

**From:** [Vladimir Villamor](#)  
**To:** [Joseph Hoang](#)  
**Subject:** Fw: RE: Withdrawal of funds  
**Date:** Monday, 16 July 2018 7:15:02 AM

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Hi Joe,

I have forwarded to you the email of Entel regarding my funds. I had told them in my previous email that I needed the funds by the end of the financial year.

Like what you said, I had mentioned the dates and correspondence that I had with them since February 2018.

I had emailed them several times before this date but they kept stalling their response. I don't think there is hope in getting my funds back. I am thinking of getting a lawyer to facilitate the withdrawal of funds but that may cause me an arm and leg too.

I think my self manage superfund is no longer working for me. Could close my self manage superfund.

Kind regards,

Vlad

----- Forwarded message -----

**From:** EG <support@entelgroup.com>  
**To:** 'Vladimir Villamor' <vvillamormd@yahoo.com.au>  
**Sent:** Friday, 6 July 2018, 4:06:16 pm AEST  
**Subject:** RE: Withdrawal of funds

Hi Vladimir,

I thank for sending everything through to help with our major audit, however other members of Entel were not as swift as you were hence the delay in finalising the Audit so we can maintain trading and

Access our investment fund. I do sincerely apologise for the delay as we have never experience this from our audits but in time we will get through it and your funds will be honoured.

I will keep you updated

Warm regards

Thank you for choosing Entel

## Support Team

**Ph:** 1300 4 ENTEL (36835) **PH:** 07 3184 9174

**Email:** support@entelgroup.com

**Website:** www.entelgroup.com



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**From:** Vladimir Villamor [mailto:vvillamormd@yahoo.com.au]

**Sent:** Tuesday, 3 July 2018 7:35 AM

**To:** EG

**Subject:** Withdrawal of funds

Hi Denny,

I would like to follow-up my withdrawal of funds. You have sent me an SMS two weeks ago in reply to my email stating that you'll get back to me last week as you were interstate. I did called you last week on your mobile and left a message but never receive a return call. This is a new financial year already and I had sent the initial withdrawal off funds in February 2018 but still not getting my funds back. As far as I'm concerned I have met the condition of the release as per contract with Entel. I have also signed the disclaimer form that you asked me to sign prior to there release of my fund. Could be please give me an update.

Kind regards,

Vladimir