



PO Box 3130, Bundaberg QLD 4670
 T 1300 883 699 F 07 4150 5410
 E ceo@bundaberg.qld.gov.au
 W www.bundaberg.qld.gov.au
 ABN 72 427 835 198

Rate Notice



082715-0341 BR 2160

E Dube
 Unit 17
 28 Burford Street
 MERRYLANDS NSW 2160

Rate Notice for Period 01/07/2022 to 31/12/2022
Assessment Number 656011
Valuation \$110,000
Area 1629.0000 Sq Mtrs
Issue Date 29/07/2022
Due Date 01/09/2022

Property Location and Description: 26 Regency Road MOORE PARK BEACH QLD 4670 Lot 73 SP 202244

Council Rates & Charges	Annual Charge	Number of Services	Half Yearly Charge
General Rate - Category 5		Minimum General Rate	\$602.00
Waste Collection Charge	372.00	1.00	\$186.00
Water Access - 20MM	442.00	1.00	\$221.00
Water Consumption - M/Park			\$110.67
Community Wellbeing & Environment Charge	100.00	1.00	\$50.00
		Sub-Total	\$1,169.67
State Government Charges			
State Emergency Levy Grp 2 - CI E	115.20	1.00	\$57.60
		Sub-Total	\$57.60
		Total Levy	\$1,227.27

Please Note: Payments received after 7 July 2022 may not show on this Notice.

TOTAL PAYMENT DUE

\$1,227.27

Meter Readings

Meter No.	Previous Reading	Current Reading	Consumption
12W123310	01/12/2021 2565	03/06/2022 2658	93 KL

Notice is hereby given that the rates and charges levied by Bundaberg Regional Council, by virtue of the Local Government Act 2009, on land described above for the period stated on the Rate Notice are DUE AND PAYABLE ON OR BEFORE THE DUE DATE OF THIS RATE NOTICE. Furthermore, rates and charges not paid by the due date are deemed to be overdue. Stephen Johnston, CHIEF EXECUTIVE OFFICER

BUN004A

Payment Slip



Due Date Amount



*467 656011 \$1,227.27

E Dube
 Unit 17
 28 Burford Street
 MERRYLANDS NSW 2160



Billers Code: 0467
Ref: 656011

Pay in person at any Post Office, by phone 13 18 16
 or go to postbillpay.com.au



Billers Code: 5744
Ref: 656011

BPAY® this payment via Internet or phone banking.
 BPAY View® - View and pay this bill using internet banking.
 BPAY View Registration no: 656011

Assessment Number	656011
Due Date	01/09/2022

eRates
it's as easy as...

1. Cut costs - it's cheaper to send electronically
2. Cut waste - no paper
3. Cut time - quicker delivery and easy to file and find

Scan the QR or visit bundaberg.qld.gov.au/erates to register!

Customer Information

Please refer to Council's website www.bundaberg.qld.gov.au for a full summary of all rates and charges levied by Bundaberg Regional Council.

Experiencing Financial Difficulty

If you are finding it difficult to pay your rates by the due date, Council is willing to enter into a payment commitment with you to pay your rates in accordance with Council's Rates Recovery policy. Please visit www.bundaberg.qld.gov.au/difficulty-paying-rates

Payments in Advance

Ratepayers can prepay their rates at any time. Interest is not paid by Council to ratepayers on any credit balances.

Interest

In accordance with Section 133 of the *Local Government Regulation 2012*, interest at the rate of 8.17% per annum compounding daily will apply to unpaid rates from 1 July 2022 to 30 June 2023.

Debt Recovery

Council's adopted Rates Recovery Policy, available at www.bundaberg.qld.gov.au has been prepared to reinforce Council's practice and intentions in the recovery of overdue rates. Council will actively pursue all available options under the *Local Government Act 2009*, including the sale of land for arrears of rates, to ensure that overdue rates are not a burden on the region's ratepayers. Ratepayers are encouraged to enter into an agreed payment commitment with Council to avoid recovery action. The sale of land for rate arrears may commence anytime during the financial year.

Receipts

Receipts will not be issued unless requested.

Change of Address/Contact Information

To ensure the accuracy and security of Council's property records, changes of address/email address will not be accepted over the phone. Please ensure your mobile and email addresses are up to date with Council. See the website.

Pensioner Concession

Eligible pensioners are entitled to a Pensioner Concession on application. Please view the website for eligibility criteria.

Waste Levy

Council has received an annual payment of \$3,723,443 from the State Government to mitigate any direct impacts of the State Waste Levy on households.

GST

All levied rates and charges shown on this notice are exempt from GST.

What is a waste service?

One service comprises of 2 bins. 1 dark green/red lid bin (collected weekly) and 1 yellow lid recycling bin (collected fortnightly). You may notice that new waste bins will be coming out with red lids in the future.

Enquiries

If you are unsure about any aspect relating to this rate notice, please contact Council during office hours on 1300 883 699 and we will be happy to assist you. If you are calling from overseas contact Council

Payment Options

Online Services

Visa & Mastercard payments can be made through the website or use the QR code below. Paypal, Afterpay and Zippay are not accepted.



BPAYView

Register with your internet banker if you wish to receive your notices electronically. Type in **Biller Code 5744** and your reference number which is your Rates Assessment Number. Your bank will notify you when notices arrive. A hard copy of your notice will not be sent to you.



BPAY®

If you have internet banking, you can pay your rates from your cheque, savings, debit, credit card or transaction account. More information can be sourced at: www.bpay.com.au. Please quote **Biller Code 5744** and the reference number shown on the BPAY logo on the front of this notice.



Direct Debit

Deductions can be set weekly, fortnightly, monthly or full amount on the due date from your nominated account. Contact Council's Customer Service Centres or visit Council's website for details.



Post Billpay

Pay in store at Australia Post, online at www.auspost.com.au/postbillpay or phone 13 18 16. Ratepayers can also download the **'Scan and Pay' app** and, using your smart phone, scan the barcode on the front of this Rate Notice, and follow the prompts to make a payment.



Payment by Mail

Remove the bottom section from the front of the rate notice, which contains your payment details, and return it with your payment to Bundaberg Regional Council, PO Box 3130, Bundaberg Qld 4670. All cheques are to be in Australian dollars and payable to Bundaberg Regional Council. Acceptance of a cheque is conditional on collection of the proceeds, and until collection no credit is given or implied.



Payment in Person

Present this notice to Council's Service Centres. See the website for locations. Payment methods are cash, EFTPOS, cheque, money order, debit & credit card (Visa/Mastercard).



Payment via Centrepay

Use **Centrepay** to arrange regular deductions from your Centrelink payment by contacting Centrelink. The Centrelink Reference Number for Bundaberg Regional Council is 555072141A. **Please use your Assessment Number as Council's Reference Number**



PO Box 3130, Bundaberg QLD 4670
 T 1300 883 699 F 07 4150 5410
 E ceo@bundaberg.qld.gov.au
 W www.bundaberg.qld.gov.au
 ABN 72 427 835 198

082715-0341
 E Dube
 Unit 17
 28 Burford Street
 MERRYLANDS NSW 2160

Water Advice Notice

Issue Date 29/07/2022

Property Location: 26 Regency Road MOORE PARK BEACH QLD 4670

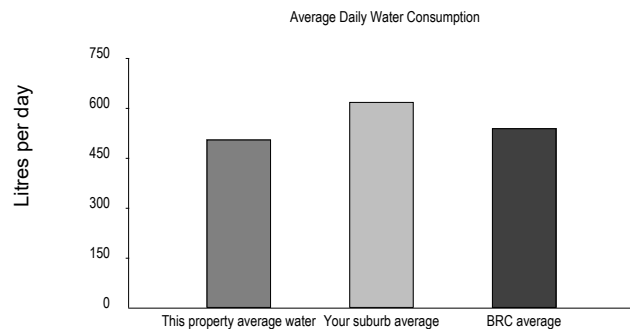
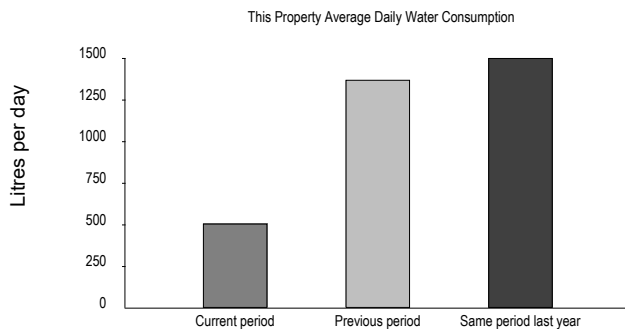
WATER SUMMARY FOR METER: 12W123310

YOUR WATER CONSUMPTION		Kilolitres
Current Meter Reading	03/06/2022	2658
Previous Meter Reading	01/12/2021	2565
Water Consumption		93
Days Charged	184	

COMPARISON WITH LAST YEAR		Litres
Average Daily Water Consumption:		
Current Period		505
Previous Period		1369
Same Period Last Year		1500

(1 kilolitre = 1,000 litres)

CONSUMPTION COMPARISON



WHY ARE WE GIVING YOU THIS INFORMATION?

Why conservation of water is important for the community

By accessing and using information from Council's and Queensland Government websites you can save water, reduce your water bills, and provide future generations with good water conservation practices and a sustainable water supply for the future.

Did you know:

Council's water meter reading contractors may have to remove dirt and other materials in order to read a meter. They are required to return this material to the meter box after taking the reading to prevent damage to ratepayers lawns or blocking the drains.

Water consumption charges - consumption is levied half-yearly for the readings undertaken prior to December, and prior to June. For current charges, please refer to Council's Revenue Statement on the website.

Check your Water Meter Regularly - Council encourages residents to check their water meters and record their readings regularly, e.g. when mowing. Early leak detection and repair will reduce your water consumption costs.

Water Meter Accuracy - A Water Meter Home Accuracy Check will assist you in determining the accuracy of your meter. See Council's website www.bundaberg.qld.gov.au/water-services/water-meters

Simple check to see if you have a water leak:

1. Turn off all taps and water using appliances in and around your premises.
2. Check your water meter and take a reading of your Water Meter (as illustrated below). Monitor the Leak Detector if you have one. If your meter does not have a Leak Detector you should check to see if the dials on your water meter are moving.
3. Do not use any water (including flushing the toilet) for at least one hour, then take another reading. If the meter reading has changed it suggests you may have a leak.

Note: For safety reasons never leave an opened water meter box unattended.

Water Leak – If you detect a water leak and have it repaired by a licenced plumber, the repair is your responsibility and at your expense. However, you may be eligible to apply for a reduction in your water consumption charges under Council's Water Leak Relief Policy. Strict criteria apply.

Refer to Council's website www.bundaberg.qld.gov.au or contact Council for more information on 1300 883 699.

How to read your water meter

There are several different types of water meters used throughout the region which can be read in the same way. The meter measures how much water is used per property in kilolitres. The following are two common types of water meters installed:

The **BLACK** figures, which measure kilolitres, are read by Council half-yearly for water billing purposes. The **RED** figures represent fractions of a kilolitre which may more easily indicate a water leak.



PO Box 3130, Bundaberg QLD 4670
 T 1300 883 699 F 07 4150 5410
 E ceo@bundaberg.qld.gov.au
 W www.bundaberg.qld.gov.au
 ABN 72 427 835 198

Rate Notice



084741-0597 BR 2567

E Dube
 9 William Mannix Avenue
 CURRANS HILL NSW 2567

Rate Notice for Period 01/01/2023 to 30/06/2023
Assessment Number 656011
Valuation \$110,000
Area 1629.0000 Sq Mtrs
Issue Date 02/02/2023
Due Date 08/03/2023

Property Location and Description: 26 Regency Road MOORE PARK BEACH QLD 4670 Lot 73 SP 202244

Balance B/Forward **\$0.56**

Council Rates & Charges	Annual Charge	Number of Services	Half Yearly Charge
General Rate - Category 5		Minimum General Rate	\$602.00
Waste Collection Charge	372.00	1.00	\$186.00
Water Access - 20MM	442.00	1.00	\$221.00
Water Consumption - M/Park			\$180.81
Community Wellbeing & Environment Charge	100.00	1.00	\$50.00
		Sub-Total	\$1,239.81
State Government Charges			
State Emergency Levy Grp 2 - CI E	115.20	1.00	\$57.60
		Sub-Total	\$57.60
		Total Levy	\$1,297.41

TOTAL PAYMENT DUE **\$1,297.97**

Please Note: Payments received after 5 January 2023 may not show on this Notice. Any arrears shown on this Notice are due immediately and interest will accrue until paid.

Meter Readings

Meter No.	Previous Reading	Current Reading	Consumption
12W123310	03/06/2022 2658	02/12/2022 2805	147 KL

Notice is hereby given that the rates and charges levied by Bundaberg Regional Council, by virtue of the Local Government Act 2009, on land described above for the period stated on the Rate Notice are DUE AND PAYABLE ON OR BEFORE THE DUE DATE OF THIS RATE NOTICE. Furthermore, rates and charges not paid by the due date are deemed to be overdue. Stephen Johnston, CHIEF EXECUTIVE OFFICER

BUN004A

Payment Slip



Due Date Amount

*467 656011 \$1,297.97

E Dube
 9 William Mannix Avenue
 CURRANS HILL NSW 2567



Billers Code: 0467
Ref: 656011

Pay in person at any Post Office, by phone 13 18 16
 or go to postbillpay.com.au



Billers Code: 5744
Ref: 656011

BPAY® this payment via Internet or phone banking.
 BPAY View® - View and pay this bill using internet banking.
 BPAY View Registration no: 656011

Assessment Number 656011
Due Date 08/03/2023

eRates
it's as easy as...

1. Cut costs – it's cheaper to send electronically
2. Cut waste – no paper
3. Cut time – quicker delivery and easy to file and find

Scan the QR or visit bundaberg.qld.gov.au/erates to register!

Customer Information

Please refer to Council's website www.bundaberg.qld.gov.au for a full summary of all rates and charges levied by Bundaberg Regional Council.

Experiencing Financial Difficulty

If you are finding it difficult to pay your rates by the due date, Council is willing to enter into a payment commitment with you to pay your rates in accordance with Council's Rates Recovery policy. Please visit www.bundaberg.qld.gov.au/difficulty-paying-rates

Payments in Advance

Ratepayers can prepay their rates at any time. Interest is not paid by Council to ratepayers on any credit balances.

Interest

In accordance with Section 133 of the *Local Government Regulation 2012*, interest at the rate of 8.17% per annum compounding daily will apply to unpaid rates from 1 July 2022 to 30 June 2023.

Debt Recovery

Council's adopted Rates Recovery Policy, available at www.bundaberg.qld.gov.au has been prepared to reinforce Council's practice and intentions in the recovery of overdue rates. Council will actively pursue all available options under the *Local Government Act 2009*, including the sale of land for arrears of rates, to ensure that overdue rates are not a burden on the region's ratepayers. Ratepayers are encouraged to enter into an agreed payment commitment with Council to avoid recovery action. The sale of land for rate arrears may commence anytime during the financial year.

Receipts

Receipts will not be issued unless requested.

Change of Address/Contact Information

It is the ratepayer's responsibility to ensure Council has the correct mailing address or eRates email address for issuing of notices. To ensure the accuracy and security of Council's property records, all change of addresses and changes to eRates email addresses will not be accepted over the phone. Please visit www.bundaberg.qld.gov.au/change-your-contact-details

Pensioner Concession

Eligible pensioners are entitled to a Pensioner Concession on application. Please visit www.bundaberg.qld.gov.au/rates-property/pensioner-concessions/2

Waste Levy

Council has received an annual payment of \$3,723,443 from the State Government to mitigate any direct impacts of the State Waste Levy on households.

GST

All levied rates and charges shown on this notice are exempt from GST.

What is a waste service?

One service comprises of 2 bins. 1 dark green/red lid bin (collected weekly) and 1 yellow lid recycling bin (collected fortnightly). You may notice that new waste bins will be coming out with red lids in the future.

Enquiries

If you are unsure about any aspect relating to this rate notice, please

Payment Options

Online Services

Visa & Mastercard payments can be made through the website or use the QR code below. Paypal, Afterpay and Zippay are not accepted.



BPAYView

Register with your internet banker if you wish to receive your notices electronically. Type in **Bill Code 5744** and your reference number which is your Rates Assessment Number. Your bank will notify you when notices arrive. A hard copy of your notice will not be sent to you.



BPAY®

If you have internet banking, you can pay your rates from your cheque, savings, debit, credit card or transaction account. More information can be sourced at: www.bpay.com.au. Please quote **Bill Code 5744** and the reference number shown on the BPAY logo on the front of this notice.



Direct Debit

Deductions can be set weekly, fortnightly, monthly or full amount on the due date from your nominated account. Contact Council's Customer Service Centres or visit Council's website for details.



Post Billpay

Pay in store at Australia Post, online at www.auspost.com.au/postbillpay or phone 13 18 16. Ratepayers can also download the **'Scan and Pay' app** and, using your smart phone, scan the barcode on the front of this Rate Notice, and follow the prompts to make a payment.



Payment by Mail

Remove the bottom section from the front of the rate notice, which contains your payment details, and return it with your payment to Bundaberg Regional Council, PO Box 3130, Bundaberg Qld 4670. All cheques are to be in Australian dollars and payable to Bundaberg Regional Council. Acceptance of a cheque is conditional on collection of the proceeds, and until collection no credit is given or implied.



Payment in Person

Present this notice to Council's Service Centres. See the website for locations. Payment methods are cash, EFTPOS, cheque, money order, debit & credit card (Visa/Mastercard).



Payment via Centrepay

Use **Centrepay** to arrange regular deductions from your Centrelink payment by contacting Centrelink. The Centrelink Reference Number for Bundaberg Regional Council is 555072141A. **Please use your Assessment Number as Council's Reference Number**



PO Box 3130, Bundaberg QLD 4670
 T 1300 883 699 F 07 4150 5410
 E ceo@bundaberg.qld.gov.au
 W www.bundaberg.qld.gov.au
 ABN 72 427 835 198

084741-0597
 E Dube
 9 William Mannix Avenue
 CURRANS HILL NSW 2567

Water Advice Notice

Issue Date 02/02/2023

Property Location: 26 Regency Road MOORE PARK BEACH QLD 4670

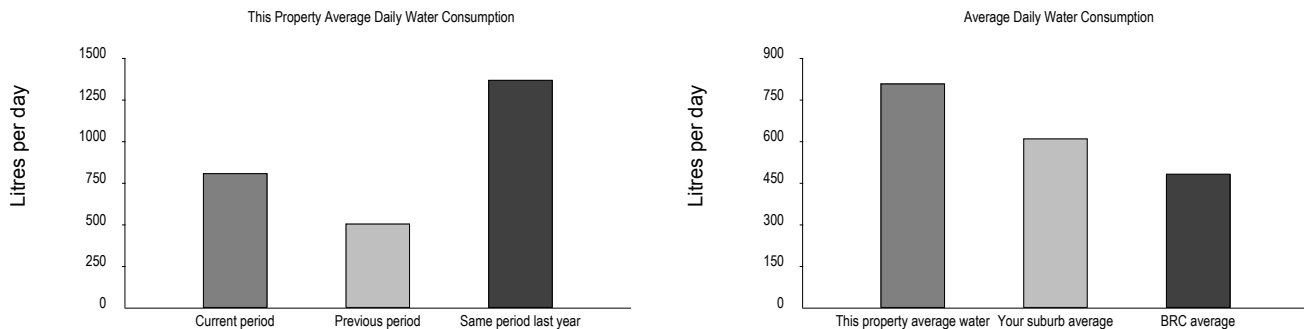
WATER SUMMARY FOR METER: 12W123310

YOUR WATER CONSUMPTION		Kilolitres
Current Meter Reading	02/12/2022	2805
Previous Meter Reading	03/06/2022	2658
Water Consumption		147
Days Charged	182	

COMPARISON WITH LAST YEAR		Litres
Average Daily Water Consumption:		
Current Period		808
Previous Period		505
Same Period Last Year		1369

(1 kilolitre = 1,000 litres)

CONSUMPTION COMPARISON



WHY ARE WE GIVING YOU THIS INFORMATION?

Why conservation of water is important for the community

By accessing and using information from Council's and Queensland Government websites you can save water, reduce your water bills, and provide future generations with good water conservation practices and a sustainable water supply for the future.

Did you know:

Council's water meter reading contractors may have to remove dirt and other materials in order to read a meter. They are required to return this material to the meter box after taking the reading to prevent damage to ratepayers lawns or blocking the drains.

Water consumption charges - consumption is levied half-yearly for the readings undertaken prior to December, and prior to June. For current charges, please refer to Council's Revenue Statement on the website.

Check your Water Meter Regularly - Council encourages residents to check their water meters and record their readings regularly, e.g. when mowing. Early leak detection and repair will reduce your water consumption costs.

Water Meter Accuracy - A Water Meter Home Accuracy Check will assist you in determining the accuracy of your meter. See Council's website www.bundaberg.qld.gov.au/water-services/water-meters

Simple check to see if you have a water leak:

1. Turn off all taps and water using appliances in and around your premises.
2. Check your water meter and take a reading of your Water Meter (as illustrated below). Monitor the Leak Detector if you have one. If your meter does not have a Leak Detector you should check to see if the dials on your water meter are moving.
3. Do not use any water (including flushing the toilet) for at least one hour, then take another reading. If the meter reading has changed it suggests you may have a leak.

Note: For safety reasons never leave an opened water meter box unattended.

Water Leak – If you detect a water leak and have it repaired by a licenced plumber, the repair is your responsibility and at your expense. However, you may be eligible to apply for a reduction in your water consumption charges under Council's Water Leak Relief Policy. Strict criteria apply.

Refer to Council's website www.bundaberg.qld.gov.au or contact Council for more information on 1300 883 699.

How to read your water meter

There are several different types of water meters used throughout the region which can be read in the same way. The meter measures how much water is used per property in kilolitres. The following are two common types of water meters installed:

The diagram illustrates how to read a water meter. It shows a close-up of the meter's display with black digits (1-5) representing kilolitres (KL) and red digits (6-8) representing fractions of a kilolitre. A separate diagram shows a circular meter with a Leak Detection Dial (LDD) and a Reading Meter Dial (RMD). The RMD shows a reading of 1234 kilolitres, and the LDD shows a reading of 5678, indicating a total reading of 1234 kilolitres plus 5678 litres.

1 Kilolitre or 1000 litres
100 litres
10 litres
1 litre

Direction of flow

1 2 3 4 5 6 7 8

KL

Each minor graduation is 0.1 litres

Therefore the above reading is Simply 12345 kilolitres & 678 litres

Leak detection
Turn off all taps.
Movement indicates a leak.

Meter reading
1234 kilolitres
PLUS
5678 litres

RMC
0 1 2 3 4
kilolitres

The **BLACK** figures, which measure kilolitres, are read by Council half-yearly for water billing purposes. The **RED** figures represent fractions of a kilolitre which may more easily indicate a water leak.