



Visser & Lyons Super Investments Pty Ltd as TTE  
29 Lennon Bvd  
POINT COOK VIC 3030

## WATER AND SEWERAGE YOUR BILL

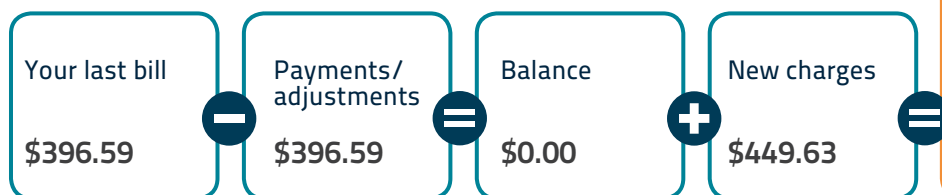
**1300 086 489**  
Emergencies and faults 24 Hours, 7 days  
Account enquiries 8am-5pm Mon-Fri

**unitywater.com**  
ABN 89 791 717 472

Account number	99780096
Payment reference	0997 8009 66
Property	Unit 35/30 Mercury Pde, MANGO HILL, QLD

Bill number	7120831785
Billing period	11 Jul 2020 94 days to 12 Oct 2020
Issue date	22 Oct 2020
Approximate date of next meter reading	13 Jan 2021

### Your account activity

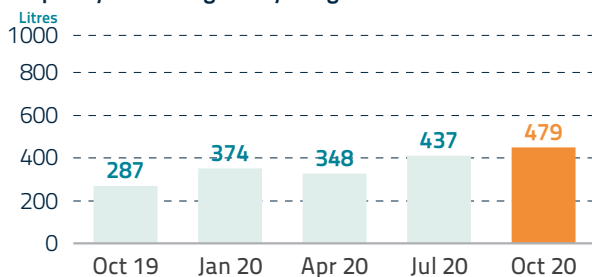


Direct debit is set up to pay the  
total due on the due date

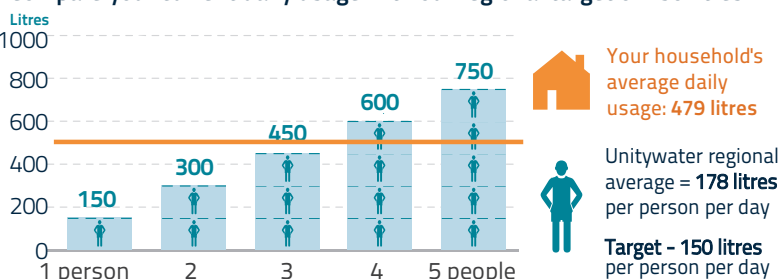
Total due	<b>\$449.63</b>
Due date	<b>21 Dec 2020</b>

No interest charges will apply to overdue amounts on bills issued during 12-month period ending 31 March 2021

#### Compare your average daily usage over time



#### Compare your current daily usage with our regional target of 150 litres



## Noel knows a half flush saves twice the water

As we head into the warmer months, we can all make small changes to save water and stay H2OK!

For more water saving tips, visit [unitywater.com/legends](http://unitywater.com/legends)



## Easy ways to pay

For other payment options - see over



**BPAY®**  
Biller Code: 130393  
Ref: 0997 8009 66  
Contact your bank or financial institution  
to pay from your cheque, savings, debit,  
credit card or transaction account.  
Find out more at [bpay.com.au](http://bpay.com.au)  
© Registered to BPAY Pty Ltd ABN 69 079 137 518



**Direct Debit**  
Login to My Account at  
[unitywater.com](http://unitywater.com) to set up  
automatic payments from your  
bank account or credit card or  
call us for assistance.

### SmoothPay

Smooth out your bill payments across  
the year with regular fortnightly or  
monthly payments, interest free.  
Find out more at  
[unitywater.com/smoothpay](http://unitywater.com/smoothpay)

## Your account details



1300 086 489  
Account enquiries

8am-5pm Mon-Fri

## Water meter details

1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
15W041236	10 Jul 20	694	12 Oct 20	739	45	94	478.7
Total water usage					45	94	478.7
Total sewerage usage (waste and greywater) = 90% of water usage					40.50	94	430.9

## Activity since last bill

Last bill		\$396.59
Payments / adjustments		
12 Oct 2020	Direct Debit Bank Variable	-\$396.59
Account balance		\$0.00

## Water and Sewerage Charges

Lot 35 Plan SP268294 Installation ID 223164279100

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	11 Jul 20 to 12 Oct 20	0.4787	94	\$3.122	\$140.49

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

### Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	11 Jul 20 to 12 Oct 20	0.4787	94	\$0.667	\$30.02
Sewerage up to 740 L/day	11 Jul 20 to 12 Oct 20	0.4309	94	\$0.667	\$27.01
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	11 Jul 20 to 12 Oct 20	1	94	\$0.879	\$82.63
Sewerage Access	11 Jul 20 to 12 Oct 20	1	94	\$1.803	\$169.48
Water subtotal					\$253.14
Sewerage subtotal					\$196.49

New water and sewerage charges \$449.63

Total Due = ① + ② \$449.63

## Important information

### Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

### Changing contact details

Login to My Account at [unitywater.com](http://unitywater.com) for quick, easy changes online 24/7 or call us during business hours.

### Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at [unitywater.com/pensioner](http://unitywater.com/pensioner)

### Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at [unitywater.com/creditcard](http://unitywater.com/creditcard)

### Interest on overdue amounts

No interest will apply to overdue amounts on bills issued during the 12-month period ending 31 March 2021. Find out more at: [unitywater.com/customer-care](http://unitywater.com/customer-care)

### Water efficiency

For water efficiency tips, visit [unitywater.com/water-tips](http://unitywater.com/water-tips)

### Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。  
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.  
Khi bạn cần thông ngôn, xin gọi số 13 14 50  
통역사가 필요하시면 13 14 50 으로 연락하십시오.  
Cuando necesite un intérprete llame al 13 14 50

### Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit [unitywater.com/privacy](http://unitywater.com/privacy)

### International calls

+ 61 7 5431 8333

[unitywater.com](http://unitywater.com)

PO Box 953

Caboolture QLD 4510

1300 086 489

## More payment options



### Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to [unitywater.com](http://unitywater.com). A credit card surcharge may apply. Ref: 0997 8009 66



### Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



### In person, by phone or online

Billpay Code: 4028

Ref: 0997 8009 66

Pay in person at any post office, call 13 18 16, or go to [postbillpay.com.au](http://postbillpay.com.au)



\*4028 0997800966 00044963

Account number 99780096

Payment reference 0997 8009 66

Total due \$449.63

Due date 21 Dec 2020