

**Customer Service**

Adelaide-based Customer Care Centre



**1300 SA WATER**  
**(1300 729 283)**



customercare@sawater.com.au



Live chat  
www.sawater.com.au

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CT51121

AGENCY 1865618

SA Water, the leading provider of water services for around 1.7 million South Australians, has been working together with the community to supply safe, clean drinking water and a dependable sewerage service for more than 160 years.

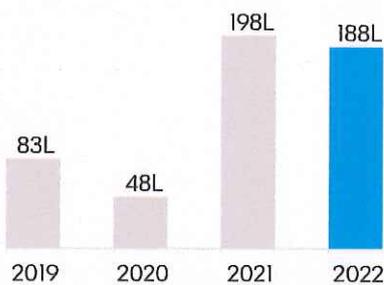


**Total amount due:**  
**\$302.06**

**Pay by:**  
**25 Mar 22**

**Your water use snapshot**

Your average daily water use compared with the same quarter in previous years. To see how you compare to similar households visit [www.sawater.com.au/mybill](http://www.sawater.com.au/mybill).



Your average daily cost for this quarter  
**\$2.70**

**Your account**

Account no. **44 16905 00 4**

Invoice date 02 Mar 22

Commercial 5 LANGFORD ST POORAKA LT 11

**Account summary**

Previous balance		\$302.06
Amount paid	⊖	\$302.06
New charges	⊕	\$302.06
<b>Current balance</b>	⊖	<b>\$302.06</b>

Fees may apply for late payment.

**Reporting a leak is easy**  
because it should be

You can easily report and follow up on water main leaks and breaks using our interactive works and faults map.



Visit [sawater.com.au/works-and-faults](http://sawater.com.au/works-and-faults)

### Property value

You may object to the valuation referred to in this notice by writing served personally or by post to the Valuer-General within 60 days after the date of service of this notice.

### But note:

- (a) If you have previously received a notice or notices under the Water Industry Act 2012 referring to the valuation and informing you of a 60 day objection period, the objection period is 60 days after service of the first such notice;
- (b) You may not object to the valuation if the Valuer-General has already considered an objection by you to that valuation.

The Valuer-General may extend the 60 day objection period where it can be shown there is reasonable cause by a person entitled to make an objection to a valuation.

A written objection to valuation must set out the full and detailed grounds for objection. Objections can be submitted via an online form at [sa.gov.au/landservices](http://sa.gov.au/landservices), or email objection to [LsgObjections@sa.gov.au](mailto:LsgObjections@sa.gov.au) with all valuation enquiries to 1300 653 346.

### Customer charter

Read our Standard Customer Contract and Customer Charter at [www.sawater.com.au](http://www.sawater.com.au)

### Change of your address

Change your postal address online via mySAWater or at [www.sawater.com.au](http://www.sawater.com.au). If ownership of your property changes, please refer all settlement queries to your conveyancer.

### Concessions

Eligible concession card holders or people assessed as being on a low income may be able to claim a remission on water and sewage rates. Visit [sa.gov.au/concessions](http://sa.gov.au/concessions) or call 1800 307 758 to find out more.

### Payment assistance

If you are unable to pay your bill by the 'pay by' date, you can request an extension or setup a payment arrangement by calling 1300 SA WATER (1300 729 283) or with mySAWater.

### Interpreter service

If you require an interpreter, please call 131 450 and request the language you need.

+Υπηρέσια Διερμηνείας τηλεφωνήστε στο 131 450

Servizio interpreti: per favore chiama 131 450

दुभाषिया सेवा: कृपया 131 450 पर फोन करें

Cần Dịch Vụ Thông Ngôn, xin gọi cho số 131 450

传译服务：请拨打 131 450

لخدمة الترجمة الشفهية: يرجى الإتصال على الرقم 131 450  
خدمات ترجمة: خواهشمند است با شماره تلفن 131 450 تماس حاصل نمایید.

## Paying your bill



Bill code: 8888  
Ref: 4416905004

### Telephone and Internet Banking — BPAY®

Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More information at [bpay.com.au](http://bpay.com.au)

### Paying online

Pay online at [www.sawater.com.au/paynow](http://www.sawater.com.au/paynow) for a range of options. Have your account number and credit card details to hand.

### Paying by phone

Call 1300 650 870 and pay by phone using your Visa/Mastercard 24/7.

## Water

Quarterly meter reading of water use in kilolitres (1kL = 1,000 litres) and the supply charge.

Meter(s)	Previous reading	Current reading	Use
L00625007	04 Nov 21	77 24 Feb 22	98
<b>Total reading(s)</b>			<b>21kL</b>

Proposed next read between 20 Apr 22 and 04 May 22

Charge Type	Period	Water Use	Price	Charge
Water use	04 Nov 21 to 24 Feb 22 (112 days)	21.00kL	21.00kL at \$2.806	\$58.93
Supply charge	01 Jan 22 to 31 Mar 22	Fixed fee		\$68.60

### Total Water



\$127.53

## Sewerage

Access charge	01 Jan 22 to 31 Mar 22	Property value: \$650,000 at 26.85 cents per \$1000		\$174.53
The quarterly charge for sewerage services (access to mains network, removal and treatment) is based on the property value as determined by the Valuer-General.				

### Total Sewerage



\$174.53

### Total



\$302.06

Total GST of this invoice

\$0.00

## Payment slip

Total amount due	\$302.06
Pay by date	25 Mar 22
Account no.	44 16905 00 4
Invoice date	02 Mar 22



\*591 4416905004

For credit: SA Water

Trancode User code Customer ref no.

831 009915 000441690500018



For more payment options, including extensions, visit [www.sawater.com.au](http://www.sawater.com.au) or call 1300 SA WATER (1300 729 283). \*Registered to BPAY Pty Ltd ABN 69 079 137 518

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