



Unitywater

Serving you today,
investing in tomorrow.



T & D Carter Holdings Pty Ltd Tte
7 Cambalan St
BARGO NSW 2574

Due: 15th Sept

WATER AND SEWERAGE YOUR BILL

1300 086 489
Emergencies and faults 24 Hours, 7 days
Account enquiries 8am-5pm Mon-Fri

unitywater.com
ABN 89 791 717 472

Account number 99880911
Payment reference 0998 8091 15
Property Unit 4/15 Abercrombie Street,
MANGO HILL, QLD

Bill number 7120481697
Billing period 09 Apr 2020
92 days to 9 Jul 2020
Issue date 17 Jul 2020
Approximate date
of next meter reading 12 Oct 2020

Paid 3-8-20

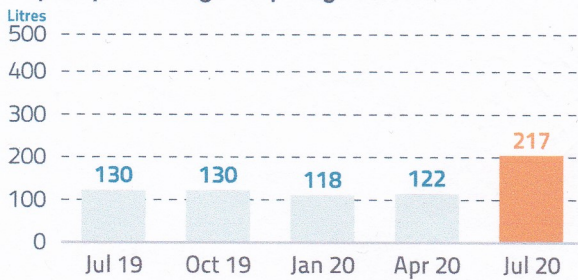
* MBL202008031 90000196

Your account activity

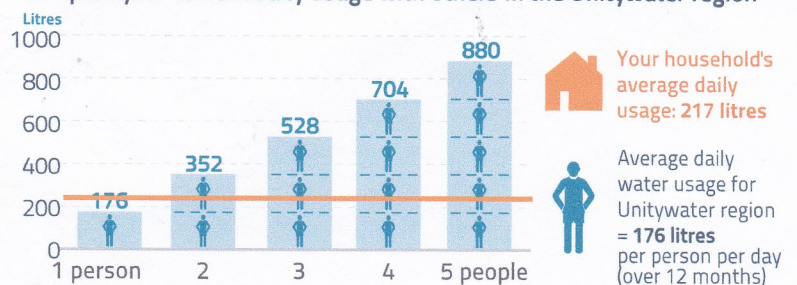
Your last bill	Payments/ adjustments	Balance	New charges	Total due	\$332.64
\$261.18	\$261.18	\$0.00	\$332.64	Due date	15 Sep 2020

No interest charges will apply to overdue amounts on bills issued during the 6-month period starting 2 April 2020

Compare your average daily usage over time



Compare your current daily usage with others in the Unitywater region



Thanks for getting contact-free
bills by email or SMS
You're automatically in this draw to win!

[Find out more](#)

*Terms and conditions apply - visit unitywater.com/WIN

WIN
\$100 off your
water and
sewerage bill - for
you or someone
close to you.*

Easy ways to pay For other payment options - see over



BPAY®

Billers Code: 130393

Ref: 0998 8091 15

Contact your bank or financial institution
to pay from your cheque, savings, debit,
credit card or transaction account.

Find out more at bpay.com.au

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Direct Debit

Login to My Account at
unitywater.com to set up
automatic payments from your
bank account or credit card or
call us for assistance.

SmoothPay

Smooth out your bill payments across
the year with regular fortnightly or
monthly payments, interest free.

Find out more at
unitywater.com/smoothpay



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Account number	99880911
Payment reference	0998 8091 15
Property	Unit 4/15 Abercrombie Street, MANGO HILL, QLD

Bill number	7120811101
Billing period	10 Jul 2020 95 days to 12 Oct 2020
Issue date	19 Oct 2020
Approximate date of next meter reading	12 Jan 2021

Your account activity



No interest charges will apply to overdue amounts on bills issued during 12-month period ending 31 March 2021

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres



Noel knows a half flush saves twice the water

As we head into the warmer months, we can all make small changes to save water and stay H2OK!

For more water saving tips, visit unitywater.com/legends



Easy ways to pay For other payment options - see over

BPAY
Biller Code: 130393
Ref: 0998 8091 15
Contact your bank or financial institution to pay from your cheque, savings, debit, credit card or transaction account.
Find out more at bpay.com.au
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Direct Debit
Login to My Account at unitywater.com to set up automatic payments from your bank account or credit card or call us for assistance.

SmoothPay
Smooth out your bill payments across the year with regular fortnightly or monthly payments, interest free.
Find out more at unitywater.com/smoothpay



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33 Peel Pl
DUBBO NSW 2830

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unitywater.com
ABN 89 791 717 472

Account number	99880911
Payment reference	0998 8091 15
Property	Unit 4/15 Abercrombie Street, MANGO HILL, QLD

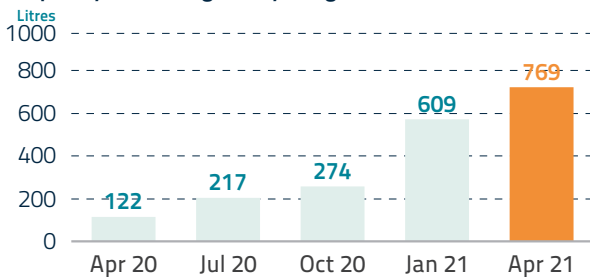
Bill number	7121485958
Billing period	13 Jan 2021 91 days to 13 Apr 2021
Issue date	20 Apr 2021
Approximate date of next meter reading	9 Jul 2021

Your account activity

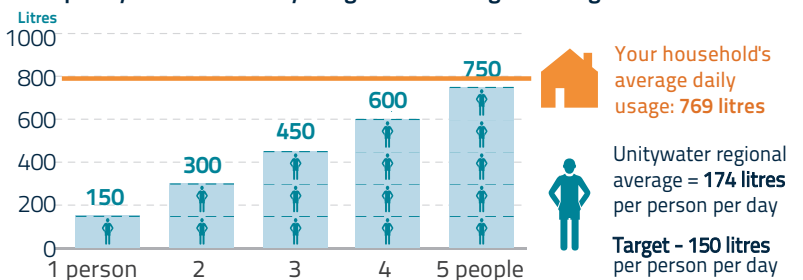


Interest charges of 8% per annum, compounding daily, will apply to overdue amounts on bills from 1 July 2021.

Compare your average daily usage over time



Compare your current daily usage with our regional target of 150 litres



Important changes to COVID-19 customer care

In April, we changed back to our normal 30 days to pay all bills, including this one. To continue helping you, we've extended no interest charges on overdue amounts until 30 June 2021. [Find out more at unitywater.com/customer-care](https://unitywater.com/customer-care)

Easy ways to pay For other payment options - see over



BPAY®
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Your account details



1300 086 489
Account enquiries

8am-5pm Mon-Fri

Water meter details 1 kilolitre (kL) = 1000 litres (L)

Meter ID	Previous read date	Previous reading (kL)	Current read date	Current reading (kL)	Usage (kL)	No. of days	Average daily usage (L)
UT1706277W	12 Jan 21	292	13 Apr 21	362	70	91	769.2
Total water usage					70	91	769.2
Total sewerage usage (waste and greywater) = 90% of water usage					63.00	91	692.3

Activity since last bill

Last bill	\$493.27
Payments / adjustments	
22 Mar 2021 CBA BPAY BPAY 22/03/2021	-\$493.27
Account balance	\$0.00

Water and Sewerage Charges

Lot 4 Plan SP294161 Installation ID 223164308672

State Bulk Water Price	Period	kL/day	x Days	x Price/kL	
State Govt Bulk Water	13 Jan 21 to 13 Apr 21	0.7692	91	\$3.122	\$218.54

This is how much Unitywater pays to purchase water from the State Government, and is passed on to customers at cost.

Unitywater (local government distributor-retailer price)

Variable Usage Charges	Period	kL/day	x Days	x Price/kL	
Water up to 822 L/day	13 Jan 21 to 13 Apr 21	0.7692	91	\$0.667	\$46.69
Sewerage up to 740 L/day	13 Jan 21 to 13 Apr 21	0.6923	91	\$0.667	\$42.02
Fixed Access Charges	Period	x No.	x Days	x Price/day	
Water Access 20mm	13 Jan 21 to 13 Apr 21	1	91	\$0.879	\$79.99
Sewerage Access	13 Jan 21 to 13 Apr 21	1	91	\$1.803	\$164.07
Water subtotal					\$345.22
Sewerage subtotal					\$206.09

New water and sewerage charges \$551.31

Total Due = ① + ② \$551.31

Important information

Payment assistance

If you are having difficulty paying, please call Unitywater as soon as you receive your bill and before its due date to discuss how we can help.

Changing contact details

Login to My Account at unitywater.com for quick, easy changes online 24/7 or call us during business hours.

Pensioners

If you own and live at your property and have an eligible concession card, you may apply for a pensioner rebate. Please call Unitywater or fill out our easy online form at unitywater.com/pensioner

Credit card payments

Only MasterCard and Visa are accepted. A credit card surcharge may apply to your payment. Learn more at unitywater.com/creditcard

Interest on overdue amount

Interest charges of 8% per annum, compounding daily, will apply to overdue amounts on bills from 1 July 2021. Find out more at: unitywater.com/customer-care

Water efficiency

For water efficiency tips, visit unitywater.com/water-tips

Interpreter service 13 14 50

当您需口译员时，请致电 13 14 50。
اتصل على الرقم 13 14 50 عندما تكون بحاجة إلى مترجم فوري.
Khi bạn cần thông ngôn, xin gọi số 13 14 50
통역사가 필요하시면 13 14 50 으로 연락하십시오.
Quando necessita un intérprete llame al 13 14 50

Privacy policy

We've updated our privacy policy so that we can deliver improved services with trusted partners. Visit unitywater.com/privacy

International calls

+ 61 7 5431 8333

unitywater.com

PO Box 953

Caboolture QLD 4510

1300 086 489

More payment options



Credit card by phone or online

To make a one-off credit card (Visa or MasterCard only) payment call 1300 047 763 or go to unitywater.com. A credit card surcharge may apply.
Ref: 0998 8091 15



Cheques by mail

Send this portion with your cheque payable to: Unitywater, Locked Bag 2, Maroochydore BC QLD 4558



In person, by phone or online

Billpay Code: 4028

Ref: 0998 8091 15

Pay in person at any post office, call 13 18 16, or go to postbillpay.com.au



*4028 0998809115 00055131

Account number 99880911

Payment reference 0998 8091 15

Total due **\$551.31**

Due date **24 May 2021**