

THE FINAL THIRD FUND
Bank Reconciliation at 30 June 2018
Bank Account: 604 - Cash at Bank
Printed: Tuesday 12 February, 2019 @ 17:29:32

| Date | Ref | Code | Account | Type | Amount |
|---|-----|------|---------|------|-----------|
| | | | | | \$ |
| Balance as per Bank Statement at 30/06/2018 | | | | | 14,223.99 |
| Balance as per Ledger at 30/06/2018 | | | | | 14,223.99 |



Macquarie Cash Management Account

MACQUARIE BANK LIMITED
ABN 46 008 583 542 AFSL 237502

enquiries 1800 806 310
fax 1800 550 140
www.macquarie.com.au

PO Box 7306, Cloisters Square
Perth, WA 6850



MR G C BURROW &
MRS C M BURROW
C/- WILLIAMGRANT FINANCIAL
PO BOX 1963
SUBIACO PO WA 6904

Level 3
235 St Georges Terrace
Perth, WA 6000

account balance **\$14,223.99**
as at 30 Jun 18

account name GREGORY CHARLES BURROW &
CLAIRE MARGARET BURROW ATF
THE FINAL THIRD FUND
account no. 962775714

| transactions | debits | credits | balance |
|---------------------------------------|----------|----------|-----------|
| 31.12.17 OPENING BALANCE | | | 41,260.81 |
| 02.01.18 WILLIAM GRANT FC 74995535 | 787.61 | | 40,473.20 |
| 03.01.18 REBATE OF ADVISER COMMISSION | | 9.19 | 40,482.39 |
| 08.01.18 NABPD JAN PD183/00809333 | | 1,087.80 | 41,570.19 |
| 11.01.18 STW DST 001210374936 | | 724.49 | 42,294.68 |
| 11.01.18 WDIV DST 001210409179 | | 2,541.26 | 44,835.94 |
| 11.01.18 DJRE DST 001210404629 | | 565.37 | 45,401.31 |
| 15.01.18 GREG PENSION | 6,667.00 | | 38,734.31 |
| 17.01.18 QPON DST DEC 001210459025 | | 160.81 | 38,895.12 |
| 17.01.18 VHY PAYMENT JAN18/00806746 | | 1,706.97 | 40,602.09 |
| 17.01.18 CLIENT FEE DEC 2017 SE | 45.84 | | 40,556.25 |

how to make a transaction

online
Log in to www.macquarie.com.au/personal

by phone
Call 133 275 to make a phone transaction

transfers from another bank account
Transfer funds from another bank to this account:
BSB 182 512
ACCOUNT NO. 962775714

deposits using BPay
From another bank



Bill code: 667022
Ref: 962 775 714

continued on next



Macquarie Cash Management Account

enquiries 1800 806 310

account name GREGORY CHARLES BURROW &
CLAIRE MARGARET BURROW ATF
THE FINAL THIRD FUND
account no. 962775714

| | transactions | debits | credits | balance |
|----------|----------------------------------|----------|----------|-----------|
| 19.01.18 | IJR DIVIDEND JAN18/00801075 | | 194.00 | 40,750.25 |
| 23.01.18 | IOO DIVIDEND JAN18/00811747 | | 958.39 | 41,708.64 |
| 29.01.18 | MACQUARIE BANK 182-222 244272530 | | 210.66 | 41,919.30 |
| 31.01.18 | MACQUARIE CMA INTEREST PAID* | | 40.35 | 41,959.65 |
| 31.01.18 | PLATO Dividend S00061737464 | | 409.09 | 42,368.74 |
| 01.02.18 | CLAIRE PENSION | 1,887.00 | | 40,481.74 |
| 02.02.18 | REBATE OF ADVISER COMMISSION | | 8.82 | 40,490.56 |
| 02.02.18 | WILLIAM GRANT FC 79341413 | 787.61 | | 39,702.95 |
| 15.02.18 | GREG PENSION | 6,667.00 | | 33,035.95 |
| 16.02.18 | QPON DST JAN 001210628294 | | 168.85 | 33,204.80 |
| 16.02.18 | CLIENT FEE JAN 2018 SE | 45.84 | | 33,158.96 |
| 26.02.18 | MACQUARIE BANK 182-222 244272530 | | 178.74 | 33,337.70 |
| 28.02.18 | MACQUARIE CMA INTEREST PAID* | | 31.42 | 33,369.12 |
| 28.02.18 | PLATO Dividend S00061737464 | | 409.09 | 33,778.21 |
| 01.03.18 | SLF DST 001210515751 | | 644.41 | 34,422.62 |
| 01.03.18 | CLAIRE PENSION | 1,887.00 | | 32,535.62 |
| 02.03.18 | REBATE OF ADVISER COMMISSION | | 6.99 | 32,542.61 |
| 02.03.18 | WILLIAM GRANT FC 83459954 | 802.57 | | 31,740.04 |
| 13.03.18 | WBCPC DIV 001213771188 | | 1,585.57 | 33,325.61 |
| 15.03.18 | PERLS VI DST 001214567784 | | 1,033.51 | 34,359.12 |
| 15.03.18 | PERLS IX DST 001214641648 | | 662.58 | 35,021.70 |
| 15.03.18 | GREG PENSION | 6,667.00 | | 28,354.70 |
| 16.03.18 | QPON DST FEB 001213736139 | | 167.15 | 28,521.85 |
| 20.03.18 | CAP NOTES 5 DIST C5M18/00708918 | | 1,046.81 | 29,568.66 |
| 20.03.18 | CAP NOTES 4 DIST C4M18/00613322 | | 1,207.42 | 30,776.08 |
| 20.03.18 | CLIENT FEE FEB 2018 SE | 45.84 | | 30,730.24 |

continued on next



Macquarie Cash Management Account

enquiries 1800 806 310

account name GREGORY CHARLES BURROW &
CLAIRE MARGARET BURROW ATF
THE FINAL THIRD FUND
account no. 962775714

| | transactions | debits | credits | balance |
|----------|-----------------------------------|-----------|-----------|-----------|
| 26.03.18 | MACQUARIE BANK 182-222 244272530 | | 178.74 | 30,908.98 |
| 29.03.18 | MACQUARIE CMA INTEREST PAID* | | 28.53 | 30,937.51 |
| 29.03.18 | PLATO Dividend S00061737464 | | 409.09 | 31,346.60 |
| 29.03.18 | CLAIRE PENSION | 1,887.00 | | 29,459.60 |
| 03.04.18 | WILLIAM GRANT FC 87920083 | 802.57 | | 28,657.03 |
| 04.04.18 | REBATE OF ADVISER COMMISSION | | 6.54 | 28,663.57 |
| 09.04.18 | NABPD APR PD184/00809116 | | 1,105.81 | 29,769.38 |
| 12.04.18 | STW DST 001215577395 | | 767.19 | 30,536.57 |
| 12.04.18 | CLIENT FEE MAR 2018 SE | 45.84 | | 30,490.73 |
| 13.04.18 | GREG PENSION | 6,667.00 | | 23,823.73 |
| 17.04.18 | ATO ATO007000009144079 | | 11,605.03 | 35,428.76 |
| 18.04.18 | QPON DST MAR 18 001215676554 | | 171.75 | 35,600.51 |
| 18.04.18 | VHY PAYMENT APR18/00806977 | | 2,507.17 | 38,107.68 |
| 23.04.18 | IJR DIVIDEND APR18/00801084 | | 177.57 | 38,285.25 |
| 24.04.18 | THE FINAL THIRD BOQS-FT18114M9RK9 | | 1,236.57 | 39,521.82 |
| 24.04.18 | PENSION - FOR HOUSE DEPOSIT | 10,000.00 | | 29,521.82 |
| 26.04.18 | MACQUARIE BANK 182-222 244272530 | | 197.89 | 29,719.71 |
| 30.04.18 | MACQUARIE CMA INTEREST PAID* | | 27.36 | 29,747.07 |
| 30.04.18 | PLATO Dividend S00061737464 | | 454.55 | 30,201.62 |
| 01.05.18 | CLAIRE PENSION | 1,887.00 | | 28,314.62 |
| 02.05.18 | REBATE OF ADVISER COMMISSION | | 6.29 | 28,320.91 |
| 02.05.18 | WILLIAM GRANT FC 92495468 | 802.57 | | 27,518.34 |
| 11.05.18 | CLIENT FEE APR 2018 SE | 45.84 | | 27,472.50 |
| 11.05.18 | TAX AND AUDIT FEES | 2,616.00 | | 24,856.50 |
| 15.05.18 | GREG PENSION | 6,667.00 | | 18,189.50 |
| 16.05.18 | QPON DST APR 001215926689 | | 180.67 | 18,370.17 |



Macquarie Cash Management Account

enquiries 1800 806 310

account name GREGORY CHARLES BURROW &
CLAIRE MARGARET BURROW ATF
THE FINAL THIRD FUND
account no. 962775714

| | transactions | debits | credits | balance |
|----------|----------------------------------|----------|----------|-----------|
| 28.05.18 | MACQUARIE BANK 182-222 244272530 | | 204.27 | 18,574.44 |
| 28.05.18 | SLF DST 001215799335 | | 491.13 | 19,065.57 |
| 31.05.18 | MACQUARIE CMA INTEREST PAID* | | 19.10 | 19,084.67 |
| 31.05.18 | PLATO Dividend S00061737464 | | 454.55 | 19,539.22 |
| 01.06.18 | CLAIRE PENSION | 1,887.00 | | 17,652.22 |
| 04.06.18 | REBATE OF ADVISER COMMISSION | | 4.73 | 17,656.95 |
| 04.06.18 | WILLIAM GRANT FC 97622844 | 802.57 | | 16,854.38 |
| 15.06.18 | PERLS IX 001216899498 | | 699.34 | 17,553.72 |
| 15.06.18 | PERLS VI DST 001216809445 | | 1,091.56 | 18,645.28 |
| 15.06.18 | GREG PENSION | 6,667.00 | | 11,978.28 |
| 19.06.18 | QPON DST MAY 001216792220 | | 188.62 | 12,166.90 |
| 20.06.18 | CAP NOTES 5 DIST C5J18/00708801 | | 1,102.64 | 13,269.54 |
| 20.06.18 | CAP NOTES 4 DIST C4J18/00613020 | | 1,266.55 | 14,536.09 |
| 21.06.18 | CLIENT FEE MAY 2018 SE | 45.84 | | 14,490.25 |
| 22.06.18 | WBCPH DST 001217028658 | | 969.87 | 15,460.12 |
| 26.06.18 | MACQUARIE BANK 182-222 244272530 | | 185.12 | 15,645.24 |
| 29.06.18 | MACQUARIE CMA INTEREST PAID* | | 11.20 | 15,656.44 |
| 29.06.18 | PLATO Dividend S00061737464 | | 454.55 | 16,110.99 |
| 29.06.18 | CLAIRE PENSION | 1,887.00 | | 14,223.99 |



Macquarie Cash Management Account

enquiries 1800 806 310

account name GREGORY CHARLES BURROW &
CLAIRE MARGARET BURROW ATF
THE FINAL THIRD FUND
account no. 962775714

| transactions | debits | credits | balance |
|---------------------------------|-----------|-----------|-----------|
| CLOSING BALANCE AS AT 30 JUN 18 | 69,000.54 | 41,963.72 | 14,223.99 |

* Stepped interest rates as at 30 June 2018: balances \$0.00 to \$4,999.99 earned 0.00%; balances \$5,000.00 and above earned 1.30%

annual interest summary 2017/2018

| | | |
|------------------------------------|--------|--------|
| INTEREST PAID | | 493.42 |
| TOTAL REBATE OF ADVISER COMMISSION | 101.50 | |
| TOTAL INCOME PAID | | 594.92 |



Macquarie Cash Management Account

enquiries 1800 806 310

account name GREGORY CHARLES BURROW &
CLAIRE MARGARET BURROW ATF
THE FINAL THIRD FUND
account no. 962775714

We offer several options that allow you to make payments and view transactions free of charge

- Electronic funds transfers up to \$20,000 a day using online banking.
- Unlimited electronic fund transfers to nominated bank accounts.
- Temporarily increase your pay anyone limit to \$100,000 for one day only. Please call us to set this up for you.
- BPAY payments (subject to BPAY biller code limits) free of charge via online and mobile banking.
- Make the switch to free online statements by updating your preference online.

About your account

- The interest rate is stepped and variable and may change at anytime without prior notice.
- Interest is calculated on daily balances and paid monthly.
- For more information about your account or the fees and charges, please read the Product Information Statement. If you have any questions or want to update your contact details, call us on 1800 806 310.

Resolving disputes

- If you have a complaint we will try to resolve the matter within 45 business days of receiving it. Macquarie Bank Limited is a member of the Financial Ombudsman Service Australia (FOS) ABN 67 131 124 448, an independent external complaints resolution scheme.
- If you are not satisfied with our resolution, phone FOS on 1800 367 287 (within Australia) or +61 3 9613 7366 and quote our membership number 10019.

Fraud protection

- If you have experienced online fraud or have fallen victim to phishing or any other type of online threat, please contact us immediately on 1800 806 310 (Overseas +61 2 8232 3333).
- You can also notify us by email at report_scams@macquarie.com. If possible, please send your contact number and the suspicious email as an attachment, rather than forwarding the email. This helps to identify the author and source and will be used to help reduce online fraud.



Macquarie Cash Management Account

MACQUARIE BANK LIMITED
ABN 46 008 583 542 AFSL 237502

enquiries 1800 806 310
fax 1800 550 140
www.macquarie.com.au

PO Box 7306, Cloisters Square
Perth, WA 6850



MR G C BURROW &
MRS C M BURROW
C/- WILLIAMGRANT FINANCIAL
PO BOX 1963
SUBIACO PO WA 6904

Level 3
235 St Georges Terrace
Perth, WA 6000

account balance **\$41,260.81**
as at 31 Dec 17

account name GREGORY CHARLES BURROW &
CLAIRE MARGARET BURROW ATF
THE FINAL THIRD FUND
account no. 962775714

| transactions | debits | credits | balance |
|---------------------------------------|-----------|----------|-----------|
| 30.06.17 OPENING BALANCE | | | 36,803.20 |
| 03.07.17 WILLIAM GRANT FC 52381358 | 787.61 | | 36,015.59 |
| 04.07.17 REBATE OF ADVISER COMMISSION | | 8.26 | 36,023.85 |
| 05.07.17 PENSION PAYMENT | 10,000.00 | | 26,023.85 |
| 05.07.17 WITHDRAWAL FEE - ASSISTED | 10.00 | | 26,013.85 |
| 07.07.17 NABPD JUL PD181/00809819 | | 1,102.53 | 27,116.38 |
| 11.07.17 WDIV DST 001203320641 | | 1,663.28 | 28,779.66 |
| 11.07.17 DJRE DST 001203317564 | | 1,359.69 | 30,139.35 |
| 14.07.17 GREG PENSION | 6,667.00 | | 23,472.35 |
| 18.07.17 IXI DIVIDEND JUL17/00802795 | | 1,055.79 | 24,528.14 |
| 18.07.17 IOO DIVIDEND JUL17/00811685 | | 1,605.49 | 26,133.63 |

how to make a transaction

online
Log in to www.macquarie.com.au/personal

by phone
Call 133 275 to make a phone transaction

transfers from another bank account
Transfer funds from another bank to this account:
BSB 182 512
ACCOUNT NO. 962775714

deposits using BPay
From another bank



Bill code: 667022
Ref: 962 775 714

continued on next



Macquarie Cash Management Account

enquiries 1800 806 310

account name GREGORY CHARLES BURROW &
CLAIRE MARGARET BURROW ATF
THE FINAL THIRD FUND
account no. 962775714

| | transactions | debits | credits | balance |
|----------|----------------------------------|-----------|----------|-----------|
| 18.07.17 | VHY PAYMENT JUL17/00805939 | | 4,324.14 | 30,457.77 |
| 26.07.17 | MACQUARIE BANK 182-222 244272530 | | 191.51 | 30,649.28 |
| 31.07.17 | MACQUARIE CMA INTEREST PAID* | | 35.34 | 30,684.62 |
| 31.07.17 | MGE DST 001203456069 | | 2,680.00 | 33,364.62 |
| 01.08.17 | CLAIRE PENSION | 1,887.00 | | 31,477.62 |
| 02.08.17 | REBATE OF ADVISER COMMISSION | | 6.30 | 31,483.92 |
| 02.08.17 | WILLIAM GRANT FC 55819490 | 787.61 | | 30,696.31 |
| 10.08.17 | PENSION PAYMENT | 10,000.00 | | 20,696.31 |
| 10.08.17 | WITHDRAWAL FEE - ASSISTED | 10.00 | | 20,686.31 |
| 15.08.17 | GREG PENSION | 6,667.00 | | 14,019.31 |
| 28.08.17 | MACQUARIE BANK 182-222 244272530 | | 210.66 | 14,229.97 |
| 29.08.17 | SLF DST 001203434717 | | 1,009.33 | 15,239.30 |
| 31.08.17 | MACQUARIE CMA INTEREST PAID* | | 23.89 | 15,263.19 |
| 01.09.17 | ANZ CPS3 DIV SE317/00814390 | | 1,420.34 | 16,683.53 |
| 01.09.17 | CLAIRE PENSION | 1,887.00 | | 14,796.53 |
| 04.09.17 | REBATE OF ADVISER COMMISSION | | 4.26 | 14,800.79 |
| 04.09.17 | WILLIAM GRANT FC 59614793 | 787.61 | | 14,013.18 |
| 15.09.17 | PERLS VI DST 001206836035 | | 1,046.94 | 15,060.12 |
| 15.09.17 | GREG PENSION | 6,667.00 | | 8,393.12 |
| 20.09.17 | CAP NOTES 4 DIST C4S17/00613907 | | 1,219.91 | 9,613.03 |
| 26.09.17 | MACQUARIE BANK 182-222 244272530 | | 185.12 | 9,798.15 |
| 28.09.17 | ANZ CPS3 DIV SE3PR/00814091 | | 204.29 | 10,002.44 |
| 29.09.17 | MACQUARIE CMA INTEREST PAID* | | 13.22 | 10,015.66 |
| 29.09.17 | CLAIRE PENSION | 1,887.00 | | 8,128.66 |
| 02.10.17 | WBCPC DIV 001208461433 | | 1,798.46 | 9,927.12 |
| 02.10.17 | WILLIAM GRANT FC 62993583 | 787.61 | | 9,139.51 |

continued on next



Macquarie Cash Management Account

enquiries 1800 806 310

account name GREGORY CHARLES BURROW &
CLAIRE MARGARET BURROW ATF
THE FINAL THIRD FUND
account no. 962775714

| | transactions | debits | credits | balance |
|----------|----------------------------------|-----------|------------|------------|
| 03.10.17 | MACQUARIE BANK 182-222 220512537 | | 2,443.29 | 11,582.80 |
| 03.10.17 | REBATE OF ADVISER COMMISSION | | 2.35 | 11,585.15 |
| 06.10.17 | MACQUARIE BANK TERM DEP/AT CALL | | 200,000.00 | 211,585.15 |
| 06.10.17 | MACQUARIE BANK 182-222 220512537 | | 37.81 | 211,622.96 |
| 09.10.17 | NABPD OCT PD182/00809530 | | 1,125.32 | 212,748.28 |
| 12.10.17 | S IXI 833 32054008 | | 108,758.69 | 321,506.97 |
| 12.10.17 | S SLF 736 32054011 | | 8,942.64 | 330,449.61 |
| 12.10.17 | B ANZPH 294 32054009 | 30,006.96 | | 300,442.65 |
| 12.10.17 | B IJR 830 32054010 | 80,096.52 | | 220,346.13 |
| 13.10.17 | GREG PENSION | 6,667.00 | | 213,679.13 |
| 17.10.17 | VHY PAYMENT OCT17/00806419 | | 3,327.02 | 217,006.15 |
| 17.10.17 | B CBAPF 677 32281646 | 70,102.57 | | 146,903.58 |
| 17.10.17 | B WDIV 2837 32281647 | 53,111.75 | | 93,791.83 |
| 17.10.17 | B QPON 3126 32281648 | 80,170.33 | | 13,621.50 |
| 19.10.17 | TRANSFER FROM CMH 962775680 | | 121,686.24 | 135,307.74 |
| 26.10.17 | MACQUARIE BANK 182-222 244272530 | | 191.51 | 135,499.25 |
| 30.10.17 | B STW 1448 32995481 | 80,134.47 | | 55,364.78 |
| 31.10.17 | MACQUARIE CMA INTEREST PAID* | | 154.45 | 55,519.23 |
| 01.11.17 | CLAIRE PENSION | 1,887.00 | | 53,632.23 |
| 02.11.17 | REBATE OF ADVISER COMMISSION | | 27.58 | 53,659.81 |
| 02.11.17 | WILLIAM GRANT FC 67062969 | 787.61 | | 52,872.20 |
| 15.11.17 | GREG PENSION | 6,667.00 | | 46,205.20 |
| 16.11.17 | QPON DST OCT 17 001209169399 | | 156.98 | 46,362.18 |
| 22.11.17 | CLIENT FEE OCT 2017 SE | 45.84 | | 46,316.34 |
| 24.11.17 | PLATO Dividend S00061737464 | | 409.09 | 46,725.43 |
| 27.11.17 | MACQUARIE BANK 182-222 244272530 | | 204.27 | 46,929.70 |



Macquarie Cash Management Account

enquiries 1800 806 310

account name GREGORY CHARLES BURROW &
CLAIRE MARGARET BURROW ATF
THE FINAL THIRD FUND
account no. 962775714

| | transactions | debits | credits | balance |
|----------|----------------------------------|----------|----------|-----------|
| 28.11.17 | SLF DST 001208731378 | | 469.94 | 47,399.64 |
| 30.11.17 | MACQUARIE CMA INTEREST PAID* | | 57.08 | 47,456.72 |
| 30.11.17 | PLATO Dividend S00061737464 | | 409.09 | 47,865.81 |
| 01.12.17 | CLAIRE PENSION | 1,887.00 | | 45,978.81 |
| 04.12.17 | REBATE OF ADVISER COMMISSION | | 10.19 | 45,989.00 |
| 04.12.17 | WILLIAM GRANT FC 71350913 | 787.61 | | 45,201.39 |
| 15.12.17 | PERLS VI DST 001210114118 | | 1,035.66 | 46,237.05 |
| 15.12.17 | PERLS IX 001210188073 | | 664.00 | 46,901.05 |
| 15.12.17 | GREG PENSION | 6,667.00 | | 40,234.05 |
| 15.12.17 | CLIENT FEE NOV 2017 SE | 45.84 | | 40,188.21 |
| 18.12.17 | QPON DST NOV 001210100381 | | 151.92 | 40,340.13 |
| 20.12.17 | CAP NOTES 5 DIST C5D17/00709028 | | 950.77 | 41,290.90 |
| 20.12.17 | CAP NOTES 4 DIST C4D17/00613575 | | 1,204.83 | 42,495.73 |
| 27.12.17 | MACQUARIE BANK 182-222 244272530 | | 191.51 | 42,687.24 |
| 29.12.17 | MACQUARIE CMA INTEREST PAID* | | 51.48 | 42,738.72 |
| 29.12.17 | PLATO Dividend S00061737464 | | 409.09 | 43,147.81 |
| 29.12.17 | CLAIRE PENSION | 1,887.00 | | 41,260.81 |



Macquarie Cash Management Account

enquiries 1800 806 310

account name GREGORY CHARLES BURROW &
CLAIRE MARGARET BURROW ATF
THE FINAL THIRD FUND
account no. 962775714

| transactions | debits | credits | balance |
|---------------------------------|------------|------------|-----------|
| CLOSING BALANCE AS AT 31 DEC 17 | 469,783.94 | 474,241.55 | 41,260.81 |

* Interest rate for the period 1 July to 31 December: 1.40% pa (184 days)

Reminder as at 1 January 2018, your interest rate will change.

Visit www.macquarie.com/cma for more details.



Macquarie Cash Management Account

enquiries 1800 806 310

account name GREGORY CHARLES BURROW &
CLAIRE MARGARET BURROW ATF
THE FINAL THIRD FUND
account no. 962775714

We offer several options that allow you to make payments and view transactions free of charge

- Electronic funds transfers up to \$20,000 a day using online banking.
- Unlimited electronic fund transfers to nominated bank accounts.
- Temporarily increase your pay anyone limit to \$100,000 for one day only. Please call us to set this up for you.
- BPAY payments (subject to BPAY biller code limits) free of charge via online and mobile banking.
- Make the switch to free online statements by updating your preference online.

About your account

- The interest rate is variable and may change at anytime without prior notice.
- For more information about your account or the fees and charges, please read the Product Information Statement. If you have any questions or want to update your contact details, call us on 1800 806 310.

Resolving disputes

- If you have a complaint we will try to resolve the matter within 45 business days of receiving it. Macquarie Bank Limited is a member of the Financial Ombudsman Service Australia (FOS) ABN 67 131 124 448, an independent external complaints resolution scheme.
- If you are not satisfied with our resolution, phone FOS on 1800 367 287 (within Australia) or +61 3 9613 7366 and quote our membership number 10019.

Fraud protection

- If you have experienced online fraud or have fallen victim to phishing or any other type of online threat, please contact us immediately on 1800 806 310 (Overseas +61 2 8232 3333).
- You can also notify us by email at report_scams@macquarie.com. If possible, please send your contact number and the suspicious email as an attachment, rather than forwarding the email. This helps to identify the author and source and will be used to help reduce online fraud.