

9/4/20



30 March 2020



312175-001 003859(7717) RWA

Greenhalgh Properties Pty Ltd
39 VELALUKA DR
MUNSTER WA 6166

INC0065502

Refund for your St.George Home Insurance premium(s)

Dear Customer,

We have identified that we did not apply the full applicable discount to your home insurance premium(s) between 07/10/2017 and 07/10/2019, resulting in a refund to you of \$82.13. We're sorry for any inconvenience caused.

We have ensured that premium(s) on your home insurance renewal schedules effective from 1 September 2019 onwards have been correctly calculated.

What does this mean for you?

The amount owed to you is listed below. We are refunding a total of \$82.13 as a cheque. We will include an amount of compensation, calculated using interest rates supplied on the Australian Financial Complaints Authority (AFCA) website for each month over the impacted period(s).

Please note your financial institution may allow you to deposit your cheque via your mobile phone after you have securely signed into your mobile banking app.

Please see refund table overleaf for full details.

Commonwealth Bank

Commonwealth Bank of Australia
ABN 48 123 105 124

Branch: SPEARWOOD WA
BSB: 6190



Deposit Receipt: T010042675558

Date: 09/04/2020

Time: 12:04:23

WS ID: W46

Teller ID: 46

Account Number: *****7364

Cash/Transfer: \$0.00

Cheques/Merchant Summaries \$82.13

Total Deposited: \$82.13