



12 Stewart Avenue  
 (PO Box 489)  
 Newcastle NSW 2300  
 Phone: (02) 4974 2000  
 Fax: (02) 4974 2222  
 Email: rates@ncc.nsw.gov.au  
 newcastle.nsw.gov.au

ABN 25 242 068 129



FIDUCIA HELEN PTY LTD  
 2/116 TUDOR STREET  
 HAMILTON NSW 2303



017  
 1026420  
 R3\_16115

## 2021/2022 FOURTH INSTALMENT NOTICE

### ACCOUNT NUMBER

71114

AMOUNT DUE: \$438.00

DUE DATE: 31/05/2022

DATE SENT: 27/04/2022

Please deduct any payments made after  
 14/04/2022

Sign up to receive your rates via email  
 to help the environment and see more  
 funding available for community  
 projects - see purple box below.

### Description & Situation of Land Rated

SP 79092 LOT 8 UNIT 8 NO 5-7 CHANNEL ROAD MAYFIELD WEST

Instalment Amount Due 31/05/2022

\$438.00

The average Newcastle household's annual rates and charges notice includes an amount of \$110  
 representing taxes and levies collected on behalf of the NSW State Government



### Ditch the paper rates

Sign up to receive your rates via email to  
 help the environment and see more funding  
 available for community projects.

Register now at [newcastle.enotices.com.au](http://newcastle.enotices.com.au)  
 with eNotices reference number:

1DF65F0EDO



\*231 00711144



### PAYMENT METHODS

#### Pay using your smartphone

Download the Australia Post App and scan the barcode to the right



Scan  
& Pay



Biller Code: 57471  
 Ref No: 711 144

BPAY from Savings, Cheque and Credit Card accounts.

#### Direct Debits (Our preferred payment option)

Payment processed by us from your nominated account  
 (excluding credit cards). To set this up you can visit  
[newcastle.nsw.gov.au](http://newcastle.nsw.gov.au).



Billpay Code: 0231  
 Ref: 0071 1144

Pay in-store at Australia Post,  
 by phone 13 18 16 or go to  
[newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

\*231 00711144



NOTE: Daily interest will accrue on overdue rates and charges  
 at 6% per annum.

Name: FIDUCIA HELEN PTY LTD

Account No: 71114

Amount Due: \$438.00

Due Date: 31/05/2022

IMPORTANT: SEE OVER FOR FURTHER  
 INFORMATION & PAYMENT METHODS

## IMPORTANT INFORMATION

### DIRECT DEBITS

Payment processed by us from your nominated account (excluding credit cards). To set this up you can visit [newcastle.nsw.gov.au](http://newcastle.nsw.gov.au).

### ARREARS/RECOVERY ACTION

Any arrears balance shown on this notice is due and payable immediately. If you do not make an arrangement to pay the overdue amount, debt recovery action may commence. The issue of this notice does not extend the due date for any rates and charges in arrears.

### ELECTRONIC DELIVERY OF RATE NOTICES

Be environmentally friendly and go paperless! You can elect to have your rates and charges notices emailed to you, see our website for details or register at [newcastle.enotices.com.au](http://newcastle.enotices.com.au). See your eNotice reference number on the front of this notice.

### HARDSHIP (NEED HELP?)

Ratepayers experiencing genuine financial hardship, may phone (02) 4974 2128 for details of relief available.

### CHANGE OF POSTAL ADDRESS

It is the ratepayers responsibility to ensure that we are informed of any change to your postal address for the service of notices. Notifications are best made by emailing [rates@ncc.nsw.gov.au](mailto:rates@ncc.nsw.gov.au), using the form on our website or phoning (02) 4974 2000.

### REPRINTING OF NOTICES

Please ensure that you keep your notices as we charge a fee for reprinting of notices. This fee must be paid to us before a notice will be reprinted.

If you have registered to receive your notices by email you can also go to [newcastle.enotices.com.au](http://newcastle.enotices.com.au) and retrieve a copy of your notice.

 @CityNewcastle.au

 CityNewcastle

 @CityNewcastle.au



Should you require further information regarding this notice or any of the above information please contact our Customer Service Team on (02) 4974 2000.

## PAYMENT OPTIONS

### DIRECT DEBIT FACILITY

For information about direct debit please visit [newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

### BPAY®

#### TELEPHONE & INTERNET BANKING

Contact your bank or financial institution to make this payment from cheque or saving accounts or credit cards.

**Our Biller Code – 57471**

More information: [bpay.com.au](http://bpay.com.au)

### IN PERSON

Payments can be made with our Customer Service Centre at the City Administration Centre, 12 Stewart Avenue Newcastle West.

Please visit [newcastle.nsw.gov.au/Covid-19](http://newcastle.nsw.gov.au/Covid-19) prior to attending to check the impacts to opening as a result of Covid-19.

### AUSTRALIA POST

**In-store** – Present your Rate Notice at Australia Post. Cash, Cheque or Credit Card\* accepted.

**Phone** – 13 18 16 to pay by Visa\*, MasterCard\* or American Express\* - quote the Billpay Code on the front of this notice.

**Online** – [newcastle.nsw.gov.au](http://newcastle.nsw.gov.au)

**Scan & Pay** – Pay using your smartphone. Download the App and scan the barcode.

### BY MAIL

Make your cheque or money order payable to The City of Newcastle crossed “Not Negotiable”. We accept no responsibility for delays in mail. Please mail to PO Box 489 Newcastle NSW 2300.

### \* Credit Card Processing Fee

A credit card processing fee will apply, reflecting bank fees charged to us for card payments. The fee is 0.75% per transaction.