividend amount</b>					\$1,222.00	
<b>***New Zealand Imputation Credit (NZIC)</b>						NZ\$91.00

#The interim dividend of 94 cents per share takes into consideration the cost of the Bank Levy which was equivalent to 4 cents per share. All amounts are in Australian dollars unless otherwise stated.

**PAYMENT INSTRUCTIONS**

**BANK OF WESTERN AUSTRALIA**

**BSB:** 306-086

**ACC:** \*\*\*\*\*8813

**ACCOUNT NAME:** P Smith Super Fund

**PAYMENT REFERENCE NUMBER:** 001216295783

A payment has been made to the above account. If this account is not valid please turn over for instructions to update your details. Once your details have been updated, a payment will be made within 10 business days.

Please keep this statement for your tax records.  
 It can also be accessed online in Link's Investor Centre, see over for login instructions.

\*\*\* Only relevant for New Zealand taxpayers.

# Update your details online

---

## Information we need from you

We need the following details to administer your holding. If you have not provided these details, or if they have changed, you can update them via Link's Investor Centre:

1

### Bank account details

Dividend will only be paid directly into an Australian dollar bank account. A dividend payment statement will be provided for each payment.

2

### Email address

Communication by email means you can be promptly notified of key announcements, when dividend payments are made and when statements can be accessed online.

3

### TFN, TFN exemption or ABN

Providing your Tax File Number (TFN), TFN exemption code or Australian Business Number (ABN) is optional. However, without these details Westpac may be required to withhold Australian tax, from any dividend that is not 100% franked, at the highest marginal tax rate plus the Medicare levy.

## How to update your information

1. Login to Link's Investor Centre at [www.linkmarketservices.com.au](http://www.linkmarketservices.com.au)
2. Click on **Investor Login**
3. If you do not have a **Portfolio\*** login, please use the Single Holding login
4. Enter **WBC** in the **Issuer Name** field and press enter
5. Enter your **Security Holder Number (SRN)** or **Holder Identification Number (HIN)**. This is located on the top right hand side of the front of this statement
6. Enter your **postcode** or, if your registered address is overseas, click on the **Outside Australia** link to look up your country of residence
7. Enter the **security code** in the box provided (this protects against robots)
8. Click on the box indicating you have read the terms and conditions
9. Click on **Login**

\* Setting up a Portfolio login allows you to easily manage your holdings across issuers who use Link as their registrar.



Australian Pipeline Ltd ACN 091 344 704  
 AFSL 239927  
 Australian Pipeline Trust ARSN 091 678 778  
 APT Investment Trust ARSN 115 585 441  
 APA Group

All Registry communications to:  
 C/- Link Market Services Limited  
 Locked Bag A14, Sydney South, NSW 1235  
 Telephone : +61 1800 992 312  
 ASX Code: APA  
 Email: apagroup@linkmarketservices.com.au  
 Website: www.linkmarketservices.com.au

**Distribution Statement**



051 034646

MR PETER SMITH  
 <THE P SMITH SUPER A/C>  
 3 CHARLOTTE VIEW  
 COOGEE WA 6166

**Payment date:** 12 September 2018  
**Record date:** 29 June 2018  
**Reference No:** I40046947268

TFN/ABN RECEIVED AND RECORDED

Distribution details for the period 1 January 2018 to 30 June 2018

Stapled Security Component	Securities	Distribution per Security	Unfranked Dividend	Franked Dividend	Tax Deferred Distribution	Trust Distribution /interest	Gross Amount	Franking Credit
<b>APT component</b>								
2019 tax year	2,215	\$0.179614	\$0.00	\$197.89	\$199.96	\$0.00	\$397.85	\$84.81
<b>APTIT component</b>								
2018 tax year	2,215	\$0.027100	\$0.00	\$0.00	\$0.00	\$60.03	\$60.03	\$0.00
2019 tax year		\$0.033286	\$0.00	\$0.00	\$73.72	\$0.00	\$73.72	\$0.00
<b>Total</b>	<b>2,215</b>	<b>\$0.240000</b>	<b>\$0.00</b>	<b>\$197.89</b>	<b>\$273.68</b>	<b>\$60.03</b>	<b>\$531.60</b>	<b>\$84.81</b>
<b>Net Amount:</b>							<b>\$531.60</b>	

**DISTRIBUTION REMITTED TO:**

BANK OF WESTERN AUSTRALIA  
 SHOP 12-254 ROCKINGHAM ROAD  
 SPEARWOOD WA 6163  
 MR PETER SMITH <THE P SMITH SUPER A/C>  
 BSB: 306-086 ACC: \*\*\*8813  
 DIRECT CREDIT REFERENCE NO.: 001218929406

Any unfranked or franked dividend paid by APT, together with the franking credit should be included in your tax return as assessable income. The franked portion of the APT dividend is 8.9340 cents. The franking percentage of the APT dividend is 100% franked at the company tax rate of 30%. Any trust distribution from APTIT should be included in your tax return as non-primary production income from partnerships & trusts. Any tax deferred return component will reduce the cost base of your security for capital gains tax purposes.

APA Group has provided a notice for the purpose of subdivision 12-H of the Taxation Administration Act 1953, on the Distribution details page of the website www.apa.com.au. If you have any queries regarding taxation issues, please consult your tax advisor.

You may update your details by visiting the Link Market Services Limited website at www.linkmarketservices.com.au.

**Please retain in a safe place as a charge may be levied for replacement.**



## UPDATE YOUR DETAILS ONLINE



Visit [www.linkmarketservices.com.au](http://www.linkmarketservices.com.au) and click on “Investor Login” or scan the QR Code (on the right) to take you to the Investor Centre



- You may wish to set up a Portfolio\* to easily manage multiple holdings.  
\* Setting up a portfolio login allows you to easily manage your holdings across a number of issuers for whom Link acts as the Share Registry
- If you do not have a Portfolio login, please login using the Single Holding login
- Key in APA Group or APA in the **Issuer Name** field
- Enter your **Securityholder Reference Number (SRN) or Holder Identification Number (HIN)**. This is located on the top right hand side of your holding statement
- Enter your **postcode** or if your registered address is overseas, click on the outside Australia link to select your country of residence
- Type in the security code
- Click on the box regarding the terms and conditions
- Click on “Login”



## UPDATE YOUR COMMUNICATION OPTIONS



- Click on the **Communications** tab at the top of the page
- There are a number of options
  - Check the first button to receive all communications electronically



## UPDATE YOUR BANK ACCOUNT AND TFN/ABN DETAILS



- Click on the **Payments & Tax** tab at the top of the page
- Update Payment Instructions
  - Update Tax Details

# Ansell

ANSELL LIMITED ABN 89 004 085 330

## Update your Information



Online:

[www.investorcentre.com/au/contact](http://www.investorcentre.com/au/contact)



By Mail:

Computershare Investor Services Pty Limited  
GPO Box 2975 Melbourne  
Victoria 3001 Australia

## Enquiries:

(within Australia) 1300 850 505  
(international) 61 3 9415 4000

## Holder Identification Number (HIN)

X 0030499018

ASX Code	ANN
TFN/ABN Status	Quoted
Record Date	27 August 2018
Payment Date	13 September 2018
Payment Reference	815230

## 2018 Final Dividend

Dear Shareholder,

This payment represents a final dividend of 25.00 US cents per share (equivalent to 34.14 AU cents) for the full year ended 30 June 2018 which will be paid to you in your nominated currency. This dividend is paid on the shares registered in your name and entitled to participate as at the record date of 27 August 2018. For Australian income tax purposes, this payment is 100% unfranked. For non-resident shareholders, withholding tax is not payable on this dividend as it consists entirely of Conduit Foreign Income.

Please register at [www.investorcentre.com/au](http://www.investorcentre.com/au) in order to update your TFN, bank account and other details online.

Catherine Stribley  
Company Secretary

Class Description	Amount per Share	Number of Shares	Franked Amount	Unfranked Amount	Dividend Amount
Ordinary Shares	AU 34.14 Cents	400	\$0.00	\$136.56	\$136.56
<b>Net Payment (AUD\$)</b>					<b>\$136.56</b>
<b>Franking Credit (AUD\$)</b>					<b>\$0.00</b>

The US Dollar conversion rate to AU Dollar was USD\$1.00 = AUD\$1.3656

**Note:** You should retain this statement to assist you in preparing your tax return.

## Your Payment Instruction

BANK OF WESTERN AUSTRALIA LTD  
BSB: 306-086 Account number: 218813

Amount Deposited

**AUD \$136.56**

If payment cannot be made in accordance with the above instruction, your dividend payment will be held in a non-interest bearing account pending receipt of your valid AUD banking details.

050750 051 RIO



MR PETER SMITH &  
MRS JILLIAN SMITH  
<THE P SMITH SUPER A/C>  
3 CHARLOTTE VIEW  
COOGEE WA 6166

## Dividend Statement

Holder Identification Number	X0030499018
Record Date	10 August 2018
Payable Date	20 September 2018
Year Ending	31 December 2018
Tax File Number	Quoted
Shareholding	1,525
AUD Dividend Rate Per Share	170.84 cents
AUD Franked Dividend Payable	\$2,605.31
AUD Unfranked Dividend Payable	\$0.00
AUD Franking Credits	\$1,116.56
AUD Tax Withheld	\$0.00
AUD Dividend Amount	\$2,605.31

Shareholder helpline number: 1800 813 292  
New Zealand holders: 0800 450 740  
International shareholders: +61 (3) 9415 4030  
[www.investorcentre.com/rio](http://www.investorcentre.com/rio)  
Computershare Investor Services Pty Ltd, GPO Box 2975, Melbourne VIC 3001 Australia

## Dividend advice - Interim dividend for the year ending 31 December 2018

Dear shareholder,

We have pleasure in advising that the 2018 interim dividend was declared on 1 August 2018 at the rate of 170.84 Australian cents per share (equivalent to 127.00 US cents). A payment has been made to your nominated bank account in accordance with your details shown below.

The dividend is payable on ordinary shares registered in your name and entitled to participate as at the record date of 10 August 2018. For income tax purposes this dividend is fully franked (100 per cent) at the tax rate of 30 per cent.

Yours sincerely

Tim Paine  
Joint Company Secretary

**BANKING INSTRUCTION**  
BANK OF WESTERN AUSTRALIA LTD  
BSB: 306-086 ACC: 218813

Date Payable: 20 September 2018  
Payment Amount: \$2,605.31

Please retain this dividend statement for your records.

Manage your holdings online: Register at [www.investorcentre.com/rio](http://www.investorcentre.com/rio)

Select direct credit payment and electronic communications at Investor Centre, our free self-service website is available 24/7. Manage your shareholdings online, the easy way!

View any outstanding payments



Change payment options



Switch to ecommunications



View your Shareholding



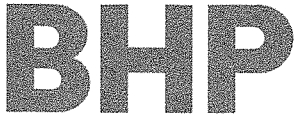
Change your address



Update your TFN







BHP Billiton Limited  
 ABN 49 004 028 077



204395 051 BHP



MR PETER SMITH &  
 MRS JILLIAN SMITH  
 <THE P SMITH SUPER A/C>  
 3 CHARLOTTE VIEW  
 COOGEE WA 6166

**Update Your Details:**



[www.computershare.com.au/investor](http://www.computershare.com.au/investor)



(within Australia) 1300 656 780  
 (outside Australia) +61 3 9415 4020



Computershare Investor Services Pty Limited  
 GPO Box 2975 Melbourne  
 Victoria 3001 Australia

**Your Shareholding**

SHARE CLASS	HOLDER NUMBER
Ordinary Shares	X 0030499018
TFN/ABN STATUS	DIRECT CREDIT REF NO
Quoted	972976
RECORD DATE	PAYMENT DATE
7 September 2018	25 September 2018

You must keep this document for your tax records.

**BHP Billiton Limited Shares**

**377th Dividend Payment - Dividend Statement & Direct Credit Advice**

The statement below represents your final dividend for the year ended 30 June 2018. This dividend is paid at the rate of 63 US cents (equivalent to 88.545327 Australian cents) per share on your holding of fully paid ordinary shares, registered in your name and entitled to participate as at the record date. This dividend has been franked in Australia at a rate of 100% and the company tax rate used to determine the franking credit is 30%. All amounts are in Australian dollars, except where indicated.

Margaret Taylor  
 Group Company Secretary

Amount per Security	Number of Securities	Franked Amount	Unfranked Amount	Gross Payment
A88.545327 cents	1,540	A\$1,363.60	A\$0.00	A\$1,363.60
<b>Net Payment</b>				<b>A\$1,363.60</b>
Australian Franking Credit				A\$584.40

**Your Payment Instruction**

BANK OF WESTERN AUSTRALIA LTD  
 BSB: 306-086  
 Account Number: 218813

**Amount Deposited**

**A\$1,363.60**

If payment cannot be made to the above instruction, you will be issued with a cheque in the same currency as the Amount Deposited.



To start receiving your statements online simply visit [www.computershare.com.au/easyupdate/bhp](http://www.computershare.com.au/easyupdate/bhp)



Relationships creating success

DOWNER EDI LIMITED  
ABN 97 003 872 848

007501 000 DOW



MR PETER SMITH &  
MRS JILLIAN SMITH  
<THE P SMITH SUPER AVC>  
3 CHARLOTTE VIEW  
COOGEE WA 6166

### Update your information:

**Online:**  
[www.computershare.com.au/easyupdate/dow](http://www.computershare.com.au/easyupdate/dow)

**By Mail:**  
Computershare Investor Services Pty Limited  
GPO Box 2975 Melbourne  
Victoria 3001 Australia

### Enquiries:

(within Australia) 1300 556 161  
(international) +61 3 9415 4000

### Holder Identification Number (HIN)

X 0030499018

ASX Code DOW  
TFN/ABN Status Quoted  
Record Date 30 August 2018  
Payment Date 27 September 2018  
Direct Credit Reference No. 810309

## 2018 Final Dividend

Dear Securityholder,

This payment represents a final dividend for the year ended 30 June 2018 on the shares registered in your name and entitled to participate as at the record date of 30 August 2018. This dividend is paid at the rate of 14 cents per share, and is 50% franked (7 cents) at the corporate tax rate of 30%. DOW declares that, for income tax purposes, 100% of the unfranked portion of the dividend is declared to be Conduit Foreign Income.

Peter Tompkins  
Company Secretary

**Ensure your information is up to date. Simply visit the website address listed above to update your TFN, banking instructions or personal details.**

Class Description	Amount per Security	Number of Securities	Franked Amount	Unfranked Amount	Gross Payment
Ordinary Shares	14 Cents	2,000	\$140.00	\$140.00	\$280.00
<b>Net Payment</b>					<b>\$280.00</b>
Franking Credit					\$60.00

**Note:** You should retain this statement to assist you in preparing your tax return.

## Your Payment Instruction

BANK OF WESTERN AUSTRALIA LTD  
BSB: 306-086 Account number: 218813

Amount Deposited

**AUD\$280.00**



┌ 263160 051 AMP



MR PETER SMITH &  
MRS JILLIAN SMITH  
<THE P SMITH SUPER A/C>  
3 CHARLOTTE VIEW  
COOGEE WA 6166

**Contact details**

T Australia 1300 654 442  
New Zealand 0800 448 062  
Other countries +613 9415 4051  
E amp.services@computershare.com.au  
W amp.com.au/shares  
AMP share registry  
GPO Box 2980  
Melbourne VIC 3001  
Australia

**Your shareholding**

SHARE CLASS	HOLDER NUMBER
Ordinary shares	x0030499018
TFN OR ABN	
You have provided a TFN or ABN	
RECORD DATE	PAYMENT DATE
23 August 2018	28 September 2018

**AMP Limited shares  
2018 interim dividend**

DIVIDEND RATE		SHARES HELD		GROSS DIVIDEND		AUSTRALIAN TAX DEDUCTED		DIVIDEND PAID
<b>10.0 cents</b>		<b>1,000</b>		<b>A\$100.00</b>		<b>A\$0.00</b>		<b>A\$100.00</b>

We credited your dividend to BANK OF WESTERN AUSTRALIA LTD BSB: 306-086 ACC: 218813

**Franking**

FRANKING RATE (COMPANY TAX RATE)	FRANKED AMOUNT (50%)	UNFRANKED AMOUNT (50%)	FRANKING CREDIT
<b>30%</b>	<b>A\$50.00</b>	<b>A\$50.00</b>	<b>A\$21.43</b>

This dividend has been franked in Australia at a rate of 50% and the company tax rate used to determine the franking credit is 30%. The whole of the unfranked amount of this dividend has been declared to be conduit foreign income. No Australian withholding tax is deducted from dividends paid to non-residents to the extent that the dividend is franked or declared to be conduit foreign income. We recommend you contact your taxation adviser if you have any questions on how your dividend is taxed.

The next AMP dividend will be paid on 28/3/2019. For your dividend payment to be processed correctly, any changes to your shareholding must be recorded on the share register by 28/2/2019.

Your AMP shares are managed separately to your AMP products. When changing your details, please ensure you update your details for both your products and your shares. To update your details for your AMP products go to amp.com.au or amp.co.nz and click on 'Contact us'. To update your shareholding go to amp.com.au/shares/update.

Keep this statement for your tax records. AMP does not issue an end of year tax summary.

## Need help with your shareholding?

### 1. How do I create an online account to manage my shareholding?

- Visit the following website: [amp.com.au/shares](http://amp.com.au/shares)
- Click on the blue 'Login' button on the right hand side of the screen - you will be taken to the Computershare page
- Click on 'Create Login'
- Follow the instructions provided to create your online profile.

Once you have set up your profile you can view and manage your shareholding, access statements, update your details and much more. You will need your holder number (SRN/HIN) to set up your profile. Please keep a record of your user ID, password and security questions for the next time you log in.

### 2. How do I update my contact details?

- If your holder number begins with 'x', your holding is broker sponsored. Please contact your broker as only they can update the postal address
- If you have an online Investor Centre account (see item 1 above), you can log in and edit your details
- Visit our webpage – [amp.com.au/shares/update](http://amp.com.au/shares/update), or
- Contact us via the phone or email details at the bottom of this page.

### 3. How do I register for electronic communications?

- If you have an online Investor Centre account (see item 1 above), you can log in and edit your communication preferences
- Visit our webpage – [amp.com.au/shares/ecomms](http://amp.com.au/shares/ecomms), or
- Contact us via the phone or email details at the bottom of this page.

### 4. How do I buy or sell AMP shares?

- You can sell your shares or purchase more through a broker. If your holder number begins with 'x' or 'L', you will need to contact the broker associated with your AMP shareholding. If your holder number begins with 'i' or 'n', any broker can assist you with your transaction.
- Computershare offers a service to sell your shares online. To see if you are eligible, visit <http://cpu.vg/trade>
- Visit our webpage for information – [amp.com.au/shares/buyandsell](http://amp.com.au/shares/buyandsell), or
- Contact us via the phone or email details at the bottom of this page.

### 5. How do I manage or notify you of a deceased estate holding?

- Visit our online guide for information, forms and checklists – [amp.com.au/shares/estate](http://amp.com.au/shares/estate), or
- Contact the AMP investor relations team via the phone or email details at the bottom of this page.

### 6. How do I update my bank details?

- If you have an online Investor Centre account (see item 1 above), you can log in and edit your details, or
- Contact the AMP investor relations team via the phone or email details at the bottom of this page. You can provide us with your details or request a Direct Credit form.

### 7. How do I provide a Power of Attorney?

- Scan and email of a copy of your POA to: [shares@amp.com.au](mailto:shares@amp.com.au), including the full details of the shareholding, or
- Post a copy of your POA (not the original) to: AMP share registry, GPO Box 2980, Melbourne VIC 3001, Australia

#### AMP share registry

T Australia 1300 654 442  
New Zealand 0800 448 062  
Other countries +61 3 9415 4051  
E [ampservices@computershare.com.au](mailto:ampservices@computershare.com.au)  
W [amp.com.au/shares](http://amp.com.au/shares)

#### AMP investor relations

T Australia 1800 245 500  
Overseas +612 9257 9009  
E [shares@amp.com.au](mailto:shares@amp.com.au)





South32 Limited  
ABN 84 093 732 597

116757 051 S32



MR PETER SMITH &  
MRS JILLIAN SMITH  
<THE P SMITH SUPER A/C>  
3 CHARLOTTE VIEW  
COOGEE WA 6166

## UPDATE YOUR INFORMATION



**ONLINE:**  
[www.computershare.com.au/investor](http://www.computershare.com.au/investor)



**MAIL:**  
Computershare Investor Services Pty Limited  
GPO Box 2975 Melbourne  
Victoria 3001 Australia

## ENQUIRIES



**PHONE:**  
1800 019 953 (within Australia)  
+61 3 9415 4169 (outside Australia)

## HOLDER IDENTIFICATION NUMBER (HIN)

**X 0030499018**

ASX Code	<b>S32</b>
TFN/ABN Status:	<b>Quoted</b>
Record Date:	<b>14 September 2018</b>
Payment Date:	<b>11 October 2018</b>

## 2018 FINAL DIVIDEND

This payment represents a final dividend of 6.2 US cents (equivalent to 8.658093 Australian cents) per share for the full year ended 30 June 2018. This dividend is paid on the Ordinary Shares registered in your name and entitled to participate as at the Record Date of 14 September 2018. All amounts are in Australian Dollars, except where indicated.

The final dividend has been franked at a rate of 100% in Australia. The company tax rate used to determine the franking credit is 30%.

If you would like to provide your TFN/ABN/Exemptions, view any outstanding payments, change payment options or view your shareholding, please visit [www.computershare.com.au/investor](http://www.computershare.com.au/investor).

CLASS DESCRIPTION	AMOUNT PER SECURITY	NUMBER OF SECURITIES	FRANKED AMOUNT	UNFRANKED AMOUNT	GROSS PAYMENT
Ordinary Shares	8.658093 cents	1,540	\$133.33	\$0.00	\$133.33
<b>Net Payment</b>					<b>\$133.33</b>
Franking Credit					\$57.14

**Note:** You should retain this statement to assist you in preparing your tax return.

## PAYMENT INSTRUCTIONS


### BANK OF WESTERN AUSTRALIA LTD


BSB: **306-086**  
Account Number: **218813**  
Payment Reference: **945323**  
Amount Paid: **A\$133.33**


If payment cannot be made to the above account, the dividend amount will be withheld pending receipt of your valid direct credit instruction. Please ensure your bank details are kept up to date.



### NEED ASSISTANCE?

 [shareholder.anz.com](http://shareholder.anz.com)  
[anzshareregistry@computershare.com.au](mailto:anzshareregistry@computershare.com.au)

 Computershare Investor Services Pty Limited  
GPO Box 2975 Melbourne  
Victoria 3001 Australia

 1800 113 399 (within Australia)  
0800 174 007 (within New Zealand)  
+61 3 9415 4010 (outside Australia)

┌ 217729 051 ANZ



MR PETER SMITH &  
MRS JILLIAN SMITH  
<THE P SMITH SUPER A/C>  
3 CHARLOTTE VIEW  
COOGEE WA 6166

### Holder Identification Number (HIN)

**X 0030499018**

Share Class Ordinary  
Record Date 13 November 2018  
Payment Date 18 December 2018

Payment in Australian dollars

## DIVIDEND ADVICE

The details of your **Final Dividend** of A\$0.80 per share for the year ended 30 September 2018 are set out below.

NUMBER OF SHARES	FRANKED AMOUNT	NET AMOUNT	FRANKING CREDIT	NZ IMPUTATION CREDIT
1,670	A\$1,336.00	A\$1,336.00	A\$572.57	NZ\$167.00

The dividend is 100% franked at the Australian company tax rate of 30%. A NZ Imputation Credit has been attached to the above dividend. For NZ taxpayers, your NZ gross income will include the aggregate of the Net Amount and the NZ Imputation Credit which should be included in your income tax return.

Shareholders should obtain their own professional advice on the tax implications of the dividend and retain this document to assist in tax return preparation.

### PAYMENT INSTRUCTIONS

#### BANK OF WESTERN AUSTRALIA LTD

BSB: 306-086  
Account number: 218813  
Payment reference: 527945

**PAYMENT AMOUNT: A\$1,336.00**

If payment cannot be made to the above account, you will be notified and your entitlement will be held pending receipt of updated direct credit instructions.



To update your shareholder information in a fast, secure and environmentally friendly way visit [anz.com/easyupdate](http://anz.com/easyupdate).

All registry communications to:  
 Link Market Services Limited  
 Locked Bag A6015, Sydney South NSW 1235  
 Telephone (free call within Australia): +61 1800 804 255  
 ASX Code: WBC  
 Email: westpac@linkmarketservices.com.au  
 Website: www.linkmarketservices.com.au



051 / 276574  
 MR PETER SMITH &  
 MRS JILLIAN SMITH  
 <THE P SMITH SUPER A/C>  
 3 CHARLOTTE VIEW  
 COOGEE WA 6166

Key details

Payment date: 20 December 2018  
 Record date: 14 November 2018  
 SRN/HIN: X00030499018  
 TFN/ABN status: RECEIVED AND RECORDED

Final dividend statement for the six months ended 30 September 2018

This dividend is 100% franked with Australian franking credits at the company tax rate of 30%.

Description	Participating holding	Dividend rate per share <sup>#</sup>	Unfranked amount	Franked amount	Total amount	Franking credit
Ordinary shares	1,300	94 cents	\$0.00	\$1,222.00	\$1,222.00	\$523.71
<b>Net dividend amount</b>					<b>\$1,222.00</b>	
<b>***New Zealand Imputation Credit (NZIC)</b>						<b>NZ\$91.00</b>

<sup>#</sup> The final dividend of 94 cents per share takes into consideration the cost of the Bank Levy which was equivalent to 8 cents per share. All amounts are in Australian dollars unless otherwise stated.

\*\*\* Only relevant for New Zealand taxpayers.

PAYMENT INSTRUCTIONS

BANK OF WESTERN AUSTRALIA

BSB: 306-086

ACC: \*\*8813

ACCOUNT NAME: P Smith Super Fund

PAYMENT REFERENCE NUMBER: 001223144440

A payment has been made to the above account. If this account is not valid please turn over for instructions to update your details.

# Update your details online

---

## Information we need from you

We need the following details to administer your holding. If you have not provided these details, or if they have changed, you can update them via Link's Investor Centre:

1

### Bank account details

Dividend will only be paid directly into an Australian dollar bank account. A dividend payment statement will be provided for each payment.

2

### Email address

Communication by email means you can be promptly notified of key announcements, when dividend payments are made and when statements can be accessed online.

3

### TFN, TFN exemption or ABN

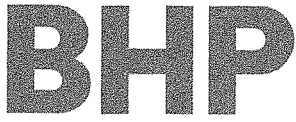
Providing your Tax File Number (TFN), TFN exemption code or Australian Business Number (ABN) is optional. However, without these details Westpac may be required to withhold Australian tax, from any dividend that is not 100% franked, at the highest marginal tax rate plus the Medicare levy.

## How to update your information

1. Login to Link's Investor Centre at [www.linkmarketservices.com.au](http://www.linkmarketservices.com.au)
2. Click on **Investor Login**
3. If you do not have a **Portfolio\*** login, please use the Single Holding login
4. Enter **WBC** in the **Issuer Name** field and press enter
5. Enter your **Security Holder Number (SRN)** or **Holder Identification Number (HIN)**
6. Enter your **postcode** or, if your registered address is overseas, click on the **Outside Australia** link to look up your country of residence
7. Enter the **security code** in the box provided (this protects against robots)
8. Click on the box indicating you have read the terms and conditions
9. Click on **Login**

\* Setting up a Portfolio login allows you to easily manage your holdings across issuers who use Link as their registrar.





BHP Group Limited  
 ABN 49 004 028 077



┌ 203833 051 BHP



MR PETER SMITH &  
 MRS JILLIAN SMITH  
 <THE P SMITH SUPER A/C>  
 7 ARTHUR ROAD  
 SAFETY BAY WA 6169

**Update Your Details:**



[www.computershare.com.au/investor](http://www.computershare.com.au/investor)



(within Australia) 1300 656 780  
 (outside Australia) +61 3 9415 4020



Computershare Investor Services Pty Limited  
 GPO Box 2975 Melbourne  
 Victoria 3001 Australia

**Your Shareholding**

SHARE CLASS	HOLDER NUMBER
Ordinary Shares	X 0030499018
TFN/ABN STATUS	DIRECT CREDIT REF NO
Quoted	978221
RECORD DATE	PAYMENT DATE
11 January 2019	30 January 2019

You must keep this document for your tax records.

**BHP Group Limited Shares**

**378th Dividend Payment - Dividend Statement & Direct Credit Advice**

The statement below represents a special dividend paid at the rate of US\$1.02 (equivalent to A\$1.41274238) per share on your holding of fully paid ordinary shares, registered in your name and entitled to participate as at the record date. This dividend has been franked in Australia at a rate of 100% and the company tax rate used to determine the franking credit is 30%. All amounts are in Australian dollars, except where indicated.

Margaret Taylor  
 Group Company Secretary

Amount per Security	Number of Securities	Franked Amount	Unfranked Amount	Gross Payment
A\$1.41274238	1,540	A\$2,175.62	A\$0.00	A\$2,175.62
<b>Net Payment</b>				<b>A\$2,175.62</b>
Australian Franking Credit				A\$932.41

**Your Payment Instruction**

BANK OF WESTERN AUSTRALIA LTD  
 BSB: 306-086  
 Account Number: 218813

**Amount Deposited**

**A\$2,175.62**

If payment cannot be made to the above instruction, you will be issued with a cheque in the same currency as the Amount Deposited.



To start receiving your statements online simply visit [www.computershare.com.au/easyupdate/bhp](http://www.computershare.com.au/easyupdate/bhp)



Australian Pipeline Ltd ACN 091344 704  
AFSL 239927  
Australian Pipeline Trust ARSN 091678 778  
APT Investment Trust ARSN 115 585 441  
APA Group

All Registry communications to:  
C/- Link Market Services Limited  
Locked Bag A14, Sydney South, NSW 1235  
Telephone : +61 1800 992 312  
ASX Code: APA  
Email: apagroup@linkmarketservices.com.au  
Website: www.linkmarketservices.com.au

## Distribution Statement



051 033531

MR PETER SMITH  
<THE P SMITH SUPER A/C>  
3 CHARLOTTE VIEW  
COOGEE WA 6166

**Payment date:** 13 March 2019  
**Record date:** 31 December 2018  
**Reference No:** I40046947268

TFN/ABN RECEIVED AND RECORDED

Distribution details for the period 1 July 2018 to 31 December 2018

Stapled Security Component	Securities	Distribution per Security	Unfranked Dividend	Franked Dividend	Tax Deferred Distribution	Trust Distribution /Interest	Gross Amount	Franking Credit
APT component 2019 tax year	2,215	\$0.160800	\$44.97	\$165.46	\$145.74	\$0.00	\$356.17	\$70.91
APTIT component 2019 tax year	2,215	\$0.054200	\$0.00	\$0.00	\$54.27	\$65.78	\$120.05	\$0.00
<b>Total</b>	2,215	\$0.215000	\$44.97	\$165.46	\$200.01	\$65.78	\$476.22	\$70.91
<b>Net Amount:</b>							<b>\$476.22</b>	

### DISTRIBUTION REMITTED TO:

BANK OF WESTERN AUSTRALIA  
SHOP 12-254 ROCKINGHAM ROAD  
SPEARWOOD WA 6163  
MR PETER SMITH <THE P SMITH SUPER A/C>  
BSB: 306-086 ACC: \*\*\*8813  
DIRECT CREDIT REFERENCE NO.: 001225050042

Any unfranked or franked dividend paid by APT, together with the franking credit should be included in your tax return as assessable income. The franked portion of the APT dividend is 7.4700 cents. The franking percentage of the APT dividend is 78.6% franked at the company tax rate of 30%. Any trust distribution from APTIT should be included in your tax return as non-primary production income from partnerships & trusts. Any tax deferred return component will reduce the cost base of your security for capital gains tax purposes. A tax statement detailing the tax components is issued annually after the financial year end.

APA Group has provided a notice for the purpose of subdivision 12-H of the Taxation Administration Act 1953, on the Distribution details page of the website [www.apa.com.au](http://www.apa.com.au). If you have any queries regarding taxation issues, please consult your tax advisor.

You may update your details by visiting the Link Market Services Limited website at [www.linkmarketservices.com.au](http://www.linkmarketservices.com.au).

**Please retain in a safe place as a charge may be levied for replacement.**



## UPDATE YOUR DETAILS ONLINE



Visit [www.linkmarketservices.com.au](http://www.linkmarketservices.com.au) and click on "Investor Login" or scan the QR Code (on the right) to take you to the Investor Centre



- You may wish to set up a Portfolio\* to easily manage multiple holdings.  
\* Setting up a portfolio login allows you to easily manage your holdings across a number of issuers for whom Link acts as the Share Registry
- If you do not have a Portfolio login, please login using the Single Holding login
- Key in APA Group or APA in the **Issuer Name** field
- Enter your **Securityholder Reference Number (SRN) or Holder Identification Number (HIN)**. This is located on the top right hand side of your holding statement
- Enter your **postcode** or if your registered address is overseas, click on the outside Australia link to select your country of residence
- Type in the security code
- Click on the box regarding the terms and conditions
- Click on "Login"



## UPDATE YOUR COMMUNICATION OPTIONS



- Click on the **Communications** tab at the top of the page
- There are a number of options
- Check the first button to receive all communications electronically



## UPDATE YOUR BANK ACCOUNT AND TFN/ABN DETAILS




- Click on the **Payments & Tax** tab at the top of the page
- Update Payment Instructions
- Update Tax Details

# Ansell

ANSELL LIMITED ABN 89 004 085 330

## Update your Information

 **Online:**  
[www.investorcentre.com/au/contact](http://www.investorcentre.com/au/contact)

 **By Mail:**  
Computershare Investor Services Pty Limited  
GPO Box 2975 Melbourne  
Victoria 3001 Australia

## Enquiries:

(within Australia) 1300 850 505  
(international) +61 3 9415 4000

## Holder Identification Number (HIN)

X 0030499018

ASX Code	ANN
TFN/ABN Status	Quoted
Record Date	25 February 2019
Payment Date	14 March 2019
Payment Reference	815038

014268 000 ANN



MR PETER SMITH &  
MRS JILLIAN SMITH  
<THE P SMITH SUPER A/C>  
7 ARTHUR ROAD  
SAFETY BAY WA 6169

## 2019 Interim Dividend

Dear Shareholder,

This payment represents an interim dividend of 20.75 US cents per share (equivalent to 29.05 AU cents) for the year ending 30 June 2019 which will be paid to you in your nominated currency. This dividend is paid on the shares registered in your name and entitled to participate as at the record date of 25 February 2019. For Australian income tax purposes, this payment is 100% unfranked. For non-resident shareholders, withholding tax is not payable on this dividend as it consists entirely of Conduit Foreign Income.

Please register at [www.investorcentre.com/au](http://www.investorcentre.com/au) in order to update your TFN, bank account and other details online.

Catherine Stribley  
Company Secretary

Class Description	Amount per Share	Number of Shares	Franked Amount	Unfranked Amount	Dividend Amount
Ordinary Shares	AU 29.05 Cents	400	\$0.00	\$116.20	\$116.20
<b>Net Payment (AUD\$)</b>					<b>\$116.20</b>
<b>Franking Credit (AUD\$)</b>					<b>\$0.00</b>

The US Dollar conversion rate to AU Dollar was USD\$1.00 = AUD\$1.3998

**Note:** You should retain this statement to assist you in preparing your tax return.

## Your Payment Instruction

BANK OF WESTERN AUSTRALIA LTD  
BSB: 306-086 Account number: 218813

**Amount Deposited**  
**AUD \$116.20**

If payment cannot be made in accordance with the above instruction, your dividend payment will be held in a non-interest bearing account pending receipt of your valid AUD banking details.

# Downer

Relationships creating success

DOWNER EDI LIMITED  
ABN 97 003 872 848

007516 000 DOW



MR PETER SMITH &  
MRS JILLIAN SMITH  
<THE P SMITH SUPER A/C>  
7 ARTHUR ROAD  
SAFETY BAY WA 6169

## Update your information:



Online:

[www.computershare.com.au/easyupdate/dow](http://www.computershare.com.au/easyupdate/dow)



By Mail:

Computershare Investor Services Pty Limited  
GPO Box 2975 Melbourne  
Victoria 3001 Australia

## Enquiries:

(within Australia) 1300 556 161  
(international) +61 3 9415 4000

## Holder Identification Number (HIN)

X 0030499018

ASX Code	DOW
TFN/ABN Status	Quoted
Record Date	21 February 2019
Payment Date	21 March 2019
Direct Credit Reference No.	810130

## 2019 Interim Dividend

Dear Securityholder,

This payment represents an interim dividend for the half year ended 31 December 2018 on the shares registered in your name and entitled to participate as at the record date of 21 February 2019. This dividend is paid at the rate of 14 cents per share, and is 50% franked (7 cents) at the corporate tax rate of 30%. DOW declares that, for income tax purposes, 100% of the unfranked portion of the dividend is declared to be Conduit Foreign Income.

Robert Regan  
Company Secretary



Ensure your information is up to date. Simply visit the website address listed above to update your TFN, banking instructions or personal details.

Class Description	Amount per Security	Number of Securities	Franked Amount	Unfranked Amount	Gross Payment
Ordinary Shares	14 Cents	2,000	\$140.00	\$140.00	\$280.00
<b>Net Payment</b>					<b>\$280.00</b>
Franking Credit					\$60.00

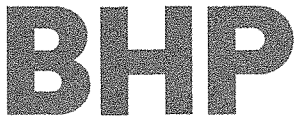
Note: You should retain this statement to assist you in preparing your tax return.

## Your Payment Instruction

BANK OF WESTERN AUSTRALIA LTD  
BSB: 306-086 Account number: 218813

Amount Deposited

**AUD\$280.00**



BHP Group Limited  
ABN 49 004 028 077

190389 051 BHP



MR PETER SMITH &  
MRS JILLIAN SMITH  
<THE P SMITH SUPER A/C>  
7 ARTHUR ROAD  
SAFETY BAY WA 6169

### Update Your Details:



[www.computershare.com.au/investor](http://www.computershare.com.au/investor)



(within Australia) 1300 656 780  
(outside Australia) +61 3 9415 4020



Computershare Investor Services Pty Limited  
GPO Box 2975 Melbourne  
Victoria 3001 Australia

### Your Shareholding

SHARE CLASS	HOLDER NUMBER
Ordinary Shares	X 0030499018
TFN/ABN STATUS	DIRECT CREDIT REF NO
Quoted	967609
RECORD DATE	PAYMENT DATE
8 March 2019	26 March 2019

You must keep this document for your tax records.

## BHP Group Limited Shares

### 379th Dividend Payment - Dividend Statement & Direct Credit Advice

The statement below represents your interim dividend for the year ending 30 June 2019. This dividend is paid at the rate of 55 US cents (equivalent to 78.080636 Australian cents) per share on your holding of fully paid ordinary shares, registered in your name and entitled to participate as at the record date. This dividend has been franked in Australia at a rate of 100% and the company tax rate used to determine the franking credit is 30%. All amounts are in Australian dollars, except where indicated.

Caroline Cox  
Group General Counsel and Company Secretary

Amount per Security	Number of Securities	Franked Amount	Unfranked Amount	Gross Payment
A78.080636 cents	1,540	A\$1,202.44	A\$0.00	A\$1,202.44
<b>Net Payment</b>				<b>A\$1,202.44</b>
Australian Franking Credit				A\$515.33

### Your Payment Instruction

BANK OF WESTERN AUSTRALIA LTD  
BSB: 306-086  
Account Number: 218813

**Amount Deposited**

**A\$1,202.44**

If payment cannot be made to the above instruction, you will be issued with a cheque in the same currency as the Amount Deposited.



To start receiving your statements online simply visit [www.computershare.com.au/easyupdate/bhp](http://www.computershare.com.au/easyupdate/bhp)



F 076306 051 AMP



MR PETER SMITH &  
MRS JILLIAN SMITH  
<THE P SMITH SUPER A/C>  
7 ARTHUR ROAD  
SAFETY BAY WA 6169

Contact details

T Australia 1300 654 442  
New Zealand 0800 448 062  
Other countries +613 9415 4051  
E amp.services@computershare.com.au  
W amp.com.au/shares  
AMP share registry  
GPO Box 2980  
Melbourne VIC 3001  
Australia

Your shareholding

SHARE CLASS	HOLDER NUMBER
Ordinary shares	x0030499018
TFN OR ABN	
You have provided a TFN or ABN	
RECORD DATE	PAYMENT DATE
28 February 2019	28 March 2019

AMP Limited shares  
2018 final dividend

DIVIDEND RATE	SHARES HELD	GROSS DIVIDEND	AUSTRALIAN TAX DEDUCTED	DIVIDEND PAID
4 cents	1,000	A\$40.00	A\$0.00	A\$40.00

We credited your dividend to BANK OF WESTERN AUSTRALIA LTD BSB: 306-086 ACC: 218813

Franking

FRANKING RATE (COMPANY TAX RATE)	FRANKED AMOUNT (90%)	UNFRANKED AMOUNT (10%)	FRANKING CREDIT
30%	A\$36.00	A\$4.00	A\$15.43

This dividend has been franked in Australia at a rate of 90% and the company tax rate used to determine the franking credit is 30%. The whole of the unfranked amount of this dividend has been declared to be conduit foreign income. No Australian withholding tax is deducted from dividends paid to non-residents to the extent that the dividend is franked or declared to be conduit foreign income. We recommend you contact your taxation adviser if you have any questions on how your dividend is taxed.

The next AMP dividend will be paid on 20/9/2019. For your dividend payment to be processed correctly, any changes to your shareholding must be recorded on the share register by 22/8/2019.

Your AMP shares are managed separately to your AMP products. When changing your details, please ensure you update your details for both your products and your shares. To update your details for your AMP products go to amp.com.au or amp.co.nz and click on 'Contact us'. To update your shareholding go to amp.com.au/shares/update.

Keep this statement for your tax records. AMP does not issue an end of year tax summary.

## Need help with your shareholding?

### 1. How do I create an online account to manage my shareholding?

- Visit the following website: [amp.com.au/shares](http://amp.com.au/shares)
- Click on the blue 'Login' button on the right hand side of the screen - you will be taken to the Computershare page
- Click on 'Create Login'
- Follow the instructions provided to create your online profile.

Once you have set up your profile you can view and manage your shareholding, access statements, update your details and much more. You will need your holder number (SRN/HIN) to set up your profile. Please keep a record of your user ID, password and security questions for the next time you log in.

### 2. How do I update my contact details?

- If your holder number begins with 'x', your holding is broker sponsored. Please contact your broker as only they can update the postal address
- If you have an online Investor Centre account (see item 1 above), you can log in and edit your details
- Visit our webpage – [amp.com.au/shares/update](http://amp.com.au/shares/update), or
- Contact us via the phone or email details at the bottom of this page.

### 3. How do I register for electronic communications?

- If you have an online Investor Centre account (see item 1 above), you can log in and edit your communication preferences
- Visit our webpage – [amp.com.au/shares/ecomms](http://amp.com.au/shares/ecomms), or
- Contact us via the phone or email details at the bottom of this page.

### 4. How do I buy or sell AMP shares?

- You can sell your shares or purchase more through a broker. If your holder number begins with 'x' or 'L', you will need to contact the broker associated with your AMP shareholding. If your holder number begins with 'i' or 'n', any broker can assist you with your transaction.
- Computershare offers a service to sell your shares online. To see if you are eligible, visit <http://cpu.vg/trade>
- Visit our webpage for information – [amp.com.au/shares/buyandsell](http://amp.com.au/shares/buyandsell), or
- Contact us via the phone or email details at the bottom of this page.

### 5. How do I manage or notify you of a deceased estate holding?

- Visit our online guide for information, forms and checklists – [amp.com.au/shares/estate](http://amp.com.au/shares/estate), or
- Contact the AMP investor relations team via the phone or email details at the bottom of this page.

### 6. How do I update my bank details?

- If you have an online Investor Centre account (see item 1 above), you can log in and edit your details, or
- Contact the AMP investor relations team via the phone or email details at the bottom of this page. You can provide us with your details or request a Direct Credit form.

### 7. How do I provide a Power of Attorney?

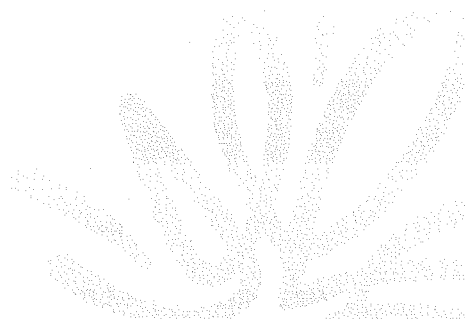
- Scan and email of a copy of your POA to: [shares@amp.com.au](mailto:shares@amp.com.au), including the full details of the shareholding, or
- Post a copy of your POA (not the original) to: AMP share registry, GPO Box 2980, Melbourne VIC 3001, Australia

#### AMP share registry

T Australia 1300 654 442  
New Zealand 0800 448 062  
Other countries +61 3 9415 4051  
E [ampservices@computershare.com.au](mailto:ampservices@computershare.com.au)  
W [amp.com.au/shares](http://amp.com.au/shares)

#### AMP investor relations

T Australia 1800 245 500  
Overseas +612 9257 9009  
E [shares@amp.com.au](mailto:shares@amp.com.au)







South32 Limited  
ABN 84 093 732 597

## UPDATE YOUR INFORMATION



**ONLINE:**  
[www.computershare.com.au/investor](http://www.computershare.com.au/investor)



**MAIL:**  
Computershare Investor Services Pty Limited  
GPO Box 2975 Melbourne  
Victoria 3001 Australia

109232 051 S32



MR PETER SMITH &  
MRS JILLIAN SMITH  
<THE P SMITH SUPER A/C>  
7 ARTHUR ROAD  
SAFETY BAY WA 6169

## ENQUIRIES



**PHONE:**  
1800 019 953 (within Australia)  
+61 3 9415 4169 (outside Australia)

## HOLDER IDENTIFICATION NUMBER (HIN)

**X 0030499018**

ASX Code	<b>S32</b>
TFN/ABN Status:	<b>Quoted</b>
Record Date:	<b>8 March 2019</b>
Payment Date:	<b>4 April 2019</b>

## INTERIM AND SPECIAL DIVIDEND

This payment represents an interim dividend of 5.1 US cents (equivalent to 7.191131 Australian cents) per share and a special dividend of 1.7 US cents (equivalent to 2.397043 Australian cents) per share for the half year ended 31 December 2018. These dividends are paid on the Ordinary Shares registered in your name and entitled to participate as at the Record Date of 8 March 2019. All amounts are in Australian Dollars, except where indicated.

The interim and special dividends have been franked at a rate of 100% in Australia. The company tax rate used to determine the franking credit is 30%.

If you would like to provide your TFN/ABN/Exemptions, view any outstanding payments, change payment options or view your shareholding, please visit [www.computershare.com.au/investor](http://www.computershare.com.au/investor).

PAYMENT TYPE	AMOUNT PER SECURITY	NUMBER OF SECURITIES	FRANKED AMOUNT	UNFRANKED AMOUNT	GROSS PAYMENT
Interim	7.191131 cents	1,540	\$110.74	\$0.00	\$110.74
Special	2.397043 cents	1,540	\$36.91	\$0.00	\$36.91
<b>Net Payment</b>					<b>\$147.65</b>
Franking Credit					\$63.28

## PAYMENT INSTRUCTIONS

### BANK OF WESTERN AUSTRALIA LTD

BSB:	<b>306-086</b>
Account Number:	<b>218813</b>
Payment Reference:	<b>941640</b>
Amount Paid:	<b>A\$147.65</b>

**Note:** You should retain this statement to assist you in preparing your tax return.

If payment cannot be made to the above account, the dividend amount will be withheld pending receipt of your valid direct credit instruction. Please ensure your bank details are kept up to date.

## Dividend Statement

Holder Identification Number	X0030499018
Record Date	8 March 2019
Payable Date	18 April 2019
Year Ended	31 December 2018
Tax File Number	Quoted

Shareholder helpline number: 1800 813 292  
 New Zealand holders: 0800 450 740  
 International shareholders: +61 (3) 9415 4030  
[www.investorcentre.com/rio](http://www.investorcentre.com/rio)  
 Computershare Investor Services Pty Ltd, GPO Box 2975, Melbourne VIC 3001 Australia

047093 051 RIO



MR PETER SMITH &  
 MRS JILLIAN SMITH  
 <THE P SMITH SUPER A/C>  
 7 ARTHUR ROAD  
 SAFETY BAY WA 6169

## Dividend advice - Final and special dividends for the year ended 31 December 2018

Dear shareholder,

On 27 February 2019 Rio Tinto declared a 2018 final dividend of 250.89 Australian cents per share (equivalent to 180.00 US cents), and a special dividend of 338.70 Australian cents per share (equivalent to 243.00 US cents). A payment has been made to your nominated bank account in accordance with your details shown below.

These dividends are payable on ordinary shares registered in your name and entitled to participate as at the record date of 8 March 2019. For income tax purposes these dividends are both fully franked (100 per cent) at the tax rate of 30 per cent.

Payment Type	AUD Dividend Rate Per Share	Shareholding	AUD Franked Dividend Payable	AUD Unfranked Dividend Payable	AUD Franking Credits	Gross Payment
Final	250.89 cents	1,525	\$3,826.07	\$0.00	\$1,639.74	\$3,826.07
Special	338.70 cents	1,525	\$5,165.18	\$0.00	\$2,213.65	\$5,165.18
AUD Tax Withheld						\$0.00
AUD Dividend Amount						<b>\$8,991.25</b>

Yours sincerely

Tim Paine  
Joint Company Secretary

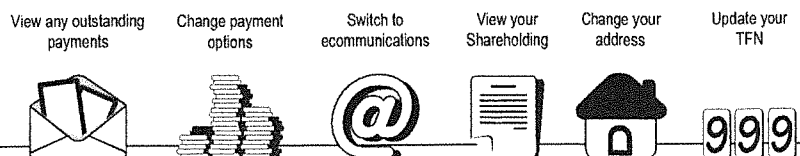
**BANKING INSTRUCTION**  
 BANK OF WESTERN AUSTRALIA LTD  
 BSB: 306-086 ACC: 218813

Date Payable: 18 April 2019  
 Payment Amount: \$8,991.25

Please retain this dividend statement for your records.

Manage your holdings online: Register at [www.investorcentre.com/rio](http://www.investorcentre.com/rio)

Elect direct credit payment and electronic communications at Investor Centre, our free self-service website is available 24/7. Manage your shareholdings online, the easy way!





All registry communications to:  
 Link Market Services Limited  
 Locked Bag A6015, Sydney South NSW 1235  
 Telephone (free call within Australia): +61 1800 804 255  
 ASX Code: WBC  
 Email: westpac@linkmarketservices.com.au  
 Website: www.linkmarketservices.com.au



051 / 272722  
 MR PETER SMITH &  
 MRS JILLIAN SMITH  
 <THE P SMITH SUPER A/C>  
 7 ARTHUR ROAD  
 SAFETY BAY WA 6169

Key details

Payment date: 24 June 2019  
 Record date: 17 May 2019  
 SRN/HIN: X00030499018  
 TFN/ABN status: RECEIVED AND RECORDED

Interim dividend statement for the six months ended 31 March 2019

This dividend is 100% franked with Australian franking credits at the company tax rate of 30%.

Description	Participating holding	Dividend rate per share <sup>#</sup>	Unfranked amount	Franked amount	Total amount	Franking credit
Ordinary shares	1,300	94 cents	\$0.00	\$1,222.00	\$1,222.00	\$523.71
<b>Net dividend amount</b>					<b>\$1,222.00</b>	
<b>***New Zealand Imputation Credit (NZIC)</b>						<b>NZ\$91.00</b>

<sup>#</sup> The interim dividend of 94 cents per share takes into consideration the cost of the Bank Levy which was equivalent to 4 cents per share. All amounts are in Australian dollars unless otherwise stated.

<sup>\*\*\*</sup> Only relevant for New Zealand taxpayers.

PAYMENT INSTRUCTIONS  
 BANK OF WESTERN AUSTRALIA

BSB: 306-086

ACC: \*\*8813

ACCOUNT NAME: P Smith Super Fund

PAYMENT REFERENCE NUMBER: 001229703113

A payment has been made to the above account. If this account is not valid please turn over for instructions to update your details.

# Update your details online

---

## Information we need from you

We need the following details to administer your holding. If you have not provided these details, or if they have changed, you can update them via Link's Investor Centre:

1

### Bank account details

Dividend will only be paid directly into an Australian dollar bank account. A dividend payment statement will be provided for each payment.

2

### Email address

Communication by email means you can be promptly notified of key announcements, when dividend payments are made and when statements can be accessed online.

3

### TFN, TFN exemption or ABN

Providing your Tax File Number (TFN), TFN exemption code or Australian Business Number (ABN) is optional. However, without these details Westpac may be required to withhold Australian tax, from any dividend that is not 100% franked, at the highest marginal tax rate plus the Medicare levy.

## How to update your information

1. Login to Link's Investor Centre at [www.linkmarketservices.com.au](http://www.linkmarketservices.com.au)
2. Click on **Investor Login**
3. If you do not have a **Portfolio\*** login, please use the Single Holding login
4. Enter **WBC** in the **Issuer Name** field and press enter
5. Enter your **Security Holder Number (SRN)** or **Holder Identification Number (HIN)**
6. Enter your **postcode** or, if your registered address is overseas, click on the **Outside Australia** link to look up your country of residence
7. Enter the **security code** in the box provided (this protects against robots)
8. Click on the box indicating you have read the terms and conditions
9. Click on **Login**

\* Setting up a Portfolio login allows you to easily manage your holdings across issuers who use Link as their registrar.