



City of Newcastle

12 Stewart Avenue  
(PO Box 489)  
Newcastle NSW 2300  
Phone (02) 4974 2000  
Fax (02) 4974 2222  
Email: rates@ncc.nsw.gov.au  
newcastle.nsw.gov.au

ABN 25 242 068 129

# RATES & CHARGES NOTICE

## ACCOUNT NUMBER

71114

For Period **01/07/21 to 30/06/22**  
Instalment  
**AMOUNT DUE \$437.57**

**DUE DATE 1<sup>st</sup> Instalment 31/08/2021**

**SENT 16/07/2021**



Please deduct any payments made after  
9 July 2021

Sign up to receive your rates via email  
to help the environment and see more  
funding available for community  
projects - see purple box below.

FIDUCIA HELEN PTY LTD  
LEVEL 4, 16A BOLTON STREET  
NEWCASTLE NSW 2300



I047883  
R6\_2293

## Description & Situation of Land Rated

SP 79092 LOT 8 UNIT 8 NO 5-7 CHANNEL ROAD MAYFIELD WEST

Rating Category/Particulars	Land Value (Base Date 01/07/19)	Cents in \$	AMOUNT
Ordinary Business Rate	93000	1.533000	\$1,425.69
Hunter Catchment Contribution	93000	0.009640	\$8.97
Stormwater Strata Unit Charge	1.98	\$25.00	\$49.50
Business Waste Management Service	1	\$267.41	\$267.41

\*The average Newcastle household's annual rates and charges notice includes an amount of \$110 representing taxes and levies collected on behalf of the NSW State Government.\*



### Ditch the paper rates

Sign up to receive your rates via email to help the environment and see more funding available for community projects.

Register now at [newcastle.enotices.com.au](http://newcastle.enotices.com.au)  
with eNotices reference number:

9E5B96D81Z



1st Instalment	2nd Instalment	3rd Instalment	4th Instalment	Annual Amount \$ Due
31/08/2021 \$437.57	30/11/2021 \$438.00	28/02/2022 \$438.00	31/05/2022 \$438.00	<b>\$1,751.57</b>

6% daily interest accrues on overdue rates and charges.

## PAYMENT METHODS

### Pay using your smartphone

Download the Australia Post App and scan the barcode to the right



Post  
Billpay

Billpay Code: 0231

Ref: 0071 1144

Pay in-store at Australia Post,  
by phone 13 18 16 or go to  
[newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

\*231 00711144



Billor Code: 57471

Ref No: 711144

BPAY from Savings, Cheque & credit card accounts only.

### Direct Debit (Our preferred payment option)

Payment processed by us from nominated account (excluding credit cards). You can access the request form by visiting [newcastle.nsw.gov.au](http://newcastle.nsw.gov.au) or set the arrangement up by phoning (02) 4974 2000.

Name: FIDUCIA HELEN PTY LTD

Account No: 71114

Payment in Full: \$1,751.57

Due Date: 31/08/2021

First Instalment: \$437.57

Due Date: 31/08/2021

IMPORTANT: SEE OVER FOR FURTHER  
INFORMATION & PAYMENT METHODS

# IMPORTANT INFORMATION ABOUT YOUR 2021/2022 RATE NOTICE

## 1. GOODS & SERVICES TAX

Rates and Charges appearing on this notice are exempt from the Goods and Services Tax.

## 2. CATEGORY OF LAND

All rateable land must be categorised as either residential, business, farmland or mining. Please notify us within 30 days if the usage of your property changes eg. from residential to business or vice-versa. If you disagree with the rate category you can write to us and ask for a review. If you are not satisfied with our review, you can appeal to the Land and Environment Court within 30 days.

## 3. PAYING YOUR RATES

If you wish to pay your rates for the whole year, please pay the total amount shown on the notice by 31 August 2021. If you prefer to pay by instalments please pay the first instalment amount by 31 August 2021. You will be sent a notice before the other three instalments fall due. We may agree to allow you to make smaller and more regular payments, rather than quarterly instalments to pay your rates. To discuss this option, please contact our Debt Management Team on (02) 4974 2128 or (02) 4974 2307.

## 4. HARDSHIP (NEED HELP?)

Ratepayers experiencing genuine financial hardship, may phone (02) 4974 2307 for details of relief available.

## 5. INTEREST

You must pay your rates by the due date. If you don't, you will be charged daily interest charges on the overdue amount. Interest charges may be written off in certain circumstances.

## 6. ARREARS/RECOVERY ACTION

**Any arrears balance shown on this notice is due and payable immediately.** If you do not make an arrangement to pay the overdue amount, debt recovery action may commence. The issue of this notice does not extend the due date for any rates and charges in arrears.

## 7. EXEMPTION FROM RATES

Under the Local Government Act 1993 some land, such as Crown Land, National Parks, Churches, Schools and Hospitals are exempt from rates. If you think that your land should be exempt, please contact our Customer Service Team on (02) 4974 2000.

## 8. APPEALS ON RATEABILITY

All appeals on rateability of land must be lodged at the Land and Environment Court within 30 days of the issue of the rate notice.

## 9. HUNTER CATCHMENT CONTRIBUTION

We are required to levy and collect this rate on behalf of the Hunter Local Land Service.

## 10. POSTPONED RATES

A ratepayer may apply for a postponement of part of the rates on land which is used as a site of a house or rural land, but because of its zoning or permitted use, is valued in a way which reflects the permitted rather than the actual use.

## 11. CONCESSION FOR PENSIONERS

Upon application, eligible pensioners may receive a rebate proportionate to the number of full calendar quarters remaining.

Please ring (02) 4974 2000 to make an application.

## 12. DOMESTIC WASTE MANAGEMENT SERVICE CHARGE

The Domestic Waste Management Service Charge is applicable to all properties where the service is available.

## 13. STORMWATER MANAGEMENT SERVICE CHARGE

The Stormwater Management Service Charge is applicable to all properties for which the service is available. It applies to land categorised as Residential or Business for rating purposes. The charge for business properties is based on the area of the land.

## 14. BUSINESS WASTE MANAGEMENT SERVICE CHARGE

The Business Waste Management Service Charge is applicable to all Business properties where the service is provided or proposed to be provided.

## 15. ELECTRONIC NOTICES

You can elect to receive your rate and quarterly instalment notices by email. Register now at [newcastle.enotices.com.au](http://newcastle.enotices.com.au) with your eNotices reference number on the front of this notice.

## 16. CHANGE OF POSTAL ADDRESS

It is the ratepayers responsibility to ensure that we are informed of any change to your postal address for the service of notices. Notifications are best made by emailing [rates@ncc.nsw.gov.au](mailto:rates@ncc.nsw.gov.au), using the form on our website or phoning (02) 4974 2000.

## 17. REPRINTING OF NOTICES

Please ensure that you keep your notices as we charge a fee for reprinting of notices. You can retrieve your notices online for free by registering to receive your notices electronically. See 15 above.



**Should you require further information regarding this notice or any of the above information please contact our Customer Service Team on (02) 4974 2000.**

## PAYMENT OPTIONS

### DIRECT DEBIT FACILITY

Payment processed by us from your nominated account (excluding credit cards). You can access the request form by visiting [newcastle.nsw.gov.au](http://newcastle.nsw.gov.au) or set the arrangement up by phoning (02) 4974 2000.

### AUSTRALIA POST

**In-store** – Present your Rate Notice at Australia Post. Cash, Cheque or Credit Card\* accepted.

**Phone** – 13 18 16 to pay by Visa\*, MasterCard\* or American Express\* - quote the Billpay Code on the front of this notice.

**Online** – [newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

**Scan & Pay** – Pay using your smartphone. Download the App and scan the barcode.

### BPAY®

### TELEPHONE & INTERNET BANKING

Contact your bank or financial institution to make this payment from your cheque, saving or transaction account.

**Biller Code – 57471**

More information: [bpay.com.au](http://bpay.com.au)

### BY MAIL

Make your cheque or money order payable to The City of Newcastle crossed "Not Negotiable". We do not accept responsibility for delays in mail. Please mail to PO Box 489 Newcastle NSW 2300.

### IN PERSON

Our cashier at 12 Stewart Avenue Newcastle West is open from 8.30am to 4.30pm Monday to Friday to accept payments.

### \* Credit Card Processing Fee

*A credit card processing fee will apply, reflecting bank fees charged to us for card payments. The fee is 0.75% per transaction.*