



SUNNYBANK HILLS  
CNR COMPTON & CALAM RDS  
SUNNYBANK HILLS QLD 4109  
Phone 0731317888  
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www.boq.com.au

10 October 2022

Thomas & Roslyn Baskerville Super  
Unit 7  
70 Hawthorne Street  
WOOLLOONGABBA QLD 4102

Dear Customer

### Confirmation of your Term Deposit Renewal Instructions

Thanks for providing us with your Term Deposit renewal instructions. To make sure we have the correct details, including amount invested, renewal term and date, I've listed these below. I also wanted to let you know that during the renewal grace period (within 7 days from the renewal date) you can make additional deposits and withdrawals from your account.

Before your term deposit's next maturity date, you will have the opportunity to provide new investment instructions. If we don't hear from you, we will simply re-invest these funds at the same term as your current investment at the rate applicable for that term on the date of renewal.

If you're looking to close your account outside of the renewal grace period you'll just need to give us 31 days prior notice, unless your account is held as security or you are in a financial hardship situation. An early pay out fee and an interest rate adjustment\* will apply to your Account if you close it before the maturity date.

### The Bank confirms reinvestment of your account, as per the details below:

<b>Account Name</b>	Thomas & Roslyn Baskerville Super		
<b>Account Number</b>	23352568	<b>Renewal Term</b>	7 Months
<b>Amount Invested</b>	\$320,000.00	<b>Current Interest Rate</b>	3.00%
<b>Renewal Date</b>	10 May 2023		

Interest will be capitalised to your PREMIER INVESTMENT EOT/ANNUAL account unless you advise us otherwise.

A copy of the relevant terms and conditions are available at your local branch or online at [www.boq.com.au/termsconditions.htm](http://www.boq.com.au/termsconditions.htm). If you have any questions or there is anything else we can help with, please feel free to give me a call on 0731317888 or pop into the branch.

Yours sincerely

**DANNY CHEN**  
Branch Manager

\* For example, if you have a Term Deposit Account the interest rate that will be applied to your account will be 50% of the interest rate that was applicable on the opening/renewal date of the account for the balance of the account for the actual term. This adjustment of your interest sometimes means we take money from the principal of your deposit, or you may need to refund interest that we have already paid you.