



# Rate Notice

ABN 86 058 929 428

General Enquiries: (07) 3829 8999

Email: rcc@redland.qld.gov.au

Web: www.redland.qld.gov.au

Property No.	54630
Valuation 2022-2023	\$59,336
Rating Category	2a
Billing Period	1 Jan 2023 - 31 Mar 2023
Property Location	KENSINGTON GREEN, 63/14 Kensington Place Birkdale QLD 4159 Lot 78 GTP 4221
Due Date	13 Feb 2023

157418/XE/017803 H  
 Mervyn John Crace And Margarete Antonia Crace  
 As Trustee  
 3 Laura Street  
 Cleveland QLD 4163

Rate Account Balance B/Fwd	+	Current Levy	=	Total Amount Owing
\$0.00		\$820.58		\$820.58

## Summary of Charges

Balance Brought Forward	\$	0.00
Council Rates and Charges	\$	485.93
Council Water and Sewerage Charges	\$	219.82
State Government Charges	\$	114.83
<b>Total Amount Payable</b>	<b>\$</b>	<b>820.58</b>

Payments made after 31/12/2022 may not be included in the calculation of this rate notice.

See over the page for levy details and more payment options.

For enquires regarding the QLD State Government Water Discount, please contact 13QGOV (13 74 68)

## Payment By BPAY



**Billers Code:** 53058  
**Ref:** 1546309

## Telephone & Internet Banking – BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au

© Registered to BPAY Pty Ltd ABN 69 079 137 518

## Payment Online



[www.redland.qld.gov.au](http://www.redland.qld.gov.au)

Use your credit card to pay 24 hours 7 days per week.

Reference No: 1546309

## Payment By Phone



1300 300 943

Visa, Mastercard. 24 hours. 7 days per week.

Reference No: 1546309



## Remittance Advice By Mail

Post your payment with this cut-off slip to:

Redland City Council  
 PO Box 21  
 Cleveland Qld 4163



Pay in Person at any Post Office



\*2431 1546309

## Account Summary

Property Number 54630

Mervyn John Crace And Margarete Antonia Crace As Trustee

Total Amount \$820.58



\*L017803\*

3,643

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# Water Account Summary

**General Enquiries:** (07) 3829 8999  
**Email:** rcc@redland.qld.gov.au  
**Web:** www.redland.qld.gov.au

**Property No.** 54630

**Property Location**

KENSINGTON GREEN, 63/14 Kensington Place  
Birkdale QLD 4159  
Lot 78 GTP 4221

**Billing Period**

1 Jan 2023 - 31 Mar 2023

Mervyn John Crace And Margarete Antonia Crace As  
Trustee  
3 Laura Street  
Cleveland QLD 4163

# Information Only

## Your Water Meter Readings

Water Meter Serial	Previous Read Date	Current Read Date	Number of Days	Previous Reading	Current Reading	Consumption (kilolitres)	Is Reading Estimated?
11HD00436	04/07/2022	06/10/2022	94	107,504	110,048	2,544	No

## Local Government Distribution and Retail Price

Residential water consumption	\$	11.04
Residential boundary meter fixed water access 100mm	\$	12.53
Sewerage	\$	196.25

## State Bulk Water Price

State Govt bulk water consumption	\$	55.98
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<b>Total Water and Wastewater Charges</b>	<b>\$</b>	<b>275.80</b>
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**This amount is included on your Rate Notice – DO NOT PAY SEPARATELY**

For comparison, the total water and wastewater billed on your last Rate Notice \$271.86

## Billing Enquiry?

For billing enquiries please contact Redland City Council  
**Telephone: 3829 8999** Facsimile: 07 3829 8765

Cnr Bloomfield and Middle Streets, Cleveland Qld 4163  
PO Box 21, Cleveland Qld 4163

**email** rcc@redland.qld.gov.au  
**web** www.redland.qld.gov.au

For water and wastewater 24 hour service enquiries please contact Redland City Council

**Telephone: 3829 8999**

Please refer to the back page of this summary for further information.



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## Water and Sewerage Charges

- The water fixed access charge is billed in advance and is a set charge (based on meter size).
- The sewerage charge is billed in advance and is a set charge.
- Water consumption is charged per kilolitre and is based on water meter readings taken over the quarter (1 kilolitre = 1,000 litres).

**For the 2022-2023 financial year the following water consumption charges apply:**

Consumption Type	State Govt Bulk Water Price per kilolitre \$	Redland City Council Price per kilolitre \$	Total Price \$
Residential	3.301	0.651	3.952
Non Residential	3.301	1.489	4.790

## Why am I charged a state bulk water price?

Since 2008, Seqwater has owned, operated and maintained bulk supply dams, reservoirs and water treatment plants. State Government legislation requires council to display the bulk water charges as a separate item on your water summary.

## Estimated Readings

On occasion we may have trouble obtaining a meter reading for your property. Generally this happens in instances where the entry gate is locked, there is a dog or the meter is obstructed by vegetation. In these instances the meter reader will leave a self-read card in your letterbox if possible. You can avoid an estimated read by reading your water meter, completing the card and returning it to us as soon as possible.

If we have not received a meter reading we will estimate a reading based on your previous usage.

## Ownership Change - Why am I Paying for Water used by the Previous Owner?

As part of the settlement of ownership transfer the majority of conveyance solicitors will request a water search in order to do a water charge adjustment for the purposes of financial settlement. The adjustment covers the previous owner's water usage up until settlement date. Therefore in the majority of instances the new owner is not paying the water used by the previous owner. However, should you have any concerns please contact your conveyance solicitor.

## Checking for leaks

It is important to fix leaks or plumbing issues quickly. Locating and fixing leaks will save water and help reduce your water consumption charge. If your current water usage noted on the previous page appears abnormal, please check for leaks.

### Do a test:

- Turn off all household water appliances and garden taps
- Read and record the black and red numbers on the water meter (or take a photo of the numbers with your smart phone). Your latest meter reading appears on the previous page.
- Wait an hour or two then check the meter reading again.

If any of the numbers have moved you may have a leak in your internal water infrastructure. If a leak is suspected you are encouraged to contact a licensed plumber.

## Who owns the water meter?

Redland City Council owns the water meter, and the pipes that supply the services to the water meter.

