



Visser & Lyons Super Investments Pty Ltd as TTE
29 Lennon Bvd
POINT COOK VIC 3030

WATER AND SEWERAGE YOUR BILL

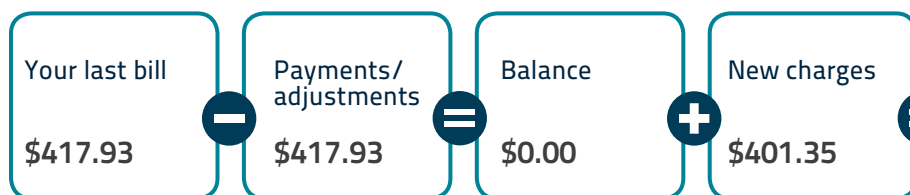
1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number	99780096
Payment reference	0997 8009 66
Property	Unit 35/30 Mercury Pde, MANGO HILL, QLD

Bill number	7121500464
Billing period	13 Jan 2021 94 days to 16 Apr 2021
Issue date	22 Apr 2021
Approximate date of next meter reading	12 Jul 2021

Your account activity

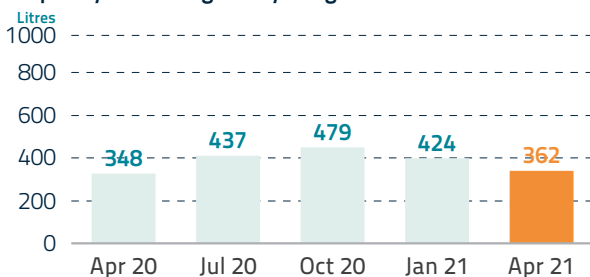


Direct debit is set up to pay the
total due on the due date

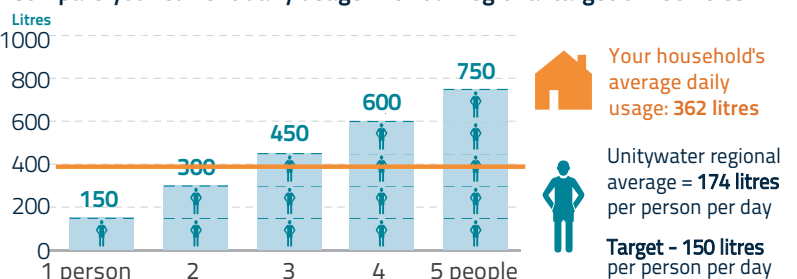
Total due	\$401.35
Due date	24 May 2021

Interest charges of 8% per annum, compounding daily, will apply to overdue amounts on bills from 1 July 2021.

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres



Important changes to COVID-19 customer care

In April, we changed back to our normal 30 days to pay all bills, including this one. To continue helping you, we've extended no interest charges on overdue amounts until 30 June 2021. [Find out more at unitywater.com/customer-care](https://unitywater.com/customer-care)

Easy ways to pay For other payment options - see over



BPAY®
Biller Code: 130393
Ref: 0997 8009 66
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
Find out more at bpay.com.au
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Direct Debit
Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay

Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free. Find out more at unitywater.com/smoothpay

Your account details



1300 086 489
Account enquiries

8am-5pm Mon-Fri

Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
15W041236	12 Jan 21	778	16 Apr 21	812	34	94	361.7
Total water usage					34	94	361.7
Total sewerage usage (waste and greywater) = 90% of water usage					30.60	94	325.5

Activity since last bill

Last bill	\$417.93
Payments / adjustments	
24 Mar 2021 Direct Debit Bank Variable	-\$417.93
Account balance	\$0.00

Water and Sewerage Charges

Lot 35 Plan SP268294 Installation ID 223164279100

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	13 Jan 21 to 16 Apr 21	0.3617	94	\$3.122	\$106.15

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	13 Jan 21 to 16 Apr 21	0.3617	94	\$0.667	\$22.68
Sewerage up to 740 L/day	13 Jan 21 to 16 Apr 21	0.3255	94	\$0.667	\$20.41
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	13 Jan 21 to 16 Apr 21	1	94	\$0.879	\$82.63
Sewerage Access	13 Jan 21 to 16 Apr 21	1	94	\$1.803	\$169.48
Water subtotal					\$211.46
Sewerage subtotal					\$189.89

New water and sewerage charges \$401.35

Total Due = ① + ② \$401.35

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amount

Interest charges of 8% per annum, compounding daily, will apply to overdue amounts on bills from 1 July 2021. Find out more at: unitywater.com/customer-care

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需需要口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Cuando necesite un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0997 8009 66



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 0997 8009 66

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0997800966 00040135

Account number 99780096

Payment reference 0997 8009 66

Total due \$401.35

Due date 24 May 2021